

Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Budget Estimates May 2017

Communications Portfolio

NBN Co Limited

Question No: 230

NBN Co Limited

Hansard Ref: Page 134, 25/05/2017

Topic: Homes waiting until 2020

Senator O'Neill, Deborah asked:

Senator O'NEILL: When people fall into the subclass 0, what do you classify them as then?

Mr Simon: They are not ready for service. The node may be built, but it has not been declared.

Mr Morrow: There is no service class category for it. It is just on the list to be done later.

Senator O'NEILL: On the list to be done later? Okay. How do you keep in touch with those people who are, understandably, a little anxious about what is going to happen? What commitments do you make to them to keep them informed?

Mr Simon: We do communicate as we get closer to ready for service. We start to inform them that their area is ready for service. They can also go into our website and get an estimated date. Depending on the issue, those 116 homes could be part of these long copper lines that we are fixing and remediating. Without knowing the specifics, I will have to take it on notice.

Answer:

Below is the current status of Service class 0/10 premises in the Albury Fibre Serving Area (FSA) as at 15/06/2017:

Unserviceable Category	Premises	Planned in-service date
SC0/10 – Requested into Service	7	June/July 2017
SC0/10 – Design Changes	21	June/July 2017
SC0/10 – Long Copper Lines	28	April 2018