Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Budget Estimates May 2017

Communications Portfolio

NBN Co Limited

Question No: 204

NBN Co Limited

Hansard Ref: Page 74, 25/05/2017

Topic: Volume rollout – aggregate statistics

Senator Ludlam, Scott asked:

Senator LUDLAM: Are you far enough into the volume rollout to be able to give us some actual aggregate statistics on how long it takes to go back and fill them in? What is the average waiting time of those six per cent of your passed over premises?

Mr Morrow: I think we are getting most or all of them within the six months of coming back and completing.

Senator LUDLAM: I am presuming that you are not turning up on the last day of the six months.

Mr Morrow: No.

Senator LUDLAM: There is going to be a bell curve in there somewhere.

Mr Morrow: Yes.

Senator LUDLAM: Where is it?

Mr Morrow: I am happy to take that on notice.

Mr Rue: What I can tell you is that it is something we track on a monthly basis. We look at the

ageing and make sure that we are coming back.

Senator LUDLAM: I just need to know. It might a week, and that would be great.

Mr Rue: Yes. I do not have that.

Answer:

Length of time that premises remain unserviceable (Service Class 0 or equivalent) as at 1 June 2017:

Less than 3 months	48%
Between 3 and 6 months	24%
Between 6 and 12 months	18%
Between 12 and 24 months	7%
More than 24 months	3%