Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Budget Estimates May 2017

Communications Portfolio

The Australian Communications and Media Authority

Question No: 162

The Australian Communications and Media Authority

Hansard Ref: Page 26, 25/05/2017

Topic: Do not call register - telemarketing complaints

Senator Griff, Stirling asked:

Senator GRIFF: I have a handful of questions relating to the operation of the Do Not Call Register, particularly in regard to telemarketers. How many numbers are currently listed in the Do Not Call Register?

Mr Bean: I think it is upwards of 10 million. I will ask my colleague Ms McNeill, who I expect has a brief with the figures in it, to give you the correct number.

Senator GRIFF: In your last annual report it was 10.65 million, and I am interested to see—

Mr Bean: I am sure it is more than that now.

Ms McNeill: Indicatively, it is between 10 and 11 million.

Senator GRIFF: How many, or what percentage, of those would be mobiles versus landlines?

You can take that on notice.

Ms McNeill: Yes. I am afraid I do not have the figures to hand.

Senator GRIFF: That is fine.

Answer:

At 12 June 2017, there were 11,003,823 Australian telephone numbers registered on the Do Not Call Register. Of these, 5,651,302 (51.36 per cent) are landline numbers and 4,926,489 (44.77 per cent) are mobile numbers. The remaining 426,032 (3.87 per cent) registrations are fax numbers.