Senate Standing Committee on Environment and Communications Answers to Senate Estimates Questions on Notice Budget Estimates May 2017 Communications Portfolio Office of the Children's eSafety Commissioner

Question No: 151

Office of the Children's eSafety Commissioner Hansard Ref: Written, 07/06/2017

Topic: Online reporting tool – victims of Revenge Porn

Senator Kakoschke-Moore, Skye asked:

- 1. What will this online tool look like?
- 2. Will it be an app?
- 3. Will matters be referred to police, and how will this be accomplished?
- 4. What will the data the tool collects be used for?
- 5. When will the tool be available?

Answer:

- 1. The Tool will be an online portal consisting of a website and complaints form to assist Australians in accessing immediate and tangible support when impacted by image-based abuse (IBA). This will include:
 - a form to report the sharing of intimate images to the eSafety office. This reporting will trigger resolution pathways to help facilitate the removal of an image. Embedded throughout this process will be the provision of support and advice to a victim along with the provision of choice on how a matter is progressed on their behalf. This is a critical step to help give victims control over their issue.
 - a 'Resource Centre' providing practical advice, links, videos and information on how to report content, request social media site take-downs and how to protect against abuse.
 - referral pathways to relevant counselling support services, law enforcement and legal support.
- 2. No. The website will be mobile and tablet friendly. All resources will be accessible via mobile devices and have been designed from a mobile perspective without the need for a mobile app.
- 3. Complainants at risk of immediate danger will be directed to local police in the first instance. Assistance will be provided to victims by providing them with a template and information on what they may need in reporting instances to the Police. Detail on how this process will take place is currently under development.
- 4. The data collected will be used to assist in the resolution of complaints. Given the sensitivity of the material being collected we will ensure appropriate privacy and security protections are implemented.
- 5. It is anticipated the tool will be available in the second half of this calendar year.