

Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Additional Estimates Hearings February 2016

Communications Portfolio

nbn

Question No: 102

nbn

Hansard Ref: Page 120, 9/02/2016

Topic: Bs versus Ns

Senator Conroy asked:

Senate CONROY: Can I come back to the rating you talked about in your approval for FTTN. Is that a rating that combined FTTN and the FTTN/B? You bundle them up usually.

Mr Morrow: It was a combination of B and N.

Senator CONROY: What is the difference between the B and the N?

Mr Morrow: It was not presented to me as such. It was combined.

Senator CONROY: My understanding is that the B got an eight and the N got less than seven, which got you towards your seven. Could you confirm that?

Mr Morrow: We will take that on notice.

Senator CONROY: What is the proportion of Bs versus Ns?

Mr Morrow: In terms of the study?

Senator CONROY: In terms of the study, yes.

Mr Morrow: Again, we will take that on notice as far as actual numbers are concerned.

Answer:

The fibre-to-the-node (FTTN) and fibre-to-the-basement (FTTB) numbers quoted by Senator Conroy are based off early pilots that were conducted in early (FTTB) and late (FTTN) 2014. The volume of participants in the pilots was low (approximately 14) and therefore the results are indicative, but not statistically significant. Because of the nature of such pilots (free service, hand holding by retail service providers of end users) one needs to be careful when making comparisons.

	FTTB	FTTN
	<i>Early 2014</i>	<i>Late2015</i>
Overall Satisfaction	8.1	7.5