

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Customer Committee

Question reference number: HS 111

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

Please provide details of members of the Customer Committee and the number and timing of meetings.

Answer:

Membership of the Customer Committee as at 30 October 2015:

- Deputy Secretary, Service Delivery Operations (Chair)
- Deputy Secretary, Participation, Aged Care, Service Strategy and Integrity (Deputy Chair)
- Deputy Secretary, Families, Older Australians and Service Information
- Deputy Secretary, Health, Compliance and Information
- A/g Programme Executive Director, Welfare Payments Infrastructure Transformation Programme
- General Manager, Child Support Smart Centres
- General Manager, Communication
- General Manager, Corporate Operations
- General Manager, Customer Service Systems
- General Manager, Indigenous, Regional and Intensive Services
- General Manager, Service Information
- General Manager, Service Performance and Coordination
- General Manager, Service Strategy
- Indigenous Representative

The Customer Committee meets monthly.