

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Homelessness - Referrals

Question reference number: HS 100

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

Please explain why social workers received fewer referrals on homelessness and accommodation in 2014-15 while assisted more customers?

Answer:

Social workers nationally received fewer referrals for customers experiencing homelessness or accommodation issues, consistent with the general trend of an overall reduction in referrals to social workers in 2014-15.

The team of social workers involved with the Homeless Outreach Programme assisted more customers in 2014-15 due to forming stronger relationships with community providers involved with the programme.