

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**FAMILIES, HOUSING, COMMUNITY SERVICES AND**  
**INDIGENOUS AFFAIRS PORTFOLIO**  
**2010-11 Supplementary Estimates Hearings**

**Outcome Number:** 2

**Question No:** 107

**Topic:** Homelessness

**Hansard Page:** 21/10/10- CA76

**Senator Payne** asked:

Do you also have the 2009-10 figures for the percentage indicators that you provided in answer to question No. 96? They are the Reconnect figures and the HOME Advice figures.

**Answer:**

The 2009-10 figures for 'Percentage of clients with an improved level of engagement with family, friends or peers/decreased social isolation' are no longer captured in the same way due to the 2009-10 Reconnect data management review.

An updated indicator addressing improved engagement goals for Reconnect clients in 2009-10 has been included below.

<b>Reconnect</b>	<b>2009-10</b>
Percentage of clients with a positive change in their overall situation or individual goals were met.	87%
Percentage of clients with an achieved goal of improvements in family functioning and engagement.	89%
<b>HOME Advice</b>	<b>2009-10</b>
Percentage of client families whose situation improved somewhat or substantially after intervention.	84%