

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2010-11 Supplementary Estimates Hearings

Outcome Number: 1

Question No: 097

Topic: Family Relationship Services Program

Hansard Page: 21/10/10 – CA55

Senator Siewert asked:

What is the current percentage of people who were choosing to provide [personal] information voluntarily? [in FRSP Online, the Family Relationship Services online data collection system].

Answer:

In 2009-10, 43.12 per cent of clients attending Family Relationship Services provided their personal details.

From 1 July 2010 to 6 November 2010, 56.09 per cent of clients have provided their personal details.

These percentages reflect the number of clients attending Family Relationship Services only, as clients accessing Children and Parenting Services, for example playgroups, are not required to provide personal details to be able to access these services.