

Senate Standing Committee on Community Affairs

QUESTIONS ON NOTICE Budget Estimates 2013-2014

Outcome 3 - Employment

DEEWR Question No. CA0019_14

Senator Payne asked on 7 June 2013, Hansard page 66

Question

RJCP - Providers plans to assist job seekers

Senator PAYNE: If there is an indication you can provide us, Ms Milliken, de-identified of a process, for example, that might apply in an area with a large number of job seekers. Let me choose one randomly. What about the Gibb River region in Western Australia? Has that been appointed? Is there something you can provide the community on notice to show what the provider in the Gibb River region will be doing to work with their job seekers between the day they were appointed and the end of August?

Ms J Taylor: We might be able to help you with a bit of a rundown between our expectations and what is happening with providers and job seekers prior to 1 July.

Senator PAYNE: I think Ms Milliken just did that. What I would like to see is a plan from a provider.

Ms J Taylor: The provider's plan?

Senator PAYNE: Correct.

Ms J Taylor: We will take that on notice.

Answer

The Department assisted providers with their implementation planning through the Transition Guide for Incoming RJCP Providers. Remote Jobs and Communities Program (RJCP) providers receiving capacity strengthening support were also assisted with transition planning where required.

- The Transition Guide for Incoming RJCP Providers detailed the process and expectations for RJCP providers to support job seekers. This guide is available on the transition page of the RJCP website at <http://foi.deewr.gov.au/node/32531>.
- Correspondence was provided to the CEOs of RJCP provider organisations to bring their attention to important transition elements and the ability to claim an advance payment of their Activity Payments to assist with establishing their operations.
- RJCP providers had access to transition, program and job seeker compliance training, online training supporting guidelines and the opportunity to undertake training via self-paced modules.

Providers were able to access the RJCP system in advance of 1 July, enabling them to contact their job seekers prior to 1 July to begin arranging appointments from 1 July onwards.