

Senate Standing Committee on Community Affairs

QUESTIONS ON NOTICE Budget Estimates 2012-2013

Outcome 3 – Employment

DEEWR Question No. CA0011_13

Senator Payne asked on 1 June 2012 , Hansard page 48

Question

Remote Jobs and Communities Program contract KPI framework

Senator PAYNE: I am not sure whether I asked you before for the KPI framework—whether we could see a copy of the KPI framework?

Ms Kidd: No, I do not think you did. We have some draft KPIs at the moment, but, again, a lot of this is part of the consultation process.

Senator PAYNE: I understand that.

Ms Kidd: so we have quite a lot of work to do with communities to finalise things.

Senator PAYNE: Is it possible to provide the committee with a copy of the draft?

Ms Kidd: Yes. I do not think that is a problem.

Answer

The aim of the performance framework for the Remote Jobs and Communities Program will be to build, at the local level, the capability of communities and providers.

Three key performance indicators are envisaged:

1. Community engagement and participation;
2. Employment and education; and
3. Quality.

The basis of the measures of these indicators is being developed and may be different for each region, taking into consideration job seeker characteristics and labour market conditions. Views are also being sought on the performance management system as part of a community and stakeholder consultation process being conducted in June and July 2012.

Wherever possible, initial targets will be informed by performance data from Job Services Australia, Disability Employment Services and the Community Development Employment Projects Program.

Targets will be reviewed periodically during the contract and adjusted in line with relevant developments.

The underlying focus will be on driving continuous improvement over the course of the contract.