

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Budget Estimates 2011-2012, 30/31 May 2011

Question: E11-553

OUTCOME 10: Health System Capacity and Quality

Topic: NATIONAL CHANGE AND ADOPTION PARTNER

Written Question on Notice

Senator Boyce asked:

- a) The Department is appointing an 'independent party to assist with change management', who is that independent party?
- b) ~~Of~~ [If] no decision has yet been made who is on the short list?
- c) Could you please provide the complete detail of their brief, timeframes, KPI's and measured outcomes?
- d) How long is the contract?
- e) How much will it cost?

Answer:

- a) The Department of Health and Ageing has entered into a tripartite contract with the National eHealth Transition Authority and McKinsey and Company for the provision of change and adoption services relating to the introduction of a personally controlled electronic health record (PCEHR) system.
- b) Not applicable.
- c) The public Request for Tender document for the PCEHR National Change and Adoption Partner formed the brief for all applicants and included details of timeframes and outcomes. These documents are at Attachment A. Performance standards for the tripartite contract are managed through a quarterly agreed work package.
- d) The contract is from 30 June 2011 to 30 June 2012.
- e) The value of the contract for the PCEHR National Change and Adoption Partner is up to \$29.9 million (GST inclusive).