

**Community Affairs
Legislation Committee**

Examination of Budget Estimates 2004-2005

Additional Information Received

VOLUME 2

FaCS Output Groups: Output 2.1, 2.2, 3.1, 3.2, 3.3, 3.4

FAMILY AND COMMUNITY SERVICES PORTFOLIO

NOVEMBER 2004

Note: Where published reports, etc. have been provided in response to questions, they have not been included in the Additional Information volume in order to conserve resources.

ADDITIONAL INFORMATION RELATING TO THE EXAMINATION OF BUDGET EXPENDITURE FOR 2004-2005

Included in this volume are answers to written and oral questions taken on notice and tabled papers relating to the budget estimates hearings on 31 May, 1 & 4 June 2004

FAMILY AND COMMUNITY SERVICES PORTFOLIO

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Output Group: 2.1

Question No:

Topic: Indigenous Housing

Hansard Page: CA75

Senator George Campbell asked: Are (the Indigenous Housing Agreements) public documents? If so, can you provide them?

Answer: Copies of seven Indigenous Housing Agreements are provided. There is no current agreement with Tasmania.

[Note: the attachments have not been included in the electronic/printed volume]

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FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 2.1

Question No:

Topic: Australian Housing and Urban Research Institute Limited

Hansard Page: CA78

Senator George Campbell asked: Do you know what the annual operating costs of AHURI are?

Answer: Financial Statements of AHURI are contained in the AHURI Annual Report. A copy is provided.

[Note: the attachment has not been included in the electronic/printed volume]

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Output Group: 2.1

Question No:

Topic: Australian Housing and Urban Research Institute Limited

Hansard Page: CA78

Senator George Campbell asked: Can you tell me what the staffing level of AHURI is?

Answer: The most up to date details of AHURI staffing levels have been obtained from the AHURI website. The AHURI Annual Report 2002-03 also identifies staff details. Copies of both are provided.

[Note: the attachment has not been included in the electronic/printed volume]

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
2004-05 Budget Estimates, 31 May – 4 June 2004

Output Group: 2.1

Question No:

Topic: Australian Housing and Urban Research Institute Limited

Hansard Page: CA76

Senator George Campbell asked: Can you tell me how many research projects have been approved by AHURI in 2003-2004? What will be the specific areas of focus for projects that are due to be completed in this financial year?

Answer: Twenty one projects were approved in 2003 and 2004. A list of all AHURI research project titles indicating specific areas of focus is provided.

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LIST OF
AUSTRALIAN HOUSING AND URBAN RESEARCH INSTITUTE
(AHURI) PROJECTS

Provided by: Research & Government Links Section, Housing Support Branch
Australian Government Department of Family & Community Services, January 2004

Project Code	Calendar Year Approved
2000 Projects	
10001	Housing and its association with other life outcomes
10002	Do housing conditions impact on health inequalities between Australia's rich and poor?
10003	The whole of government lifetime benefits of investment in housing
20004	An empirical examination of the relationship between housing systems and non-housing outcomes
40005	Linkages among housing assistance, residential (re)location, and use of community health and social care by old-old adults: shelter and non-shelter implications for housing policy development
40006	The housing and other service needs of recently arrived immigrants: a whole of government perspective
50007	Rent assistance and young people's decision making
60008	Housing assistance and non-shelter outcomes
	Rent assistance: issues of adequacy and incentives for families with children
40010	The implications of changes in the labour market for the ownership aspirations, housing opportunities and characteristics of first home buyers
50011	The location and housing needs of sole parents
50012	Lone parents, social well being and housing assistance
	Comparative assessment of housing evaluation methods: evaluating the economic, health and social impacts of housing
80038	A comparison of the locational advantage and disadvantage outcomes from different forms of housing assistance
20033	Tenure security and its impact on private renters in Queensland
10014	Medium and long term projections of housing needs in Australia
70015	Deinstitutionalisation and housing futures
10016	Outcomes of home ownership aspirations and their determinants
20017	Housing aspirations and preferences among Australian households
50018	Effective program linkages - an examination of current knowledge with a particular emphasis on people with mental illness
60019	Housing and care for older and younger adults with disabilities
70020	Evaluating the Miller foyer pilot project
60025	Community housing management and stronger communities
70026	Resident participation, social cohesion and sustainability in neighbourhood renewal: developing best practice models
80027	Strengthening communities: the contribution of housing policy and planning
30021	Expanding the supply of affordable housing: an increasing role for the private sector
50022	A private investment vehicle for the community housing sector
80023	Fundamental tax reform and its impact on alternative providers of rental housing
50024	Labour market, housing market interdependence within metropolitan Australia: a case study of Melbourne
40028	Community development and the delivery of housing assistance in non-metropolitan Australia
60029	Housing assistance and regional disadvantage

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70030	Responding to regional disadvantage: what can be learned from the International Experience?
80031	Rural housing, regional development and policy integration
80037	Investigating Appropriate Evaluation Methods and Indicators for Indigenous Housing Programs
	2001 Projects
50049	Demand Subsidies for Private Renters: a Comparative Review
70073	Housing costs, housing assistance and work disincentives: Attitudes to work and employment decisions
60098	A distributional analysis of the impact of direct and indirect housing assistance
70110	The benefits of tenure diversification
80087	Falling Through the Net? A Risk Management Model for Home Ownership Support Schemes
50107	Analysis of Expenditure Patterns and Levels of Household Indebtedness of Public and Private Rental Households, 1975 to 1999
30096	Risk Management and Efficient Housing Assistance Provision: A New Methodology
80088	A Microsimulation Model of the Australian Housing Market with Applications to Commonwealth and State Policy Initiatives
20094	Tenancy Databases in the context of tenure management: Risk Minimisation and Tenant Outcomes in the private Rental Sector
10081	Explanations of changes in housing tenure in Australia
60064	A spatial analysis of trends in housing markets and changing patterns of household structure and income
70111	Linkages Between Housing, Policing and Other Interventions for Crime and Harassment Reduction on Public Housing Estates
50102	Linkages between housing and support - what is important from the perspective of people living with a mental illness
60099	Policy Options for Stimulating Private Sector Involvement in Affordable Housing Across Australia: Operationalising and implementing viable new options ("Stage 5")
70065	Housing, Location and Employment
70066	Welfare outcomes of migration of low income earners from metropolitan to non-metropolitan Australia
40048	A Comparative Study of Housing Needs and Provisions for Recently-arrived Refugees
70072	Predictors of housing vulnerability incipient homelessness: the case of people with mental health problems
70068 / 70176	Ex-prisoners and accommodation: what bearing do different forms of housing have on social reintegration for ex-prisoners?
30056	Heroin users, housing and social participation: attacking social exclusion through better housing
70109	On the margins?: housing risk among caravan park residents
	2002 Projects – Round 1
30147	Regional Impact of Rent Assistance
50142	Entering Rental Housing
70135	Housing Options and Independent Living: Sustainable Outcomes for Older People who are Homeless
70137	Affordability and Sustainability outcomes of 'Greenfield' suburban development and master planned communities - A case study approach using triple bottom line assessment
60118	Stakeholder requirements for enabling regulatory arrangements for community housing in Australia
50141	Allocating Social Housing
60132	Housing policy and sustainable urban development: evaluating the use of local housing strategies in Queensland, New South Wales and Victoria
80124	Indigenous Housing and governance: Lessons from case studies of remote communities in WA and NT
80125	The effects of New Living on Indigenous community wellbeing: a case study on urban regeneration.
50138	Independent living units provided by not-for-profit organisations: clarifying their current and

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	future role as an affordable housing option for older people with low assets and low incomes
2002 Projects – Round 2	
70175	Low income earners' consideration in migrating from non-metropolitan NSW into metropolitan Sydney
40160	Developing models of good practice in meeting the needs of homeless young people in rural areas.
20170	Rental housing provision for lower-income older Australians: scoping the issues, clarifying policy choices and developing a program of research
30156	The development of prevention and early intervention services for homeless youth: intervening successfully
60173	Public housing and educational outcomes: an analysis using year 5 and year 7 basic skills tests
30154	Operating deficits and public housing: policy options for reversing the trend
80151	What drives housing outcomes in Australia? Understanding the role of aspirations, household formation, economic incentives and labour market interactions
20180	Boarding houses – is there a case for government intervention?
40158	Sustainable tenancy for indigenous families: what services and policy supports are needed?
20168	Categories of Indigenous homeless people and good practice responses to their needs
2003 Projects	
60190	Changes in the supply of and the need for low rent dwellings in the private rental market
50226	Rental Systems in Australia
30206	Financing affordable housing: A critical comparative review of the United Kingdom and Australia
40199	Social exclusion and housing
40200	Developing appropriate exit strategies for housing regeneration/renewal programs
60191	A practical framework for expanding housing services in Australia: Learning from experience
80224	Housing and community in the compact city
30204	Risk management and efficient housing assistance provision: A new methodology: Stage 2
60203	An analysis of the determinants of the labour market activities of housing assistance recipients
40192	Evictions and housing management: toward more effective strategies
70220	Employment, training and social enterprise outcomes of community renewal programs
40194	A review of private rental support programmes and their effectiveness in assisting tenants on low incomes
20216	Understanding and enhancing research-policy linkages in Australian housing with particular reference to AHURI
70223	Ageing in place? International and interfamilial housing transfers and shifts in later life
50225	Long-term housing futures for Australia – using 'foresight' to explore alternative visions and choices
30205	Baseline small area projections of the demand for housing assistance
70217	Rent Assistance and the spatial concentration of low-income households in metropolitan Australia

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2004 Projects	
40253	A Review of Housing Management Tenant Incentive Schemes
20257	Housing consumption patterns and earnings behaviour of income support recipients over time: Analysis of FaCS Longitudinal Data Set (1% sample)
20260	Indigenous Mobility in Discrete and Rural Settlements – Pilot Study
50264	Trends in Australian Non-metropolitan housing markets, 1991-2001

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Output Group: 2.1

Question No:

Topic: Australian Housing and Urban Research Institute Limited

Hansard Page: CA77

Senator George Campbell asked: Has there been any evaluations conducted of their operations since it was formed or is this the first evaluation that is proposed?

Answer: There has been no other FaCS evaluation of AHURI outputs however, a review of the AHURI funding agreement was conducted in 2002 by Payers (State/Territory and Commonwealth governments) and used for negotiation of new agreement.

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Output Group: 2.1

Question No:

Topic: Australian Housing and Urban Research Institute Limited

Hansard Page: CA76

Senator George Campbell asked: Since AHURI commenced operating, what percentage of projects have had an urban focus?

Answer: The AHURI Quarterly Report to Payers in March 2004 details 4 from 59 completed projects and 1 from 41 current projects under the Research Theme: Urban Management and Infrastructure. This equates to 5%.

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Output Group:

Question No:

Topic: Commonwealth State Housing Agreement

Hansard Page: CA 74

Senator George Campbell asked: The definition of ‘greatest need’ – is there a definition for that or is it on a case by case basis?

Answer: The definition of greatest need agreed by the Australian Government and State and Territory governments is as follows:

“A greatest need household is defined as low-income households that at the time of allocation were subject to one or more of the following circumstances:

- they were homeless; or
- their life or safety was at risk in their accommodation; or
- their health condition was aggravated by their housing; or
- their housing was inappropriate to their needs; or
- they had very high rental housing costs.”

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Output Group: 2.1 Housing Support

Question No: 51

Topic: HOME advice program / Family Homelessness

Hansard Page: Written question on notice

Senator Harradine asked: In addition to providing rent assistance, access to community services, employment and similar services, will the HOME Advice Program address the shortage of affordable housing in Australia? If so, how?

Answer:

The HOME Advice Program is not designed to influence the housing market. Families who are already homeless can seek assistance from the Supported Accommodation Assistance Program.

The HOME Advice Program is an early intervention initiative, aiming to help families **before** they get into crisis. It offers assistance to families who are getting into difficulties with maintaining their tenancies or home ownership. Both Centrelink and community organisations are funded through the HOME Advice Program to work together to deliver prevention and early intervention services.

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Output Group: 2.1 Housing Support

Question No: 52

Topic: HOME Advice Program / Family Homelessness

Hansard Page: Written question on notice

Senator Harradine asked: The publication “What’s New, What’s Different” cites high success-rate figures for “addressing the issues faced by families at risk of homelessness”. How does the program identify “at risk” families?

Answer:

Agencies funded under the HOME Advice Program assess families who may be eligible for support. Families can be assessed for eligibility through a Centrelink referral, through a referral from a community agency or by directly approaching a HOME Advice service. The criteria used to assess eligibility include factors (identified through research) that are known to place families at risk of homelessness such as:

- frequent moving and changes of address;
- a history of homelessness;
- families with an individual with one or more breaches in the past twelve months;
- families with an individual receiving one or more crisis payments in the last six months; and
- adult family members in receipt of income support payments for twelve months or more.

Another important factor addressed in the assessment process is determining if families have the capacity to respond to early intervention support. All eligibility decisions are taken at a local level by trained staff.

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Output Group: 2.1 Housing Support

Question No: 53

Topic: HOME Advice Program / Family Homelessness

Hansard Page: Written question on notice

Senator Harradine asked: In March 2004 *The Age* reported the case of a woman and her son, forced out of accommodation by high rental prices and a lack of low-cost accommodation choices, who did not know where they would be sleeping from night to night. Has the department conducted an evaluation of the geographical and other factors impacting the success of the program for families? Is the outcome for families affected by the amount of low cost housing in a given state or region, for example? Please provide a copy of any evaluations conducted.

Answer:

State and territory governments have responsibility for the provision of accommodation services. The Australian Government's HOME Advice Program is a complementary program designed as an early intervention measure to prevent families from becoming homeless.

The eight geographic areas that were serviced under the Family Homelessness Prevention Pilots (FHPP) are the same for the new HOME Advice Program:

<i>Service Location</i>	Agencies
Salisbury (SA)	Centacare & Salisbury Centrelink (Indigenous Specific Service)
Belconnen (ACT)	Belconnen Community Service & Belconnen Centrelink
Wyong (NSW)	Uniting Care Burnside & Wyong Centrelink
Darwin / Palmerston (NT)	Centacare & Darwin Centrelink
Beenleigh (QLD)	Beenleigh Area Youth Service & Beenleigh Centrelink
Launceston (TAS)	Anglicare Tasmania & Launceston Centrelink
Dandenong (VIC)	Hanover Welfare Services & Dandenong Centrelink
Mandurah (WA)	Anglicare WA & Mandurah Centrelink

The Department of Family and Community Services identified these geographic areas in 2001. Decisions were based on advice obtained from Centrelink, state and territory governments and the Australian Federation of Homelessness Organisations. The process involved assessing the location of populations at a high-risk of experiencing homelessness by identifying the prevalence of stresses and families at risk experience, for example high unemployment, low income, frequent moving and a range of other socio-economic indicators. The HOME Advice Program is modelled on a successful pilot program, the FHPP. The success of the program is due to a range of factors. Under the program service providers have the flexibility and a capacity to work effectively with families on a broad range of issues. An Interim Evaluation Report of the FHPP was conducted in 2003. A full copy of this report is available at:

http://www.facs.gov.au/internet/facsinternet.nsf/aboutfacs/programs/house-fhpp_interim.htm

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Output Group: 2.1 Housing Support

Question No: 54

Topic: Emergency Accommodation in Tasmania

Hansard Page: Written question on notice

Senator Harradine asked:

An article in the Hobart Mercury from January 2004 indicates the extreme shortage of emergency housing accommodation in Tasmania, citing the example of a man sleeping in a tent made available by the Department of Health and Human Services.

- a) Does the HOME Advice Program address the need, critical in Tasmania, for more emergency accommodation for those without housing? If so, how?
- b) If not, is there an alternate program which addresses this need? Please provide details.

Answer:

(a) No, the **Household Organisational Management Expenses (HOME) Advice Program** does not address the need for more emergency accommodation in Tasmania or elsewhere. The HOME Advice Program was not designed to influence the housing market. It offers assistance to families who are getting into difficulties with maintaining their tenancies or home ownership.

HOME is an early intervention program, aiming to help families before they get into crisis. Families who are already homeless can receive assistance through the Supported Accommodation Assistance Program (SAAP).

The HOME Advice Program is a 2004 Budget initiative. It is an extension of the Family Homelessness Prevention Pilot (FHPP). The Australian Government has provided \$2.668 million funding for HOME in 2004/05 and it will be funded for a further 4 years, until 30 June 2008. The HOME Advice Program will fund the existing service providers, one in each state/territory. The Tasmanian site is located in Launceston. Anglicare Tasmania and the Centrelink Launceston Customer Service Centre are funded to deliver HOME Advice Program services to families at risk of homelessness in the Launceston area.

(b) The Australian Government contributes funding to the Supported Accommodation Assistance Program (SAAP) to address the need for emergency supported accommodation.

SAAP is joint funded between the Australian Government and state and territory governments. However, the day-to-day administration of SAAP is the responsibility of the state and territory Governments.

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Total SAAP funding for Tasmania in 2003/2004 was \$12.194 million (\$7.271 million Australian Government funding - \$4.923 million Tasmania State funding).

SAAP funding for Tasmania in 2004/2005 will be \$12.437 million (estimated) (\$7.416 million Australian Government funding - \$5.021 million Tasmania State funding).

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Output Group: 2.1 Housing Support

Question No: 55

Topic: Australian Government Funding for Homelessness in Tasmania

Hansard Page: Written question on notice

Senator Harradine asked:

How much money and what sort of assistance is being provided by the Australian Government to alleviate homelessness in Tasmania?

Answer:

The Australian Government funds a range of programs and initiatives which aim both at preventing homelessness and helping people who become homeless regain stability in their lives. These include:

- Reconnect
- Job Placement, Employment and Training Program (JPET);
- Household Organisational Management Expenses (HOME) Advice Program;
- Supported Accommodation Assistance Program (SAAP);
- Commonwealth State Housing Agreement (CSHA); and
- Transition to Independent Living Allowance (TILA).

Reconnect

Reconnect is a community based early intervention and support program for young people aged 12 to 18 years, who are homeless or are at risk of homelessness, and their families. The objective of the program is to improve the level of engagement of these young people with family, work, education, training and community.

In 2003-2004 the Australian Government provided \$872,375 for the Reconnect Program in Tasmania's five services.

In 2004-2005 the Australian Government will provide \$968,961 for the Reconnect Program in Tasmania.

Job Placement, Employment and Training Program (JPET)

JPET provides assistance to young people, aged from 15 to 21, to overcome problems preventing them from maintaining stable accommodation and entering into full-time education, training or employment. JPET has a particular focus on those young people who are homeless or at risk of homelessness.

JPET assists young people in the target group to overcome personal and social barriers to participation and achieve greater social and economic participation in their communities. It offers ongoing support and referral services to young people to help overcome a range of problems, including housing, substance abuse, family difficulties, sexual or other

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abuse, lack of self-esteem, reliance on income support, and other barriers to employment, education or training.

JPET expenditure in Tasmania during 2003/2004 was \$686,560.84, for four services.

JPET expenditure in Tasmania during 2004/2005 is estimated to be \$840,730.00, for four services and two additional 'special needs service focus'.

Household Organisational Management Expenses (HOME) Advice Program

The HOME Advice Program is a 2004 Budget initiative. HOME is an early intervention program aiming to help families before they get into crisis. It is an extension of the Family Homelessness Prevention Pilot (FHPP). The Australian Government has provided \$2.668 million funding for HOME in 2004/05 and it will be funded for a further 4 years, until 30 June 2008.

The HOME Advice Program will fund the existing service providers, one in each state/territory. The Tasmanian site is located in Launceston. Anglicare Tasmania and the Centrelink Launceston Customer Service Centre are funded to deliver HOME Advice Program services to families at risk of homelessness in the Launceston area. HOME expenditure in Tasmania in 2004/2005 for the service provider will be \$172,563.

Supported Accommodation Assistance Program (SAAP)

The Australian Government contributes funding to the joint Supported Accommodation Assistance Program (SAAP) to address the need for emergency supported accommodation.

SAAP is joint funded between the Australian Government and state and territory Governments. However, the day-to-day administration of SAAP is the responsibility of the state and territory governments.

Total SAAP funding for Tasmania in 2003/2004 was \$12.194 million (\$7.271 million Australian Government funding - \$4.923 million Tasmania State funding).

SAAP funding for Tasmania in 2004/2005 will be \$12.437 million (estimated) (\$7.416 million Australian Government funding - \$5.021 million Tasmania State funding).

Commonwealth State Housing Agreement (CSHA)

The Commonwealth State Housing Agreement (CSHA) provides funding to assist those whose needs for appropriate housing cannot be met by the private market. It provides assistance to people on low incomes, including those who are at risk of homelessness, in urgent housing need, in crisis, or otherwise unable to obtain appropriate housing in the private rental market.

The 2003 CSHA has been agreed for the period 1 July 2003 to 30 June 2008. The Australian Government will provide grants of around \$125 million to Tasmania over the five years of the 2003 CSHA.

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The grants, which are indexed for the first time, are comprised of base (untied) funding and three tied programs - the Crisis Accommodation Program (CAP), the Community Housing Program and the Aboriginal Rental Housing Program. CAP funds enable state and territory housing authorities to purchase, construct, renovate, maintain and lease crisis accommodation primarily for services funded under the SAAP.

Transition to Independent Living Allowance (TILA)

TILA aims to help young people between 15 and 25 years of age who are approaching independence and making the transition from State-supported care and protection arrangements to independent living. It provides one-off assistance by way of goods and/or services up to the value of \$1,000, as part of a package of assistance, for young people in greatest need.

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Output Group: 2.1 Housing Support

Question No: 188

Topic: Commonwealth-State Housing Agreements (CSHA)

Hansard Page: CA 70 1 June 2004

Senator Campbell asked:

Is it possible to make the CSHA Bilateral agreements public?

Answer:

Subclause 6(1)(g) of the *2003 Commonwealth State Housing Agreement (CSHA)*, requires states and territories to make publicly available, within three months of agreeing to or varying a bilateral agreement, the objectives and outcomes to be achieved under the bilateral agreement.

Bilateral agreements were signed with all states and territories in June 2004.

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Output Group: 2.1 Housing Support

Question No: 189

Topic: Commonwealth-State Housing Agreement (CSHA)

Hansard Page: CA73 1 June 2004

Senator Campbell asked:

How much is the increase in CSHA 2003-08 over the previous CSHA - can the figure provided be comparative (CSHA 03-08 to 99-02)?

Answer:

Expenditure for the previous Commonwealth State Housing Agreement (CSHA), the four year 1999 CSHA, was \$4.05 billion. However, this included \$269m in GST compensation over the last three years of the 1999 Agreement for increased GST costs, such as maintenance. As part of the Intergovernmental Agreement on Reform of Commonwealth State Financial Relations, states and territories agreed that those GST compensation payments would cease at the end of June 2003 when the 1999 CSHA expired.

The five year 2003 CSHA operative from 1 July 2003 has an estimated expenditure of \$4.75 billion. It is an estimated figure because the indexation rate to be applied annually can vary. As GST compensation is not included in the 2003 CSHA, the 1999 CSHA expenditure will need to be adjusted to exclude the amounts relating to GST for comparison with the 2003 CSHA.

If GST is excluded, this results in an average funding of \$945 million for each year of the 1999 CSHA compared to around \$947-950 million average funding for each year of the 2003 CSHA.

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Output Group: 2.1 Housing Support

Question No:192

Topic: Indigenous Housing

Hansard Page: CA 74 1 June 2004

Senator Campbell asked:

- a) What is the estimated proportion of Indigenous households where the dwelling size is not appropriate, due to overcrowding. Can you do a comparison between five years ago and today?
- b) What specific action has the government taken to improve the dwelling size for Indigenous households?

Answer:

- a) The latest figures we can refer to at this stage are from the 2001 Census, which show that 11,417 Indigenous households recorded as being overcrowded. This compares with 14,865 overcrowded Indigenous households counted in the 1996 Census.
- b) The Australian Government is committed to addressing the level of overcrowding experienced by Indigenous people. The first three desired outcomes of the Housing Ministers' statement of new directions, *Building a Better Future: Indigenous Housing to 2010* (BBF) are:
- better housing
 - more housing
 - better housing outcomes

In 2004/05, the Australian Government will contribute approximately \$340 million annually to the Indigenous housing effort. This is comprised:

- \$101 million through the Aboriginal Rental Housing Program (ARHP). This represents \$91 million annual allocation plus \$10 million additional from the 2001 Budget Initiative for jurisdictions with high Indigenous housing need in rural and remote areas. ARHP is funding allocated to State and Territory governments to meet the outcomes of BBF and to provide safe, healthy and sustainable housing specifically for Indigenous people; and
- \$249.8 million through the Community Housing and Infrastructure Program (CHIP). CHIP funding is allocated to States and Territories for the provision of adequate, appropriate and sustainable rental housing and for environmental health related infrastructure.

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A number of mechanisms have been developed to assist with the administration of, and accountability for, ARHP and CHIP funds:

- State and territory governments are required to submit an Annual Performance Report outlining achievements against an agreed National Reporting Framework (NRF). The NRF provides information on national progress in addressing unmet Indigenous Housing need, including data on the number of additional bedroom required to reduce the level of overcrowding in Indigenous households.
- The Australian Government continues to work with the State and Territories to develop better Indigenous housing data. Improved data will assist all levels of government in identifying the extent of Indigenous housing need as it relates to overcrowding.

In 1999, the Department of Family and Community Services developed the National Indigenous Housing Guide as a tool to assist State and Territories to improve the standard of housing design and construction for Indigenous housing. The Guide provides practical advice on the design, selection and construction of housing to ensure it meets the needs of Indigenous people and achieves the desired outcome of safe, healthy and sustainable housing.

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Output Group: 2.1 Housing Support

Question No: 193

Topic: Aboriginal Rental Housing Program

Hansard Page: CA74 1 June 2004

Senator CAMPBELL asked:

Can you tell me which remote and isolated communities have received funds, in 2003-04, from the Aboriginal Rental Housing Program?

Answer:

States and territories are not required to identify particular communities which have received Aboriginal Rental Housing Program funds in 2003-04.

There are no separate reporting requirements for the Aboriginal Rental Housing Program (ARHP). States and territories report financial expenditure through their annual acquittal of Commonwealth-State Housing Agreement funds. Reports are provided on total expenditure in rural and remote and urban areas.

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Output Group: 2.1 Housing Support

Question No: 194

Topic: Aboriginal Rental Housing Program

Hansard Page: CA75 1 June 2004

Senator MOORE asked:

Are there separate reporting mechanisms for each of the Aboriginal Rental Housing Program allocations? Is there anywhere where those reporting mechanisms are coordinated so we can trace funding that goes to a particular community? It would be good to see how you see how each one is contributing.

Answer:

There are no separate financial reporting requirements for the Aboriginal Rental Housing Program (ARHP). States and Territories report financial expenditure through their annual acquittal of Commonwealth-State Housing Agreement funds. Reports are provided on total expenditure in rural and remote and urban areas.

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Output Group:2.1 Housing Support

Question No. 196

Topic: Australian Housing and Urban Research Institute Limited (AHURI)

Hansard Page: CA77 1 June 2004

Senator George Campbell asked:

Have you any idea of what the in-kind contribution would represent in terms of total expenditure of AHURI?

Answer:

It is our understanding that the in-kind contributions for the Research Centres in 2002-2003 accounted for approximately 13% of total AHURI expenditure.

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Output Group: 2.1 Housing Support

Question No: 198

Topic: Operating Expenses – Housing Branch

Hansard Page: CA78 1 June 2004

Senator Collins asked:

- a) Can you tell me what the estimate of operating expenses for the housing branch is for 2004-05?
- b) Can you also tell me how it compares with 2003-04 and, if there is any variation, what the reasons for the variations are?
- c) What proportion of the operating expenses is attributable to the CSHA and what is attributable to the Aboriginal Rental Housing Program and again how those proportions compare with the last financial year?

Answer:

- a) Employee expenses for the Housing Support Branch for 2004-05 are still being finalized.
- b) Employee expenses for 2003-04 were \$3.3 million. (Functions such as Gambling are no longer part of the Housing Support Branch).
- c) For 2003-04, around 25% attribute to development and management of CSHA. ARHP was not part of this branch for 2003-04.

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Output Group: 2.1 Housing Support Question No: 199

Topic: Rent Assistance – population estimate (States and Territories)

Hansard Page: CA78-79 1 June 2004

Senator Campbell asked:

- (a) Can you tell me what is the estimated total number of income units who will receive Commonwealth rent assistance in 2004-05?
- (b) Do you have a break-up of that across the states and territories?

Answer:

- (a) Based on updated forward estimates, the estimated average number of income units who will receive Rent Assistance in 2004-05 is 947,628.
- (b) Forward estimates are made only at a national level.

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Output Group: 2.1 Housing Support Question No: 200

Topic: Rent Assistance – population estimate

Hansard Page: CA79 1 June 2004

Senator Campbell asked:

Can you tell us what is the estimated number of RA recipients for each payment type in 2004-05?

Answer:

If the mix of payment types remains unchanged from June 2004, the estimated average number of income units who will receive Rent Assistance for 2004-05 would be as follows:

Benefit Type	Estimated Income Units 2004-05
Newstart Allowance	181,933
Parenting Payment (Single)	200,136
Disability Support Pension	173,911
Age Pension	162,681
Youth Allowance	87,415
Family Tax Benefit (only)	77,524
Parenting Payment (Partnered)	27,337
Other Payments	36,692
Total	947,628

Total figures may not add up due to rounding.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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2004-05 Budget Estimates, 31 May – 4 June 2004

Output Group: 2.1 Housing Support Question No: 201

Topic: Rent Assistance – recipients last 3 years

Hansard Page: CA79 1 June 2004

Senator Campbell asked:

- a) Can you give us the comparative figures for Commonwealth Rent Assistance recipients for the previous three financial years?
- b) Are you able to tell us the estimated number of Indigenous Commonwealth Rent Assistance recipients for each type of income unit category for 2004-05?

Answer:

a) Number of recipients receiving Rent Assistance by payment type for last three financial years [Source: Steering Committee for the Review of Commonwealth/State Service Provision – Report on Government Services 2002, 2003, and 2004]:

Benefit Type	June 2001 Income Units	June 2002 Income Units	June 2003 Income Units
Newstart Allowance	227,204	206,317	192,819
Parenting Payment (Single)	193,359	189,782	193,583
Disability Support Pension	161,833	162,048	166,163
Age Pension	153,454	151,120	157,518
Youth Allowance	91,212	90,741	88,653
Family Tax Benefit (only)	84,098	81,179	79,551
Parenting Payment (Partnered)	29,266	26,160	25,347
Other Payments	35,907	36,530	37,074
Total	976,333	943,877	940,708

b) An estimate is not available for Indigenous Rent Assistance recipients for 2004-05. See answer to question 202 for details for the past three years.

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Output Group: 2.1 Housing Support Question No: 202

Topic: Rent Assistance – Indigenous recipients last three years

Hansard Page: CA79 1 June 2004

Senator Campbell asked:

Can you give us the comparative figures for Indigenous CRA recipients in the previous three financial years?

Answer:

Number of Indigenous recipients receiving Rent Assistance by payment type for last three years [Source: Steering Committee for the Review of Commonwealth/State Service Provision – Report on Government Services 2002, 2003, and 2004]:

Benefit Type	June 2001 Income Units	June 2002 Income Units	June 2003 Income Units
Newstart Allowance	6,938	7,085	7,533
Parenting Payment (Single)	6,609	6,908	7,657
Disability Support Pension	2,848	3,315	3,744
Age Pension	643	596	703
Youth Allowance	1,190	1,268	1,358
Family Tax Benefit (only)	1,156	1,335	1,435
Parenting Payment (Partnered)	485	558	601
Other Payments	415	470	515
Total	20,284	21,535	23,546

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Output Group: 2.1 Housing Support Question No: 203

Topic: Rent Assistance – Income Units 2005-06 & 2006-07

Hansard Page: CA80 1 June 2004

Senator Campbell asked:

What is the estimated number of persons or couples to receive rent assistance at June 2006 and June 2007, or do you not keep that data?

Answer:

Estimates outside the Budget year are unavailable.

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Output Group: 2.1 Housing Support Question No: 204

Topic: Rent Assistance – outlays 2005-06 & 2006-07

Hansard Page: CA80 1 June 2004

Senator Campbell asked:

Are there projected outlays for rent assistance in 2005-06 and 2006-07?

Answer:

Estimates outside the Budget year are unavailable

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Output Group: 2.1 Housing Support

Question No: 205

Topic: Rent Assistance – 50 per cent affordability with RA

Hansard Page: CA80 1 June 2004

Senator Campbell asked:

Do you have an estimate of the proportion of Rent Assistance recipients who will pay more than 50 per cent of their income in rent in 2003-04? (exact figure 2003-04 requested)

Answer:

It is estimated that 10 per cent of Rent Assistance recipients will pay more than 50 per cent of their income on rent in 2003-04, after Rent Assistance is taken into account. [Source: 2003-04 Portfolio Budget Statements page 118]

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Output Group: 2.1 Housing Support

Question No: 206

Topic: Rent Assistance – 50 per cent affordability with no RA

Hansard Page: CA80 1 June 2004

Senator Campbell asked:

- a) If Rent Assistance is not taken into account, what is the estimated proportion of income support recipients who would pay more than 50 per cent of their income in rent? (with an updated figure for 2003-04)

- b) How does this compare with 2002-03?

Answer:

- a) It is estimated that 29 per cent of Rent Assistance recipients will pay more than 50 per cent of their income on rent in June 2004, if Rent Assistance is not taken into account. [Source: 2003-04 FaCS Portfolio Budget Statements, page 118].

- b) In June 2003 there would have been 28 per cent of Rent Assistance recipients paying more than 50 per cent of their income on rent, if Rent Assistance was not taken into account

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Output Group: 2.1 Housing Support

Question No: 207

Topic: Rent Assistance – Proportion on maximum rate

Hansard Page: CA81 1 June 2004

Senator Campbell asked:

Can you tell me the estimated proportion of individuals or couples paying enough rent to receive maximum rent assistance in 2004-05 (with an updated figure for 2003-04)?

Answer:

The estimate for the proportion of individuals or couples paying enough rent to receive the maximum rate of assistance at June 2005 is 62 per cent. [Source: 2004-05 Portfolio Budget Statements, page 184].

The most recent updated figure is for September 2003; the proportion of individuals or couples paying enough rent to receive maximum Rent Assistance was 60 per cent.

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Output Group: 2.1 Housing Support

Question No: 266

Topic: Rent Assistance – Increased Outlays

Hansard Page: CA79 1 June 2004

Mr Abbott asked:

Is the estimated increase in CRA outlays in 2004-05 due to the increased number of families or client numbers or is it as a result of changes in the amount of entitlement to be paid?

Answer:

In real terms the increase in outlays equates to 2.7 per cent. This estimated expenditure is almost evenly driven by increased customer numbers (1.4 per cent) and increased real average rates of Rent Assistance (1.3 per cent).

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Output Group: 2.2 Community Support

Question No: 21

Topic: Book Up Practices

Hansard Page: Written question on notice

Senator Harradine asked:

Is the Department aware of the 'Book Up' system in the Northern Territory, where shops take control of the debit cards and personal identification numbers – mainly of Indigenous Australians – who are then effectively restricted to purchasing from that one shop?

Answer:

The Department has been advised that book up arrangements occur in the Northern Territory, especially with Indigenous Australians.

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Output Group: 2.2 Community Support

Question No: 22

Topic: Book Up Practices

Hansard Page: Written question on notice

Senator Harradine asked:

Is the Department concerned about the devastating effects the “book up” practice has on Aboriginal people participating who find their entire Centrelink incomes withdrawn fortnightly by small traders as a result of having to purchase goods on credit?

Answer:

The Department is concerned about the potential for abuse in book up arrangements, and the effects that such exploitation can have on Aboriginal people.

The 2002 Australian Securities and Investments Commission (ASIC) report entitled “Book Up – Some Consumer Problems” (‘the ASIC Report’) made reference to some of the exploitation that can occur.

The Department notes that the ASIC report identified that book up arrangements do offer the customer some benefits, particularly in situations in which customers have little access to banking services. According to the ASIC report, book up

“is often the only way such consumers can have access to credit. It is also a convenient way of managing money over a fortnightly or weekly payment cycle for consumers who lack financial management skills, or are affected by cultural pressure to immediately share resources when they are available.”

Initiatives, which generally aim to increase the financial literacy of Indigenous Australians, are being put in place to address the potential for exploitation. These initiatives are outlined in the response to Question 25.

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Output Group: 2.2 Community Support

Question No: 23

Topic: Book Up Practices

Hansard Page: Written question on notice

Senator Harradine asked:

Is the Department aware that one shop in Katherine has over 250 debit cards and PINs, that people are unable to pay rent or purchase anything outside the one shop and that community workers with their clients attempting to recover their cards have been threatened with trespass orders by a shop?

Answer:

The Department is aware book up arrangements occur in Katherine. However, the Department is not aware of the situation as described in this Question. The Department does not monitor individual book up situations.

The Department notes that a customer using a debit card as security for a debt is entitled to possession of their debit card following repayment of the debt to the store. If the store-owner fails to return the card in this situation, the customer can take the matter up with the relevant Consumer Affairs body in their state or territory.

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Output Group: 2.2 Community Support

Question No: 24

Topic: Book Up Practices

Hansard Page: Written question on notice

Senator Harradine asked:

Is Centrelink concerned that social security payments made to Indigenous and other Australians may not in effect be made to the Centrelink client, but to a commercial organisation which has in effect hijacked the client's debit card?

Answer:

Centrelink is concerned that the correct payments are made to all our customers. Centrelink does not however monitor how each customer chooses to spend their entitlement, or the banking arrangements that are made with the customer's consent.

Customers who present in extreme financial hardship because they are unable to access their payments as a third party holds their keycard, can be assisted by social workers. With the customer's permission and in their presence, the social worker can contact the organisation to determine the reason they are holding the keycard and the nature of the arrangement. The social worker intervention is then to assist the customer in accessing emergency relief to deal with their current financial crisis, make referrals to legal services and other supports, if appropriate, and also to explore the option of alternative banking arrangements.

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Output Group: 2.2 Community Support

Question No: 25

Topic: Book Up Practices

Hansard Page: Written question on notice

Senator Harradine asked:

Are there alternate approaches to helping people who have difficulty managing their money to a 'book up' agreement – which involves the inherent danger of exploitation?

Answer:

The government is progressing a number of initiatives to assist people who have difficulty in managing their money. A large part of responding to the problem involves increasing the financial literacy and skills of Indigenous Australians.

An important initiative is the Family Income Management (FIM) project, which is being trialled in 3 Cape York communities and will shortly expand to two more Cape communities. The project aims to develop the capacity of families and individuals to better manage their incomes and provides tools to support effective money management. Outcomes to date are positive with FIM participants saving to purchase whitegoods and furniture, allocating funds into nutrition, education and accounts and reducing spending on alcohol. Project workers also negotiated repayment arrangements of book up debts with local store owners and instigated a system of cashless shopping whereby spending is limited to the amount saved in participants' nutrition accounts. The Government has committed \$3.1 million to FIM projects in Cape York, a similar project in Wadeye in the Northern Territory, and contributed to the development of an Indigenous credit union in the Cape (now awaiting approval by the Australian Prudential Regulation Authority).

In the 2004 Budget, the Government announced additional funding of \$4.4 million over four years towards establishing financial literacy and money management projects in more Indigenous communities.

Another important initiative is the Wadeye project - the Mange Kulu Economic Education and Money Management Project - which aims to help Wadeye residents learn about money, income management, the tax system, banking services and a broad range of economic issues. A Rural Transaction Centre also operates in Wadeye, funded by the Government.

The Government has also funded a financial literacy educator position in the Traditional Credit Union (TCU) in Darwin. The educator is developing the capacity of TCU staff to build financial literacy in remote communities, including effectively using banking services. This project includes a trial of a school banking project and will also produce a community education strategy to increase awareness of banking services and basic budgeting skills.

In addition, Centrelink offers Centrepay to recipient of welfare payments. Centrepay is a Centrelink service, designed to assist Centrelink clients with budgeting. A welfare recipient can authorise Centrelink to pay amounts to approved organisations before crediting the balance of their payment to their bank account. This service may be used to cover regular

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expenses such as rent, electricity or food. Centrelink is also trialling weekly income support payments in the Alice Springs area to help families with budgeting.

The Department of Family and Community Services, through the Family and Community Networks Initiative, in partnership with Westpac, supported the Tangentyere Council in Alice Springs to provide banking services, improve financial literacy and increase the use of Centrepay services.

A further initiative to reduce the potential for book up abuse is the Tangentyere Council Nutrition Account which involves the transfer, through Centrepay, of a portion of an individual's income support payments into a trust account operated by Tangentyere Council, to be used to draw food voucher cheques that can be redeemed for food (not alcohol) at local supermarkets.

Centrelink is currently establishing a network of twelve Remote Area Service Centres (RASCs), an initiative included in the 2001 Australians Working Together (AWT) Package, which are designed to improve access to income support payments in remote areas. Centrelink officers in RASCs may refer customers to any financial literacy programs operating within those communities.

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Output Group: 2.2 Community Support

Question No: 26

Topic: Book Up Practices

Hansard Page: Written question on notice

Senator Harradine asked:

What is the Department planning to do to protect the privacy rights of people to purchase food or other goods from a shop without having to hand over both their debit card and their PIN?

Answer:

The Department is only responsible for protecting personal information that the Department has in its possession or control. The Department is not responsible for protecting the privacy rights of people beyond ensuring that such information is dealt with by the Department in accordance with the Privacy Act 1988. The Department has no control over a customer disclosing their personal information, like their PIN, to a store-owner.

Increasing the financial literacy of Indigenous customers and providing increased protection to Indigenous customers, through initiatives outlined in the response to Question 25, may reduce reliance on book up situations and therefore the instances of exploitative practices which can accompany such arrangements.

If a person feels that their privacy rights have been breached in any way, they can take the matter up with the Office of the Federal Privacy Commissioner. If a customer has complaints about exploitative book up arrangements, they can contact the relevant Consumer Affairs body in their State or Territory.

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Output Group: 2.2 Community Support

Question No: 208

Topic: The ‘giving’ or philanthropy campaign

Hansard Page: CA54-55 31 May 2004

Senator Collins asked:

In relation to the ‘Giving More’ Campaign:

- a) Can you tell me which agency conducted the developmental research as background to the ‘giving more’ campaign?
- b) What was the process for selecting that agency?
- c) Are you anticipating any particular regional focus for the campaign?

Answer:

- a) Eureka Strategic Research Pty Ltd has been awarded the tender to conduct the formative research for the proposed campaign.
- b) Eureka Strategic Research Pty Ltd is one of the companies listed on the Register of Communications Consultants.

In awarding the contract to Eureka Strategic Research Pty Ltd standard selection procedures were followed, as set down by the Government Communications Unit (GCU) and outlined at http://www.gcu.gov.au/code/infodept/gcu_req.html.

- c) The results of this research will inform decisions about the most effective communication messages and media channels for the target audience for the campaign.

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Output Group: 2.2 Community Support

Question No: 215

Topic: Volunteer Small Equipment Grants (VSEG) 2004 Round One

Hansard Page: CA91-93 1 June 2004

Senator McLucas asked:

VSEG - I understand that the successful applicants have been placed on the web site, but given that you have done the work—that is, allocated each application to an electorate; I know it is quite a lot, but the work has been done—could I have a copy of that list of 2,000 successful applications and the electorates in which they sit?

Answer:

A copy of the list is attached.

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VOLUNTEER SMALL EQUIPMENT GRANTS 2004 (ROUND 1) SUMMARY BY ELECTORATE

Electorate	Applicant Name	
Adelaide	ACS PC RECYCLING GROUP	
Adelaide	BRAIN INJURY NETWORK SA INC SPRINGBOARD PROGRAM	
Adelaide	CAMP QUALITY LIMITED (SOUTH AUSTRALIA)	
Adelaide	CHINESE WELFARE SERVICES OF SA INC	
Adelaide	EFFECTIVE LIVING CENTRE	
Adelaide	ENFIELD AND DISTRICTS HISTORICAL SOCIETY INC	
Adelaide	ENFIELD COMMUNITY FRIENDSHIP CLUB	
Adelaide	FULLARTON SCOUT GROUP	
Adelaide	GOODWOOD COMMUNITY SERVICES INC	
Adelaide	MIGRANT RESOURCE CENTRE OF SOUTH AUSTRALIA INC	
Adelaide	MYALGIC ENCEPHALOMYELITIS/CHRONIC FATIGUE SYNDROME (SA) INC	
Adelaide	THE NATIONAL TRUST OF SOUTH AUSTRALIA	
Adelaide	UNITED LIFE EDUCATION	
Adelaide	UNITINGCARE ADELAIDE EAST INC	
Adelaide	UNITINGCARE WESLEY ADELAIDE INC (LIFELINE ADELAIDE)	
Adelaide	Total number of Unsuccessfuls	30
Aston	CAMPBELLS CROFT (ABBAY WALK ADVISORY COMMITTEE)	
Aston	KNOX BMX CLUB INC	
Aston	KNOX COMMUNITY VOLUNTEERS INCORPORATED	
Aston	MARIEMONT EARLY LEARNING CENTRE INC	
Aston	ORANA NEIGHBOURHOOD HOUSE INCORPORATED	
Aston	RINGSPIRATION HANDBELL CHOIR INC	
Aston	WANTIRNA FRIENDSHIP GROUP	
Aston	Total number of Unsuccessfuls	30
Ballarat	ASSOCIATION OF APEX CLUBS APEX VICTORIA	
Ballarat	BALLARAT CITY ROWING CLUB INC	
Ballarat	BALLARAT NORTH UNITED SOCCER CLUB INC	
Ballarat	BALLARAT UNIT VICTORIA STATE EMERGENCY SERVICE	
Ballarat	CARDIGAN-WINDERMERE LANDCARE GROUP	
Ballarat	CLUNES LANDCARE GROUP	
Ballarat	DAYLESFORD DISTRICT GUIDES	
Ballarat	ELMHURST & DISTRICT COMMUNITY DEVELOPMENT GROUP	
Ballarat	ENFIELD FOREST ALLIANCE INC	
Ballarat	FRIENDS OF CRESWICK'S PARK LAKE BOTANICAL RESERVE ASSOCIATION INC	
Ballarat	GLENLYON PROGRESS ASSOCIATION	
Ballarat	HADDON LANDCARE GROUP	
Ballarat	LAL LAL SOLDIERS MEMORIAL HALL COMMITTEE OF MANAGEMENT	
Ballarat	LANDSBOROUGH FESTIVALS INC	
Ballarat	LEXTON COMMUNITY CLUB INC	
Ballarat	MENTORING PROGRAM FOR FAMILIES WITH YOUNG CHILDREN CHILD & FAMILY SERVICES INC	
Ballarat	MYRNIONG COMMUNITY TUESDAY LUNCHEON GROUP	
Ballarat	PARKINSON'S DISEASE SUPPORT GROUP BALLARAT	
Ballarat	PINARC SUPPORT SERVICES INC	
Ballarat	PINOCCHIO COMMUNITY TOY LIBRARY	
Ballarat	ROSS CREEK LANDCARE GROUP	
Ballarat	SEBASTOPOL WEST KINDERGARTEN INC (COMMITTEE)	
Ballarat	STAWELL AMATEUR ATHLETIC CLUB INC	
Ballarat	TALBOT A.C.T.I.O.N. INC (ADVANCED COMMUNITY THROUGH INNOVATIVE ORGANISATION NETWORKING)	
Ballarat	TALBOT PRIMARY SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Ballarat	WARRUMYEA ABORIGINAL ASSOCIATION INC	
Ballarat	WATTLE FLAT-POOTILLA LANDSCAPE GROUP	
Ballarat	WOADY YALOK ATHLETIC CLUB	

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Ballarat	Total Number of Unsuccessfuls	57
Banks	CHILDREN'S FESTIVAL ORGANISATION INC	
Banks	Total Number of Unsuccessfuls	9
Barker	ALLENDALE EAST COMMUNITY HALL INC	
Barker	ALLENDALE EAST COUNTRY FIRE SERVICE	
Barker	ALLENDALE EAST SOLDIERS MEMORIAL PARK INC	
Barker	ALLENDALE EAST TENNIS CLUB INC	
Barker	BLACKFELLOWS CAVES COMMUNITY PROGRESS ADVISORY COMMITTEE	
Barker	BLUE LAKE GYMNASIAC CLUB INC	
Barker	BORDERTOWN KINDERGYM INC	
Barker	CARPENTER ROCKS PROGRESS ASSOCIATION INCORPORATED	
Barker	COMPTON SOLDIERS MEMORIAL HALL INC	
Barker	EASTERN HILLS AND MURRAY PLAINS CATCHMENT GROUP INC	
Barker	FIRST PENOLA SCOUTS	
Barker	FRIENDS OF CANUNDA AND BEACHPORT PARKS	
Barker	HI TIME MT GAMBIER BAPTIST CHURCH INC	
Barker	KALANGADOO AND DISTRICT LIONS CLUB	
Barker	MILANG 2005 INCORPORATED	
Barker	MILANG PROGRESS ASSOCIATION INCORPORATED	
Barker	MILLICENT CANCER SUPPORT GROUP INCORPORATED	
Barker	MILLICENT COMMUNITY ACCESS RADIO	
Barker	PARNDANA AGRICULTURAL HORTICULTURAL & FLORICULTURAL SOCIETY INC	
Barker	PENINSULA HOUSING ASSOCIATION	
Barker	PORT MACDONNELL GOLF CLUB INC	
Barker	PORT MACDONNELL TOURIST ASSOCIATION INC	
Barker	RIDING FOR THE DISABLED ASSOC SA INC VICTOR HARBOR CENTRE	
Barker	ROTARY CLUB OF MT GAMBIER WEST	
Barker	TAILEM BEND COMMUNITY CENTRE INC	
Barker	WILDLIFE WELFARE ORGANISATION OF SA INC	
Barker	Total Number of Unsuccessfuls	33
Barton	KOGARAH SENIORS COMPUTER CLUB	
Barton	ROCKDALE COMMUNITY SERVICES INCORPORATED	
Barton	Total Number of Unsuccessfuls	1
Bass	AUTISM TASMANIA INC	
Bass	FLINDERS ISLAND MEALS ON WHEELS INCORPORATED	
Bass	FRIENDS OF NORTHEAST PARK	
Bass	PUNCHBOWL COMMUNITY GARDEN	
Bass	RAVENSWOOD & DISTRICT COMMUNITY NEWSPAPER	
Bass	RAVENSWOOD COMMUNITY GARDEN INCORPORATED	
Bass	RAVENSWOOD NEIGHBOURHOOD HOUSE INC	
Bass	STATE EMERGENCY SERVICE SEARCH AND RESCUE TEAM NORTHERN TASMANIA	
Bass	THE SHOE-BOX DROP-IN CENTRE INC	
Bass	Total Number of Unsuccessfuls	28
Batman	DAREBIN CREEK MANAGEMENT COMMITTEE INC	
Batman	DISABILITY SOCIAL ACTIVITIES GROUP	
Batman	DOWN SYNDROME ASSOCIATION OF VICTORIA INC	
Batman	EAST PRESTON & EAST RESERVOIR TENANTS GROUP	
Batman	FRIENDS OF MERRI CREEK INC	
Batman	JIKA JIKA COMMUNITY CENTRE INC	
Batman	KOOKABURRA KINDERGARTEN - A NORTHWEST CHILDRENS SERVICE	
Batman	NORTH EASTERN MELBOURNE CHINESE ASSOC INC	
Batman	RESKEON MALTESE ASSOCIATION AND RESKEON SENIORS GROUP INC	
Batman	Total Number of Unsuccessfuls	29
Bendigo	AUSTRALIAN RED CROSS VICTORIA (MARYBOROUGH UNIT)	
Bendigo	BENDIGO VOLUNTEER RESOURCE CENTRE	
Bendigo	CASTLEMAINE HISTORICAL SOCIETY INC	

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Bendigo	CENTAVIC ETHNIC (ESL) LEARNING INC	
Bendigo	FAMILIES OF CHILDREN WITH A DISABILITY SUPPORT GROUP INC	
Bendigo	INGLEWOOD COMMUNITY RESOURCE CENTRE	
Bendigo	KANGAROO FLAT COMMUNITY GROUP INC	
Bendigo	LOCKWOOD FIRE BRIGADE	
Bendigo	MAIDEN GULLY FIRE BRIGADE	
Bendigo	MARYBOROUGH CARERS SUPPORT GROUP INC	
Bendigo	MARYBOROUGH COMMUNITY INFORMATION CENTRE	
Bendigo	NEANGAR PRE SCHOOL ASSOCIATION INCORPORATED	
Bendigo	POWLETT PLAINS AND DISTRICT COMMUNITY CENTRE INCORPORATED	
Bendigo	ST LUKE'S ANGLICARE	
Bendigo	TIMOR WEST LANDCARE GROUP INC	
Bendigo	VALKYRIE CARE GROUP INC	
Bendigo	Total Number of Unsuccessfuls	68
Bennelong	CHRISTIAN COMMUNITY AID SERVICE INC	
Bennelong	GIANT STEPS PARENTS AND FRIENDS COMMITTEE	
Bennelong	RIDING FOR THE DISABLED ASSOCIATION (NSW) - RYDE CENTRE	
Bennelong	ROTARY CLUB OF NORTH RYDE INC	
Bennelong	ST ANDREWS YOUTH GROUP	
Bennelong	SYDNEY KOREAN WOMEN'S WELFARE CENTRE INCORPORATED	
Bennelong	THE SCHIZOPHRENIA FELLOWSHIP OF NSW INC	
Bennelong	Total Number of Unsuccessfuls	10
Berowra	ARCADIA RURAL FIRE BRIGADE	
Berowra	BEROWRA WATERS RURAL FIRE SERVICES	
Berowra	DIVORCECARE	
Berowra	ELLERMAN DAY CARE CENTRE	
Berowra	HAWKESBURY RIVER RESCUE INC	
Berowra	HILLS CHRISTIAN CARING AND COUNSELLING CENTRE INCORPORATED	
Berowra	HORNSBY KU-RING-GAI & HILLS MULTIPLE BIRTH ASSOCIATION	
Berowra	HORNSBY SHIRE STATE EMERGENCY SERVICE SOCIAL COMMITTEE	
Berowra	PENNANT HILLS NEIGHBOUR AID INCORPORATED	
Berowra	ROYAL VOLUNTEER COASTAL PATROL HAWKESBURY DIVISION	
Berowra	ST JOHN AMBULANCE (NSW) HORNSBY KU-RING-GAI DIVISION	
Berowra	Total Number of Unsuccessfuls	9
Blair	CENTRAL LOCKYER RURAL FIRE BRIGADE	
Blair	COOMINYA PUBLIC HALL COMMITTEE INC	
Blair	COOYAR & DISTRICT MEMORIAL HALL INC	
Blair	COOYAR PLAYGROUP	
Blair	CROWS NEST COMMUNITY RESOURCE ASS INC	
Blair	FRESH HOPE ASSOCIATION INC	
Blair	FRIENDS OF DAS NEUMAN HAUS	
Blair	GATTON MERCURY THEATRE AND CHILDRENS AND YOUTH THEATRE - WIN DAVSON ART GALLERY & MUSEUM INC	
Blair	GLEANERS FELLOWSHIP INC	
Blair	KINGAROY KINDERGARTEN ASSOCIATION INCORPORATED	
Blair	KINGAROY NETBALL ASSOCIATION INC	
Blair	KINGAROY SWIMMING CLUB INC	
Blair	KUMBIA STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Blair	LOCKYER VALLEY PONY CLUB INC	
Blair	MU NANANGO	
Blair	ONE LIFE INC CRISIS CENTRE	
Blair	ROSEWOOD SCRUB HISTORICAL SOCIETY INC	
Blair	THE BLACKBUTT RSLA & CITIZENS MEMORIAL CLUB INC	
Blair	THE LOWOOD AND DISTRICT MEALS ON WHEELS SERVICE ASSOCIATION INCORPORATED	
Blair	Total Number of Unsuccessfuls	35
Blaxland	2ND BANKSTOWN SCOUT GROUP SCOUT ASSOCIATION OF AUST	
Blaxland	BANKSTOWN BUSHLAND SOCIETY INC	

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Blaxland	CALVARY CHAPEL CHRISTIAN SCHOOLS PARENT AND FRIENDS COMMITTEE	
Blaxland	CHESTER HILL PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Blaxland	HUYEN QUANG BUDDHIST YOUTH ASSOCIATION INC	
Blaxland	NETWORK LIFE INC	
Blaxland	Total Number of Unsuccessfuls	7
Bonython	BAGSTER COMMUNITY HOUSE INC	
Bonython	CROSS KEYS BMX CLUB	
Bonython	ELIZABETH NEIGHBOURHOOD WATCH AREA 387	
Bonython	JUST US ENTERTAINMENT GROUP INC	
Bonython	LYNAY COMMUNITY CENTRE INCORPORATED	
Bonython	MORELLA COMMUNITY HOUSE INCORPORATED	
Bonython	NORTHSIDE CHRISTIAN FELLOWSHIP INC	
Bonython	PARA HILLS FOOTBALL & SPORTS CLUB INC	
Bonython	POORAKA FARM NEIGHBOURHOOD HOUSE INCORPORATED	
Bonython	RIDING FOR THE DISABLED ASSOC SA INC NORTHERN AREA CENTRE	
Bonython	SALISBURY COUNTRY FIRE SERVICES INCORPORATED	
Bonython	SOUTH AUSTRALIAN MARINE CORPS CADETS INC	
Bonython	Total Number of Unsuccessfuls	22
Boothby	ANGLICARE SA - ALL HALLOWS COURT	
Boothby	BLACKWOOD BOWLING CLUB INC	
Boothby	BRIGHTON HISTORICAL SOCIETY INC	
Boothby	COROMANDEL COMMUNITY CENTRE INC	
Boothby	FRIENDS OF SHEPHERDS HILL RECREATION PARK	
Boothby	HAWTHORN SCOUT GROUP	
Boothby	SA PENSIONER ASSOC INC ASCOT PARK BRANCH	
Boothby	STURT SOFTBALL CLUB INC	
Boothby	THE FRIENDS OF BROWNHILL CREEK	
Boothby	Total Number of Unsuccessfuls	21
Bowman	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION (QLD MANLY)	
Bowman	BLUES UNION NETBALL CLUB INC	
Bowman	REDLANDS BMX CLUB INC	
Bowman	REDLANDS VIETNAM VETERANS GROUP INC	
Bowman	SCOUT ASSOCIATION OF QLD BRANCH INC MANLY LOTA SCOUT GROUP	
Bowman	Total Number of Unsuccessfuls	13
Braddon	CENTRAL COAST STATE EMERGENCY SERVICE UNIT	
Braddon	DEVONPORT SURF LIFESAVING CLUB INCORPORATED	
Braddon	EDITH CREEK COMMUNITY ONLINE INC	
Braddon	ELMA FAGAN COMMUNITY CENTRE ASSOCIATION INC	
Braddon	LATROBE FEDERAL BAND INCORPORATED	
Braddon	MERSEY VALLEY PONY CLUB INC	
Braddon	RUBICON COAST AND LANDCARE INC	
Braddon	SOMERSET SAFETY HOUSE COMMITTEE	
Braddon	THE RIANA PRIMARY SCHOOL PARENT ASSOCIATION	
Braddon	TURNERS BEACH PLAYCENTRE INCORPORATED	
Braddon	ULVERSTONE VOLUNTEER GROUP	
Braddon	WYNDARRA CENTRE INC CIRCULAR HEAD RESOURCE & INFORMATION CENTRE	
Braddon	WYNYARD LANDCARE GROUP INC	
Braddon	Total Number of Unsuccessfuls	38
Bradfield	GOOD BEGINNINGS AUSTRALIA LOWER NORTH SHORE PROGRAM	
Bradfield	HORNSBY KU-RING-GAI LIFELINE & COMMUNITY AID INC	
Bradfield	OPEN DOOR KOREAN CULTURAL SOCIETY INCORPORATED	
Bradfield	SYDNEY METROPOLITAN WILDLIFE SERVICES INC	
Bradfield	WEST KILLARA COMMUNITY FIRE UNIT NSW FB CFU BOX 17	
Bradfield	Total Number of Unsuccessfuls	14
Brand	MANDURAH VOLUNTEER FIRE & RESCUE	
Brand	MARILLA HOUSE COMMUNITY CENTRE INC	

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Brand	NETWORK FAMILY SUPPORT WA INC	
Brand	PEEL AQUATIC CLUB INCORPORATED (SPECIAL NEEDS GROUP)	
Brand	ROCKINGHAM KWINANA YOUTH SKILLS TRAINING SCHEME INC	
Brand	ROCKINGHAM KWIWANA STATE EMERGENCY SERVICE UNIT	
Brand	SALVATION ARMY KWINANA	
Brand	SEVENTH DAY ADVENTIST CHURCH WA CONFERENCE LTD	
Brand	THE SMITH FAMILY	
Brand	UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (WA)	
Brand	Total Number of Unsuccessfuls	16
Brisbane	BLIND CITIZENS AUSTRALIA BRISBANE BRANCH	
Brisbane	BRISBANE INTERACTIVE RADIO GROUP INC	
Brisbane	CEREBRAL PALSY BOCCIA AUSTRALIA ASSOCIATION INC	
Brisbane	CHILDHOOD CANCER SUPPORT INC	
Brisbane	OLDER PEOPLE SPEAK OUT ORGANISATION INC	
Brisbane	PARAPLEGIC AND QUADRIPLEGIC ASSOCIATION OF QUEENSLAND INC	
Brisbane	QUEENSLAND INTERSCHOOL EQUESTRIAN ASSOCIATION INC	
Brisbane	REAL TEENS FOUNDATION	
Brisbane	ST COLUMBA'S PRIMARY SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Brisbane	ST JOHN THE BAPTIST CATHOLIC PARISH ENOGGERA	
Brisbane	THE COMPASSIONATE FRIENDS INC	
Brisbane	Total Number of Unsuccessfuls	45
Bruce	MONASH VOLUNTEER RESOURCE CENTRE INC	
Bruce	NOBLE PARK OCCASIONAL CHILDCARE INC	
Bruce	NOBLE PARK WILDLIFE SHELTER INC	
Bruce	SUDANESE COMMUNITY ASSOCIATION OF AUSTRALIA INC	
Bruce	THE ASSOCIATION OF HAZARAS IN VICTORIA INC	
Bruce	VICTORIA STATE EMERGENCY SERVICE - WAVERLEY UNIT	
Bruce	Total Number of Unsuccessfuls	35
Burke	BALLIANG PUBLIC HALL AND RECREATION RESERVE COMMITTEE OF MANAGEMENT INC	
Burke	BLACKWOOD BARRYS REEF LANDCARE GROUP	
Burke	CAREWORKS SUNRANGES INC	
Burke	CARLSRUHE FIRE BRIGADE	
Burke	CLARKEFIELD RURAL FIRE BRIGADE	
Burke	COIMADAI LANDCARE GROUP	
Burke	COUNTRY FIRE AUTHORITY HESKET-KERRIE BRIGADE	
Burke	DEEP CREEK LANDCARE GROUP	
Burke	GISBORNE & MT MACEDON DISTRICTS HISTORICAL SOCIETY INC	
Burke	GISBORNE LANDCARE	
Burke	MELTON STREET SURFERS INC	
Burke	PARWAN RURAL FIRE BRIGADE	
Burke	ROMSEY & DISTRICT FIRE BRIGADES GROUP	
Burke	ROMSEY RURAL FIRE BRIGADE	
Burke	SPRINGFIELD RURAL FIRE BRIGADE	
Burke	SUNSPEC SUPPORT GROUP FOR PARENTS AND CARERS OF CHILDREN WITH SPECIAL NEEDS	
Burke	TOOLERN VALE LANDCARE GROUP	
Burke	TULDEN LANDCARE GROUP	
Burke	Total Number of Unsuccessfuls	41
Calare	ACADEMY OF LIFE & FAMILY STUDIES INC	
Calare	ANSON COTTAGE VOLUNTEERS	
Calare	BATHURST VOLUNTARY PALLIATIVE CARE GROUP	
Calare	CABONNE COUNCIL HOME AND COMMUNITY CARE SERVICE	
Calare	CENTRAL WESTERN DRESSAGE GROUP INC	
Calare	DISABILITY INFORMATION ADVOCACY SERVICE INC (DIAS)	
Calare	JAMPA LING (CENTRE OF LOVING KINDNESS) INCORPORATED	
Calare	LITHGOW INFORMATION & NEIGHBOURHOOD CENTRE	
Calare	MANILDRA AND DISTRICT IMPROVEMENT ASSOCIATION	

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Calare	NATIONAL TRUST OF AUSTRALIA	
Calare	NSW RURAL FIRE SERVICE COWRA DISTRICT TRAINING COMMITTEE	
Calare	OBLEY RIVERCARE GROUP INC	
Calare	ORANGE CITY STATE EMERGENCY SERVICE	
Calare	SAILABILITY NSW CENTRAL WEST BRANCH	
Calare	ST JOSEPHS EUGOWRA PARENTS AND FRIENDS ASSOCIATION	
Calare	THE UNITING CHURCH IN AUSTRALIA	
Calare	TRUNKY CREEK SHOW SOCIETY INC	
Calare	Total Number of Unsuccessfuls	23
Calwell	FRIENDS OF THE ORGAN PIPES NATIONAL PARK	
Calwell	HILLSIDE COMMUNITY HOUSE INC	
Calwell	SYDENHAM-HILLSIDE FOOTBALL CLUB INC	
Calwell	Total Number of Unsuccessfuls	18
Canberra	ACT CRITICAL INCIDENT INFORMATION SERVICE INC	
Canberra	ACT JEWISH COMMUNITY INCORPORATED	
Canberra	AUSTRALIAN NUTRITION FOUNDATION	
Canberra	BRINDABELLA BUSHFIRE BRIGADE	
Canberra	CANBERRA BLIND SOCIETY INC	
Canberra	CHIFLEY PRESCHOOL PARENTS ASSOCIATION	
Canberra	DUFFY PRESCHOOL PARENT ASSOCIATION INC	
Canberra	FARRER PRESCHOOL PARENT ASSOCIATION INC	
Canberra	FRIENDS OF GRASSLANDS INC	
Canberra	GOODWIN AGED CARE SERVICES INC	
Canberra	NORTH CURTIN PRESCHOOL PARENTS ASSOCIATION INCORPORATED	
Canberra	PEOPLE WITH DISABILITIES ACT (FORMERLY DISABLED PERSONS INITIATIVE)	
Canberra	QUESTACON VOLUNTEER ASSOCIATION	
Canberra	SCOUT ASSOCIATION OF AUSTRALIA ACT BRANCH INCORPORATED	
Canberra	THE ARTHUR SHAKESPEARE FOUNDATION FOR SCOUTING	
Canberra	TUGGERANONG LINK OF COMMUNITY HOUSES AND CENTRES INC	
Canberra	URIARRA COMMUNITY PARENTS AND CITIZENS ASSOCIATION	
Canberra	WANNIASSA PRESCHOOL PARENTS ASSOCIATION INCORPORATED	
Canberra	WAREHOUSE CIRCUS INC	
Canberra	Total Number of Unsuccessfuls	44
Canning	ARAMADALE COMMUNITY FAMILY CENTRE INC	
Canning	NORTH MURRAY DIAMOND SPORTS ASSOCIATION INC	
Canning	ROLEYSTONE DIEBACK ACTION GROUP INC	
Canning	SERPENTINE - JARRAHDALE YOUTH ACTIVITY GROUP INC	
Canning	SERPENTINE POLICE AND CITIZENS YOUTH CLUB	
Canning	WAROONA AGRICULTURAL SOCIETY	
Canning	WAROONA PLAYGROUP INCORPORATED	
Canning	Total Number of Unsuccessfuls	11
Capricornia	AUSTRALIAN VOLUNTEER COAST GUARD ASSN INC QF 20 KEPPEL SANDS	
Capricornia	BARCALDINE ARTS COUNCIL INC	
Capricornia	BARCALDINE YOUTH EMPOWERED TOWARDS INDEPENDENCE (YETI) CLUB	
Capricornia	CAPRICORN EDIBLE PLANTS INC	
Capricornia	CAWARRAL STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Capricornia	CHAPLAINCY COMMITTEE LONGREACH STATE HIGH SCHOOL	
Capricornia	GLOBAL CARE	
Capricornia	GOLDEN GALLERY	
Capricornia	LIFELINE CENTRAL QUEENSLAND	
Capricornia	LIONS CLUB OF ROCKHAMPTON - MT ARCHER INC	
Capricornia	LONGREACH NETBALL ASSOCIATION	
Capricornia	MORANBAH BMX CLUB INC	
Capricornia	OUR LADY'S SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Capricornia	QUEENSLAND COUNTRY WOMEN'S ASSOCIATION CLERMONT BRANCH	
Capricornia	QUEENSLAND POSITIVE PEOPLE ROCKHAMPTON	

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Capricornia	RIDGELANDS STATE SCHOOL P AND C SUB COMMITTEE NEWSLETTER ACCOUNT	
Capricornia	ROCKHAMPTON EISTEDDFOD ASSOCIATION INC	
Capricornia	THE CAVES STATE SCHOOL PARENTS & CITIZENS ASSOCIATION	
Capricornia	THE SALVATION ARMY COMMUNITY SERVICES CENTRE	
Capricornia	THE SALVATION ARMY MORANBAH FAMILY STORE AND COMMUNITY SERVICES	
Capricornia	WARU C Q PERMACULTURE GROUP INC	
Capricornia	YEPPOON STATE HIGH SCHOOL PARENTS' & CITIZENS' ASSOCIATION	
Capricornia	Total Number of Unsuccessfuls	43
Casey	CHRYSALIS INSIGHT INC	
Casey	COLDSTREAM RURAL FIRE BRIGADE	
Casey	CROYDON ITALIAN SENIOR CITIZENS CLUB INC	
Casey	FRIENDS OF MARGARET LEWIS RESERVE INC	
Casey	HABITAT FOR HUMANITY VICTORIA INC WHITEHORSE CHAPTER	
Casey	HELPING HAND UNITING CARE CROYDON	
Casey	LILYDALE PRESCHOOL INCORPORATED	
Casey	MONBULK HISTORICAL SOCIETY INC	
Casey	MOOROOLBARK JUNIOR SOCCER CLUB	
Casey	NATIONAL SERVICEMENS ASSOCIATION OF AUST VICTORIAN BRANCH INC OUTER EASTERN & YARRA VALLEY SUB-BRANCH	
Casey	NIDKIDS SUPPORT GROUP LTD	
Casey	STREET LIGHT INC	
Casey	THE MONKAMI SHOPPE (MONKAMI CENTRE INC)	
Casey	VICTORIA STATE EMERGENCY SERVICE CROYDON UNIT	
Casey	Total Number of Unsuccessfuls	29
Charlton	BOOLAROO SPEERS POINT SWIMMING CLUB INC - LEARN TO SWIM FREE CAMPAIGN	
Charlton	HAPPY HIPPO TOY LIBRARY	
Charlton	MUMS AGAINST DRUGS VOLUNTEER GROUP (MAD VOLUNTEERS)	
Charlton	QUIGLEY COOPERATIVE	
Charlton	THE SALVATION ARMY PROPERTY TRUST	
Charlton	TORONTO MULTI PURPOSE CENTRE INC	
Charlton	WARNERS BAY PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Charlton	WELFARE SUPPORT BRIGADE RURAL FIRE SERVICE LAKE MACQUARIE DISTRICT	
Charlton	Total Number of Unsuccessfuls	9
Chifley	BLACKTOWN ABORIGINAL CORPORATION	
Chifley	ROOTY HILL RURAL FIRE BRIGADE	
Chifley	THE TRUSTEES OF THE ROMAN CATHOLIC CHURCH FOR THE DIOCESE OF PARRAMATTA	
Chifley	WOMENS ACTIVITIES AND SELF HELP HOUSE INC	
Chifley	Total Number of Unsuccessfuls	11
Chisholm	BOX HILL BAPTIST CHURCH	
Chisholm	BOX HILL NORTH DISTRICT GUIDES	
Chisholm	CHINESE COMMUNITY SOCIAL SERVICE CENTRE INC	
Chisholm	CHINESE GAMBLING CONCERN INCORPORATED	
Chisholm	FRIENDS OF MONASH LINK COMMUNITY HEALTH SERVICE	
Chisholm	ME/CHRONIC FATIGUE SYNDROME SOCIETY OF VICTORIA INC	
Chisholm	OAKLEIGH OCCASIONAL CARE CO-OPERATIVE LTD	
Chisholm	PARENT SUPPORT NETWORK - EASTERN REGION INC	
Chisholm	ROTARY CLUB OF BOX HILL OPPORTUNITY SHOP	
Chisholm	SCOUT ASSOCIATION OF AUSTRALIA-VICTORIAN BRANCH-6TH BOX HILL HELLENIC SCOUT GROUP	
Chisholm	SURREY HILLS NEIGHBOURHOOD CENTRE	
Chisholm	VICTORIAN ORFF SCHULWERK ASSOCIATION INCORPORATED	

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Chisholm	WHITEHORSE - BOROONDARA FM COMMUNITY RADIO INC	
Chisholm	YOUTH WITH A MISSION MELBOURNE INC	
Chisholm	Total Number of Unsuccessfuls	34
Cook	AUSTRALIAN VOLUNTEER COAST GUARD NF4 PORT HACKING FLOTILLA	
Cook	CROSSROADS COMMUNITY CARE CENTRE INC	
Cook	ENOUGH IS ENOUGH	
Cook	Total Number of Unsuccessfuls	2
Corangamite	BARWON DOWNS RURAL FIRE BRIGADE	
Corangamite	BELLARINE COMMUNITY HEALTH INC PT LONSDALE/QUEENSCLIFF LADIES AUXILLARY	
Corangamite	CARLISLE RIVER RURAL FIRE BRIGADE	
Corangamite	ESPLANADE SANCTUARY GROUP INC	
Corangamite	FRIENDS OF POINT RICHARDS FLORA AND FAUNA RESERVE	
Corangamite	MEREDITH COMMUNITY HOUSE INC	
Corangamite	MORIAC AND DISTRICT PLAYGROUP INCORPORATED	
Corangamite	OCEAN GROVE PARK INC	
Corangamite	OCEAN GROVE TOY LIBRARY INC	
Corangamite	OTWAY RED CROSS EMERGENCY SERVICE GROUP	
Corangamite	PARENTS & FRIENDS COMMITTEE	
Corangamite	POINT LONSDALE SURF LIFE SAVING CLUB INC	
Corangamite	QUEENSCLIFF HISTORICAL MUSEUM INCORPORATED	
Corangamite	ROTARY CLUB OF OCEAN GROVE INC	
Corangamite	SURFCOAST BODYBOARDERS	
Corangamite	WESTERN EAGLES FOOTBALL NETBALL CLUB INC	
Corangamite	Total Number of Unsuccessfuls	45
Corio	ADRA CARE SHARE KITCHEN	
Corio	COASTAL GROUP OF FIRE BRIGADES (CFA)	
Corio	FRIENDS OF GEELONG BOTANIC GARDENS INC	
Corio	GEELONG MOOD SUPPORT GROUP INC	
Corio	KENNETT RIVER SURF LIFE SAVING CLUB	
Corio	KIDS PLUS FOUNDATION	
Corio	LIONS CLUB OF LARA INC	
Corio	LITTLE RIVER KINDERGARTEN INC	
Corio	Total Number of Unsuccessfuls	39
Cowan	BELRIDGE BUDDIES INCORPORATION	
Cowan	THE DUNGEON YOUTH CENTRE	
Cowan	THE GIRLS' BRIGADE WESTERN AUSTRALIA INC	
Cowan	WANNEROO SENIOR CITIZENS CLUB (INC)	
Cowan	Total Number of Unsuccessfuls	9
Cowper	ACE NAMBUCCA VALLEY INC	
Cowper	AUSTRALIAN BREASTFEEDING ASSOCIATION-COFFS HARBOUR/SAWTELL (INCORPORATING WOOLGOOLGA AND NAMBUCCA)	
Cowper	BELLINGEN HIGH SCHOOL ASSPA COMMITTEE	
Cowper	BELLINGER COMMUNITY COMMUNICATIONS COOPERATIVE LTD	
Cowper	BROOMS HEAD RURAL FIRE BRIGADE	
Cowper	COFFS CITY CHOIR INC	
Cowper	COFFS HARBOUR CARE	
Cowper	COFFS HARBOUR HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION CANTEEN	
Cowper	CORINDI RED ROCK SPORTS ASSOCIATION INCORPORATION SOCCER CLUB	
Cowper	CRISIS ACCOMMODATION BROKERAGE & HOUSING SUPPORT	
Cowper	DORRIGO TOURIST ASSOCIATION INC	
Cowper	FRANK PARTRIDGE VC MILITARY MUSEUM INC	
Cowper	GLENREAGH MOUNTAIN RAILWAY INC	
Cowper	GORDON PARK RAINFOREST WALKS COMMITTEE	
Cowper	KALANG HALL PUBLIC RESERVE TRUST	

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Cowper	NAMBUCCA VALLEY YOUTH SERVICES CENTRE	
Cowper	NORTH BEACH TENNIS CLUB INC	
Cowper	PARENTS AS PARTNERS	
Cowper	RALEIGH PUBLIC SCHOOL PARENTS AND CITIZEN ASSOCIATION	
Cowper	REPTON PUBLIC SCHOOL P&C	
Cowper	THE GARDEN OF BLISS - BELLINGEN LOCALS IMPLEMENTING SUSTAINABLE SOCIETY	
Cowper	VALLEY WATCH INC (FOR CLARENCE WETLAND NETWORK)	
Cowper	WOLOWEYAH VOLUNTEER BUSH FIRE BRIGADE	
Cowper	YAMBA SURF LIFE SAVING CLUB	
Cowper	Total Number of Unsuccessfuls	58
Cunningham	ARCADIANS THEATRE GROUP	
Cunningham	COLEDALE PUBLIC SCHOOL PARENTS & CITIZENS ASSOCIATION	
Cunningham	INTERCHANGE ILLAWARRA INC	
Cunningham	OTFORD RURAL FIRE BRIGADE	
Cunningham	SISTAJIVE WOMENS MUSIC FESTIVAL INC	
Cunningham	SOUTH COAST RESCUE SQUAD INCORPORATED	
Cunningham	THE AUSTRALIAN NUTRITION FOUNDATION INC NSW	
Cunningham	THE UNITING CHURCH IN AUSTRALIA WOLLONGONG MISSION BENEVOLENT SERVICE	
Cunningham	Total Number of Unsuccessfuls	23
Curtin	ALL SAINTS FLOREAT UNITING CHURCH	
Curtin	B-ATTITUDES INC	
Curtin	CHILDREN'S BOOK COUNCIL OF AUSTRALIA WESTERN AUSTRALIAN BRANCH	
Curtin	CLAREMONT COMMUNITY KINDERGARTEN INC	
Curtin	CLAREMONT UNISWIM SWIMMING CLUB INC	
Curtin	LOFTUS COMMUNITY CENTRE INC	
Curtin	MERCY CARE LTD	
Curtin	SHENTON PARK PLAYGROUP INC (SPPG)	
Curtin	THE CANCER COUNCIL WESTERN AUSTRALIA	
Curtin	THE SAMARITANS INCORPORATED	
Curtin	THE SCOUT ASSOCIATION OF AUSTRALIA WESTERN AUSTRALIAN BRANCH 1ST MOSMAN BAY SEA SCOUTS	
Curtin	WESTERN AUSTRALIAN GOULD LEAGUE INC	
Curtin	Total Number of Unsuccessfuls	18
Dawson	AUSSIE NATIVE ANIMALS CARE AND RESCUE ASSOCIATION INC	
Dawson	AYR SURF LIFE SAVING CLUB INC	
Dawson	BOWEN FAMILY FISHING CLASSIC AND WET WEEKEND	
Dawson	BOWEN HISTORICAL SOCIETY AND MUSEUM INC	
Dawson	BOWEN SURF LIFESAVING CLUB INCORPORATED	
Dawson	COMMUNITY BUILDERS ASSOCIATION OF FINCH HATTON INC	
Dawson	FRIENDS OF THE BURDEKIN THEATRE INCORPORATED	
Dawson	GARGETT BRANCH OF THE QUEENSLAND COUNTRY WOMEN'S ASSOCIATION	
Dawson	GUIDES AUSTRALIA QUEENSLAND PROSERPINE DISTRICT GIRL GUIDES DISTRICT MANAGEMENT TEAM	
Dawson	INSTITUTE OF FAMILY & COMMUNITY LIFE INC	
Dawson	KINGS BEACH ACTION GROUP	
Dawson	MACKAY RIDING FOR DISABLED ASSOCIATION INC	
Dawson	QUEEN'S BEACH ACTION GROUP	
Dawson	SARINA AND DISTRICT ATHLETICS CLUB	
Dawson	SARINA SEALS AMATEUR SWIMMING CLUB INC	
Dawson	ST PAULS UNITING CHURCH LADIES FELLOWSHIP - JUMBLE SALE	
Dawson	WHITSUNDAY COMMUNITY SERVICES INC	

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Dawson	WILDLIFE PRESERVATION SOCIETY OF QUEENSLAND PROSERPINE AND WHITSUNDAY BRANCH INC	
Dawson	Total Number of Unsuccessfals	27
Deakin	7TH RINGWOOD SCOUT GROUP	
Deakin	AVENCARE DAY CARE CENTRE	
Deakin	BLACKBURN FOOTBALL CLUB INC (JUNIORS COMMITTEE)	
Deakin	BLACKBURN NORTH BAPTIST CHURCH CHILDRENS AND YOUTH MINISTRY	
Deakin	EASTERN EMERGENCY RELIEF NETWORK INC	
Deakin	GREEK ELDERLEY CITIZENS CLUB OF MAROONDAH	
Deakin	LOUISE MULTICULTURAL COMMUNITY CENTRE INC	
Deakin	MANG-NON VIETNAMESE LANGUAGE SCHOOL ASSOCIATION INC	
Deakin	MAROONDAH TOY LIBRARY INC	
Deakin	NORTH RINGWOOD UNITING CHURCH PLAYGROUP	
Deakin	NUNAWADING HUNGARIAN SENIOR CITIZEN'S CLUB INC	
Deakin	NUNAWADING TOY LIBRARY INC	
Deakin	ROTARY CLUB OF FOREST HILL INC	
Deakin	ST ALFREDS ANGLICAN CHURCH	
Deakin	ST PAUL'S ANGLICAN CHURCH RINGWOOD - PLAYGROUP	
Deakin	STILLBIRTH AND NEONATAL DEATH SUPPORT INC	
Deakin	SUNRISE DAY CLUB	
Deakin	WHITEHORSE EAGLES JUNIOR SOCCER CLUB INC	
Deakin	YARRA VALLEY REGION SCOUTS AUSTRALIA VICTORIAN BRANCH	
Deakin	Total Number of Unsuccessfals	47
Denison	GREEK ORTHODOX ARCHDIOCESE OF AUSTRALIA CONSOLIDATED TRUST	
Denison	NATIONAL ASSOCIATION FOR THE PREVENTION OF CHILD ABUSE & NEGLECT TASMANIA	
Denison	PREGNANCY COUNSELLING AND SUPPORT TAS INC	
Denison	TASMANIAN ASSOCIATION OF PEOPLE WITH DISABILITIES AND THEIR ADVOCATES INC	
Denison	TASMANIAN YOUTH BROADCASTERS INC	
Denison	THE CANCER COUNCIL OF TASMANIA INCORPORATED	
Denison	Total Number of Unsuccessfals	33
Dickson	CATALYST YOUTH ARTS ORGANISATION INC	
Dickson	EVERGLADES RIDING FOR THE DISABLED ASSOCIATION INCORPORATED	
Dickson	PINE RIVERS CATCHMENT ASSOC	
Dickson	SAMFORD STATE SCHOOL PARENTS & CITIZENS ASSOCIATION	
Dickson	THE WESLEYAN METHODIST CHURCH OF AUSTRALIA IN QLD - EXTENDED FAMILIES PROJECT	
Dickson	UNITING CHURCH IN AUSTRALIA ALBANY CREEK PARISH	
Dickson	Total Number of Unsuccessfals	9
Dobell	AUSTRALIAN BREASTFEEDING ASSOCIATION - CENTRAL COAST REGION	
Dobell	CENTRAL COAST VOLUNTEER RESCUE SQUAD INC	
Dobell	KABARO FILIPINO WOMENS SUPPORT GROUP INC	
Dobell	LIONS CLUB OF GWANDALAN INC	
Dobell	ROCKY POINT LANDCARE GROUP INC	
Dobell	WARNERVALE PUBLIC SCHOOL P & C ASSOCIATION	
Dobell	WYONG RURAL FIRE SERVICE CATERING GROUP	
Dobell	Total Number of Unsuccessfals	19
Dunkley	1ST LANGWARRIN SCOUT GROUP	
Dunkley	FISHCARE MORNINGTON PENINSULA INCORPORATED	
Dunkley	FRIENDS OF MORNING ROSE GARDEN INC	
Dunkley	FRIENDS OF SEAFORD FORESHORE RESERVE INC	
Dunkley	GENESIS A NEW BEGINNING INC	
Dunkley	MAHOGANY NEIGHBOURHOOD CENTRE INC	
Dunkley	MORNINGTON PENINSULA LEGACY CLUB INCORPORATED	
Dunkley	MORNINGTON PENINSULA YOUTH ENTERPRISES INC	
Dunkley	MT ELIZA FIRE BRIGADE	

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Dunkley	OUT THE DOOR INC	
Dunkley	PENINSULA CHRISTIAN CARE	
Dunkley	PINES ART ACTION CREW	
Dunkley	REGION 5 DIVISION 1 NEIGHBOURHOOD WATCH	
Dunkley	UNITING CHURCH OF AUSTRALIA ST MARKS PARISH MORNINGTON	
Dunkley	Total Number of Unsuccessfuls	36
Eden-Monaro	1ST COBARGO SCOUT GROUP	
Eden-Monaro	7TH LIGHT HORSE BEMBOKA TROOP	
Eden-Monaro	ADAMINABY SNOWY SCHEME COLLECTION OP SHOP	
Eden-Monaro	ANIMAL WELFARE LEAGUE NSW EUROBODALLA BRANCH	
Eden-Monaro	AUSTRALIAN AND NEW ZEALAND MAORI CULTURAL SCHOOL OF DREAMS INC	
Eden-Monaro	BEGA ACCESS RADIO IND	
Eden-Monaro	BELOWRA RURAL FIRE BRIGADE	
Eden-Monaro	BERMAGUI PRE SCHOOL CO-OPERATIVE SOCIETY LTD - PARENT COMMITTEE	
Eden-Monaro	BREDBO COMMUNITY LANDCARE GROUP INC	
Eden-Monaro	COBARGO RURAL FIRE BRIGADE	
Eden-Monaro	COUNTRY WOMENS ASSOCIATION OF NSW BATEMANS BAY BRANCH	
Eden-Monaro	DALGETY PARENTS & CITIZENS ASSOCIATION	
Eden-Monaro	EDEN MARINE HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Eden-Monaro	EDEN SERVICE AND SOCIAL CLUB INC	
Eden-Monaro	EUROBODALLA RURAL FIRE SERVICE (CATERING BRIGADE)	
Eden-Monaro	FAR SOUTH COAST LANTERN CLUB	
Eden-Monaro	JINDABYNE RURAL FIRE BRIGADE	
Eden-Monaro	LIONS CLUB OF BRAIDWOOD INC	
Eden-Monaro	MEALS ON WHEELS QUEANBEYAN INCORPORATED	
Eden-Monaro	MICHELAGO PARENTS & CITIZENS ASSOCIATION	
Eden-Monaro	MONARO EARLY INTERVENTION SERVICE INCORPORATED	
Eden-Monaro	NERRIGA VOLUNTEER RURAL FIRE BRIGADE	
Eden-Monaro	NERRIGUNDAH RURAL FIRE BRIGADE	
Eden-Monaro	NSW MEN'S HEALTH & WELLBEING ASSOCIATION	
Eden-Monaro	PLAYGROUP NSW-CANDELO BRANCH	
Eden-Monaro	QUEANBEYAN SHOW SOCIETY INC	
Eden-Monaro	RESPIRE CARE BEGA VALLEY INC	
Eden-Monaro	SAILABILITY NSW-BATEMANS BAY BRANCH	
Eden-Monaro	SOUTHERN WOMEN'S GROUP INC	
Eden-Monaro	TATHRA UNITED SOCCER CLUB INC	
Eden-Monaro	THE CROSSING LAND EDUCATION CENTRE	
Eden-Monaro	THE SALVATION ARMY - COOMA BRANCH	
Eden-Monaro	THE UNITING CHURCH IN AUSTRALIA PROPERTY TRUST UNITING CARE - PIVOT POINT - NSW	
Eden-Monaro	THREDBO HISTORICAL SOCIETY INCORPORATED	
Eden-Monaro	UNITED HOSPITAL AUXILIARIES OF NSW INC MORUYA BRANCH	
Eden-Monaro	WAMBOIN COMMUNITY HALL MANAGEMENT COMMITTEE	
Eden-Monaro	WAMBOIN VOLUNTEER RURAL FIRE BRIGADE	
Eden-Monaro	WYNDHAM PUBLIC SCHOOL PARENT & CITIZENS ASSOCIATION INC	
Eden-Monaro	Total Number of Unsuccessfuls	62
Fadden	GREENBANK AGRICULTURAL & INDUSTRIAL SHOW SOCIETY INC	
Fadden	SEVENTH - DAY ADVENTIST CHURCH (SOUTH QUEENSLAND CONFERENCE) LIMITED	
Fadden	SHAILER PARK NETBALL ASSOCIATION INC	
Fadden	THE AUSTRALIAN VOLUNTEER COAST GUARD REDLAND BAY	
Fadden	THE SCOUT ASSOCIATION OF AUSTRALIA QUEENSLAND BRANCH INC - VICTORIA POINT SCOUT GROUP	
Fadden	Total Number of Unsuccessfuls	7
Fairfax	COMBINED COASTAL CAR CLUB INC	

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Fairfax	GYMPIE & DISTRICT COMMUNITY CENTREPLACE INC.	
Fairfax	HABITAT FOR HUMANITY - GYMPIE INC	
Fairfax	LIONS CLUB OF GUNALDA & DISTRICT INC	
Fairfax	MAPLETON AND DISTRICT COMMUNITY ASSOCIATION INC	
Fairfax	MAPLETON STATE SCHOOL P & C ASSOCIATION	
Fairfax	NAMBOUR & DISTRICT HISTORICAL MUSEUM ASSOCIATION INC	
Fairfax	QUEENSLAND POLICE CITIZENS YOUTH WELFARE ASSOCIATION	
Fairfax	QUOTA INTERNATIONAL OF COOLUM BEACH INC	
Fairfax	SCOUT ASSOCIATION OF AUSTRALIA QUEENSLAND BRANCH INC SUNCOAST REGION	
Fairfax	SUNSHINE COAST RIVERWATCH AND SEABIRD RESCUE INC	
Fairfax	Total Number of Unsuccessfuls	31
Farrer	ADELONG PROGRESS ASSOC INC	
Farrer	ALBURY REGIONAL COUNCIL ST VINCENT DE PAUL SOCIETY	
Farrer	AUSTRALIAN INLAND BOTANIC GARDENS INC	
Farrer	AUSTRALIAN RED CROSS - NSW JINDERA BRANCH	
Farrer	BALRANALD RESCUE SQUAD INC	
Farrer	BERRIGAN AGRICULTURAL AND HORTICULTURAL SOCIETY INCORPORATED	
Farrer	BUNGAMBRAWATHA CREEK CARE GROUP INC	
Farrer	BUNNALOO PUBLIC SCHOOL PARENTS & CITIZENS ASSOC	
Farrer	BUNNALOO RURAL FIRE BRIGADE	
Farrer	BURRABOI PARENTS & CITIZENS ASSOCIATION	
Farrer	BURRUMBUTTOCK PUBLIC HALL	
Farrer	CONARGO BUSH FIRE BRIGADE	
Farrer	COUNTRY WOMENS ASSOCIATION OF NSW OAKLANDS BRANCH	
Farrer	DENILIQUN ARTS COUNCIL INC	
Farrer	DENILIQUN DRAMATIC CLUB (DDC)	
Farrer	DENILIQUN NETBALL ASSOCIATION	
Farrer	DENILIQUN RESCUE SQUAD INC	
Farrer	EUSTON/ROBINVALE HISTORICAL SOCIETY INCORPORATED	
Farrer	FRIENDS OF WENTWORTH LIBRARY	
Farrer	HENTY COMMUNITY HEALTH CARE COMMITTEE	
Farrer	HOWLONG COMMUNITY LEARNING INC	
Farrer	LIONS CLUB OF BURONGA GOL GOL AND DISTRICTS INC	
Farrer	LOWER ANABRANCH SPORTING AND LANDCARE GROUP INCORPORATED	
Farrer	MAYRUNG SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Farrer	MOULAMEIN PRESCHOOL INC MANAGEMENT COMMITTEE	
Farrer	NSW RURAL FIRE SERVICE	
Farrer	NSW RURAL FIRE SERVICE	
Farrer	NSW RURAL FIRE SERVICE	
Farrer	PINK LADIES AUXILIARY	
Farrer	POONCARIE FIELD DAY GROUP (INC)	
Farrer	RURAL CARE LINK	
Farrer	SCOUTS AUSTRALIA	
Farrer	ST ANDREW'S HOWLONG UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (NSW)	
Farrer	ST JOHN AMBULANCE AUSTRALIA (NSW) MURRAY REGIONAL COMMITTEE	
Farrer	ST VINCENT DE PAUL SOCIETY	
Farrer	ST VINCENT DE PAUL SOCIETY DENILIQUN REGION	
Farrer	THE ROCK PRE SCHOOL INC	
Farrer	TOCUMWAL PRESCHOOL KINDERGARTEN ASSOCIATION INCORPORATED COMMITTEE	
Farrer	TOOLEYBUC RURAL FIRE BRIGADE	
Farrer	TUMBARUMBA NEIGHBOURHOOD CENTRE	
Farrer	TUMUT BASKETBALL ASSOCIATION INCORPORATED	
Farrer	UNITED HOSPITAL AUXILIARIES OF NSW INC MATHOURA BRANCH	
Farrer	UNITING CHURCH IN AUSTRALIA MATHOURA PARISH-TREASURE BOX	
Farrer	VALMAR SUPPORT SERVICES LTD	

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Farrer	WANGANELLA BUSH FIRE BRIGADE	
Farrer	WENTWORTH DISTRICT COOPERATING PARISH	
Farrer	WESTERN PLAINS CHRISTIAN FELLOWSHIP	
Farrer	WESTSIDE COMMUNITY CENTRE	
Farrer	Total Number of Unsuccessfuls	66
Fisher	APEX CLUB OF MAROOCHYDORE INC	
Fisher	AUSTRALIAN VOLUNTEER COAST GUARD INC MOOLOOLABA FLOTILLA QF 6	
Fisher	BLIND & VISION IMPAIRED PERSONS CHARITABLE NETWORK (VIP NET) INC	
Fisher	BUDERIM HISTORICAL SOCIETY INC	
Fisher	CALOUNDRA FAMILY HISTORY RESEARCH INC	
Fisher	EUDLO PRIMARY SCHOOL PARENTS & CITIZENS ASSOCIATION	
Fisher	METROPOLITAN CALOUNDRA SURF LIFE SAVING CLUB INC	
Fisher	MOOLOOLAH RIVER WATERWATCH & LANDCARE INC	
Fisher	PALMWOODS & WESTERN DISTRICTS JUNIOR RUGBY LEAGUE CLUB INC	
Fisher	PALMWOODS PROGRESS ASSOCIATION INC	
Fisher	SAILABILITY SUNSHINE COAST INC	
Fisher	SDA RADIO ASSOCIATION INC	
Fisher	SUNSHINE COAST TENNIS ASSOCIATION INC	
Fisher	WOOMBYE COMMUNITY & BUSINESS ASSOCIATION INC	
Fisher	WOOMBYE SCOUT GROUP	
Fisher	WOOMBYE STATE SCHOOL PARENTS & CITIZENS ASSOCIATION	
Fisher	Total Number of Unsuccessfuls	34
Flinders	BAYLES FLORA AND FAUNA PARK	
Flinders	FRENCH ISLAND RURAL FIRE BRIGADE	
Flinders	HELLENIC ASSOCIATION OF MORNINGTON PENINSULA AGED CITIZENS CLUB INC	
Flinders	KERNOT BRIGADE	
Flinders	KOO WEE RUP COMMUNITY CENTRE COMMITTEE OF MANAGEMENT	
Flinders	KOO WEE RUP PRIMARY SCHOOL	
Flinders	PEARCEDALE RURAL FIRE BRIGADE	
Flinders	PENINSULA ADULT EDUCATION & LITERACY INC	
Flinders	PHILLIP ISLAND LANDCARE GROUP INC	
Flinders	SORRENTO BLAIRGOWRIE NEIGHBOURHOOD WATCH	
Flinders	WESTERN PORT SAFETY COUNCIL INC	
Flinders	Total Number of Unsuccessfuls	58
Forde	ALBERTON CRICKET CLUB INC	
Forde	BEAUDESERT AND DISTRICT NETBALL ASSOCIATION INCORPORATED	
Forde	BEAUDESERT LANDCARE GROUP INCORPORATED	
Forde	BEAUDESERT RSL SUB BRANCH	
Forde	BEENLEIGH SOCCER CLUB INC	
Forde	CEDAR CREEK AND WOLFFDENE RURAL FIRE BRIGADE	
Forde	COMMUNITY CARE & FOOD BANK ASSOC INC	
Forde	EMMAUS PRIMARY SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Forde	FASSIFERN CRICKET CLUB	
Forde	GLENEAGLE STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Forde	GOLD COAST ATHLETICS CLUB INC	
Forde	JIMBOOMBA COMMUNITY CARE ASSOCIATION INC	
Forde	KALBAR SCHOOL OF ARTS AND MEMORIAL HALL INC.	
Forde	MOOGERAH PASSION PLAY ASSOCIATION INC	
Forde	QUOTA INTERNATIONAL OF BEAUDESERT INC	
Forde	RETURNED AND SERVICES LEAGUE OF AUSTRALIA - BOONAH SUB BRANCH	
Forde	TAMBORINE MOUNTAIN HISTORICAL SOCIETY INC	
Forde	VOLUNTEERING GOLD COAST	
Forde	WILD MOUNTAINS TRUST	

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Forde	Total Number of Unsuccessfuls	30
Forrest	APEX CLUB OF BUSSELTON APEX CLUB INC	
Forrest	APEX CLUB OF MANJIMUP INC	
Forrest	AUSTRALIND STATE EMERGENCY SERVICE UNIT INC	
Forrest	BALINGUP PROGRESS ASSOCIATION INC	
Forrest	BRIDGEDALE VOLUNTEER GUIDES	
Forrest	BRIDGETOWN TELECENTRE INC	
Forrest	BUNBURY COMMUNITY & CHILDCARE ASSOCIATION MILLIGAN HOUSE COMMUNITY HOUSE	
Forrest	BUSSELTON NATURALISTS CLUB INC	
Forrest	DALYELLUP BEACH COMMUNITY ASSOCIATION INCORPORATED (DBCA)	
Forrest	DARDANUP COMMUNITY CENTRE INC	
Forrest	DARDANUP TOWNSCAPE COMMITTEE	
Forrest	GREENBUSHES TELECENTRE INC	
Forrest	HARVEY RED CROSS UNIT	
Forrest	HARVEY TELECENTRE INC	
Forrest	KARRIDALE PRIMARY SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Forrest	KARRIDALE VOLUNTEER BUSHFIRE BRIGADE	
Forrest	KIDS' SQUAD	
Forrest	LIONS CLUB OF BRUNSWICK JUNCTION INC	
Forrest	LIONS CLUB OF BUSSELTON	
Forrest	MANJIMUP CHERRY FESTIVAL	
Forrest	MANJIMUP VOLUNTEER FIRE & RESCUE SERVICE	
Forrest	MANJIMUP VOLUNTEER RESOURCE CENTRE INC	
Forrest	MILLIGAN HOUSE TOY LIBRARY	
Forrest	NANNUP MUSIC CLUB	
Forrest	NORTHCLIFFE COMMUNITY DEVELOPMENT GROUP	
Forrest	ROTARY CLUB OF SOUTH BUNBURY INC	
Forrest	ST JOHNS AMBULANCE NORTHCLIFFE SUB-CENTRE	
Forrest	ST MARYS CATHOLIC PRIMARY SCHOOL DONNYBROOK PARENTS AND FRIENDS ASSOCIATION	
Forrest	THE MARGARET RIVER PLAYGROUP INCORPORATED	
Forrest	THE SCOUT ASSOCIATION OF AUSTRALIA WESTERN AUSTRALIAN BRANCH 1ST CAPE NATURALISTE SCOUT GROUP	
Forrest	WALLCLIFFE BUSH FIRE BRIGADE	
Forrest	Total Number of Unsuccessfuls	49
Fowler	CANLEY HEIGHTS COMMUNITY CENTRE	
Fowler	THE CROSSROADS CHRISTIAN CENTRE INC	
Fowler	UNITING CHURCH IN AUSTRALIA PROPERTY OF TRUST (NSW) WESLEY MISSION IS A PARISH OF UNITING CHURCH OF AUSTRALIA PROPERTY TRUST (NSW)	
Fowler	VILLAWOOD EARLY LEARNING CENTRE PARENT COMMITTEE	
Fowler	Total Number of Unsuccessfuls	17
Franklin	CYGNET COMMUNITY ONLINE CENTRE INCORPORATED	
Franklin	EAST DERWENT LITTLE ATHLETICS CENTRE INC	
Franklin	GLENDEVIE VOLUNTEER FIRE BRIGADE	
Franklin	HUON VALLEY CONCERT BAND INC	
Franklin	ROYAL SOCIETY FOR THE PREVENTION OF CRUELTY TO ANIMALS INC	
Franklin	THE FAR SOUTH COMMUNITY ASSOCIATION INC (PREVIOUSLY THE DOVER COMMUNITY TELECENTRE)	
Franklin	TRAMWAY HILL LANDCARE GROUP	
Franklin	WOMEN WITH DISABILITIES AUSTRALIA (WWDA) INC	
Franklin	Total Number of Unsuccessfuls	27
Fraser	AINSLIE VILLAGE RESIDENTS' ACTION GROUP (AVRAG)	
Fraser	AMAROO PRESCHOOL PARENT ASSOCIATION INC	
Fraser	AUSTRALIAN NATIONAL EISTEDDFOD SOCIETY INC	
Fraser	BRIDGE BACK TO LIFE FOUNDATION	

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Fraser	CANBERRA PENSIONERS CLUB	
Fraser	FLYNN PRESCHOOL PARENT ASSOCIATION INCORPORATED	
Fraser	GINNINDERRA DISTRICT HIGH SCHOOL REPRESENTATIVE COUNCIL-SPECIAL PROJECTS COMMITTEE	
Fraser	GIRALANG PRESCHOOL PARENT ASSOCIATION INCORPORATED	
Fraser	HACKETT PRE-SCHOOL PARENT ASSOCIATION	
Fraser	LIONS CLUB OF CANBERRA BELCONNEN INC	
Fraser	LONE FATHERS ASSOCIATION (AUST) INCORPORATED ALSO NATIONAL PEAK BODY	
Fraser	NICHOLLS PRESCHOOL PARENTS ASSOCIATED INCORPORATED	
Fraser	SOUTHSIDE COMMUNITY SERVICES INC	
Fraser	TE RERE O TE TARAKAKAO CULTURE CLUB INC	
Fraser	UNITING CHURCH IN AUSTRALIA-KIPPAX	
Fraser	VIETNAM VETERANS FEDERATION AUSTRALIAN CAPITAL TERRITORY INCORPORATED	
Fraser	YOUNG LIFE AUSTRALIA	
Fraser	YOUTH WITH A MISSION INC	
Fraser	Total Number of Unsuccessfuls	44
Fremantle	AUSTRALIAN BREASTFEEDING ASSOCIATION-SOUTHERN LAKES GROUP	
Fremantle	BIRTHRITES HEALING AFTER CAESAREAN INC	
Fremantle	COCKBURN TOY LIBRARY INCORPORATED	
Fremantle	FREMANTLE NETBALL ASSOCIATION (INC)	
Fremantle	KWINANA BRANCH CITIZENS ADVICE BUREAU OF WA INC	
Fremantle	LEEUWIN OCEAN ADVENTURE FOUNDATION LTD	
Fremantle	Total Number of Unsuccessfuls	6
Gellibrand	7TH SUNSHINE SCOUT GROUP ASSOC OF AUST VIC BRANCH	
Gellibrand	ALTONA MINIATURE RAILWAY INC	
Gellibrand	AUSTRALIAN RED CROSS VICTORIA IMMIGRATION DETENTION PROGRAM	
Gellibrand	AUSTRALIAN SUDANESE YOUTH UNION INC	
Gellibrand	DINKA JIENG COMMUNITY COUNCIL OF AUSTRALIA INC	
Gellibrand	EAST AFRICA RELIEF ASSOCIATION OF AUSTRALIA INC.	
Gellibrand	FILIPINO COMMUNITY COUNCIL OF VICTORIA INC	
Gellibrand	FRIENDS OF LOWER KOROROIT CREEK INC	
Gellibrand	FRIENDS OF WILLIAMSTOWN WETLANDS INC	
Gellibrand	GREEK ORTHODOX ARCHDIOCESE OF AUSTRALIA PARISH OF ST EFSTATHIOS SOUTH MELBOURNE SUB ENTITY	
Gellibrand	ST JOHN AMBULANCE AUSTRALIA (VICTORIA) VOLUNTEER FIRST AID SERVICE FOOTSCRAY DIVISION	
Gellibrand	SUNSHINE POLISH CHARITY ASSOCIATION INC	
Gellibrand	WEST FOOTSCRAY NEIGHBOURHOOD HOUSE ASSOCIATION INC	
Gellibrand	Total Number of Unsuccessfuls	49
Gilmore	BROGERS CREEK LANDCARE	
Gilmore	BROUGHTON VALE-BERRY RURAL FIRE BRIGADE	
Gilmore	EROWAL BAY RURAL FIRE BRIGADE	
Gilmore	GAGS (GRANDPARENTS AND GRANDCHILDREN SOCIETY) AUSTRALIA INCORPORATED	
Gilmore	JERRYBAILEY PRESCHOOL ASSOC	
Gilmore	KANGAROO VALLEY ENVIRONMENT GROUP INC	
Gilmore	MILTON RURAL LANDCARE INC	
Gilmore	ROBERTSON AGRICULTURAL & HORTICULTURAL SOCIETY INC	
Gilmore	SHOALHAVEN HEAD QUARTERS VOLUNTEER RURAL FIRE BRIGADE	
Gilmore	SHOALHAVEN RIVERWATCH INC	
Gilmore	SHOALHAVEN UNITED SOCCER CLUB INC	
Gilmore	TAPITALLEE CREEK REVEGETATION LANDCARE GROUP INC	
Gilmore	THE ROOST INCORPORATED	
Gilmore	ULLADULLA RSPCA BRANCH	
Gilmore	Total Number of Unsuccessfuls	22

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Gippsland	1ST PAYNESVILLE SEA SCOUTS	
Gippsland	AIRLY CLYDEBANK PUBLIC HALL INC	
Gippsland	ARAWATA LANDCARE GROUP	
Gippsland	BAIRNSDALE & DISTRICT AGRICULTURAL SOCIETY	
Gippsland	BEMM RIVER COMMUNITY RECREATION CENTRE INC	
Gippsland	BRIAGOLONG SENIOR CITIZENS INC	
Gippsland	CANN RIVER COMMUNITY CENTRE INC	
Gippsland	COMMUNITY CENTRE SWIFTS CREEK INCORPORATED	
Gippsland	EAST GIPPSLAND RSPCA BRANCH	
Gippsland	FISH CREEK TARWIN CRICKET CLUB	
Gippsland	GLENGARRY EAST LANDCARE GROUP	
Gippsland	GLENMAGGIE RURAL FIRE BRIGADE	
Gippsland	GOLDEN/PARADISE BEACH BOWLS CLUB	
Gippsland	KALIMNA WEST RURAL FIRE BRIGADE	
Gippsland	KILCUNDA RURAL FIRE BRIGADE	
Gippsland	KONGWAK COMMUNITY GROUP INC	
Gippsland	LONGFORD PLAYGROUP INC	
Gippsland	LYREBIRD ARTS COUNCIL INC	
Gippsland	MAFFRA SENIOR CITIZEN CLUB INC	
Gippsland	MALLACOOTA AND GENOA BROADCASTING ASSOCIATION INC	
Gippsland	MALLACOOTA SURF LIFE SAVING CLUB	
Gippsland	MARDAN/MIRBOO NORTH LANDCARE GROUP	
Gippsland	MUNRO PUBLIC HALL INC	
Gippsland	NICHOLSON MORNING TEA CLUB	
Gippsland	OMELO LANDCARE GROUP	
Gippsland	PORT WELSHPOOL WORKING GROUP INC	
Gippsland	ROSEDALE COMMUNITY PRESCHOOL CENTRE	
Gippsland	ROSEDALE PRIMARY SCHOOL COUNCIL	
Gippsland	ROTARY CLUB OF ORBOST	
Gippsland	SALE MEMORIAL HALL & CIVIC CENTRE	
Gippsland	SALE NEIGHBOURHOOD HOUSE INC	
Gippsland	SEASPRAY SURF LIFESAVING CLUB	
Gippsland	SOUTHERN GIPPSLAND COMMUNITY INTERNET ACCESS INC	
Gippsland	ST JOHN AMBULANCE AUSTRALIA (VICTORIA) EAST GIPPSLAND DIVISION	
Gippsland	STRATFORD RURAL FIRE BRIGADE	
Gippsland	STRZELECKI LANDCARE GROUP	
Gippsland	SURF LIFE SAVING LAKES ENTRANCE INC	
Gippsland	VERONICA MAYBURY MEMORIAL RESERVE INC	
Gippsland	VIC STATE EMERGENCY SERVICE ORBOST UNIT	
Gippsland	VOICES OF THE FUTURE INC	
Gippsland	WARATAH BEACH SURF LIFE SAVING CLUB INC	
Gippsland	WELSHPOOL BASKETBALL ASSOCIATION	
Gippsland	WOODSIDE PUBLIC HALL COMMITTEE OF MANAGEMENT INC	
Gippsland	WOODWORKERS OF ORBOST AND DISTRICT	
Gippsland	YANAKIE HALL AND RECREATION RESERVE	
Gippsland	YARRAM SENIOR CITIZ	
Gippsland	YARRAM YOUTH GROUP INC	
Gippsland	Total Number of Unsuccessfuls	160
Goldstein	ALL SOULS' OPPORTUNITY SHOP	
Goldstein	BRIGHTON LIONS CLUB INCORPORATED	
Goldstein	COMMUNITY INFORMATION SANDRINGHAM INC	
Goldstein	ELSTERNWICK PRIMARY SCHOOL PARENTS ASSOCIATION	
Goldstein	HAMPTON LIFE SAVING CLUB INC	
Goldstein	SOROPTIMIST INTERNATIONAL OF BRIGHTON AND SOUTHERN DISTRICTS	
Goldstein	SOUTHERN FAMILY LIFE SERVICE ASSOCIATION INC	
Goldstein	ST MARY'S SEASONS	
Goldstein	TUCKER ROAD BENTLEIGH PRIMARY SCHOOL PARENTS & FRIENDS ASSOCIATION	

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Goldstein	Total Number of Unsuccessfuls	21
Grayndler	COMPUTER PALS FOR SENIORS - MARRICKVILLE INC	
Grayndler	SYRENKA POLISH FOLKLORIC ENSEMBLE	
Grayndler	Total Number of Unsuccessfuls	14
Greenway	BLACKTOWN CITY LANTERN CLUB	
Greenway	COUNTRY WOMENS ASSOCIATION OF NSW	
Greenway	EAGLES RAPS INC	
Greenway	KARABI COMMUNITY AND DEVELOPMENT SERVICES	
Greenway	MUSCULAR DYSTROPHY ASSOCIATION OF NSW	
Greenway	THE WESTERN SYDNEY LIGHTHOUSE PROJECT	
Greenway	Total Number of Unsuccessfuls	8
Grey	ARNO BAY PROGRESS ASSOCIATION INC	
Grey	ARTSUP	
Grey	AUSTRALIAN RED CROSS	
Grey	CLARE-BURRA-BALAKLAVA PALLIATIVE CARE VOLUNTEER GROUP	
Grey	CLEVE FOOTBALLERS CLUB INC	
Grey	CRYSTAL BROOK ART CRAFT AND ANTIQUE GALLERY INC	
Grey	CRYSTAL BROOK GUIDES	
Grey	CRYSTAL BROOK NORTH WESTERN AGRICULTURAL SOCIETY INC	
Grey	DRAGONS ABREAST PORT LINCOLN	
Grey	FRIENDS OF COFFIN BAY PARKS	
Grey	GLADSTONE COMMUNITY DEVELOPMENT AND TOURISM ASSOCIATION - YOUTH CENTRE	
Grey	HEARTBEAT INC	
Grey	HEARTS OF WOMEN	
Grey	IN OUR HANDS HEALTH INFORMATION AND RESOURCE CENTRE	
Grey	JAMESTOWN APEX CLUB	
Grey	JAMESTOWN KINDER GYMNASTICS INC	
Grey	KIMBA COMMUNITY DEVELOPMENT GROUP INC (KCDG)	
Grey	LIFELINE CENTRAL (SA/NT) INC WHYALLA BRANCH	
Grey	MORCHARD SPORTING & COMMUNITY ASSOCIATION INC	
Grey	MOUNT BRYAN PROGRESS ASSOCIATION INCORPORATED	
Grey	ORROROO COMMUNITY HOME SOCIAL COMMITTEE	
Grey	ORROROO SWIMMING CLUB	
Grey	PORT PIRIE BRANCH OF MAKE-A-WISH FOUNDATION OF AUSTRALIA LTD	
Grey	RIDING FOR THE DISABLED ASSOC SA PT LINCOLN CENTRE	
Grey	ROXBY DOWNS STATE EMERGENCY SERVICE	
Grey	RSPCA (SA) INC PORT LINCOLN BRANCH	
Grey	STATE EMERGENCY SERVICE SA WHYALLA UNIT	
Grey	STREAKY BAY COUNTRY FIRE SERVICE	
Grey	THE COPLEY & DISTRICTS PROGRESS ASSOCIATION INCORPORATED	
Grey	THE JOINT YOUTH CENTRE	
Grey	THE SCOUT ASSOCIATION OF AUSTRALIA SA BRANCH STREAKY BAY SCOUT GROUP	
Grey	UNITING CHURCH THURUNA CAMP	
Grey	VOLUNTEER SES UNIT PORT PIRIE	
Grey	WHYALLA TABLE TENNIS ASSOCIATION INC	
Grey	YALLUNDA FLAT AGRICULTURAL AND HORTICULTURAL INC	
Grey	Total Number of Unsuccessfuls	71
Griffith	MORNINGSIDE STATE SCHOOL PARENTS & CITIZENS ASSOCIATION	
Griffith	NOAHS ARK RESOURCE CENTRE (QLD) INC	
Griffith	SOUTHSIDE VOLUNTEERS	
Griffith	WHITES HILL - PINE MOUNTAIN COMMUNITY GROUP INC	
Griffith	Total Number of Unsuccessfuls	11
Groom	BROOKSTEAD STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Groom	CAMBOOYA COMMUNITY KINDERGARTEN	
Groom	CLIFTON LANDCARE GROUP INC	
Groom	DARLING DOWNS NATURAL GROWERS GROUP INC	

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Groom	DARLING DOWNS SPORT AIRCRAFT ASSOCIATION INC	
Groom	GABBINBAR STATE SCHOOL PARENT & CITIZENS ASSOCIATION	
Groom	HARLAXTON NEIGHBOURHOOD CENTRE INC	
Groom	KINGSTHORPE AND DISTRICT PROGRESS ASSOC INC	
Groom	KINGSTHORPE WAR MEMORIAL HALL ASSOCIATION INCORPORATED	
Groom	LAGOON CREEK CARE GROUP INC	
Groom	MACLAGAN MEMORIAL HALL ASSOCIATION INC	
Groom	OZCARE-THE BUSH CONNECTION	
Groom	PERANGA PUBLIC HALL COMMITTEE	
Groom	PITTSWORTH LIONS CLUB INCORPORATED	
Groom	QUINALOW LANDCARE GROUP	
Groom	ST ANTHONY'S PARENTS AND FRIENDS ASSOCIATION	
Groom	ST STEPHEN'S PRIMARY SCHOOL PARENTS & FRIENDS ASSOCIATION	
Groom	THE CORPORATION OF ROMAN CATHOLIC DIOCESE OF TOOWOOMBA CENTACARE	
Groom	TOOWOOMBA GALLERY SOCIETY INC	
Groom	TOOWOOMBA INTELLECTUAL DISABILITY SUPPORT ASSOCIATION INCORPORATED	
Groom	Total Number of Unsuccessfuls	33
Gwydir	ADVOCATES FOR MENTAL HEALTH GILGANDRA	
Gwydir	BOURKE PASTORAL AND AGRICULTURAL ASSOCIATION INC	
Gwydir	BREWARRINA RURAL FIRE SERVICE ANGLEDPOOL BRIGADE	
Gwydir	BURREN JUNCTION PUBLIC SCHOOL PARENTS & CITIZENS ASSOCIATION INCORPORATED	
Gwydir	COONABARABRAN & UPPER CASTLEREAGH CATCHMENT & LANDCARE GROUP INC	
Gwydir	COONABARABRAN VOLUNTEER RESCUE SQUAD INC	
Gwydir	COONAMBLE AQUATIC CLUB INC	
Gwydir	COONAMBLE ENVIRONMENT GROUP INC	
Gwydir	COUNTRY WOMEN'S ASSOCIATION OF NSW WEE WAA BRANCH	
Gwydir	GILGANDRA AMATEUR SWIMMING CLUB INCORPORATED	
Gwydir	GILGANDRA COO-EE FESTIVAL COMMITTEE	
Gwydir	GILGANDRA MUSEUM AND HISTORICAL SOCIETY INC	
Gwydir	GOODAGAH RELIEF ABORIGINAL CORPORATION ENDEAVOUR	
Gwydir	GULGONG & DISTRICTS PONY CLUB INC	
Gwydir	GULGONG DC RURAL FIRE BRIGADE	
Gwydir	MENDOORAN AND DISTRICT VOLUNTEER RESCUE SQUAD	
Gwydir	MENDOORAN LIONS CLUB INCORPORATED	
Gwydir	MERIMBOROUGH LANDCARE GROUP INC	
Gwydir	MUDGEES AND DISTRICT ENVIRONMENT GROUP INC	
Gwydir	MUDGEES SHOW SOCIETY INCORPORATED	
Gwydir	NORTHERN STAR ABORIGINAL CORPORATION	
Gwydir	NSW RURAL FIRE SERVICE BOURKE DISTRICT	
Gwydir	PILLIGA COMMUNITY CENTRE INC	
Gwydir	QUIRINDI BRANCH COUNTRY WOMEN'S ASSOCIATION OF NSW	
Gwydir	QUIRINDI DISTRICT VOLUNTEER RESCUE SQUAD	
Gwydir	ST JOHN AMBULANCE AUST (NSW) WELLINGTON ADULT DIVISION	
Gwydir	URABRIBLE BUSHFIRE BRIGADE	
Gwydir	WARIALDA RIVERCARE COMMITTEE	
Gwydir	WELLINGTON BAPTIST CHURCH	
Gwydir	WELLINGTON POLICE AND COMMUNITY YOUTH CLUB	
Gwydir	WELLINGTON SHOW SOCIETY INCORPORATED	
Gwydir	WIRADJURI WELLINGTON ABORIGINAL TOWN COMMON (ABORIGINAL CORPORATION)	
Gwydir	Total Number of Unsuccessfuls	63
Hasluck	ADVENTIST DEVELOPMENT AND RELIEF AGENCY (GOSNELLS)	
Hasluck	ARMADALE BRANCH CITIZENS ADVICE BUREAU OF WA INC	

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Hasluck	MIDLAND BRANCH CITIZENS ADVICE BUREAU OF WA INC	
Hasluck	THE OPEN HAND INCORPORATED	
Hasluck	Total Number of Unsuccessfuls	5
Herbert	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION INC TOWNSVILLE FLOTILLA QF8	
Herbert	BINRAL SHARKS UNITED SPORT AND RECREATION ABORIGINAL CORPORATION	
Herbert	GFS - AN ANGLICAN MINISTRY NTH QUEENSLAND	
Herbert	NORTH QUEENSLAND EQUESTRIAN GROUP INC	
Herbert	RSL QLD WAR VETERANS HOMES LTD	
Herbert	THE FRIENDS OF THE GOOD SHEPHERD ASSOCIATION INC	
Herbert	THE HEATLEY GYMNASTICS SUPPORTERS CLUB INC	
Herbert	THURINGOWA CRIME PREVENTION PARTNERSHIP ASSOCIATION INC	
Herbert	TOWNSVILLE AND DISTRICT LIFE EDUCATION COMMITTEE INC	
Herbert	VOLUNTEERING TOWNSVILLE/THURINGOWA INC	
Herbert	WEST POINT RURAL FIRE BRIGADE	
Herbert	WULGURU ATHLETICS ASSOCIATION INC	
Herbert	Total Number of Unsuccessfuls	39
Higgins	AFGHAN SUPPORT GROUP AT THE ECUMENICAL MIGRATION CENTRE	
Higgins	BLIND SPORTS VICTORIA INC	
Higgins	FEDERATION OF INDIAN ASSOCIATIONS OF VICTORIA (FIAV)	
Higgins	JOHN PIERCE CENTRE	
Higgins	MARW - MULTICULTURAL ASSOCIATION OF RUSSIAN WOMEN - OGONYOK	
Higgins	POWER NEIGHBOURHOOD HOUSE INC	
Higgins	Total Number of Unsuccessfuls	28
Hindmarsh	AUSTRALIAN BREASTFEEDING ASSOCIATION - SOUTH-WEST METRO GROUP	
Hindmarsh	AUSTRALIAN VOLUNTEER COAST GUARD (INC) SOUTH AUSTRALIA FLOTILLA 1	
Hindmarsh	CHURCHES OF CHRIST IN SA	
Hindmarsh	EDMUND RICE CAMPS (SA) INC	
Hindmarsh	FULHAM SEA SCOUT GROUP	
Hindmarsh	GREEK PENSIONERS AND THE AGED OF THEBARTON AND SUBURBS INC	
Hindmarsh	LACROSSE SOUTH AUSTRALIA	
Hindmarsh	PLYMPTON LITTLE ATHLETICS CENTRE	
Hindmarsh	SOUTHERN & WESTERN COMMUNITY BROADCASTERS INC	
Hindmarsh	TASAR ASSOCIATION OF SOUTH AUSTRALIA INCORPORATED	
Hindmarsh	THE FRIENDS OF PATAWALONGA CREEK	
Hindmarsh	WEST TORRENS HISTORICAL SOCIETY INC	
Hindmarsh	Total Number of Unsuccessfuls	6
Hinkler	1770 FESTIVAL ASSOCIATION INC	
Hinkler	BAFFLE DISTRICT GROUP STATE EMERGENCY SUPPORT UNIT INC	
Hinkler	BOYNE TANNUM COMMUNITY ADVANCEMENT ASS INC (CENTRAL QUEENSLAND VOLUNTEERING PROJECT) (FORMALLY ISLAND SANDS VOLUNTEER RESOURCE CENTRE PROJECT-ISVRC)	
Hinkler	BREEZE FM COMMUNITY RADIO	
Hinkler	BUNDABERG COMMUNITY KINDERGARTEN ASSOCIATION INCORPORATED	
Hinkler	BUNDABERG REGION LIMITED	
Hinkler	BUNDABERG REGIONAL ACCESS ADVISORY COMMITTEE	
Hinkler	BUNDABERG SAILING CLUB	
Hinkler	BUNDABERG SMALL BUSINESS MENTOR SERVICE ASSOC INC	
Hinkler	CALLIOPE GROUP STATE EMERGENCY SERVICE SUPPORT UNIT INC	
Hinkler	CHILDERS RURAL FIRE BRIGADE	
Hinkler	HUMMOCK CB REPEATER STATION ASSOC INC	
Hinkler	KENALWYN BUNDABERG & DISTRICT NEIGHBOURHOOD CENTRE INC	
Hinkler	MIRIAM VALE JUNIOR RUGBY LEAGUE FOOTBALL CLUB INC	
Hinkler	MIRIAM VALE RUGBY LEAGUE INC	

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Hinkler	ROSEDALE RURAL FIRE BRIGADE	
Hinkler	ROSEDALE STATE EMERGENCY SERVICE SOCIAL CLUB INC	
Hinkler	ST JOSEPH'S PARENTS & FRIENDS ASSOCIATION	
Hinkler	SURF LIFE SAVING QUEENSLAND WIDE BAY CAPRICORN BRANCH INC	
Hinkler	TANNUM SANDS SURF LIFESAVING CLUB INC	
Hinkler	THE BUNDABERG AND DISTRICT HISTORICAL AND MUSEUM SOCIETY INC	
Hinkler	THE SALVATION ARMY BUNDABERG/ TOM QUINN COMMUNITY CENTRE	
Hinkler	UBOBO STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Hinkler	VOLUNTEER MARINE RESCUE GLADSTONE INC	
Hinkler	VOLUNTEER MARINE RESCUE ROUND HILL ASSOCIATION INC	
Hinkler	WARTBURG VOLUNTEER RURAL FIRE BRIGADE	
Hinkler	WIDE BAY VOLUNTEER RESOURCE ASSOC INC	
Hinkler	YMCA OF BUNDABERG INC	
Hinkler	Total Number of Unsuccessfuls	30
Holt	Total Number of Unsuccessfuls	16
Hotham	CAMBODIAN BUDDHIST ASSOCIATION OF VICTORIA INC.	
Hotham	CHRISTIAN CHINESE REFORMED CHURCH	
Hotham	COMMUNITY INFORMATION GLEN EIRA INC	
Hotham	HABITAT FOR HUMANITY BAYSIDE INC	
Hotham	LIONS CLUB OF DINGLEY VILLAGE	
Hotham	LIONS CLUB OF NOBLE PARK KEYSBOROUGH INC	
Hotham	MOONGALA WOMENS COLLECTIVE INC	
Hotham	NUER COMMUNITY IN VICTORIA INC	
Hotham	RIDING FOR THE DISABLED ASSOC MOORABBIN	
Hotham	SCOUT ASSOCIATION OF AUSTRALIA VICTORIAN BRANCH KINGSTON DISTRICT	
Hotham	SPRINGVALE TOY LIBRARIES INCORPORATED	
Hotham	WIRRINGGA SCOUT GROUP	
Hotham	Total Number of Unsuccessfuls	32
Hughes	SUTHERLAND SHIRE COMMUNITY TRANSPORT INC	
Hughes	THE SCOUT ASSOCIATION OF AUSTRALIA - NSW BRANCH 1ST WATTLE GROVE SCOUT GROUP	
Hughes	Total Number of Unsuccessfuls	5
Hume	BANNISTER BUSHFIRE BRIGADE	
Hume	BOOROWA & DISTRICT HISTORICAL SOCIETY INC	
Hume	CAWDOR RURAL FIRE BRIGADE	
Hume	COUNTRY WOMEN'S ASSOCIATION OF NEW SOUTH WALES SOUTHERN TABLELANDS GROUP	
Hume	CROOKWELL BRANCH OF THE UNITED HOSPITAL AUXILIARIES NSW INC	
Hume	CROOKWELL FRAIL AGED AUXILIARY	
Hume	CROOKWELL RURAL FIRE SERVICE CROOKWELL BRIGADE	
Hume	GUNNING/FISH RIVER RURAL FIRE SERVICE	
Hume	MURRUMBATEMAN LIONS CLUB	
Hume	NATIONAL TRUST OF AUSTRALIA (NSW)	
Hume	THE SCOUT ASSOCIATION OF AUSTRALIA NEW SOUTH WALES BRANCH 1ST GUNNING GROUP	
Hume	THE TALLONG RURAL FIRE BRIGADE	
Hume	UNIVERSITY OF THE THIRD AGE SOUTHERN HIGHLANDS INCORPORATED	
Hume	YASS & DISTRICT HISTORICAL SOCIETY INC	
Hume	YASS OSCA INC	
Hume	YASS SHOW SOCIETY INCORPORATED	
Hume	YOUNG COMMUNITY TRANSPORT SERVICE INC	
Hume	Total Number of Unsuccessfuls	30
Hunter	AUSTRALIAN BREASTFEEDING ASSOCIATION MAITLAND GROUP (NSW)	
Hunter	BELLBIRD PRESCHOOL INC	
Hunter	CESSNOCK DISTRICT RESCUE SQUAD INC	
Hunter	COALFIELDS MEALS ON WHEELS COOPERATIVE LTD	

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Hunter	COMPUTER PALS FOR SENIORS ABERMAIN	
Hunter	LAGUNA VOLUNTEER BUSH FIRE BRIGADE	
Hunter	MAITLAND REGION LANDCARE	
Hunter	PUTTY COMMUNITY ASSOCIATION INCORPORATED	
Hunter	QUORROBOLONG VOLUNTEER BUSH FIRE BRIGADE	
Hunter	RESPIRE VOLUNTEERS FOR PALLIATIVE CARE IN MAITLAND INC	
Hunter	RIDING FOR THE DISABLED (NSW) UPPER HUNTER CENTRE	
Hunter	Total Number of Unsuccessfuls	23
Indi	AUSTRALIAN BREASTFEEDING ASSOCIATION - COROWA/RUTHERGLEN	
Indi	BERRINGA COMMUNITY CENTRE	
Indi	BERRINGA COMMUNITY NEWS	
Indi	BETHANGA ACTION GROUP	
Indi	BRIGHT PLAYGROUP INC	
Indi	BUNDALONG PROGRESS ASSOCIATION	
Indi	BUSH USERS GROUP INDIGO REGION	
Indi	CARBOOR BOBINAWARRAH LANDCARE GROUP INC	
Indi	CHILTERN SENIOR CITIZENS' CLUB	
Indi	CORRYONG YOUTH CLUB INC	
Indi	DISABLED WINTER SPORTS VICTORIA	
Indi	EUROA COMMUNITY PLAYGROUP	
Indi	LIONS CLUB OF BENALLA INC	
Indi	OUR LADY'S PRIMARY SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Indi	OXLEY PRIMARY SCHOOL	
Indi	RUTHERGLEN FIRE BRIGADE GROUP	
Indi	SANDY CREEK/CHARLEROI RURAL FIRE BRIGADE	
Indi	TALLANGATTA COMMUNITY EDUCATION INC	
Indi	TALLANGATTA DISTRICT GUIDES (SUPPORT GROUP)	
Indi	TALLANGATTA FIRE BRIGADE	
Indi	TALLANGATTA VALLEY HALL INCORPORATED	
Indi	UPPER KIEWA LANDCARE GROUP	
Indi	UPPER KIEWA VALLEY UNITING CHURCH	
Indi	UPPER KIEWA VALLEY UNITING CHURCH OPPORTUNITY SHOP	
Indi	VIOLET TOWN PUDDING STIRRERS	
Indi	WAMINDA INCORPORATED	
Indi	WANGARATTA TEXTILE ARTS ASSOCIATION	
Indi	WEST END PLAYGROUP INC	
Indi	YARRAWONDA MULWALA TOY LIBRARY GROUP INC	
Indi	YARRAWONGA AND BORDER AGRICULTURAL AND PASTORAL ASSOCIATION INC	
Indi	Total Number of Unsuccessfuls	150
Isaacs	3RD CHELSEA AIR SCOUTS	
Isaacs	AUSTRALIAN AIRCRAFT RESTORATION GROUP	
Isaacs	CARRUM DOWNS SENIOR CITIZENS CLUB INC	
Isaacs	CARRUM LIFE SAVING CLUB	
Isaacs	CHELSEA HEIGHTS PLAYGROUP INC	
Isaacs	CHELSEA SENIOR CITIZENS CENTRE INC	
Isaacs	CRANBOURNE GROUP OF FIRE BRIGADES	
Isaacs	CRANBOURNE LIONS CHOIR INCORPORATED	
Isaacs	CRANBOURNE PRIMARY SCHOOL PARENTS AND TEACHERS ASSOCIATION	
Isaacs	DEVON MEADOWS CFA	
Isaacs	DEVON MEADOWS COMMUNITY HALL	
Isaacs	MENTONE LIFE SAVING CLUB INC	
Isaacs	MORDIALLOC NEIGHBOURHOOD HOUSE INC	
Isaacs	NATURAL THERAPIES AWARENESS GROUP	
Isaacs	PARKDALE/MORDIALLOC COMBINED PENSIONERS & SUPERANNUANTS ASSOCIATION OF VICTORIA INCORPORATED	
Isaacs	SOUTH EASTERN HISTORICAL ASSOCIATION INCORPORATED	

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Isaacs	Total Number of Unsuccessfuls	35
Jagajaga	AUSTRALIAN SOMALI YOUTH ASSOCIATION INCORPORATED	
Jagajaga	BANYULE SUPPORT AND INFORMATION CENTRE INC	
Jagajaga	BAPTIST UNION OF VICTORIA - LIVINGSTONE COMMUNITY CENTRE	
Jagajaga	COMMUNITY BUILDING COMMITTEE OF ST MARGARET'S ANGLICAN CHURCH ELTHAM	
Jagajaga	DIAMOND VALLEY MULTIPLE BIRTH ASSOCIATION INCORPORATED	
Jagajaga	DROP IN CENTRE (OF) HEIDELBERG-EAST IVANHOE CONGREGATION (OF) UNITING CHURCH IN AUSTRALIA	
Jagajaga	HEIDELBERG STAR SOCCER CLUB	
Jagajaga	OLYMPIC VILLAGE EXODUS COMMUNITY INC	
Jagajaga	ROSANNA FIRE STATION COMMUNITY HOUSE	
Jagajaga	SCOUT ASSOCIATION OF AUSTRALIA-VICTORIA BRANCH	
Jagajaga	THE TIME OUT TEAM	
Jagajaga	YARRA VALLEY REGION GUIDES VICTORIA	
Jagajaga	Total Number of Unsuccessfuls	22
Kalgoorlie	ANGLICAN PARISH OF ESPERANCE	
Kalgoorlie	CARNARVON TROPICAL FESTIVAL INC	
Kalgoorlie	COOLGARDIE YOUTH CLUB INC	
Kalgoorlie	KALGOORLIE BOULDER VOLUNTEER CENTRE INC	
Kalgoorlie	KUNUNURRA NEIGHBOURHOOD HOUSE INC	
Kalgoorlie	KUNUNURRA TOY & PUZZLE LIBRARY	
Kalgoorlie	MERREDIN SENIOR HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION INC	
Kalgoorlie	MIRRILINGKI SPIRITUALITY CENTRE INCORPORATED	
Kalgoorlie	NEWMAN ENDURO CLUB INCORPORATED	
Kalgoorlie	PAUPIYALA TJARUTJA ABORIGINAL CORPORATION	
Kalgoorlie	SOUTHERN CROSS FOOTBALL CLUB INCORPORATED	
Kalgoorlie	ST JOHN AMBULANCE AUSTRALIA WA AMBULANCE SERVICES INC SANDSTONE SUB CENTRE	
Kalgoorlie	ST JOHN AMBULANCE CUE SUB CENTRE	
Kalgoorlie	ST JOHN AMBULANCE WA AMBULANCE SERVICE (INC)-KUNUNURRA SUB-CENTRE	
Kalgoorlie	Total Number of Unsuccessfuls	37
Kennedy	ATHERTON AND DISTRICT MEALS ON WHEELS INC	
Kennedy	ATHERTON PERFORMING ARTS INC	
Kennedy	BABINDA DISTRICT COMMUNITY ASSOCIATION INC	
Kennedy	CHARTERS TOWERS & DALRYMPLE FAMILY HISTORY ASSOCIATION INC	
Kennedy	CHARTERS TOWERS & SURROUNDING DISTRICTS NETBALL ASSOCIATION INC	
Kennedy	EACHAM JUNIOR RUGBY LEAGUE INC	
Kennedy	ETTY BAY SURF LIFE SAVING CLUB INC	
Kennedy	FASSIO ROAD RURAL FIRE BRIGADE	
Kennedy	GORDONVALE STATE P7 SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Kennedy	JULIA CREEK COMBINED SPORTING ASSOCIATION INC	
Kennedy	KARUMBA HOCKEY CLUB	
Kennedy	KARUMBA STATE SCHOOL PARENTS' & CITIZENS' ASSOCIATION	
Kennedy	LOWER SILVER VALLEY PROGRESS ASSOCIATION INC	
Kennedy	MISSION BEACH TENNIS CLUB INC	
Kennedy	MOUNT ISA QUEENSLAND COUNTRY WOMENS ASSOCIATION	
Kennedy	QUEENSLAND POLICE & CITIZENS YOUTH WELFARE ASSOCIATION	
Kennedy	QUEENSLAND STATE EMERGENCY SERVICE ATHERTON UNIT	
Kennedy	ROLLINGSTONE & DISTRICT COMMUNITY ASSOCIATION INC	
Kennedy	STONE BATTER RURAL FIRE BRIGADE	
Kennedy	THE ASSOCIATION OF AUSTRALIAN ASSISTANCE DOGS (NQ) INCORPORATED	
Kennedy	THE RICHMOND EARLY EDUCATION CENTRE INC	

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Kennedy	TOLGA HISTORICAL SOCIETY INC	
Kennedy	TREBONNE STATE SCHOOL PARENTS' & CITIZENS' ASSOCIATION	
Kennedy	WONDELLA RURAL FIRE BRIGADE	
Kennedy	Total Number of Unsuccessfuls	51
Kingsford Smith	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION - SOLANDER DIVISION	
Kingsford Smith	LA PEROUSE BOTANY BAY ABORIGINAL CORPORATION	
Kingsford Smith	MAROUBRA POLICE AND COMMUNITY YOUTH CLUB	
Kingsford Smith	Total Number of Unsuccessfuls	4
Kingston	ALDINGA COMMUNITY CENTRE INC	
Kingston	AUSTRALIAN VOLUNTEER COAST GUARD (INC) SOUTH AUSTRALIAN FLOTILLA 6	
Kingston	BYARDS COMMUNITY CENTRE INC	
Kingston	CHRISTIE DOWNS COMMUNITY HOUSE	
Kingston	MORPHETT VALE MEMORIAL BOWLING CLUB INCORPORATED	
Kingston	NOARLUNGA CENTRE CHURCH OF CHRIST COMMUNITY CARE	
Kingston	RETURNED & SERVICES LEAGUE MORPHETT VALE AND DISTRICT SUB BRANCH INC	
Kingston	REYNELLA EAST & DISTRICTS LITTLE ATHLETICS CENTRE INC	
Kingston	SCOUTS AUSTRALIA-SOUTH AUSTRALIAN BRANCH	
Kingston	ST JOHN AMBULANCE AUSTRALIA INC SOUTH AUSTRALIA OPERATIONS BRANCH	
Kingston	THE SALVATION ARMY HAPPY VALLEY CHRISTIAN MISSION	
Kingston	Total Number of Unsuccessfuls	9
Kooyong	BELLEVUE KINDERGARTEN ASSOCIATION INC	
Kooyong	EAST CAMBERWELL BAPTIST CHURCH	
Kooyong	MANRESA KINDERGARTEN	
Kooyong	ROBERT COCHRANE FREE KINDERGARTEN	
Kooyong	Total Number of Unsuccessfuls	39
La Trobe	BELGRAVE LAKE PARK COTTAGE PLAYGROUP INC	
La Trobe	BORONIA CHURCH OF CHRIST	
La Trobe	CASEY NORTH COMMUNITY INFORMATION AND SUPPORT SERVICE INC	
La Trobe	COCKATOO FIRE BRIGADE	
La Trobe	COCKATOO VALLEY TOWNSHIP COMMITTEE	
La Trobe	EMERALD CENTRE FOR HOPE AND OUTREACH INCORPORATED	
La Trobe	EMERALD FIRE BRIGADE	
La Trobe	FERNLEA HOUSE INC	
La Trobe	FOOTHILLS COMMUNITY CARE	
La Trobe	FRIENDS OF BUNYIP STATE PARK	
La Trobe	GEMBROOK RURAL FIRE BRIGADE	
La Trobe	LIONS CLUB OF BORONIA INC	
La Trobe	NOBELIUS HERITAGE PARK & EMERALD MUSEUM COMMITTEE OF MANAGEMENT	
La Trobe	ST PAULS ANGLICAN CHURCH BORONIA	
La Trobe	UPPER BEACONSFIELD TENNIS CLUB INC	
La Trobe	UPWEY SOUTH PRESCHOOL INCORPORATED	
La Trobe	UPWEY TOY LIBRARY INC	
La Trobe	WARREN OPPORTUNITY SHOP INC	
La Trobe	Total Number of Unsuccessfuls	49
Lalor	AROUND LAVERTON COMMUNITY NEWSPAPER INCORPORATED	
Lalor	COLLEGE ROAD KINDERGARTEN	
Lalor	COMMUNITY INFORMATION CENTRE HOBSONS BAY INC	
Lalor	CUT PAW PAW COMMON EQUITY RENTAL HOUSING CO-OPERATIVE LTD	
Lalor	HEATHDALE KINDERGARTEN INCORPORATED	
Lalor	LAVERTON CHILDRENS CENTRE INC	
Lalor	LAVERTON FRIENDS OF ADD/ADHD AND ASSOCIATED DISABILITIES	
Lalor	Total Number of Unsuccessfuls	27

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Leichhardt	ARC RESOURCE CENTRE	
Leichhardt	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION INC - COOKTOWN FLOTILLA QF16	
Leichhardt	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION INCORPORATED	
Leichhardt	AUSTRALIAN VOLUNTEER COAST GUARDS ASSOCIATION INCORPORATED PORT DOUGLAS "QFIO" FLOTILLA	
Leichhardt	BLOOMFIELD RIVER RURAL FIRE BRIGADE	
Leichhardt	BULLHEAD SES SOCIAL CLUB	
Leichhardt	CAIRNS COMMUNITY LEGAL CENTRE INC	
Leichhardt	CAIRNS NETBALL ASSOCIATION INC	
Leichhardt	DOUGLAS NETBALL ASSOCIATION INC	
Leichhardt	GIRL GUIDES ASSOCIATION (QUEENSLAND AUSTRALIA)	
Leichhardt	GIRLS FRIENDLY SOCIETY OF HOLY CROSS CHURCH	
Leichhardt	JULATTEN RURAL FIRE BRIGADE	
Leichhardt	KOWANYAMA JUSTICE GROUP	
Leichhardt	MACHANS BEACH STATE EMERGENCY SERVICE	
Leichhardt	MANOORA COMMUNITY CENTRE ASSOCIATION INCORPORATED	
Leichhardt	MILBOE LTD	
Leichhardt	OAK PARK SPORTS & RECREATIONAL CLUB	
Leichhardt	PULSE FM 87 6	
Leichhardt	TRINITY BEACH GROUP STATE EMERGENCY SERVICE SUPPORT UNIT INC	
Leichhardt	WIK WOMEN SPORT & RECREATION CLUB INCORPORATED	
Leichhardt	Total Number of Unsuccessfuls	32
Lilley	ARTRAGEOUS SANDGATE COMMUNITY ARTS CENTRE ASSOCIATION INC	
Lilley	NORTH EASTERN GROUP BRISBANE STATE EMERGENCY SERVICE UNIT	
Lilley	NORTHGATE PRIMARY SCHOOL PARENTS' AND CITIZENS' ASSOCIATION	
Lilley	QUEENSLAND POLICE-CITIZENS YOUTH WELFARE ASSOCIATION - ZILLMERE BRANCH	
Lilley	STATE EMERGENCY SERVICE NORTHERN GROUP SOCIAL CLUB INC	
Lilley	Total Number of Unsuccessfuls	24
Lindsay	BIBLES FOR MISSIONS INCORPORATED	
Lindsay	GIRL GUIDE ASSOCIATION WESTERN SYDNEY REGION	
Lindsay	GLENBROOK LAPSTONE RURAL FIRE BRIGADE	
Lindsay	NEPEAN BLUE MOUNTAINS CARDIAC SUPPORT GROUP INC	
Lindsay	NEPEAN KINSHIP CARERS SUPPORT GROUP	
Lindsay	NEPEAN NEONATAL INTENSIVE CARE UNIT PARENTS SUPPORT INC	
Lindsay	PENRITH SOUTH PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Lindsay	PENRITH SWANS JUNIOR AUSTRALIAN FOOTBALL CLUB INCORPORATED	
Lindsay	RIDING FOR THE DISABLED ASSOCIATION - NEPEAN CENTRE	
Lindsay	ROTARY CLUB OF LOWER BLUE MOUNTAINS	
Lindsay	TRI COMMUNITY EXCHANGE INC	
Lindsay	VOLUNTEERS IN POLICING NSW POLICE SERVICE	
Lindsay	WENTWORTH AREA HEALTH SERVICE	
Lindsay	WESTCARE RECOVERY CENTRE INC	
Lindsay	Total Number of Unsuccessfuls	23
Lingiari	ALICE SPRINGS VOLUNTEER BUSHFIRE BRIGADE INC	
Lingiari	ATITJERE WOMENS GROUP	
Lingiari	ELLIOT FIRE EMERGENCY RESPONSE GROUP	
Lingiari	GOVE JUNIOR SOCCER INC	
Lingiari	GREEN GATES ASSOCIATION INC	
Lingiari	KATHERINE AND DISTRICT SHOW SOCIETY INC	
Lingiari	KATHERINE REGIONAL TOY LIBRARY INC	
Lingiari	MOPS MOTHERS OF PRESCHOOLERS NHULUNBUY	
Lingiari	NORTHERN TERRITORY EMERGENCY SERVICE ALICE SPRINGS VOLUNTEER UNIT	
Lingiari	RIDING FOR THE DISABLED ALICE SPRINGS	
Lingiari	SCOUT ASSOCIATION OF AUSTRALIA - ALICE SPRINGS SCOUT GROUP	

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Lingiari	SCOUT ASSOCIATION OF AUSTRALIA - NT BRANCH HOWARD SPRINGS GROUP	
Lingiari	TENNANT CREEK SADDLE HORSE CLUB INCORPORATED	
Lingiari	Total Number of Unsuccessfuls	23
Longman	BARUNG LANDCARE ASSN INC	
Longman	BRIEBIE ISLAND BOATING CLUB INC	
Longman	BRIEBIE PUMICESTONE NINGI LIONESS CLUB	
Longman	BUSY NEEDLES CRAFT GROUP - SUBSIDIARY OF MALENY AND DISTRICT SENIOR CITIZENS CLUB INC	
Longman	CABOOLTURE DRESSAGE GROUP INC	
Longman	CHRISTIAN COMMUNITY SERVICES MALENY	
Longman	CONONDALE STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Longman	DECEPTION BAY DISTRICT GUIDES	
Longman	DECEPTION BAY STATE HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Longman	FRIENDS OF LAGOON CREEK GROUP INC	
Longman	GLASSHOUSE COUNTRY MEALS ON WHEELS INCORPORATED	
Longman	GLASSHOUSE DISTRICTS CRICKET CLUB INC	
Longman	GUIDES QLD - NARANGBA SUPPORT GROUP	
Longman	LANDSBOROUGH COMMUNITY BREAKFAST CLUB	
Longman	MALENY NEIGHBOURHOOD CENTRE ASSOCIATION INC	
Longman	MALENY STATE HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Longman	RETURNED SERVICES LEAGUE OF AUSTRALIA QUEENSLAND BRANCH DECEPTION BAY SUB-BRANCH INC	
Longman	SCOUT ASSOC. AUSTRALIA BURPENGARY GROUP	
Longman	ST VINCENT DE PAUL SOCIETY LITTLE FLOWER CONFERENCE	
Longman	SUNSHINE COAST ENVIRONMENT COUNCIL INC	
Longman	THE CREATIVE IMPACT COOPERATIVE LIMITED	
Longman	THE SCOUT ASSOCIATION OF AUSTRALIA QUEENSLAND BRANCH INC. - NARANGBA GROUP	
Longman	WAMURAN RURAL FIRE BRIGADE	
Longman	Total Number of Unsuccessfuls	40
Lowe	COMPUTER PALS FOR SENIORS - CONCORD INC	
Lowe	INNER WEST AUTISM AND ASPERGERS SUPPORT GROUP	
Lowe	RETINA AUSTRALIA NEW SOUTH WALES INC	
Lowe	SCOUT ASSOCIATION OF AUSTRALIA NEW SOUTH WALES BRANCH	
Lowe	Total Number of Unsuccessfuls	10
Lyne	ALDAVILLA RURAL FIRE BRIGADE	
Lyne	AUSTRALIAN BREASTFEEDING ASSOCIATION HASTINGS GROUP	
Lyne	AUSTRALIAN BREASTFEEDING ASSOCIATION KEMPSEY BRANCH	
Lyne	BLACK HEAD SURF LIFE SAVING CLUB INC	
Lyne	COMBOYNE AGRICULTURAL AND HORTICULTURAL ASSOCIATION INCORPORATED	
Lyne	COMBOYNE BYABARRA LANDCARE GROUP INC	
Lyne	CUNDLETOWN LANDCARE GROUP (CLG)	
Lyne	FREDERICKTON RURAL FIRE BRIGADE	
Lyne	GREEN HILL PUBLIC SCHOOL ASSPA COMMITTEE ABORIGINAL STUDENT SUPPORT & PARENT AWARENESS	
Lyne	HANNAM VALE RURAL FIRE SERVICE	
Lyne	HASTINGS DISTRICT RESPITE CARE INC	
Lyne	HAT HEAD SURF LIFE SAVING CLUB INCORPORATED	
Lyne	KALATEENE PROGRESS ASSOCIATION	
Lyne	KEMPSEY SOUTH PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Lyne	KEMPEY-CRESCENT HEAD SURF LIFE SAVING CLUB INC	
Lyne	KENDALL PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Lyne	KILLABAKH & LOWER CEDAR PARTY LANDCARE GROUP INC	

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Lyne	KOALA PRESERVATION SOCIETY OF NSW INC	
Lyne	MACLEAY VALLEY RANGERS SOCCER CLUB INCORPORATED	
Lyne	MANNING GARDENS PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION INC	
Lyne	MANNING RIVER AGRICULTURE & HORTICULTURE SOCIETY TAREE INC	
Lyne	MANNING SUPPORT SERVICE INC	
Lyne	MANNING VALLEY HISTORICAL SOCIETY INC	
Lyne	NEW SOUTH WALES RURAL FIRE SERVICE KEMPSEY DISTRICT	
Lyne	PORT MACQUARIE LANDCARE GROUP INC	
Lyne	ST JOSEPH'S FAMILY SERVICES - HASTINGS HOMESTART VOLUNTARY HOME VISITING PROGRAM	
Lyne	TAREE VOLUNTEER RESCUE ASSOCIATION INC	
Lyne	THUNGUTTI TIDDAS ABORIGINAL CORPORATION	
Lyne	WAUCHOPE DISTRICT HISTORICAL SOCIETY INCORPORATED	
Lyne	WAUCHOPE PRE-SCHOOL KINDERGARTEN INC	
Lyne	WINGHAM SHOW SOCIETY INC	
Lyne	Total Number of Unsuccessfuls	34
Lyons	ABOUT CAMPBELL TOWN INC	
Lyons	BEAUTY POINT EARLY LEARNING CENTRE	
Lyons	BREAK O'DAY COMMUNITY ENTERPRISE CO-OPERATIVE SOCIETY LTD	
Lyons	COUNTRY WOMENS ASSOCIATION MAGRA BRANCH	
Lyons	DERWENT VALLEY COMMUNITY HOUSE	
Lyons	DUNALLEY COMMUNITY NEIGHBOURHOOD CENTRE INC	
Lyons	EAST COAST CRUSADERS POLICE & CITIZENS YOUTH CLUB INC	
Lyons	FORCETT COMMUNITY HALL COMMITTEE INCORPORATED	
Lyons	GRASSY BOTTOM SINGERS	
Lyons	LONGFORD ONLINE INC	
Lyons	LORINNA VOLUNTEER FIRE BRIGADE	
Lyons	ROSEBERY ONLINE ACCESS CENTRE	
Lyons	ST HELENS NEIGHBOURHOOD HOUSE ASSOC INC	
Lyons	ST HELENS PLAYGROUP	
Lyons	ST MARYS ASSOCIATION FOR COMMUNITY DEVELOPMENT	
Lyons	ST MARYS DISTRICT HIGH	
Lyons	Total Number of Unsuccessfuls	42
Macarthur	AUSTRALIAN CAMBODIAN COMMUNITY INC	
Macarthur	CAMPBELLTOWN SENIOR CYBER SEEKERS INC	
Macarthur	COBBITTY PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Macarthur	HARRINGTON PARK SCORPIONS SOFTBALL CLUB	
Macarthur	HART HOUSE COMMUNITY FOCUS GROUP	
Macarthur	LAO AUSTRALIAN GROUP COMMUNITY SERVICES ASSOCIATION INCORPORATED	
Macarthur	LYNWOOD PARK RURAL FIRE BRIGADE	
Macarthur	PICTON BURRAGORANG MEALS ON WHEELS INC	
Macarthur	SPECIAL OLYMPICS MACARTHUR	
Macarthur	SYDNEY WILDLIFE SOUTH WEST REGION	
Macarthur	WEDDERBURN VOLUNTEER RURAL FIRE BRIGADE	
Macarthur	Total Number of Unsuccessfuls	10
Mackellar	ABORIGINAL SUPPORT GROUP MANLY WARRINGAH PITTWATER	
Mackellar	CUBBY HOUSE TOY LIBRARY INC	
Mackellar	SCOTLAND ISLAND BUSH CARE	
Mackellar	ST IVES NORTH PUBLIC SCHOOL PARENT AND CITIZENS ASSOCIATION INC	
Mackellar	YOUTH REACH (ST VINCENT DE PAUL SOCIETY)	
Mackellar	Total Number of Unsuccessfuls	17
Macquarie	1ST GROSE VALE SCOUT GROUP	
Macquarie	1ST OAKVILLE SCOUTS	
Macquarie	ANIMAL WELFARE LEAGUE NSW	
Macquarie	BELL VOLUNTEER BUSH FIRE BRIGADE	
Macquarie	BILPIN RURAL FIRE SERVICE	

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Macquarie	BLACKHEATH MT VICTORIA RURAL FIRE SERVICE	
Macquarie	BLUE MOUNTAINS BMX CLUB INC	
Macquarie	EBENEZER RURAL FIRE BRIGADE	
Macquarie	GROSE VALE RURAL FIRE BRIGADE	
Macquarie	GROSE WOLD RURAL FIRE BRIGADE	
Macquarie	HAWKESBURY ABORIGINAL COMMUNITY ASSOCIATION	
Macquarie	HAWKESBURY COMMUNITY KITCHEN INC	
Macquarie	HAZELBROOK RURAL FIRE BRIGADE	
Macquarie	KURRAJONG HEIGHTS RURAL FIRE BRIGADE	
Macquarie	MT RIVERVIEW RURAL FIRE BRIGADE	
Macquarie	NAVUA COMMUNITY GROUP INCORPORATED	
Macquarie	ROTARY CLUB OF HAWKESBURY YOUNG CARERS ASSISTANCE PROGRAM	
Macquarie	SOMERSBY PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Macquarie	THE VALLEY CENTRE FOR ENVIRONMENTAL EDUCATION AND RESEARCH INCORPORATED	
Macquarie	VALLEY HEIGHTS RURAL FIRE BRIGADE	
Macquarie	WILBERFORCE RURAL FIRE BRIGADE	
Macquarie	WINMALEE NEIGHBOURHOOD CENTRE INC	
Macquarie	Total Number of Unsuccessfuls	40
Makin	ASSOCIATION OF PROSTATE CANCER SUPPORT GROUPS SA INC	
Makin	CARELINK MINISTRIES INC	
Makin	FAIRVIEW PARK NETBALL CLUB INC	
Makin	FRIENDS OF ANGOVE CONSERVATION PARK	
Makin	GOLDEN GROVE SCOUT GROUP SCOUTS AUSTRALIA-SOUTH AUSTRALIAN BRANCH	
Makin	HERMITAGE COUNTRY FIRE SERVICE	
Makin	INGLEFARM COMMUNITY CHURCH	
Makin	LEGION OF FRONTIERSMEN (SOUTH AUSTRALIA COMMAND) INCORPORATED	
Makin	NEIGHBOURHOOD WATCH (SA) GOLDEN GROVE AREA 495	
Makin	NEIGHBOURHOOD WATCH ASSOCIATION INC	
Makin	POORAKA NEIGHBOURHOOD WATCH 365/366	
Makin	SUNNYBROOK COMMUNITY HOUSE	
Makin	TEA TREE GULY DISTRICT GARDEN CLUB INC	
Makin	THE FRIENDS OF DRY CREEK TRAIL INC	
Makin	THE LIONS CLUB OF GOLDEN GROVE INCORPORATED	
Makin	THE LIONS CLUB OF Highbury INCORPORATED	
Makin	Total Number of Unsuccessfuls	19
Mallee	18198 MANANGATANG BRIGADE	
Mallee	1ST DIMBOOLA SCOUT GROUP	
Mallee	AUSTRALIAN BREASTFEEDING ASSOCIATION-NYAH GROUP	
Mallee	BEULAH BOWLING & CROQUET CLUB INC	
Mallee	BEULAH RURAL FIRE BRIGADE	
Mallee	BORDER DISTRICTS NETBALL CLUB	
Mallee	BOUNDARY BEND RURAL FIRE BRIGADE	
Mallee	CARDROSS PROGRESS ASSOCIATION	
Mallee	CHARLTON MATERNAL AND CHILD HEALTH CENTRE/PLAYGROUP INC	
Mallee	CULGOA KINDERGARTEN	
Mallee	DIMBOOLA & DISTRICT AMATEUR SWIMMING & LIFESAVING CLUB	
Mallee	DIMBOOLA FIRE BRIGADE	
Mallee	DONALD & DISTRICT PONY CLUB	
Mallee	EDENHOPE AND DISTRICT MEMORIAL HOSPITAL	
Mallee	EDENHOPE GROUP OF RURAL FIRE BRIGADES	
Mallee	GOROKE & DISTRICT MEMORIAL HALL	
Mallee	GOROKE APEX CLUB	
Mallee	GREENLAKE RURAL FIRE BRIGADE	

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Mallee	HARROW CALICO AND CANDLES INC	
Mallee	HOPETOUN AGRICULTURAL AND PASTORAL SOCIETY INC.	
Mallee	HORSHAM GYMNASTICS CLUB INC	
Mallee	HORSHAM UNITING CHURCH CRECHE	
Mallee	KARKANA SUPPORT SERVICES INC	
Mallee	LAHARUM LANDCARE GROUP	
Mallee	MALLEE TRACK HEALTH AND COMMUNITY SERVICE LADIES AUXILIARY	
Mallee	MERBEIN DEVELOPMENT ASSOCIATION INC	
Mallee	MOTHERS OF PRESCHOOLERS RED CLIFFS	
Mallee	MURTOA FIRE BRIGADE	
Mallee	NHILL BOWLING CLUB INCORPORATED	
Mallee	OUYEN INCORPORATED	
Mallee	PIMPINIO FOOTBALL & NETBALL CLUB INC	
Mallee	PIMPINIO RURAL FIRE BRIGADE	
Mallee	RAINBOW GARDEN CLUB -UNDER THE UMBRELLA OF RAINBOW PROGRESS ASS	
Mallee	RED CLIFFS LADIES KENNEL & OBEDIENCE CLUB INC	
Mallee	RED CLIFFS TOY LIBRARY INCORPORATED	
Mallee	RIDING FOR THE DISABLED-SWAN HILL	
Mallee	RIVER - RUN TREE GROUP INC	
Mallee	ROBINVALE HOSPITAL AUXILIARY	
Mallee	SANDSMORE RURAL FIRE BRIGADE	
Mallee	SNAPE RESERVE COMMITTEE OF MANAGEMENT ON BEHALF OF LAND OWNERS TRUST FOR NATURE (VICTORIA)	
Mallee	SOUTH LILLIMUR RURAL FIRE BRIGADE	
Mallee	ST MARY'S JUNIOR FOOTBALL CLUB INC	
Mallee	ST MARY'S PARISH SCHOOLS PARENTS AND FRIENDS	
Mallee	ST MICHAEL'S CATHOLIC LADIES GUILD	
Mallee	SWAN HILL COMMUNITY TOY LIBRARY	
Mallee	SWAN HILL DISTRICT AGRICULTURAL AND PASTORAL SOCIETY INC	
Mallee	TAYLORS LAKE FOOTBALL AND NETBALL CLUB INC	
Mallee	VECTIS RURAL FIRE BRIGADE	
Mallee	VICTORIA STATE EMERGENCY SERVICE MILDURA UNIT	
Mallee	VISITOR & COMFORT CENTRE SWAN HILL	
Mallee	WARRACKNABEAL AND DISTRICTS HISTORICAL SOCIETY INC	
Mallee	WARRACKNABEAL PLAYGROUP INCORPORATION	
Mallee	WIMMERA INFORMATION NETWORK INC	
Mallee	WIMMERA NEIGHBOURHOOD WATCH REGION 2 (WEST) DIV. 4	
Mallee	WOOMELANG STATE EMERGENCY SERVICE UNIT	
Mallee	WYCHEPROOF AGRICULTURAL AND PASTORAL SOCIETY INC	
Mallee	WYCHEPROOF LIONS CLUB	
Mallee	Total Number of Unsuccessfuls	147
Maranoa	ADVANCE INJUNE INC	
Maranoa	ALLORA ACTION ASSOCIATION INCORPORATED	
Maranoa	AUSSIE HELPERS ASSOCIATION INC	
Maranoa	AUSTRALIAN BREASTFEEDING ASSOCIATION	
Maranoa	AUSTRALIAN BREASTFEEDING ASSOCIATION	
Maranoa	BOORINGA ACTION GROUP INC	
Maranoa	BROADWATER AMIENS RURAL FIRE BRIGADE	
Maranoa	BULLECOURT BOULDER BOUNDERS ORIENTEERING CLUB	
Maranoa	BYMOUNT COMMUNITY RECREATION ASSOC INC	
Maranoa	CENTRAL HIGHLANDS TOURIST ORGANISATION INC	
Maranoa	DALBY WAMBO PUBLIC LIBRARY	
Maranoa	DARGAL ROAD RURAL FIRE BRIGADE	
Maranoa	EMERALD DISTRICT ARTS COUNCIL INC	
Maranoa	FOREST / PINES RURAL FIRE BRIGADE	
Maranoa	GUIDES QUEENSLAND WARWICK DISTRICT	
Maranoa	INJUNE CAMPDRAFTING ASSOCIATION INC	

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Maranoa	INJUNE HOSPITAL AUXILIARY COMMITTEE INC	
Maranoa	LEARNING NETWORK QUEENSLAND STANTHORPE CENTRE	
Maranoa	MARANOA RURAL MANAGEMENT CENTRE INC	
Maranoa	MILLMERRAN SHOW SOCIETY INC.	
Maranoa	MILLMERRAN WEED MANAGEMENT GROUP	
Maranoa	MITCHELL & DISTRICT LANDCARE ASSOC INC	
Maranoa	MITCHELL ARTS COUNCIL	
Maranoa	MUNGALLALA PROGRESS AND SPORTING ASSOCIATION INC	
Maranoa	QUEENSLAND COUNTRY WOMENS ASSOCIATION MITCHELL BRANCH	
Maranoa	QUEENSLAND POLICE-CITIZENS YOUTH WELFARE ASSOCIATION-EMERALD BRANCH	
Maranoa	ROTARY CLUB OF CHARLEVILLE INC	
Maranoa	SOUTH EAST QUEENSLAND POLOCROSSE ASSOCIATION INC	
Maranoa	ST COLUMBA'S PARISH LEADERSHIP GROUP OF ST COLUMBA'S CATHOLIC PARISH MITCHELL	
Maranoa	STANTHORPE UNITED SOCCER CLUB	
Maranoa	TALWOOD BUSH FIRE BRIGADE	
Maranoa	TEXAS AMATEUR SWIMMING CLUB INC	
Maranoa	THE ADAVALE SPORT AND RECREATION ASSOCIATION INC	
Maranoa	THE EMERALD & DISTRICT SOCIAL DEVELOPMENT ASSOCIATION INC	
Maranoa	THE QUEENSLAND COUNTRY WOMENS ASSOCIATION JACKSON BRANCH	
Maranoa	YULEBA & DISTRICT BOWLS CLUB INC	
Maranoa	Total Number of Unsuccessfuls	54
Maribyrnong	AUSTRALIAN FEDERATION OF UKRAINIAN ORGANISATIONS	
Maribyrnong	CHRISTIAN BROTHERS-ST PATRICK'S PROVINCE	
Maribyrnong	KEILOR DOWNS POLICE COMMUNITY CONSULTATIVE COMMITTEE	
Maribyrnong	PLAST - UKRANIAN YOUTH ASSOCIATION IN AUSTALIA	
Maribyrnong	Total Number of Unsuccessfuls	22
Mayo	CHRISTIAN OUTREACH CENTRE ADELAIDE HILLS	
Mayo	HAPPY VALLEY COUNTRY FIRE SERVICE	
Mayo	MCLAREN VALE GRAPE WINE AND TOURISM ASSOCIATION	
Mayo	STRATHALBYN SOFTBALL CLUB	
Mayo	TEEN CHALLENGE INC.	
Mayo	Total Number of Unsuccessfuls	17
Mcewen	ALEXANDRA LIONS CLUB INC	
Mcewen	ALEXANDRA SWIMMING AND LIFESAVING CLUB	
Mcewen	APEX CLUB OF MANSFIELD INC	
Mcewen	ARTHURS CREEK DISTRICT LANDCARE GROUP	
Mcewen	ARTHURS CREEK MECHANICS INSTITUTE INC	
Mcewen	AUSTRALIAN BREASTFEEDING ASSOCIATION SHEPPARTON	
Mcewen	BROADFORD URBAN FIRE BRIGADE	
Mcewen	COUNTRY WOMEN'S ASSOCIATION OF AUSTRALIA YEA BRANCH	
Mcewen	FLOWERDALE COMMUNITY HOUSE	
Mcewen	HIGHLANDS LANDCARE INC	
Mcewen	HURSTBRIDGE HORSE AND PONY CLUB INC	
Mcewen	JAMIESON COMMUNITY GROUP AND ASSOC BODIES INC	
Mcewen	KINGLAKE RURAL FIRE BRIGADE	
Mcewen	MANSFIELD COMMUNITY RADIO INC	
Mcewen	MANSFIELD GYMNASTIC CLUB INC	
Mcewen	MANSFIELD SUPPORT GROUP FOR CHILDREN WITH SPECIAL NEEDS INC	
Mcewen	MANSFIELD YOUTH ORCHESTRA	
Mcewen	MERRIANG DISTRICT LANDCARE GROUP	
Mcewen	PYALONG RURAL FIRE BRIGADE	
Mcewen	SCOUT ASSOCIATION OF AUSTRALIA - VICTORIAN BRANCH - 1ST KINGLAKE SCOUT GROUP	
Mcewen	SEYMOUR AGRICULTURAL AND PASTORAL SOCIETY INC	
Mcewen	ST ANDREWS RURAL FIRE BRIGADE	
Mcewen	ST JOHN OF GOD SERVICES WANDIN OP SHOP	

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Mcewen	UPPER MARIBYRNONG CATCHMENT GROUP INC	
Mcewen	WATTLE GLEN PRIMARY SCHOOL PARENT'S ASSOCIATION	
Mcewen	WHITTLESEA DIAMOND VALLEY FIRE BRIGADES GROUP	
Mcewen	WOORI HOUSE INC	
Mcewen	YARRAMBAT RURAL FIRE BRIGADE	
Mcewen	Total Number of Unsuccessfuls	106
Mcmillan	1ST NEWBOROUGH SCOUT GROUP	
Mcmillan	APEX CLUB OF MOE INC	
Mcmillan	BUDDHIST NETWORK INTERNATIONAL INC	
Mcmillan	CARDINIA CHRISTIAN CENTRE	
Mcmillan	GARFIELD PRIMARY SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Mcmillan	LATROBE INFORMATION AND SUPPORT CENTRE INC	
Mcmillan	MARYKNOLL & DISTRICT RURAL FIRE BRIGADE	
Mcmillan	MORWELL CITIZENS BAND	
Mcmillan	NAR NAR GOON RURAL FIRE BRIGADE	
Mcmillan	ROTARY CLUB OF MOE INC	
Mcmillan	ROTARY CLUB OF MORWELL INC	
Mcmillan	SCOUTS AUSTRALIA-VICTORIAN BRANCH EASTERN REGION	
Mcmillan	ST GWINEAR SKI PATROL INCORPORATED	
Mcmillan	TANJIL BREN WATER COOPERATIVE LTD	
Mcmillan	THORPDAL MECHANICS INSTITUTE	
Mcmillan	TOOMUC RURAL FIRE BRIGADE	
Mcmillan	TRARALGON FOOTBALL CLUB INC	
Mcmillan	TRARALGON PLAYGROUP INCORPORATED	
Mcmillan	TRARALGON WEST PLAYGROUP INC	
Mcmillan	VALLEY YOUTH AND COMMUNITY CARE INC	
Mcmillan	VICTORIA STATE EMERGENCY SERVICE MORWELL UNIT	
Mcmillan	WARRAGUL COMMUNITY HOUSE	
Mcmillan	YALLOURN NORTH & DISTRICT HISTORICAL SOCIETY	
Mcmillan	YALLOURN NORTH FOOTBALL CLUB INC	
Mcmillan	YALLOURN NORTH PLAYGROUP INC	
Mcmillan	YINNAR FOOTBALL & NETBALL CLUB INC	
Mcmillan	Total Number of Unsuccessfuls	76
Mcpherson	COOLANGATTA COMMUNITY RENEWAL ASSOCIATION INC	
Mcpherson	GOLD COAST PROSTATE CANCER SUPPORT AND INFORMATION NETWORK	
Mcpherson	MUDGEERABA PONY AND HACK CLUB INC	
Mcpherson	RAINBOW BAY SURF LIFE SAVING CLUB INC	
Mcpherson	TALLEBUDGERA SURF LIFE SAVING CLUB INCORPORATED	
Mcpherson	TOMEWIN RURAL FIRE BRIGADE	
Mcpherson	VOLUNTEER MARINE RESCUE CURRUMBIN INC.	
Mcpherson	Total Number of Unsuccessfuls	29
Melbourne	AUSTRALIAN ROMANIAN COMMUNITY WELFARE HEALTH AND SERVICES ASSOCIATION OF VICTORIA INC	
Melbourne	COLLINGWOOD LITTLE ATHLETICS CENTRE	
Melbourne	CONGENITAL ADRENAL HYPERPLASIA SUPPORT GROUP OF AUSTRALIA INC	
Melbourne	FLEMINGTON MEN'S GROUP	
Melbourne	FRIENDS OF PIPEMAKERS PARK	
Melbourne	GRANDPARENTS VICTORIA INC	
Melbourne	INTERCOUNTRY ADOPTION RESOURCE NETWORK (AUST) INC	
Melbourne	LUPUS AUSTRALIA FOUNDATION INC	
Melbourne	MARGARET OATS COLLINGWOOD SOUP VAN - ST VINCENT DE PAUL SOCIETY	
Melbourne	MELBOURNE COMMUNITY TOY LIBRARY INC (MCTL)	
Melbourne	MELBOURNES LIVING MUSEUM OF THE WEST INCORPORATED	
Melbourne	NORTH FITZROY PUBLIC RESIDENTS ASSOCIATION INC	

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Melbourne	NORTH RICHMOND TENANTS ASSOC INC	
Melbourne	OMEPA AUSTRALIA LIMITED	
Melbourne	RETINA AUSTRALIA (VIC) INC	
Melbourne	STROKE ASSOCIATION OF VICTORIA INC	
Melbourne	THE ANGLICAN PARISH OF ST ANDREWS CLIFTON HILL	
Melbourne	TREASURED BABIES PROGRAM	
Melbourne	VIETNAMESE BUDDHIST YOUTH ASSOCIATION	
Melbourne	WILDLIFE VICTORIA INCORPORATED	
Melbourne	Total Number of Unsuccessfuls	97
Melbourne Ports	ARDOCH YOUTH FOUNDATION	
Melbourne Ports	BRIGHTON JUNIOR SOCCER CLUB INC	
Melbourne Ports	CAULFIELD COMMUNITY TOY LIBRARY INC	
Melbourne Ports	ELWOOD LIFE SAVING CLUB INC	
Melbourne Ports	ELWOOD ST KILDA NEIGHBOURHOOD LEARNING CENTRE INC	
Melbourne Ports	ELWOOD TOY LIBRARY INC	
Melbourne Ports	EMERALD HILL MISSION INC	
Melbourne Ports	HELPING HAND FOUNDATION INC	
Melbourne Ports	LIONS CLUB OF PORT PHILLIP INC	
Melbourne Ports	LUPUS AUSTRALIA FOUNDATION - GLEN EIRA	
Melbourne Ports	NADEZHDA-RUSSIAN SENIOR CITIZEN CLUB	
Melbourne Ports	ONE UMBRELLA AUSTRALIA INCORPORATED	
Melbourne Ports	PARK COMMUNITY ASSOCIATION INC	
Melbourne Ports	PORT MELBOURNE (MIDDLE PARK) LIFE SAVING CLUB	
Melbourne Ports	SANDRIDGE LIFE SAVING CLUB	
Melbourne Ports	ST KILDA STEINER PRE-SCHOOL INC	
Melbourne Ports	U3A PORT PHILLIP INC	
Melbourne Ports	VICTORIAN PETANQUE LEAGUE INC	
Melbourne Ports	Total Number of Unsuccessfuls	24
Menzies	GUM NUT GULLY PRE-SCHOOL	
Menzies	NORTH WARRANDYTE FIRE BRIGADE	
Menzies	Total Number of Unsuccessfuls	15
Mitchell	EXCELSIOR PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Mitchell	GIRL GUIDES ASSOCIATION (NEW SOUTH WALES)	
Mitchell	HILLS DISTRICT LANTERN CLUB	
Mitchell	SAINT MICHAELS PARENTS AND FRIENDS ASSOCIATION	
Mitchell	THE HILLS CHINESE SENIORS ASSOCIATION INC	
Mitchell	Total Number of Unsuccessfuls	10
Moncrieff	BEECHMONT RURAL FIRE BRIGADE	
Moncrieff	GILSTON ADVANCETOWN RURAL FIRE BRIGADE	
Moncrieff	GOLD COAST CITY BRASS BAND INC	
Moncrieff	MOTHERS AGAINST DEPRESSION - A POSTNATAL SUPPORT GROUP	
Moncrieff	NUMINBAH VALLEY LANDCARE GROUP INC	
Moncrieff	ROTARY CLUB OF NERANG INC	
Moncrieff	THE AUSTRALIAN RED CROSS SURFERS PARADISE BRANCH	
Moncrieff	THE NORTHERN SOCCER STARS INC	
Moncrieff	Total Number of Unsuccessfuls	25
Moore	GUIDES WA INC	
Moore	SORRENTO SURF LIFE SAVING CLUB (INC)	
Moore	WESTERN AUSTRALIAN SWIMMING ASSOCIATION (INC)	
Moore	YELLAGONGA CATCHMENT GROUP (INC)	
Moore	Total Number of Unsuccessfuls	5
Moreton	HAEMOCHROMATOSIS SOCIETY AUSTRALIA INC	
Moreton	SCOUT ASSOC OF AUSTRALIA QLD BRANCH INC CLIFTON HILL SCOUT GROUP	
Moreton	TARRAGINDI WAR MEMORIAL PRESCHOOL AND KINDERGARTEN INC	
Moreton	Total Number of Unsuccessfuls	10
Murray	AUSTRALIAN BREASTFEEDING ASSOCIATION-KERANG GROUP	

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Murray	BAMAWM EXTENSION PONY CLUB INC	
Murray	BARHAM-KOONDROOK HISTORICAL SOCIETY INC	
Murray	BARMAH KINDERGARTEN AND OCCASIONAL CHILD CARE CENTRE INC	
Murray	BENJEROOP LANDCARE GROUP	
Murray	COBRAM CITIZENS ADVICE BUREAU	
Murray	FRIENDS OF THE WARANGA AGED CARE HOSTEL	
Murray	GOULBURN VALLEY SUPPORT GROUP FOR CHILDREN WITH SPECIAL NEEDS INC	
Murray	INVERGORDON PARK GOUNDS COMMITTEE	
Murray	KYABRAM CRICKET CLUB	
Murray	KYABRAM URBAN LANDCARE GROUP	
Murray	LAKE CHARM LANDCARE GROUP	
Murray	LAKE CHARM/MYSTIC PARK LIONS CLUB INC	
Murray	LALBERT LANDCARE GROUP	
Murray	LALBERT PROGRESS ASSOCIATION	
Murray	LOCKINGTON PRE-SCHOOL PARENTS COMMITTEE	
Murray	MOLOGA LANDCARE GROUP	
Murray	MOOROOPNA COMMUNITY GROUP INC	
Murray	MUCKATAH LANDCARE GROUP (MLG)	
Murray	MURRABIT NETBALL CLUB INC	
Murray	MURRABIT PLAYGROUP INC	
Murray	MYSTIC PARK AND DISTRICT LANDCARE GROUP	
Murray	QUAMBATOOK COMMUNITY DEVELOPMENT ASSOCIATION INC	
Murray	QUAMBATOOK MEMORIAL SWIMMING POOL INC	
Murray	RICH RIVER CAMPDRAFT CLUB INC	
Murray	ROCHESTER YMCA ED GYM	
Murray	STANHOPE BOWLS CLUB INC	
Murray	TERRICKS RIDGE LANDCARE GROUP	
Murray	TONGALA COMMUNITY ACTIVITIES CENTRE INC	
Murray	TONGALA GUIDE UNIT	
Murray	VOLUNTEER MANAGEMENT COMMITTEE OF COBRAM DISTRICT CHILDRENS SERVICE'S INC	
Murray	Total Number of Unsuccessfuls	120
New England	ARMIDALE AND DISTRICT WOMEN'S CENTRE INCORPORATED	
New England	AUSTRALIAN BREASTFEEDING ASSOCIATION ARMIDALE GROUP	
New England	BARRABA HOME AND COMMUNITY CARE SERVICES	
New England	BENDEMEER COMMUNITY CO-OPERATIVE LIMITED	
New England	BORAH CREEK PUBLIC HALL RESERVE TRUST	
New England	BUNDARRA PASTORAL AND AGRICULTURAL AND RODEO SOCIETY	
New England	GLENCOE RURAL FIRE BRIGADE	
New England	GUYRA VRA RESCUE SQUAD INC	
New England	INVERELL VOLUNTEER RESCUE SQUAD INC	
New England	MANILLA VOLUNTEER RESCUE SQUAD	
New England	MT MITCHELL RURAL FIRE BRIGADE	
New England	PYES CREEK RURAL FIRE BRIGADE	
New England	RED RANGE RURAL FIRE SERVICE	
New England	REGIONAL OUTREACH MUSIC PROJECT	
New England	SEVERN HEADQUARTERS RURAL FIRE BRIGADE	
New England	SHANNON VALE RURAL FIRE BRIGADE	
New England	ST JOSEPH'S SCHOOL PARENTS AND FRIENDS' ASSOCIATION GLEN INNES	
New England	STATE EMERGENCY SERVICE GLEN INNES	
New England	TENTERFIELD PLAYGROUP ASSOCIATION	
New England	THE LEGACY CLUB OF ARMIDALE INC	
New England	TIN TOWN TINIES EMMAVILLE PLAYGROUP	
New England	URBENVILLE RURAL FIRE SERVICE	
New England	Total Number of Unsuccessfuls	40
Newcastle	ALZHEIMERS AUSTRALIA NSW INCORPORATED HUNTER NETWORK	

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Newcastle	AUSTRALIAN RED CROSS	
Newcastle	FOSTER GRANDPARENT SCHEME HUNTER REGION INC	
Newcastle	HAMILTON SOUTH PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Newcastle	HOME-START NATIONAL INC	
Newcastle	MAYFIELD BAPTIST CHURCH	
Newcastle	MAYFIELD EAST PUBLIC SCHOOL P&C ASSOCIATION	
Newcastle	NEWCASTLE TEMPORARY CARE LTD	
Newcastle	POLISH WELFARE AND INFORMATION GROUP	
Newcastle	SIGNPOST-VOLUNTARY ADVISORY SERVICE INC	
Newcastle	UKRAINIAN SENIOR CITIZENS ASSOCIATION	
Newcastle	Total Number of Unsuccessfuls	24
North Sydney	GREENWAY TENANTS GROUP INC	
North Sydney	THE HUNTERS HILL HISTORICAL SOCIETY INC	
North Sydney	VIBEWIRE YOUTH SERVICES INC	
North Sydney	Total Number of Unsuccessfuls	9
O'Connor	AJANA PROGRESS AND SOCIAL CLUB INC	
O'Connor	APEX CLUB OF GERALDTON	
O'Connor	BALLIDU VOLUNTEER FIRE BRIGADE	
O'Connor	BORDEN PAVILION COMMITTEE	
O'Connor	BREMER BAY COMMUTY RESOURCE CENTRE INC	
O'Connor	BUSHCARERS GROUP INCORPORATED	
O'Connor	CALINGIRI PRIMARY SCHOOL PARENTS AND CITIZENS ASSOCIATION	
O'Connor	CENTRAL MIDLANDS SENIOR HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION	
O'Connor	CHRISTIAN FAMILY CHURCH INC	
O'Connor	COUNTRY RISING (PLANTAGANET) INCORPORATED	
O'Connor	DENMARK WEED ACTION GROUP INC	
O'Connor	FOODBANK OF WESTERN AUSTRALIA INC	
O'Connor	GUNNADO FARM	
O'Connor	HYDEN PROGRESS ASSOCIATION INC HYDEN SWIMMING POOL SUB-COMMITTEE	
O'Connor	HYPERTHEATRE INCORPORATED	
O'Connor	KATANNING ABORIGINAL CORPORATION (KAC)	
O'Connor	KOJONUP TOWNSCAPE COMMITTEE	
O'Connor	KULIN DISTRICT HIGH SCHOOL PARENTS AND CITIZENS ASSOCIATION INCORPORATED	
O'Connor	LAKE GRACE DEVELOPMENT ASSOCIATION	
O'Connor	MOORA ARTS & CRAFTS SOCIETY INC	
O'Connor	MOORA PROMOTIONS INCORPORATED	
O'Connor	MUKINBUDIN LAND CONSERVATION DISTRICT COMMITTEE	
O'Connor	MUKINBUDIN VOLUNTEER BUSHFIRE BRIGADE	
O'Connor	NYABING PLAYGROUP	
O'Connor	QUAIRADING GOLF CLUB	
O'Connor	SEVENTH DAY ADVENTIST CHURCH - GERALDTON	
O'Connor	THE KATANNING BREAKFAST CLUB	
O'Connor	UNITING CHURCH IN AUSTRALIA-GERALDTON PARISH	
O'Connor	WAGIN LANDCARE DISTRICT COMMITTEE	
O'Connor	Total Number of Unsuccessfuls	36
Oxley	ANGLICARE FAMILIES AND YOUTH PROJECT	
Oxley	BUTTERFLY HOUSING ASSN INC	
Oxley	GLEANERS FELLOWSHIP INC	
Oxley	IPSWICH HISTORICAL SOCIETY INC	
Oxley	LEAD ON AUSTRALIA	
Oxley	MACKWOOD LIFE	
Oxley	OLD COURTHOUSE IPSWICH CULTURAL ASSOCIATION INCORPORATED	
Oxley	QUEENSLAND RUGBY UNION SAMOAN ASSOCIATION INC	
Oxley	SENIORNET ASSOCIATION INCORPORATED	
Oxley	SHILOH CHRISTIAN FAMILY CENTRE	

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Oxley	THE GLEANERS FELLOWSHIP INC	
Oxley	Total Number of Unsuccessfuls	32
Page	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION INCORPORATED	
Page	BALLINA JET BOAT SURF RESCUE INCORPORATED	
Page	BALLINA NAVAL AND MARITIME MUSEUM INC	
Page	BRAIN INJURY SUPPORT SERVICE INCORPORATED	
Page	BRAUNSTONE SOCIAL AND TENNIS CLUB	
Page	CASINO AND DISTRICT HISTORICAL CLUB INC	
Page	CASINO COMMUNITY DRUG ACTION TEAM	
Page	CASINO FAMILY SUPPORT SERVICE INCORPORATED	
Page	CLARENCE ENVIRONMENT CENTRE	
Page	CLARENCE PASTORAL AND AGRICULTURAL SOCIETY LTD	
Page	COMMUNITY TECHNOLOGY CENTRE @ KYOGLE	
Page	DILKOON RURAL FIRE BRIGADE	
Page	DUNOON PRESCHOOL INCORPORATED	
Page	DYRAABA CREEK LANDCARE INCORPORATED	
Page	EVANS HEAD PRESCHOOL ASSOCIATION INCORPORATED	
Page	FAMILY SUPPORT NETWORK INC - AUSPICING ORGANISATION (FSN)	
Page	FINE FLOWER RURAL FIRE BRIGADE	
Page	GOOLMANGAR/COFFEE CAMP RURAL FIRE SERVICE	
Page	GOONELLABAH RESIDENT'S ACTION GROUP	
Page	GRAFTON CITY RURAL FIRE BRIGADE	
Page	GRAFTON ESTATE TENANTS & RECREATION COMMITTEE INCORPORATED	
Page	GREENRIDGE MEMORIAL HALL & SOCIAL ACTIVITIES CLUB INC	
Page	ILUKA RURAL FIRE BRIGADE	
Page	JIGGI VALLEY VOLUNTEER BUSHFIRE BRIGADE	
Page	KYOGLE YOUTH ACTION INCORPORATED	
Page	LANITZA/KUNGALA RURAL FIRE SERVICE	
Page	LISMORE OVER 50'S LEARNING CENTER INC	
Page	NIMBIN AGRICULTURAL AND INDUSTRIAL SOCIETY INC	
Page	NIMBIN COMMUNITY DEVELOPMENT ASSOCIATION INC	
Page	NSW NORTH COAST BROADCASTING ABORIGINAL CORPORATION	
Page	OUR KIDS-NORTHERN RIVERS CHILDRENS HEALTH FUND	
Page	PIKAPENE AND CHERRY TREE ENVIRONMENT CENTRE INC	
Page	RICHMOND HILL COMMUNITY PRESCHOOL INC	
Page	SKENNARS HEAD COAST CARE	
Page	SOCIETY OF ST VINCENT DE PAUL	
Page	ST JOHN AMBULANCE AUSTRALIA (NSW) OPERATIONS BRANCH LISMORE DIVISION	
Page	ST VINCENT DE PAUL SOCIETY LISMORE DIOCESE	
Page	TABULAM & DISTRICT COMMUNITY PRESCHOOL INCORPORATED	
Page	THE ELLANGOWAN PUBLIC HALL RESERVE TRUST NO R56025	
Page	THE EVANS HEAD LIVING MUSEUM INC	
Page	TOMKI RURAL FIRE BRIGADE	
Page	UNITINGCARE CASINO TRANSPORT TEAM	
Page	WARDELL COMMUNITY ACCESS SPACE (WCAS)	
Page	WEST CORAKI RURAL FIRE SERVICE VOLUNTEER BRIGADE	
Page	WEST OF THE RANGE RESCUE TEAM	
Page	WOOMBAH RURAL FIRE SERVICE	
Page	WYNEDEN RURAL FIRE BRIGADE	
Page	Total Number of Unsuccessfuls	55
Parke	"SPLASH"	
Parke	ALECTOWN VILLAGE RURAL FIRE BRIGADE	
Parke	BLAND DISTRICT HISTORICAL SOCIETY	
Parke	COUNTRY WOMEN'S ASSOCIATION OF NSW - WARREN BRANCH	
Parke	FRIENDS OF SOUTHERN CROSS VILLAGE	
Parke	HILLSTON HISTORICAL SOCIETY INC	
Parke	LAKE CARGELLIGO SHOW SOCIETY INCORPORATED	

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Parkes	MACQUARIE MATRONS INCORPORATED	
Parkes	MACQUARIE VALLEY LANDSCAPE GROUP INC	
Parkes	MENINDEE CHILDREN'S CENTRE INC	
Parkes	MENINDEE FOOD FIBRE AND BUSINESS ASSOCIATION INCORPORATED	
Parkes	NARROMINE LIONS CLUB INCORP	
Parkes	NARROMINE LOCAL HISTORY GROUP	
Parkes	NARROMINE PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Parkes	NARROMINE TRANGIE JUNIOR RUGBY LEAGUE	
Parkes	ORANA MOBILE LIFE EDUCATION CENTRE ASSOCIATION INCORPORATED	
Parkes	PARKINSONS NSW INC	
Parkes	QUOTA INTERNATIONAL OF PARKES INC	
Parkes	ROTARY CLUB OF FORBES	
Parkes	SAINT VINCENT DE PAUL SOCIETY	
Parkes	ST JOSEPHS PARENTS AND FRIENDS ASSOCIATION	
Parkes	ST VINCENT DE PAUL - PARKES	
Parkes	ST VINCENT DE PAUL SOCIETY MEAL CENTRE	
Parkes	TERRAMUNGAMINE RURAL FIRE BRIGADE	
Parkes	THE MILPARINKA HERITAGE AND TOURISM ASSOCIATION INC	
Parkes	TIBOOBURRA SPORTS CLUB INC	
Parkes	TOTTENHAM PRE-SCHOOL & LONG DAY CARE CENTRE COMMITTEE	
Parkes	TRANGIE YOUTH GROUP	
Parkes	TRUNDLE WAR MEMORIAL HALL SCHOOL OF ARTS	
Parkes	WARREN PRESCHOOL FUNDRAISING COMMITTEE	
Parkes	WHITE CLIFFS POOL COMMITTEE	
Parkes	WHITE CLIFFS PUBLIC SCHOOL P&C	
Parkes	WYALONG DISTRICT FAMILY HISTORY GROUP INC	
Parkes	YARRAGONG RURAL BUSHFIRE BRIGADE	
Parkes	Total Number of Unsuccessfuls	51
Parramatta	AUNTIES & UNCLES CO-OPERATIVE FAMILY PROJECTS LTD	
Parramatta	COMMUNITY SUPPORT NETWORK WESTERN SYDNEY SUB-COMMITTEE	
Parramatta	ERMINGTON COMMUNITY CHURCH INC	
Parramatta	LEARNING DIFFICULTIES COALITION OF NEW SOUTH WALES	
Parramatta	POST-POLIO NETWORK (NSW) INCORPORATED	
Parramatta	ROTARY CLUB OF BAULKHAM HILLS INC	
Parramatta	Total Number of Unsuccessfuls	20
Paterson	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION INC	
Paterson	BOORAL RURAL FIRE BRIGADE GREAT LAKES SHIRE	
Paterson	BUCKETTS WAY NEIGHBOURHOOD CENTRE	
Paterson	CLARENCE TOWN RURAL FIRE BRIGADE	
Paterson	COOMBA DISTRICT PROGRESS ASSOCIATION INC	
Paterson	DREAMS ELIMINATING DRUG DEPENDENCY INC	
Paterson	DUNGOG INFORMATION & NEIGHBOURHOOD SERVICE INC	
Paterson	GIRVAN VOLUNTEER BUSHFIRE BRIGADE	
Paterson	GLOUCESTER LIONS CLUB	
Paterson	GREAT LAKES MEALS ON WHEELS INC	
Paterson	GREEN POINT RURAL FIRE BRIGADE	
Paterson	GRESFORD-VACY SOCCER CLUB INC	
Paterson	HUNTER REGION BOTANIC GARDENS LTD	
Paterson	IRRAWANG SCHOOL AS COMMUNITY CENTRE	
Paterson	LEMON TREE PASSAGE PARKS RESERVES AND TIDY TOWNS COMMITTEE	
Paterson	LEMON TREE PASSAGE RURAL FIRE SERVICE	
Paterson	LOSTOCK RURAL FIRE BRIGADE	
Paterson	MYALL KOALA AND ENVIRONMENTAL SUPPORT GROUP	
Paterson	NERONG PROGRESS ASSOCIATION INCORPORATED	
Paterson	NSW RURAL FIRE SERVICE	
Paterson	PATERSON CRICKET CLUB INC	
Paterson	PORT STEPHENS YOUNG CHRISTIAN OUTREACH	

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Paterson	RAYMOND TERRACE PARKS RESERVES & TIDY TOWNS COMMITTEE	
Paterson	ROTARY CLUB OF TUNCURRY-FORSTER LTD	
Paterson	ROYAL VOLUNTEER COASTAL PATROL FORSTER/TUNCURRY DIVISION	
Paterson	SALAMANDER ECOLOGY GROUP	
Paterson	STROUD NEIGHBOURHOOD CHILDRENS CO-OPERATIVE	
Paterson	STROUD PARENTS AND CITIZENS ASSOCIATION	
Paterson	SURF LIFE SAVING LOWER NORTH COAST BRANCH INCORPORATED	
Paterson	TEA GARDENS LIONS CLUB INC	
Paterson	THE LIONS CLUB OF RAYMOND TERRACE INCORPORATED	
Paterson	THE ROTARY CLUB OF WARREN INC	
Paterson	TILLIGERRY ADULT AND COMMUNITY EDUCATION	
Paterson	TLC PROJECT	
Paterson	VACY PUBLIC SCHOOL P&C ASSOCIATION	
Paterson	WARDS RIVER DISTRICT PROGRESS ASSOCIATION INC	
Paterson	Total Number of Unsuccessfuls	65
Pearce	AUSTRALIAN BREAST FEEDING ASSOCIATION	
Pearce	BEVERLEY COMMUNITY RESOURCE & TELECENTRE INC	
Pearce	BODDINGTON OLD SCHOOL INC	
Pearce	BROOKTON OLD TIME MOTOR SHOW COMMITTEE INC	
Pearce	CALISTHENICS ASSOCIATION OF WESTERN AUSTRALIA (INC)	
Pearce	DANDALEE BMX CLUB OF NARROGIN INC	
Pearce	GINGIN-CHITTERING LIONS CLUB INC	
Pearce	GLEN FORREST TENNIS CLUB (INCORPORATED)	
Pearce	MIDLAND FRIENDS RESTORING OUR GREEN SPACES INC	
Pearce	MORANGUP VOLUNTEER BUSHFIRE BRIGADE	
Pearce	MOUNT HELEN PLAYGROUP AND COMMUNITY KINDERGARTEN INC	
Pearce	MUNDARING & HILLS HISTORICAL SOCIETY	
Pearce	NARROGIN GALLERY COMMITTEE	
Pearce	PINGELLY AGRICULTURAL SOCIETY INC	
Pearce	SWAN COMMUNITY CARE SERVICES INC ADVISORY COMMITTEE	
Pearce	SWAN HILLS SWIMMING CLUB	
Pearce	THE SCOUT ASSOCIATION OF AUSTRALIA WESTERN AUSTRALIA BRANCH 1ST QUINNS ROCKS SCOUT GROUP	
Pearce	THE WILLIAMS	
Pearce	WILLIAMS LIONS CLUB	
Pearce	Total Number of Unsuccessfuls	26
Perth	BAYSWATER DRILL HALL AND FAMILY CENTRE INCORPORATED	
Perth	BETTER HEARING AUSTRALIA (WA) INC	
Perth	COMMUNITY TELEVISION PERTH (INC)	
Perth	FAIRHOLME DISABILITY SUPPORT GROUP INC	
Perth	GROW IN WESTERN AUSTRALIA	
Perth	IMMUNE DEFICIENCY FOUNDATION OF WESTERN AUSTRALIA INC	
Perth	LAWLEY AQUATIC SWIMMING CLUB	
Perth	LOFTUS PLAYGROUP INC	
Perth	MANNA MINISTRIES	
Perth	ROMAN CATHOLIC ARCHBISHOP OF PERTH PERSONAL ADVOCACY SERVICE	
Perth	ROTARY CLUB OF WESTERN ENDEAVOUR (INC)	
Perth	THE DYSLEXIA-SPELD FOUNDATION WA (INC)	
Perth	TRANBY HOUSE PROPERTY MANAGEMENT COMMITTEE	
Perth	Total Number of Unsuccessfuls	27
Petrie	AUSTRALIAN VOLUNTEER COAST GUARD QF3-REDCLIFFE	
Petrie	CROSSROADS (QLD)	
Petrie	LIONS CLUB OF REDCLIFFE KIPPA-RING INC	
Petrie	MICHELTON YOUTH CLUB INC	
Petrie	NORTH LAKES STATE COLLEGE P & C ASSOCIATION	
Petrie	PICABEEN COMMUNITY ASSOC INC	
Petrie	ST PAULS UNITING CHURCH STAFFORD	

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Petrie	THE CORPORATION OF THE SYNOD OF THE DIOCESE OF BRISBANE	
Petrie	TOUGHLOVE QUEENSLAND ASSOCIATION INC	
Petrie	Total Number of Unsuccessfuls	14
Port Adelaide	CHRISTIAN FAMILY CENTRE INCORPORATED	
Port Adelaide	CLUBHOUSE SA INCORPORATED	
Port Adelaide	EXODUS YOUTH & COMMUNITY SERVICES	
Port Adelaide	KIDS FUTURE KIDS	
Port Adelaide	PENINSULA SEAGULL CLUB INC	
Port Adelaide	PEOPLE PROMOTING MENTAL HEALTH (PPMH)	
Port Adelaide	SOUTH AUSTRALIAN AVIATION MUSEUM INCORPORATED	
Port Adelaide	SOUTH AUSTRALIAN FILIPINO SENIORS ASSOCIATION	
Port Adelaide	THE BOSNIA AND HERZEGOVINIA MUSLIM RADIO PROGRAM OF SOUTH AUSTRALIA INC	
Port Adelaide	THE PARKS SWIM CLUB INC	
Port Adelaide	THE VIETNAMESE LITERATURE AND ARTS ASSOCIATION OF SA INC	
Port Adelaide	VIETNAMESE WELFARE SERVICES INC	
Port Adelaide	Total Number of Unsuccessfuls	6
Prospect	1ST FAIRFIELD HEIGHTS SCOUT GROUP- THE SCOUT ASSOCIATION OF NSW BRANCH	
Prospect	AUSTRALIAN BREASTFEEDING ASSOCIATION FAIRFIELD NSW GROUP	
Prospect	FAIRFIELD UNITING CHURCH "DINER" UNDER THE AUSPICES OF SPONSER FAIRFIELD UNITING CHURCH	
Prospect	GENERATION NOW INCORPORATED	
Prospect	MERCY WORKS INCORPORATED	
Prospect	WAKELY CHURCH OF CHRIST	
Prospect	Total Number of Unsuccessfuls	11
Rankin	AUSTRALIAN BREASTFEEDING ASSOCIATION BROWNS PLAINS GROUP	
Rankin	GREENBANK STATE SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Rankin	LIONS CLUB OF ALGESTER PARKINSON INC	
Rankin	LOGAN WEST MEALS ON WHEELS INCORPORATED	
Rankin	SCOUT ASSOCIATION OF AUSTRALIA QUEENSLAND BRANCH INCORPORATED	
Rankin	THE SCOUT ASSOCIATION OF AUSTRALIA QUEENSLAND BRANCH INC GREENBANK GROUP	
Rankin	Total Number of Unsuccessfuls	6
Reid	ANGLICAN CEMETERY TRUST ROOKWOOD NECROPOLIS	
Reid	AUSTRALIAN ARABIC PALESTINIAN SUPPORT ASSOCIATION	
Reid	CENTRAL WESTERN SYDNEY VOLUNTEER RESOURCE SERVICE INC	
Reid	DUCK OUT AFTER WORK	
Reid	FRIENDS OF SIERRA LEONE INCORPORATED	
Reid	HEARTKIDS NSW INC	
Reid	NSW ASSOCIATION FOR GIFTED AND TALENTED CHILDREN INC	
Reid	TE HUINGA WAKA MAORI CULTURAL GROUP	
Reid	Total Number of Unsuccessfuls	11
Richmond	ALSTONVILLE AND DISTRICT CITIZENS AND RATE PAYERS ASSOCIATION INC	
Richmond	AUSTRALIAN RED CROSS	
Richmond	AUSTRALIAN RED CROSS MURWILLUMBAH COUNCIL	
Richmond	AUSTRALIAN RED CROSS TWEED HEADS	
Richmond	AUSTRALIAN VOLUNTEER COAST GUARD ASSOCIATION KINGSCLIFF FLOTILLA	
Richmond	BALLINA-BYRON VOLUNTEER HOME VISITING SERVICE	
Richmond	BANGALOW HISTORICAL SOCIETY	
Richmond	BLIND AND VISION IMPAIRED SUPPORT GROUP NSW FAR NORTH COAST INC	
Richmond	BRUNSWICK SURF LIFE SAVING CLUB INC	

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Richmond	BRUNSWICK VALLEY CANCER ACTION GROUP THE NSW CANCER GROUP	
Richmond	BRUNSWICK VALLEY DRIVER REVIVER SITE	
Richmond	BURRINGBAR SCHOOL OF ARTS	
Richmond	CABARITA BEACH PLAYGROUP A MEMBER OF PLAYGROUP NSW INC	
Richmond	CHILLINGHAM PUBLIC HALL COMMITTEE	
Richmond	CUDGEN HEADLAND SURF LIFE SAVING CLUB	
Richmond	FRIENDS OF FEROS	
Richmond	HASTINGS POINT DUNECARE	
Richmond	MULLUMBIMBY AND DISTRICT NEIGHBOURHOOD CENTRE INC	
Richmond	MULLUMBIMBY TENNIS ASSOCIATION	
Richmond	MURWILLUMBAH AUTUMN CLUB	
Richmond	NEW BRIGHTON DUNE COMMUNITY GROUP	
Richmond	THE APEX CLUB OF MURWILLUMBAH INCORPORATED	
Richmond	THE ROTARY CLUB OF MULLUMBIMBY INC	
Richmond	THE TWEED RIVER VALLEY FELLOWSHIP INC	
Richmond	TUMBULGUM COMMUNITY ASSOCIATION INC	
Richmond	TWEED COAST OUTRIGGERS INCORPORATED	
Richmond	TWEED COAST SEA RESCUE INCORPORATED	
Richmond	TWEED SUPPORT SERVICES INC	
Richmond	TWIN TOWNS FRIENDS ASSOCIATION INC	
Richmond	TYALGUM LITERARY INSTITUTE AND PROGRESS ASSOCIATION INC	
Richmond	UKI PUBLIC SCHOOL PARENT AND CITIZENS ASSOCIATION	
Richmond	WILSONS CREEK HUONBROOK LANDCARE INC	
Richmond	WOLLONGBAR PROGRESS ASSOCIATION INC	
Richmond	Total Number of Unsuccessfuls	87
Riverina	AUSTRALIAN BREASTFEEDING ASSOCIATION LEETON GROUP	
Riverina	AUSTRALIAN TRUCK DRIVERS' MEMORIAL INC	
Riverina	BOOLIGAL PARENTS AND CITIZENS ASSOCIATION	
Riverina	EUROLEY GILLENBAH LANDCARE GROUP	
Riverina	FOREST HILL TENNIS CLUB INCORPORATED	
Riverina	GRIFFITH GENEALOGICAL AND HISTORICAL SOCIETY INC	
Riverina	HAY & DISTRICT PONY CLUB INC ZONE 21	
Riverina	ILLABO SHOW SOCIETY INCORPORATED	
Riverina	LIFE EDUCATION NSW GREATER SOUTH WEST REGION INC	
Riverina	MURRAMI BRANCH OF THE COUNTRY WOMENS ASSOCIATION	
Riverina	NANGUS VOLUNTEER BUSH FIRE BRIGADE	
Riverina	NARRANDERA LITTLE CONNECTIONS	
Riverina	ST THERESE'S PRIMARY SCHOOL PARENTS & FRIENDS ASSOCIATION	
Riverina	ST VINCENT DE PAUL	
Riverina	TARCUTTA PROGRESS ASSOCIATION	
Riverina	TOLLAND ABORIGINAL CORPORATION	
Riverina	ZONE 21 PONY CLUB ASSOCIATION OF NSW	
Riverina	Total Number of Unsuccessfuls	51
Robertson	BETTER HEARING AUSTRALIA CENTRAL COAST (INC)	
Robertson	FRIENDS OF CALGA SPRINGS SANCTUARY INC	
Robertson	GOSFORD CITY COMMUNITY & INFORMATION SERVICE LTD	
Robertson	KINCUMBER & DISTRICT NEIGHBOURHOOD CENTRE INC	
Robertson	NARARA VALLEY HIGH SCHOOL ABORIGINAL STUDENT SUPPORT & PARENT AWARENESS (ASSPA) COMMITTEE	
Robertson	NEWCASTLE/LAKE MACQUARIE FOSTER CARE ASSOCIATION	
Robertson	PATONGA BEACH PROGRESS ASSOCIATION INC	
Robertson	ST JOHN AMBULANCE AUSTRALIA (NSW) CENTRAL COAST DIVISION	
Robertson	THE BAYS RURAL FIRE BRIGADE	
Robertson	THE GIRL'S BRIGADE NSW INC - GOSFORD COMPANY	
Robertson	WOY WOY JUDO CLUB	
Robertson	Total Number of Unsuccessfuls	40
Ryan	AUSTRALIAN CARE AND TRAUMA SERVICES INC	
Ryan	BROOKFIELD STATE SCHOOL PARENTS & CITIZENS ASSOCIATION	

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Ryan	CENTENARY THEATRE GROUP INC	
Ryan	EVERTON DISTRICTS BASKETBALL CLUB INC	
Ryan	GERMAN IMMERSION & EXTENSION SUPPORT GROUP KENMORE STATE HIGH SCHOOL	
Ryan	MOGGILL PONY CLUB INC	
Ryan	MONTROSE ACCESS (THE QUEENSLAND SOCIETY FOR CRIPPLED CHILDREN)	
Ryan	SHERWOOD STATE SCHOOL PARENT AND CITIZENS ASSOCIATION	
Ryan	THE GAP HISTORICAL SOCIETY INC	
Ryan	THE TRUSTEES OF THE ROMAN CATHOLIC CHURCH OF THE ARCHDIOCESE OF BRISBANE - HOLY FAMILY PARISH	
Ryan	ZOE REED LITTLE BRIDGE HOUSE ASSOCIATION INCORPORATED	
Ryan	Total Number of Unsuccessfuls	13
Scullin	FRIENDS OF THE WILDLIFE RESERVES INC	
Scullin	MILL PARK BAPTIST CHURCH PLAYGROUPS	
Scullin	TURKISH WOMEN RECREATION GROUP	
Scullin	Total Number of Unsuccessfuls	10
Shortland	BELMONT NEIGHBOURHOOD CENTRE INC	
Shortland	DVARS (DOMESTIC VIOLENCE AGENCY REFERRAL SCHEME)	
Shortland	GOROKAN PUBLIC SCHOOL P & C ASSOCIATION INC	
Shortland	HUNTER HOMEBIRTH SUPPORT	
Shortland	NORTHLAKES COMMUNITY SERVICES INC	
Shortland	THE SMITH FAMILY	
Shortland	Total Number of Unsuccessfuls	17
Solomon	1ST DRIVER SCOUT GROUP	
Solomon	JINGILI BMX CLUB	
Solomon	MILKWOOD STEINER SCHOOL PARENTS AND FRIENDS ASSOCIATION	
Solomon	POLICE ETHNIC ADVISORY GROUP	
Solomon	THE ARTHRITIS FOUNDATION OF THE NORTHERN TERRITORY INCORPORATED	
Solomon	VISION LOSS SUPPORT NT INC	
Solomon	Total Number of Unsuccessfuls	28
Stirling	BEACHWAY VINEYARD COMPASSION MINISTRY INC	
Stirling	EDMUND RICE CAMPS FOR KIDS WA INC	
Stirling	GIRRAWHEEN SENIOR HIGH SCHOOL PARENTS AND CITIZEN'S ASSOCIATION (INC)	
Stirling	WESTERN AUSTRALIA CAPOEIRA FEDERATION INC	
Stirling	YOUTH IMPACT INC	
Stirling	Total Number of Unsuccessfuls	7
Sturt	BLIND SPORTING COUNCIL INCORPORATED	
Sturt	DEBATING SA INCORPORATED	
Sturt	EAST TORRENS COUNTRY FIRE SERVICE GROUP	
Sturt	HUNGARIAN CARITAS SOCIETY IN SA INC	
Sturt	LUTHERAN HOMES RSL SUB-BRANCH	
Sturt	MORIALTA UNITING CHURCH COMMUNITY PROGRAMS	
Sturt	NORTH EAST COMMUNITY ASSISTANCE PROJECT INC	
Sturt	NORTH EAST NEIGHBOURHOOD HOUSE INC	
Sturt	THE ANGLICAN PARISH OF MAGILL	
Sturt	THE RUSSIAN COMMUNITY CENTRE INCORPORATED	
Sturt	WOMEN'S COMMUNITY CENTRE SA INC	
Sturt	Total Number of Unsuccessfuls	5
Swan	ASSOCIATION FOR THE BLIND OF WA (INC)	
Swan	CARLISLE/VICTORIA PARK TOY LIBRARY INCORPORATED	
Swan	COMMUNITY FOOD CENTRE (BELMONT) INC	
Swan	COMMUNITY LINK AND NETWORK WESTERN AUSTRALIA INCORPORATED	
Swan	MOANA PASIFIKA INC	
Swan	RAINBOW PROJECT	

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Swan	RIVERVIEW COMMUNITY SERVICES INC	
Swan	Total Number of Unsuccessfuls	8
Sydney	AUSTRALIAN ASSOCIATION OF BUSH REGENERATORS	
Sydney	ENTERPRISE NETWORK FOR YOUNG AUSTRALIANS LTD	
Sydney	JAPAN CLUB OF SYDNEY INC	
Sydney	RPA VOLUNTEER SERVICES ROYAL PRINCE ALFRED HOSPITAL	
Sydney	SAVE THE CHILDREN FUND AUSTRALIA	
Sydney	SISTERS OF CHARITY OUTREACH	
Sydney	ST JOHN AMBULANCE AUSTRALIA (NSW) REGION NO5 (SYDNEY) OPERATIONS BRANCH	
Sydney	THE UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (NSW) FOR WESLEY MISSION SYDNEY & WESLEY COUNSELLING SERVICES	
Sydney	UNIVERSITY OF NSW COMMUNITY DEVELOPMENT PROJECT	
Sydney	Total Number of Unsuccessfuls	36
Tangney	BATEMAN PRIMARY SCHOOL PARENTS AND CITIZENS ASSOC INC	
Tangney	BROOKMAN PRIMARY SCHOOL PARENTS AND CITIZENS ASSOCIATION INC	
Tangney	CITY OF MELVILLE CITIZENS RELIEF FUND (INC)	
Tangney	FRIENDS OF ATTADALE FORESHORE INC	
Tangney	JETS BASKETBALL CLUB INC	
Tangney	LANGFORD ABORIGINAL ASSOCIATION INC	
Tangney	LEEMING PRIMARY SCHOOL PARENTS & CITIZENS ASSOCIATION INCORPORATED	
Tangney	MELVILLE CITY PLAYGROUP INCORPORATED	
Tangney	PARKWOOD PRIMARY SCHOOL P & C ASSOCIATION INC (PARENTS & CITIZENS)	
Tangney	RIVERTON FOOTBALL CLUB INCORPORATED	
Tangney	ROSSMOYNE KINDERGARTEN ASSOCIATION INC	
Tangney	UNITING CHURCH OF AUSTRALIA - MT PLEASANT - KOALA KIDS PLAYGROUP	
Tangney	YIDARRA PARENTS & FRIENDS ASSOCIATION	
Tangney	Total Number of Unsuccessfuls	12
Throsby	ACTIVE OVER 50'S GENTLE EXERCISE GROUP	
Throsby	AUSTRALIAN VOLUNTEER COAST GUARD ASSOC INC NF6 LAKE ILLAWARRA	
Throsby	BARNARDOS AUSTRALIA SOUTH COAST CHILDRENS FAMILY CENTRE	
Throsby	BREAKFAST PROGRAM FOR KEMBLAWARRA PUBLIC SCHOOL	
Throsby	PARENTS & CARERS TOGETHER	
Throsby	SHELLHARBOUR AND DISTRICT MEALS ON WHEELS ASSOCIATION INC	
Throsby	WARRAWONG PUBLIC SCHOOL PARENTS AND CITIZENS ASSOCIATION	
Throsby	WARRAWONG RESIDENTS FORUM INC	
Throsby	Total Number of Unsuccessfuls	19
Wakefield	ARDROSSAN COMMUNITY HOSPITAL & HOSTEL LADIES AUXILIARY	
Wakefield	AUSTRALIAN VOLUNTEER COAST GUARD (INC) SOUTH AUSTRALIA FLOTILLA 10	
Wakefield	BALGOWAN PROGRESS ASSOCIATION INCORPORATED	
Wakefield	BARMERA TRADERS INC	
Wakefield	BAROSSA REGIONAL SPECIFIC LEARNING DIFFICULTIES ACTION GROUP	
Wakefield	BERRI BARMERA LOCAL ACTION PLANNING	
Wakefield	GAWLER GYMNASTICS CLUB	
Wakefield	MALLALA COUNTRY FIRE SERVICE	
Wakefield	MINLATON & DISTRICT KINDERGARTEN	
Wakefield	MOONTA AND DISTRICT PROGRESS ASSOCIATION INC	
Wakefield	NORTHERN YORKE PENINSULA PONY CLUB	
Wakefield	PORT VINCENT PROGRESS ASSOCIATION INC	
Wakefield	TIDDY WIDDY BEACH PROGRESS ASSOCIATION INCORPORATED	
Wakefield	TWO WELLS & DISTRICTS TOURISM & TRADE ASSOCIATION INC	

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Wakefield	TWO WELLS COMMUNITY ACCESS BUSINESS RESOURCE & INTERNET CENTER	
Wakefield	Total Number of Unsuccessfuls	23
Wannon	ARARAT UNIT AUSTRALIAN RED CROSS	
Wannon	AUSTRALIAN BREASTFEEDING ASSOCIATION PORTLAND GROUP	
Wannon	AUSTRALIAN BREASTFEEDING ASSOCIATION WARRNAMBOOL GROUP	
Wannon	BALMORAL BOWLING CLUB INC	
Wannon	BOSTOCKS CREEK RURAL FIRE BRIGADE	
Wannon	CAMPERDOWN PLAYGROUP INCORPORATED	
Wannon	CAVENDISH TOWNSCAPE ASSOCIATION INC	
Wannon	CENTRAL HOPKINS LAND PROTECTION ASSOCIATION	
Wannon	COLERAINE PRIMARY SCHOOL COUNCIL PARENT CLUB SUB COMMITTEE	
Wannon	COUNTRY WOMEN'S ASSOCIATION INC SOUTH WESTERN GROUP	
Wannon	CROWLANDS HALL AND RESERVES COMMITTEE INCORPORATED	
Wannon	GLENTHOMPSON AND DISTRICT COMMUNITY ASSOCIATION INC	
Wannon	GLENTHOMPSON CATCHMENT GROUP	
Wannon	HAMILTON - COLERAINE RAIL RESERVE COMMITTEE INCORPORATED	
Wannon	HAMPDEN TENNIS ASSOCIATION INC	
Wannon	JANCOURT FIRE BRIGADE	
Wannon	LAKE BOOKAAR RECREATION RESERVE COMMITTEE OF MANAGEMENT	
Wannon	LIONS CLUB LISMORE & DISTRICT	
Wannon	LIONS CLUB OF PENSHURST & DISTRICT INC	
Wannon	LISMORE AND DERINALLUM SENIOR CITIZENS CLUB	
Wannon	MAROONA RURAL FIRE BRIGADE	
Wannon	MORTLAKE COMMUNITY DEVELOPMENT COMMITTEE INC	
Wannon	NEWFIELD VALLEY LANDCARE GROUP	
Wannon	PORT FAIRY COMMUNITY GROUP INC	
Wannon	PRINCETOWN RURAL FIRE BRIGADE	
Wannon	SCOUT ASSOCIATION OF VICTORIA 1ST NOORAT SCOUT GROUP	
Wannon	SCOUTS AUSTRALIA-VICTORIAN BRANCH-SOUTH WESTERN DISTRICT	
Wannon	SKIPTON AND DISTRICT HISTORICAL SOCIETY INC	
Wannon	SKIPTON MECHANICS' HALL COMMITTEE OF MANAGEMENT	
Wannon	SOUTH WEST PEOPLE WITH MULTIPLE SCLEROSIS AND CARERS SUPPORT GROUP	
Wannon	SOUTH WESTERN MODEL ENGINEERS INC	
Wannon	STATE EMERGENCY SERVICE ARARAT UNIT	
Wannon	STONEFYORD RURAL FIRE BRIGADE	
Wannon	T S HENTY NAVAL RESERVE CADETS	
Wannon	TERANG RECREATION RESERVE COMMITTEE OF MANAGEMENT	
Wannon	THE ARTS COMPANY PORTLAND INC	
Wannon	TIMBOON VOLUNTEER SERVICE	
Wannon	WARRNAMBOOL CITY LANDCARE GROUP INC	
Wannon	WEST COAST BODY BOARDING CLUB	
Wannon	Total Number of Unsuccessfuls	81
Warringah	MANLY COMMUNITY CENTRE INC	
Warringah	NSW WILDLIFE INFORMATION AND RESCUE SERVICE INCORPORATED	
Warringah	SAILABILITY NSW - NORTH SYDNEY MANLY BRANCH	
Warringah	SPECIAL OLYMPICS SYDNEY NORTHERN REGION	
Warringah	Total Number of Unsuccessfuls	5
Watson	AUSTRALIAN KOREAN WELFARE ASSOCIATION LTD	
Watson	LEBANESE MOSLEM ASSOCIATION	
Watson	ST GEORGE COMMUNITY SERVICES INC	
Watson	Total Number of Unsuccessfuls	7
Wentworth	ASIAN WOMEN AT WORK INC	
Wentworth	SAILORS WITH DISABILITIES	
Wentworth	TED NOFFS FOUNDATION INC	
Wentworth	WAITANGI BONDI COMMUNITY INC	
Wentworth	Total Number of Unsuccessfuls	8

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Werriwa	DAYSTAR FOUNDATION	
Werriwa	GLENQUARIE NEIGHBOURHOOD & INFORMATION CENTRE INC	
Werriwa	MILLER ART & FACT INC	
Werriwa	Total Number of Unsuccessfuls	6
Wide Bay	BILOELA AMATEUR SWIMMING CLUB INC	
Wide Bay	BOONOROO & DISTRICT SPORTS & RECREATION ASSOCIATION INC	
Wide Bay	BURRUM HEADS RURAL FIRE BRIGADE	
Wide Bay	CALLIDE UNITED SOCCER CLUB INCORPORATED	
Wide Bay	CALLIDE VALLEY UNITING CHURCH ENCOUNTER GROUP	
Wide Bay	COMMUNITY CONNECT FRASER COAST INC HERVEY BAY FAMILY CENTRE	
Wide Bay	COMMUNITY INFORMATION & RESOURCE SERVICE ASSOCIATION INCORPORATED	
Wide Bay	CONCEPTS COMMUNITY GARDEN GROUP	
Wide Bay	EXCELSIOR CLUB MARYBOROUGH INCORPORATED	
Wide Bay	GAETA RURAL FIRE BRIGADE	
Wide Bay	GREAT SANDY STRAIT FAUNA AND FLORA WATCH	
Wide Bay	HERVEY BAY MEALS ON WHEELS INC	
Wide Bay	MARYBOROUGH BMX CLUB INC	
Wide Bay	MARYBOROUGH CITY WHISTLE STOP INC	
Wide Bay	MARYBOROUGH FAMILY HERITAGE INSTITUTE INC	
Wide Bay	QUEENSLAND COUNTRY WOMENS ASSOCIATION BIGGENDEN BRANCH	
Wide Bay	QUEENSLAND POLICE CITIZENS YOUTH WELFARE ASSOCIATION - BILOELA BRANCH	
Wide Bay	RAINBOW BEACH SURF LIFE SAVING CLUB INC	
Wide Bay	RIVER HEADS PROGRESS ASSOCIATION INC	
Wide Bay	THE UNITING CHURCH IN AUSTRALIA PROPERTY TRUST (Q)	
Wide Bay	VOLUNTEER MARINE RESCUE HERVEY BAY INC	
Wide Bay	YAGUBI FESTIVALS ASSOCIATION INC	
Wide Bay	Total Number of Unsuccessfuls	36
Wills	1ST STRATHMORE SCOUT GROUP	
Wills	COBURG NORTH PRIMARY SCHOOL PARENTS & FRIENDS COMMITTEE	
Wills	GLENROY COMMUNITY INFORMATION CENTRE	
Wills	HANDS ON HEALTH AUSTRALIA	
Wills	MORELAND TOYSHED INC	
Wills	PARENT CARERS SUPPORT NETWORK	
Wills	SCOUTS AUSTRALIA VICTORIAN BRANCH MOONEE VALLEY DISTRICT	
Wills	ST MATTHEWS TENNIS CLUB	
Wills	Total Number of Unsuccessfuls	35

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Output Group: 2.2 Community Support

Question No: 216

Topic: National Gambling Research Program

Hansard Page: CA106-107 1 June 2004

Senator Forshaw asked:

Who is doing the research for the National Gambling Research Program - the first research grant - 'Problem Gambling and Harm Definitions'?

Answer:

The *National Gambling Research Program* Secretariat based in Victoria is finalising contractual arrangements for the project "Problem Gambling and Harm Definitions".

Information as to who will be doing the research will be made available as soon as possible.

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Output Group: 2.2 Community Support

Question No: 216

Topic: National Gambling Research Program

Hansard Page: CA106-107 1 June 2004

Senator Forshaw asked:

Who is doing research on ‘problem gambling and harm definitions’ for the first research grant of the National Gambling Research Program?

Answer:

The National Gambling Research Program Secretariat has signed a contract with the South Australian Centre for Economic Studies (SACES) to deliver the project “Problem Gambling and Harm Definitions”.

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Output Group: 2.2 Community Support

Question No: 217

Topic: National Gambling Research Program

Hansard Page: CA 107-108 1 June 2004

Senator Forshaw asked:

Can I be provided with a breakdown of what has been spent of that \$8.4 million to date and what is contemplated for the remainder of that four-year period? I could not find any reference in the PBS to future funding. Would you provide the expenditure amounts against each of those programs?

Answer:

The funds were allocated to progress the Australian Government's agenda to address the individual, family and community impact of problem gambling.

The information provided below outlines funds expended. Unexpended funds will be allocated to initiatives to address education and awareness raising of issues related to problem gambling.

Commitment so far includes:

- Research
 - Contribution to National Gambling Research Program \$600,000
 - Australian Government Research (ATM and Youth research) \$195,738
 - Public awareness market research and development \$1,625,188
- Development of public awareness initiatives:
 - Centrelink pilot 2001-02 \$60,000
 - Extension of 2001-02 Centrelink pilot to a Centrelink Problem Gambling project \$1,000,000

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Output Group: 2.2 Community Support

Question No: 267

Topic: Concession Cards

Hansard Page: CA 83 1 June 2004

Senator Moore asked:

What is the take-up of each of the following concession cards: Health Care Card; low-income Health Care Card; foster child Health Care Card; Pensioner Concession Card; and Commonwealth Seniors Health Card?

Answer:

Take-up of the relevant cards is outlined below. Take-up of each type of card is measured by the number of people holding each type of card relative to the number of people eligible to claim.

Estimated Concession Card take-up rates, as at June 2004

Health Care Card (HCC)	Low-income Health Care Card (LIC)	Foster child Health Care Card	Pensioner Concession Card (PCC)	Commonwealth Seniors Health Card (CSHC)
100%	36%	Not Available	100%	68%

Source: STINMOD and Superstar.

Health Care Cards (HCCs)

HCCs are issued automatically to a range of income support customers, including customers receiving Newstart Allowance, Partner Allowance, Sickness Allowance, Special Benefit, Widow Allowance, Youth Allowance (non students), Parenting Payment (partnered), the maximum rate of Family Tax Benefit Part A, Carer Allowance (child) and Mobility Allowance. There is full (100%) take up among those eligible.

Low-income Health Care Card (LIC)

LICs are not automatically issued – they may be claimed by individuals who meet the relevant income test, namely those whose average gross income for the 8 weeks immediately prior to applying for the card is less than \$339pw (single), \$565pw (couple combined) and \$599pw (single or couple with one child) with an extra \$34pw allowed for each additional child. The card is targeted primarily at low-income individuals (who do not otherwise qualify for income support) and students receiving Youth Allowance.

Take up estimates are subject to much uncertainty, and should be taken only as indicative. They are derived by comparing the number of cardholders to an estimate of the number of people eligible to claim. The latter has been modelled using Australian Bureau of Statistics

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household income data, and particular uncertainties attach to estimating the number of low income earners who do not otherwise qualify for income support.

It would be expected that not everyone potentially eligible will claim a LIC. For example, some people will have little need for assistance with medical expenses and so would not wish to claim the card.

Foster child Health Care Cards

Foster child HCCs are also not automatically issued. They may be claimed by individuals on behalf of a foster child in their care (whether as part of a formal or informal foster care arrangement), and are available free of means testing.

It is not possible to reliably estimate take-up of the foster child HCC. There is no reliable data on the incidence of informal foster care. Further, some foster children may be covered under a regular HCC or PCC rather than a foster child HCC, where people holding one of those cards list a foster child as a dependant.

Pensioner Concession Card (PCC)

PCCs are issued automatically to a range of income support customers, including customers receiving a social security pension (eg Age Pension, Disability Support Pension and Parenting Payment (single)) and certain older long term benefit recipients. There is full (100%) take up among those eligible.

Commonwealth Seniors Health Card (CSHC)

CSHCs are not issued automatically. They may be claimed by individuals of age pension age who are not receiving a social security pension or benefit payment, and whose adjusted taxable income is less than \$50,000 pa for singles, \$80,000 pa for couples (combined income) or \$50,000 each for couples separated by illness, respite care or gaol. An amount of \$639.60 pa is added for each dependent child.

Take-up estimates are subject to uncertainty and should be taken only as indicative. They are derived by comparing the number of cardholders to an estimate of the number of people eligible to claim. The latter has been modelled using Australian Bureau of Statistics household income data, and uncertainties attach to estimating the number of people of age pension age who earn incomes below the CSHC income limits, and who are not receiving income support.

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That said, it would be expected that not everyone potentially eligible will claim a CSHC. For example, some people will have little need for assistance with medical expenses and so would not wish to claim the card.

It is expected that the proposed extension of some of the concessions that are currently available to pensioners, to holders of the CSHC, will attract more people to test their eligibility for a CSHC.

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Output Group: 2.2 Community Support

Question No: 268

Topic: Concession Cards

Hansard Page: CA 94 1 June 2004

Senators Moore, Forshaw and Collins asked:

What is the cost to FaCS of providing concessions to Centrelink concession card holders in this financial year, and for the forward estimates period?

Answer:

Information on funding for states and territories to provide concessions for concession card holders is available in 'Federal Financial Relations 2004-05 (Budget paper No.3)'. The costs are as follows:

Program	2003-04 \$'000 (Actual)	2004-05 \$'000 (Estimate)	2005-06 \$'000 (Estimate)	2006-07 \$'000 (Estimate)
Compensation for extension of fringe benefits to pensioners and older long term allowees and beneficiaries	184,997	190,693	196,989	200,732
Extension of concessions to Commonwealth Seniors Health Card (CSHC) holders	0	78,974	83,713	83,713 (provisional)
Total	184,997	269,667	280,702	284,445

Estimates for forward years for the items below are not able to be provided.

Program	2003-04 \$'000 (Actual)	2004-05 \$'000 (Estimate)
Reimbursement to Great Southern Rail for concessional fares	4,182	7,135
Telephone Allowance for CSHC holders	12,254	13,300
Total	16,436	20,435

Figures shown are allocations as per Portfolio Budget Statements and Budget papers.

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Output Group: 2.2 Community Support

Question No: 269

Topic: Concession Cards

Hansard Page: CA 85 1 June 2004

Senator Moore asked:

With regard to the Government's proposal to extend certain pensioner concessions to Commonwealth Seniors Health Card (CSHC) holders, what is the current funding allocation in each year of the forward estimates period?

Answer:

Information on funding for states and territories to extend certain pensioner concessions to CSHC holders is available in 'Federal Financial Relations 2004-05 (Budget paper No.3)'. The funding allocations are as follows:

	\$'000
2003-04	*45,254 (part year)
2004-05	78,974
2005-06	83,713
2006-07	83,713 (provisional)

* This figure presumed a start date late in the 2003-04 financial year.

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Output Group: 2.2 Community Support

Question No: 270

Topic: Concession Cards

Hansard Page: CA 85 1 June 2004

Senator Moore asked:

With regard to the Government's proposal to extend certain pensioner concessions to Commonwealth Seniors Health Card holders, what is the amount of unspent funds against the funding allocation, in each year since 2001-02?

Answer:

Estimates of expenditure have been revised over the years as it became clearer agreements with the States and Territories were taking longer than initially assumed. In the 2002-03 Budget, it was assumed agreements would be reached during the year, so a part year estimate of \$39.740m was recorded in that year. In the 2003-04 Budget, the estimates were again adjusted to reflect a later start date, and a part year estimate of \$45.254m was assumed. In the 2004-05 Budget, at the time the estimates were prepared a full year take-up was assumed for 2004-05, following the revised offer made to the States in March 2004.

Financial Year	Unspent (\$'000)
2002-03	39,740 (part year)
2003-04	45,254 (part year)
2004-05	78,974

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Output Group: 2.2 Community Support

Question No: 271

Topic: Concession Cards

Hansard Page: CA 87 1 June 2004

Senator Moore asked:

How were the concession savings figures arrived at that are contained in the table in Minister Patterson's press release of 28 March 2003 entitled 'Time for States to reward self-funded retirees'. Information is requested for each concession type and state.

Answer:

Estimates of savings associated with concessions as provided in the press release are reported in the table below.

	Rates	Water & Sewerage	Energy	Motor Vehicle	Total possible benefit
ACT	\$250	\$300	\$167	\$248	\$965
NSW	\$250	\$175	\$112	\$264	\$801
NT	\$200	\$200	\$365	\$104	\$869
Qld	\$180	Not Applicable	\$120	\$155	\$455
SA	\$190	\$185	\$120	\$79	\$574
Tas	\$318	Not Applicable	\$177	\$91	\$586
Vic	\$135	\$135	\$110	\$140	\$520
WA	\$325	\$106	\$94	\$70	\$595

General methodology

Information was gathered from state and territory government websites, and information services provided by state and territory governments at the time the media release was prepared.

The actual value of the concession to each individual will vary based on his or her circumstances, eg. whether they rent or own their own home, own a registered motor vehicle etc.

Rates

Rates concessions are all maximum \$ values except WA. In WA concession holders are entitled to 50% concession on rates - an average value of concession was obtained from the WA Government information service.

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Water and Sewerage

Concessions in all jurisdictions except Queensland and Tasmania are fixed dollar amounts, or the concession is capped to maximum amounts (maximum values are shown where appropriate).

Energy

Energy concessions are fixed dollar amounts, or concessions are capped to maximum amounts, except the Victorian energy concession which is based on a 17¹/₂% discount off winter energy bills (estimate of \$110 included above).

Motor Vehicle Registration

In most states, registration fees are based on vehicle engine capacity. The state concession is usually 50% of the registration component (100% in NSW, ACT, Victoria¹). Amounts included above represent the estimated concession on a small/medium-sized vehicle.

¹Note that the Victorian Government reduced the car registration concession in the 2004-05 Budget to 50%.

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Output Group: 3.1 Labour Market Assistance

Question No: 57

Topic: Working Credit

Hansard Page: Written Question on Notice

Senator Collins asked:

Question on Notice 92 from the 2003-04 Additional Estimates suggested detailed data on working credit usage would be available in May.

- (i) What is the total value of working credits accrued by customers (by payment type)? What is the total value of working credits used (by payment type)?
- (ii) How many customers have accrued working credits by payment type? How many customers have used working credits by payment type?
- (iii) Have there been any revisions to expenditure on working credits in the 2003-04 year? Have any revisions been made to expenditure in each year of the forward estimates?
- (iv) Has any increase been observed in proportion of customers with private earnings by payment type? What if any impact can be attributed to the working credit?
- (v) Has there been any increase observed in the average value of private earnings by payment type? What if any impact can be attributed to working credit?

Answer:

Due to workloads and data requests the Department is unable to provide this information by 23 July 2004 but will provide it as soon as it is available.

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Output Group: 3.1 Labour Market Assistance

Question No: 57

Topic: Working Credit

Hansard Page: Written Question on Notice

Senator Collins asked:

Question on Notice 92 from the 2003-04 Additional Estimates suggested detailed data on working credit usage would be available in May.

- a) What is the total value of working credits accrued by customers (by payment type)?
- b) What is the total value of working credits used (by payment type)?
- c) How many customers have accrued working credits by payment type?
- d) How many customers have used working credits by payment type?
- e) Have there been any revisions to expenditure on working credits in the 2003-04 year? Have any revisions been made to expenditure in each year of the forward estimates?
- f) Has any increase been observed in proportion of customers with private earnings by payment type? What if any impact can be attributed to the working credit?
- g) Has there been any increase observed in the average value of private earnings by payment type? What if any impact can be attributed to working credit?

Answer:

- a) The total value of working credits accrued by customers by payment type from 20 September 2003 to 30 June 2004 is detailed in the middle column in Table 1 (attached).
- b) The total value of working credits used by payment type from 20 September 2003 to 30 June 2004 is detailed in the middle column of Table 2 (attached).
- c) The number of customers who have accrued working credits by payment type from 20 September 2003 to 30 June 2004 is detailed in the last column in Table 1 (attached).
- d) The number of customers who have used working credits by payment type from 20 September 2003 to 30 June 2004 is detailed in the last column in Table 2 (attached).
- e) Yes. Due to two delays in the implementation of working credit, changes were made to working credit administered items and departmental expenditure in the 2002 and

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2003 Budgets, resulting in changes to the financial impacts of working credit in each year of the forward estimates, including 2003-04.

- f) Compared to October 2003, in June 2004, the proportion of customers who had private earnings at any time over the month increased for: Parenting Payment Partnered; Parenting Payment Single; Sickness Allowance; Wife Pension (DSP); Youth Allowance (other); and across all working credit eligible payments on average. 'Private earnings' is defined as 'employment income that is earned solely by the customer'. *Source: Employment Income and Working Credit Superstar database, monthly data for October 2003 and June 2004.*

It is not possible to separately identify the impact of an improved labour market from the impact of Working Credit and other *Australians Working Together* measures on the proportion of customers with private earnings over this period.

- g) Compared to October 2003, in June 2004, the average monthly private earnings of customers who had private earnings at any time over the month increased for: Carer Payment; Disability Support Pension; Newstart Allowance; Parenting Payment Partnered; Parenting Payment Single; Partner Allowance; Sickness Allowance; Widow Allowance; Wife Pension (Age); Wife Pension (DSP); Widow B Pension; Youth Allowance (other); and across all working credit eligible payments on average. 'Private earnings' is defined as 'employment income that is earned solely by the customer'. *Source: Employment Income and Working Credit Superstar database, monthly data for October 2003 and June 2004.*

It is not possible to separately identify the impact of an improved labour market from the impact of Working Credit and other *Australians Working Together* measures on the average value of private earnings of customers over this period.

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Attachment 1

Table 1: Amount of Working Credit accruals and the number of individual customers who accrued Working Credit, by payment type, 20 September 2003-30 June 2004

ACCRUALS		
WC Eligible Payment Type Received at Point of Accrual	Number of Working Credits accrued	Number of customers on payment type who accrued
Bereavement Allowance	34,455	222
Carer Payment	45,656,346	70,762
Disability Support Pension	438,411,577	576,067
Newstart Mature Age Allowance	22,131,801	34,852
Newstart Allowance	345,772,863	731,445
Parenting Payment Partnered	86,003,632	134,086
Parenting Payment Single	277,957,794	414,163
Partner Allowance	47,688,633	77,020
Sickness Allowance	6,868,468	26,464
Widow Allowance	24,640,784	39,787
Wife Pension (Age)	8,895,232	14,210
Wife Pension (DSP)	18,826,620	26,038
Widow B Pension	1,054,260	1,522
Youth Allowance (Jobseeker)	57,532,176	157,631
All Pay Types - Individual Customers	1,381,474,641	2,184,544

Note:

- Table 1 lists payment types. For the customer count for each payment type, each customer that received the payment (whether it was once or more times in the specified period) and accrued working credit while on that payment in the specified period, is counted once on that payment type. Similarly, if a customer who accrued working credit received different payments over a specified period (eg PPS and DSP – whether it was once on each payment or more times), the customer would be counted once for each payment type.
- The "All Pay Types - Individual Customers" row is **NOT** a total of the payment type numbers. It counts each customer only once for the specified period, regardless of how many different payment types the person received over the period.
- One working credit offsets \$1 of income from employment.

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Attachment 2

Table 2: Amount of Working Credit depletions and the number of individual customers who used Working Credit, by payment type, 20 September 2003-30 June 2004

DEPLETIONS		
WC Eligible Payment Type Received at Point of Depletion	Number of Working Credits used/depleted	Number of customers on payment type who depleted Working Credits
Bereavement Allowance	1,664	42
Carer Payment	1,727,443	9,726
Disability Support Pension	12,022,609	57,306
Newstart Mature Age Allowance	481,997	2,645
Newstart Allowance	67,542,527	293,374
Parenting Payment Partnered	5,269,555	25,082
Parenting Payment Single	18,526,361	91,298
Partner Allowance	1,301,464	8,052
Sickness Allowance	486,233	5,134
Widow Allowance	1,857,515	8,202
Wife Pension (Age)	143,874	1,605
Wife Pension (DSP)	277,351	2,399
Widow B Pension	24,031	568
Youth Allowance (Jobseeker)	21,170,762	68,000
All Pay Types - Individual Customers	130,833,386	538,871

Note:

- Table 2 lists payment types. For the customer count for each payment type, each customer that received the payment (whether it was once or more times in the specified period) and depleted their working credits while on that payment in the specified period, is counted once on that payment type. Similarly, a customer who depleted their working credits while in receipt of different payments over a specified period (eg PPS and DSP – whether it was once on each payment or more times) is counted once for each payment type.
- The "All Pay Types - Individual Customers" row is **NOT** a total of the payment type numbers. It counts each customer only once for the specified period, regardless of how many different payment types the person received over the period.
- One working credit offsets \$1 of income from employment.

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Output Group: 3.1 Labour Market Assistance

Question No: 218

Topic: Waiting Periods

Hansard Page: CA96 1 June 2004

Senator Forshaw asked:

For each year since 2000-01 and for each work-force age pension and allowance how many customers have served these various waiting periods? They are the liquid assets waiting period, the income maintenance period, the seasonal work preclusion period, the lump sum preclusion period and the ordinary waiting period.

Answer:

For information about the lump sum compensation preclusion period, please refer to the answer to the question taken on notice (no 56) from Senator Collins of the Senate Community Affairs Legislation Committee during the 2004/05 Budget Estimates session.

Due to workloads and data requests the Department is unable to provide the other information requested by 23 July 2004 but will provide it as soon as possible.

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Output Group: 3.1 Labour Market Assistance

Question No: 218

Topic: Waiting Periods

Hansard Page: CA96 1 June 2004

Senator Forshaw asked:

- (i) For each year since 2000-01 and for each work-force age pension and allowance how many customers have served these various waiting periods? They are the liquid assets waiting period, the income maintenance period, the seasonal work preclusion period, the lump sum preclusion period and the ordinary waiting period.
- (ii) For the latest available financial year, what was the average waiting period served for each payment type for each of those periods?

Answer:

For information about the lump sum compensation preclusion period, please refer to the answer to the question taken on notice (no 56) from Senator Collins of the Senate Community Affairs Legislation Committee during the 2004/05 Budget Estimates session.

The attached tables provide the relevant information about the other periods.

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Waiting, Income Maintenance and Seasonal Work Preclusion Periods 2000/01 Financial Year#

Period	Payment type and average days served															
	Austudy Payment	Days	Newstart Allowance	Days	Partner Allowance	Days	Sickness Allowance	Days	Youth Allowance	Days	Parenting Payment Partnered	Days	Parenting Payment Single	Days	Other	Days
Ordinary Waiting Period	N/a		139,194	6.9	N/a	6.9	10,501	6.9	N/a		N/a		N/a		N/a	
Liquid Assets Waiting Period	1,577	63.5	46,274	55.4	N/a	46.1	1,800	46.1	4,501	49.8	N/a		N/a		N/a	
Income Maintenance Period	3,457	30.1	142,001	27.1	518	59	8,752	13	18,564	12.8	7,792	25.5	13,601	20.5	539	26.6
Seasonal Worker Preclusion Period	N/a		4,123	96	8	66.3	12	48.1	355*	90.2	73	126.2	N/a		4	114.5

#The data provided in the above table is a count of records of the relevant waiting, income maintenance or preclusion period (s) any day of which was served in the 2000/01 financial year.

- Note
- (i) that in certain circumstances, income maintenance periods can be served concurrently with liquid assets waiting periods. The extent of concurrence cannot be identified.
 - (ii) that the number of periods does not equate to the number of customers as some customers have served more than one period.
 - (iii) that the "average days" is impacted by (i) and (ii) above and also represents days served in 2000/01 only, that is, the waiting period may have commenced to be served in 1999/00 or have ended in 2001/02.

*Seasonal Worker Preclusion Period does not apply to Youth Allowance full-time students.

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Waiting, Income Maintenance and Seasonal Work Preclusion Periods 2001/02 Financial Year#

Period	Payment type and average days served															
	Austudy Payment	Days	Newstart Allowance	Days	Partner Allowance	Days	Sickness Allowance	Days	Youth Allowance	Days	Parenting Payment Partnered	Days	Parenting Payment Single	Days	Other	Days
Ordinary Waiting Period	N/a		151,634	6.9	N/a		10,230	6.9	N/a		N/a		N/a		N/a	
Liquid Assets Waiting Period	1,613	66.3	55,754	57.3	N/a		2,037	47.8	4,485	50.1	N/a		N/a		N/a	
Income Maintenance Period	3,834	26.1	146,448	26.9	725		10,829	12.4	19,648	12.6	7,793	24	15,034	20.4	654	25.7
Seasonal Worker Preclusion Period	N/a		4,309	101.1	8		6	87.2	329*	95.2	57	116.6	N/a		3	109

#The data provided in the above table is a count of records of the relevant waiting, income maintenance or preclusion period (s) any day of which was served in the 2001/02 financial year.

- Note
- (i) that in certain circumstances, income maintenance periods can be served concurrently with liquid assets waiting periods. The extent of concurrence cannot be identified.
 - (ii) that the number of periods does not equate to the number of customers as some customers have served more than one period.
 - (iii) that the "average days" is impacted by (i) and (ii) above and also represents days served in 2001/02 only, that is, the waiting period may have commenced to be served in 2000/01 or have ended in 2002/03.

*Seasonal Worker Preclusion Period does not apply to Youth Allowance full-time students.

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Waiting, Income Maintenance and Seasonal Work Preclusion Periods 2002/03 Financial Year#

Period	Payment type and average days served															
	Austudy Payment	Days	Newstart Allowance	Days	Partner Allowance	Days	Sickness Allowance	Days	Youth Allowance	Days	Parenting Payment Partnered	Days	Parenting Payment Single	Days	Other	Days
Ordinary Waiting Period	N/a		128,560	6.9	N/a	6.9	9,608	6.9	N/a		N/a		N/a		N/a	
Liquid Assets Waiting Period	1,474	66.9	48,391	56.9	N/a	46.6	2,051	46.6	3,849	50	N/a		N/a		N/a	
Income Maintenance Period	3,784	24.2	133,803	25	950	52	12,772	11.4	20,941	11.7	7,503	23.2	18,462	21.5	914	24.5
Seasonal Worker Preclusion Period	N/a		4,481	106.3	4	64.5	14	63.4	465	95	57	122.1	N/a		6	105.2

#The data provided in the above table is a count of records of the relevant waiting, income maintenance or preclusion period (s) any day of which was served in the 2002/03 financial year.

Note (i) that in certain circumstances, income maintenance periods can be served concurrently with liquid assets waiting periods. The extent of concurrence cannot be identified.
(ii) that the number of periods does not equate to the number of customers as some customers have served more than one period.
(iii) that the "average days" is impacted by (i) and (ii) above and also represents days served in 2002/03 only, that is, the waiting period may have commenced to be served in 2001/02 or have ended in 2003/04.

*Seasonal Worker Preclusion Period does not apply to Youth Allowance full-time students.

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Waiting, Income Maintenance and Seasonal Work Preclusion Periods 2003/04 Financial Year#

Period	Payment type and average days served															
	Austudy Payment	Days	Newstart Allowance	Days	Partner Allowance	Days	Sickness Allowance	Days	Youth Allowance	Days	Parenting Payment Partnered	Days	Parenting Payment Single	Days	Other	Days
Ordinary Waiting Period	N/a		115,979	6.9	N/a		8,603	6.9	N/a		N/a		N/a		N/a	
Liquid Assets Waiting Period	1,193	68.4	38,460	58.5	N/a		1,931	50.6	2,956	50.2	N/a		N/a		N/a	
Income Maintenance Period	3,203	23.2	106,492	23.5	376	31.1	12,533	12	18,189	11.7	6,094	22.5	19,995	20.2	845	25.6
Seasonal Worker Preclusion Period	N/a		3,889	104.5	0	0	5	106.2	349*	91.3	44	131.5	N/a		3	170

#The data provided in the above table is a count of records of the relevant waiting, income maintenance or preclusion period (s) any day of which was served in the 2003/04 financial year.

- Note
- (i) that in certain circumstances, income maintenance periods can be served concurrently with liquid assets waiting periods. The extent of concurrence cannot be identified.
 - (ii) that the number of periods does not equate to the number of customers as some customers have served more than one period.
 - (iii) that the "average days" is impacted by (i) and (ii) above and also represents days served in 2003/04 only, that is, the waiting period may have commenced to be served in 2002/03 or have ended in 2004/05.

*Seasonal Worker Preclusion Period does not apply to Youth Allowance full-time students.

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Output Group: 3.1 Labour Market Assistance

Question No: 220

Topic: Employment Entry Payment

Hansard Page: CA97 1 June 2004

Senator Forshaw asked:

Can you provide us with the number of EEP who have received the payment each financial year since its inception, including those in the current financial year?

Answer:

The Employment Entry Payment was introduced in February 1989, however, Centrelink have only been able to provide the number of customers receiving EEP from 1st July 1996 to 2 July 2004.

Financial Year	Customers
1996/97	31,642
1997/98	40,372
1998/99	106,020
1999/00	134,435
2000/01	113,076
2001/02	104,970
2002/03	111,389
2003/04	85,280

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Question No: 221

Topic: Employment Entry Payment

Hansard Page: CA98 1 June 2004

Senator Forshaw asked: Do you have forward estimates of the anticipated spending on this payment?

Answer:

EEP is paid as part of Newstart Allowance. We do not calculate forward estimates down to the level of individual allowances.

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Output Group: 3.1 Labour Market Assistance

Question No: 222

Topic: Employment Entry Payment/Newstart/DSP

Hansard Page: CA98 1 June 2004

Senator Forshaw asked:

In respect of the different payments, can you provide me with the information that I have requested in regard to the number of people and the cost of the payment per year, broken down into different income payment types as well?

Answer:

Data by payment type is unavailable and will be provided as soon as possible.

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Output Group: 3.1 Labour Market Assistance

Question No: 222

Topic: Employment Entry Payment/Newstart/DSP

Hansard Page: CA98 1 June 2004

Senator Forshaw asked:

In respect of the different payments, can you provide me with the information that I have requested in regard to the number of people and the cost of the payment per year, broken down into different income payment types as well?

Answer:

The data below shows the number of customers receiving Employment Entry Payment (EEP) and cost, per payment type. It covers the period from 1/7/96 to 30/6/04.

Customers receiving EEP and cost, by payment type

Financial Year	AGE	COST \$	AUS	COST \$	CAR	COST \$	DSP	COST \$
1996/07	2	200	0	-	410	42,661	4192	1,282,717
1997/98	0	-	0	-	665	66,900	5210	1,580,355
1998/99	1	100	1	100	1017	102,300	6280	1,891,711
1999/00	0	-	37	3,700	1118	111,716	7723	2,308,220
2000/01	1	300	24	2,400	1409	146,676	9170	2,864,566
2001/02	4	1,248	8	800	1750	182,416	8611	2,695,110
2002/03	5	1,144	14	1,404	2149	223,808	9712	3,043,652
2003/04	2	416	7	708	1405	146,428	7620	2,393,811

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Financial Year	DWS	COST \$	ECP	COST \$	MAA	COST \$	NMA	COST \$
1996/07	161	48,900	0	-	3	219	3	300
1997/98	79	24,000	0	-	94	9,400	276	27,613
1998/99	0	-	0	-	70	7,300	825	84,200
1999/00	0	-	0	-	20	2,000	886	88,520
2000/01	0	-	0	-	9	928	975	101,444
2001/02	0	-	0	-	0	-	265	27,560
2002/03	0	-	1	100	0	-	358	37,232
2003/04	0	-	0	-	0	-	285	29,640

Financial Year	NSA	COST \$	PPS	COST \$	PTA	COST \$	SKA	COST \$
1996/07	22	2,200	0	-	0	-	0	-
1997/98	6766	687,155	5394	549,306	0	-	0	-
1998/99	53869	5,473,905	42413	4,273,759	2	108	22	2,200
1999/00	82130	8,216,173	41730	4,183,175	9	900	191	19,100
2000/01	64816	6,727,749	36104	3,757,532	2	200	107	10,704
2001/02	62113	6,458,744	31641	3,296,801	4	400	78	7,828
2002/03	62322	6,482,872	36188	3,772,715	6	616	53	5,356
2003/04	52139	5,430,542	23283	2,427,550	23	2,388	36	3,616

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Financial Year	SPL	COST \$	SPP	COST \$	WDA	COST \$	WFD	COST \$
1996/07	0	-	2659 5	2,771,348	0	-	1	100
1997/98	0	-	2161 2	2,225,816	30	3,000	0	-
1998/99	1	100	7	800	180	18,200	0	-
1999/00	1	100	2	200	410	41,000	0	-
2000/01	1	100	0	-	387	40,208	0	-
2001/02	1	100	1	104	464	48,232	0	-
2002/03	1	104	0	-	557	58,116	0	-
2003/04	1	100	2	204	468	48,652	0	-

Financial Year	WID	COST \$	YAL	COST \$	YTA	COST \$	TOTAL CUSTOMERS	TOTAL COST \$
1996/07	253	25,800	0	-	0	-	31642	4,174,445
1997/98	161	16,200	0	-	85	4,350	40372	5,194,095
1998/99	107	10,700	1213	106,242	12	600	106020	11,972,325
1999/00	87	8,502	91	9,100	0	-	134435	14,992,406
2000/01	58	6,032	13	1,308	0	-	113076	13,660,147
2001/02	26	2,704	4	404	0	-	104970	12,722,451
2002/03	22	2,288	1	100	0	-	111389	13,629,507
2003/04	6	624	3	312	0	-	85280	10,484,991

Note:

- i) All figures have been rounded to the nearest dollar.
- ii) Payment type records the payment the customer was receiving when they received the EdEP payment, not when they were qualified for EdEP.
- iii) Payments can include back payments for some customers.

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Acronyms:

NSA-Newstart Allowance; DSP – Disability Support Pension; PTA –Partner Allowance; MAA – Mature Age Allowance; WDA –Widow Allowance class A; Wid-Widow Allowance; CA-Carer Allowance; PPS –Parenting Payment Single; Age – Age Pension; Aus –Austudy; DWS –Disability Wage Support; ECP- Exceptional circumstances relief payment, NMA Newstart Mature Age; SKA – Sickness Allowance; SPL –Special Benefit; SPP –Special Payment; YAL – Youth Allowance; YTA -Youth Training Allowance;WFD-Wife Disability Pension.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 3.1 Labour Market Assistance

Question No: 223

Topic: Education Entry Payment

Hansard Page: CA99 1 June 2004

Senator Forshaw asked:

I do have the same types of questions for this payment (EdEP), so could you provide the same information relating to the total cost and the anticipated spending in the forward estimates. Rather than go through each of them, take it that they are the same questions that I have asked in regard to the employment entry payment and try to provide data as well. Has any evaluation of this payment been undertaken?

- How many people who receive the education entry payment also receive the pensioner education supplement?

Answer:

Education Entry Payment (EdEP) is paid as part of the individual allowance the customer receives. We do not calculate forward estimates down to the level of individual allowances.

Data by payment type is unavailable and will be provided as soon as possible.

The data below has been supplied by Centrelink. It covers the period from 1st July 1996 to 2nd July 2004.

This table represents the total number of customers who have received EdEP.

Financial years	Total number of customers
1996/97	9,534
1997/98	10,519
1998/99	20,557
1999/00	26,749
2000/01	30,038
2001/02	29,081
2002/03	33,849
2003/04	50,445

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This table below represents the total number of customers who have received EdEP and who are currently on PES.

Financial years	Customers
1996/97	0
1997/98	0
1998/99	0
1999/00	18,303
2000/01	21,859
2001/02	20,592
2002/03	24,456
2003/04	40,719

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Output Group: 3.1 Labour Market Assistance

Question No: 223

Topic: Education Entry Payment

Hansard Page: CA99 1 June 2004

Senator Forshaw asked:

I do have the same types of questions for this payment, so could you provide the same information relating to the total cost and the anticipated spending in the forward estimates. Rather than go through each of them, take it that they are the same questions that I have asked in regard to the employment entry payment and try to provide data as well. Has any evaluation of this payment been undertaken?

- How many people who receive the education entry payment also receive the pensioner education supplement?

Answer:

Education Entry Payment (EdEP) is paid as part of the individual allowance the customer receives. We do not calculate forward estimates down to the level of individual allowances.

There has been no evaluation of EdEP.

The table below shows the number of customers who have received EdEP. It covers the period from 1/7/96 to 30/6/04.

Financial year	Total number across all payment groups	Total Cost \$
1996/97	9534	2,133,000
1997/98	10519	2,172,268
1998/99	20557	4,319,264
1999/00	26749	5,701,330
2000/01	30038	6,286,579
2001/02	29081	6,188,592
2002/03	33849	7,199,444
2003/04	50445	10,822,520

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The following tables show the total number of customers who have received EdEP per payment type.

Financial years	AGE	Cost \$	AUS	Cost \$	CAR	Cost \$	DSP	Cost \$
1996/97	1	400	0	-	98	21,000	2249	488,000
1997/98	1	200	0	-	155	31,400	1875	381,800
1998/99	2	400	18	3,600	270	58,000	4507	950,388
1999/00	1	200	73	14,600	378	80,152	6191	1,331,795
2000/01	1	208	129	27,248	568	119,808	8199	1,720,459
2001/02	4	832	179	37,232	660	140,161	8196	1,749,905
2002/03	15	3,320	443	92,144	833	177,426	9638	2,051,842
2003/04	12	3,320	716	149,137	1203	256,867	14715	3,220,883

Financial years	DWS	Cost \$	MAA	Cost \$	NMA	Cost \$	NSA	Cost \$	PGA	Cost \$
1996/97	0	-	0	-	2	400	0	-	83	18,000
1997/98	0	-	2	400	1	200	9	1,768	61	12,400
1998/99	0	-	1	200	0	-	307	61,250	0	-
1999/00	0	-	0	-	4	800	754	151,620	0	-
2000/01	0	-	0	-	1	208	1281	267,488	0	-
2001/02	0	-	0	-	8	1,664	2231	464,464	0	-
2002/03	0	-	0	-	10	2,080	2870	598,416	0	-
2003/04	1	208	0	-	19	4,161	3046	636,649	0	-

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Financial years	PPP	Cost \$	PPS	Cost \$	PTA	Cost \$	SKA	Cost \$
1996/97	0	-	0	-	0	-	0	
1997/98	41	8,200	2285	470,900	1	200	0	
1998/99	310	62,210	14875	3,128,216	3	600	0	
1999/00	575	114,844	18469	3,943,151	6	1,408	0	
2000/01	1022	212,480	18373	3,840,720	8	2,080	0	
2001/02	1243	258,960	16091	3,435,126	23	5,408	0	
2002/03	1409	293,488	18038	3,857,791	50	11,441	1	208
2003/04	1659	347,237	28211	6,025,598	76	17,056	1	208

Financial years	SPP	Cost \$	WDA	Cost \$	WFA	Cost \$	WFD	Cost \$
1996/97	6895	1,559,200	0	-	9	1,800	147	33,600
1997/98	5955	1,238,200	0	-	3	600	111	22,200
1998/99	0	-	20	4,400	11	2,200	204	42,000
1999/00	0	-	15	3,400	5	1,000	230	48,552
2000/01	0	-	52	11,016	3	624	342	71,760
2001/02	23	4,992	141	30,360	3	624	212	44,720
2002/03	48	8,328	142	29,536	4	832	156	32,656
2003/04	124	20,211	194	41,808	8	1,664	164	35,752

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Financial years	WID	Cost \$	YAL	Cost \$	Total no of customers across all payment groups	Cost \$
1996/97	50	10,600	0	-	9534	2,133,000
1997/98	19	3,800	0	-	10519	2,172,268
1998/99	15	3,000	14	2,800	20557	4,319,264
1999/00	24	4,808	24	5,000	26749	5,701,330
2000/01	20	4,160	39	8,320	30038	6,286,579
2001/02	13	2,704	54	11,440	29081	6,188,592
2002/03	4	832	188	39,104	33849	7,199,444
2003/04	6	1,240	290	60,521	50445	10,822,520

Note:

- i) All figures have been rounded to the nearest dollar.
- ii) Payment type records the payment the customer was receiving when they received the EdEP payment not when they qualified for EdEP
- ii) Payments can include back payments for some customers

The table below represents the number of people who have received EdEP, and are currently receiving PES.

Financial Year	Age	CAR	DSP	DWS	NMA	NSA	PPP	PPS	PTA	SPP
1996/97	0	0	0	0	0	0	0	0	0	0
1997/98	0	0	0	0	0	0	0	0	0	0
1998/99	0	0	0	0	0	0	0	0	0	0
1999/00	0	269	4,727	0	0	0	0	13,135	0	0
2000/01	1	448	6,784	0	0	0	0	14,321	0	0
2001/02	0	534	7,013	0	0	1	0	12,776	0	19
2002/03	3	716	8,511	0	0	0	0	14,966	0	28
2003/04	2	1,098	13,6291	1	1	1	1	25,664	1	24

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Financial Year	WDA	WFA	WFD	WID	Total
1996/97	0	0	0	0	0
1997/98	0	0	0	0	0
1998/99	0	0	0	0	0
1999/00	3	0	151	18	18,303
2000/01	26	0	262	17	21,859
2001/02	64	0	175	9	20,591
2002/03	104	1	123	3	24,455
2003/04	137	0	144	3	40,706

Acronyms:

NSA-Newstart Allowance; DSP – Disability Support Pension; PTA –Partner Allowance; MAA – Mature Age Allowance; WDA –Widow Allowance class A; Wid-Widow Allowance; CA-Carer Allowance; PPS –Parenting Payment Single; Age – Age Pension; Aus –Austudy; DWS –Disability Wage Support; ECP- Exceptional circumstances relief payment, NMA Newstart Mature Age; SKA – Sickness Allowance; SPL –Special Benefit; SPP –Special Payment; YAL – Youth Allowance; YTA -Youth Training Allowance;WFD-Wife Disability Pension.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Output Group: 3.1 Labour Market Assistance

Question No: 224

Topic: Special Employment Advance

Hansard Page: CA99 and CA100 1 June 2004

Senator Forshaw asked:

- a) Can you provide us with the number of people who have received the special employment advance each year since its inception, including the current year?
- b) Could you do it by payment type as well?
- c) What is the total cost of the payment per financial year since its inception?
- d) Can you provide the total amount paid per year, the total amount advanced?
- e) Can you do that per payment type?
- f) And the average amount per year paid out by payment type, thank you.
- g) What is the average time taken to repay the advance?
- h) What is the average duration of payment of those applying for the advance, and those granted?

Answer:

The answers to questions 224 a), b), d) e) and f) are provided in the attached tables.

224 c): The information requested about the cost of special employment advances each financial year is not available, as the total annual cost would be the amount of special employment advance not finally recovered and written-off as debt. The special employment advance is an advance payment of the person's income support. The special employment advance is repayable through direct deduction from ongoing income support payments at the rate of 14% of maximum basic rate. If a customer loses entitlement to their income support payment, the special employment advance payment is recovered in the same manner as all other debts.

224 g) and h): Due to workloads and data requests the Department is unable to provide this information by 23 July 2004 but will provide it as soon as it is available.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Question No. 224 Attachment
Special Employment Advances (SEA)

Period	Payment	Number of customers	Average SEA amount	Total advanced
1999/00*	Austudy Payment	4	\$420.13	\$1,680.51
	Carer Payment	1	\$500.00	\$500.00
	Disability Support Pension	19	\$373.37	\$7,094.00
	Mature Age Allowance	2	\$375.00	\$750.00
	Newstart Allowance	1,113	\$383.94	\$427,326.51
	Parenting Payment (Single)	64	\$367.54	\$23,522.70
	Widow Allowance	3	\$398.07	\$1,194.20
	Youth Allowance	222	\$331.99	\$73,700.78
TOTAL		1,428	\$393.76	\$535,768.70
2000/01	Austudy Payment	6	\$375.00	\$2,250.00
	Carer Payment	3	\$397.00	\$1,191.00
	Disability Support Pension	74	\$370.89	\$27,446.00
	Mature Age Allowance	6	\$369.17	\$2,215.00
	Newstart Allowance	3,200	\$374.32	\$1,197,831.42
	Parenting Payment (Single)	135	\$381.54	\$51,507.40
	Widow Allowance	6	\$425.00	\$2,550.00
	Wife Pension Disability	1	\$50.00	\$50.00
	Youth Allowance	631	\$331.78	\$209,352.10

* Part year data as SEA was implemented in November 1999

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TOTAL		4062	\$341.63	\$1,494,392.92
2001/02	Austudy Payment	9	\$434.44	\$3,910.00
	Carer Payment	7	\$270.29	\$1,892.00
	Disability Support Pension	145	\$359.38	\$52,109.80
	Mature Age Allowance	4	\$262.50	\$1,050.00
	Newstart Allowance	4,062	\$377.77	\$1,534,515.80
	Parenting Payment (Single)	203	\$350.85	\$71,223.18
	Widow Allowance	6	\$388.67	\$2,332.00
	Wife Pension Disability	2	\$500.00	\$1,000.00
	Youth Allowance	737	\$335.33	\$247,139.50
TOTAL		5175	\$364.00	1915172.28
2002/03	Austudy Payment	20	\$345.30	\$6,906.00
	Carer Payment	7	\$322.86	\$2,260.00
	Disability Support Pension	165	\$341.97	\$56,425.80
	Mature Age Allowance	4	\$444.00	\$1,776.00
	Newstart Allowance	3,480	\$373.37	\$1,299,330.00
	Parenting Payment (Single)	257	\$358.07	\$92,024.80
	Widow Allowance	8	\$314.88	\$2,519.00
	Youth Allowance	700	\$321.92	\$225,340.60
TOTAL		4641	\$352.80	\$1,686,582.20

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2003/04	Austudy Payment	3	\$400.00	\$1,200.00
	Carer Payment	5	\$420.00	\$2,100.00
	Disability Support Pension	203	\$363.82	\$73,856.00
	Mature Age Allowance	5	\$418.00	\$2,090.00
	Newstart Allowance	2,854	\$373.66	\$1,066,420.60
	Parenting Payment (Single)	289	\$359.82	\$103,988.00
	Widow Allowance	10	\$327.00	\$3,270.00
	Youth Allowance	475	\$320.69	\$152,328.90
TOTAL		3,844	\$372.87	\$1,405,253.50

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 3.1 Labour Market Assistance

Question No: 224

Topic: Special Employment Advance

Hansard Page: CA99T and CA100 1 June 2004

Senator Forshaw asked:

- a) Can you provide us with the number of people who have received the special employment advance each year since its inception, including the current year?
- b) Could you do it by payment type as well?
- c) What is the total cost of the payment per financial year since its inception?
- d) Can you provide the total amount paid per year, the total amount advanced?
- e) Can you do that per payment type?
- f) And the average amount per year paid out by payment type, thank you.
- g) What is the average time taken to repay the advance?
- h) What is the average duration of payment of those applying for the advance, and those granted?

Answer:

The answers to questions 224 a), b), d) e) and f) are provided in the attached table.

224 c): The information requested about the cost of special employment advances each financial year is not available, as the total annual cost would be the amount of special employment advance not finally recovered and written-off as debt. The special employment advance is an advance payment of the person's income support. The special employment advance is repayable through direct deduction from ongoing income support payments at the rate of 14% of maximum basic rate. If a customer loses entitlement to their income support payment, the special employment advance payment is recovered in the same manner as all other debts.

224 g): The average time taken to repay special employment advances by customers who have fully repaid them either while still receiving income support or after their payment has been cancelled is 216 days.

224 h): Customers granted special employment advances in financial year 2003/04 had been receiving the payment type advanced to them for an average of 713 days at the time of the advance. Information about customers whose claims for special employment advances were rejected is not available.

Senate Community Affairs Legislation Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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ATTACHMENT

Special Employment Advances (SEA)

Period	Payment	Number of customers	Average SEA amount (rounded)	Total advanced
1999/00*	Austudy Payment	4	\$420.13	\$1,680.51
	Carer Payment	1	\$500.00	\$500.00
	Disability Support Pension	19	\$373.37	\$7,094.00
	Mature Age Allowance	2	\$375.00	\$750.00
	Newstart Allowance	1,113	\$383.94	\$427,326.51
	Parenting Payment (Single)	64	\$367.54	\$23,522.70
	Widow Allowance	3	\$398.07	\$1,194.20
	Youth Allowance	222	\$331.99	\$73,700.78
TOTAL		1,428		\$535,768.70
2000/01	Austudy Payment	6	\$375.00	\$2,250.00
	Carer Payment	3	\$397.00	\$1,191.00
	Disability Support Pension	74	\$370.89	\$27,446.00
	Mature Age Allowance	6	\$369.17	\$2,215.00
	Newstart Allowance	3,200	\$374.32	\$1,197,831.42
	Parenting Payment (Single)	135	\$381.54	\$51,507.40
	Widow Allowance	6	\$425.00	\$2,550.00
	Wife Pension Disability	1	\$50.00	\$50.00
	Youth Allowance	631	\$331.78	\$209,352.10
TOTAL		4,062		\$1,494,392.92

* Part year data as SEA was implemented in November 1999

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2001/02	Austudy Payment	9	\$434.44	\$3,910.00
	Carer Payment	7	\$270.29	\$1,892.00
	Disability Support Pension	145	\$359.38	\$52,109.80
	Mature Age Allowance	4	\$262.50	\$1,050.00
	Newstart Allowance	4,062	\$377.77	\$1,534,515.80
	Parenting Payment (Single)	203	\$350.85	\$71,223.18
	Widow Allowance	6	\$388.67	\$2,332.00
	Wife Pension Disability	2	\$500.00	\$1,000.00
	Youth Allowance	737	\$335.33	\$247,139.50
TOTAL		5,175		1,915,172.28
2002/03	Austudy Payment	20	\$345.30	\$6,906.00
	Carer Payment	7	\$322.86	\$2,260.00
	Disability Support Pension	165	\$341.97	\$56,425.80
	Mature Age Allowance	4	\$444.00	\$1,776.00
	Newstart Allowance	3,480	\$373.37	\$1,299,330.00
	Parenting Payment (Single)	257	\$358.07	\$92,024.80
	Widow Allowance	8	\$314.88	\$2,519.00
	Youth Allowance	700	\$321.92	\$225,340.60
TOTAL		4,641		\$1,686,582.20

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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2003/04	Austudy Payment	3	\$400.00	\$1,200.00
	Carer Payment	5	\$420.00	\$2,100.00
	Disability Support Pension	203	\$363.82	\$73,856.00
	Mature Age Allowance	5	\$418.00	\$2,090.00
	Newstart Allowance	2,854	\$373.66	\$1,066,420.60
	Parenting Payment (Single)	289	\$359.82	\$103,988.00
	Widow Allowance	10	\$327.00	\$3,270.00
	Youth Allowance	475	\$320.69	\$152,328.90
TOTAL		3,844		\$1,405,253.50

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Output Group: 3.1 Labour Market Assistance

Question No: 245

Topic: Single Relationship review status

Hansard Page: CA109-111 31 May 2004

Senator Forshaw asked:

- a) How many parents would you expect to be no longer eligible for Parenting Payment (Single) or Parenting Payment (Partnered), obviously due to the earnings with their new partner?
- b) Can you indicate the nature of the interviews? It says 'face to face', but could you just expand on that? What would they involve?
- c) What sort of evidence would be required to establish a relationship? What would you be checking?

Answer:

- a) See answer to Question 280 (a).
- b) Each twenty-minute face-to-face interview will be conducted at the customer's local Centrelink Service Centre (CSC). However, for customers who are not able to attend a CSC, for example because the customer resides in a remote location, alternative contact arrangements will be made for these customers.

It is intended that the interview will be a valuable contact for the customer where the customer will be able to have a general discussion about their domestic circumstances with Centrelink. The interviews will not start from the assumption that the customer has commenced a marriage-like-relationship (MLR) but will be an opportunity to ask the customer a series of targeted questions to ensure that the customer is meeting their ongoing obligation to notify Centrelink of changes in circumstances.

If the customer has yet to notify Centrelink that they have commenced a MLR as a result of their change of address this is an opportunity to ensure the early detection of payment incorrectness thus preventing customers from accruing debts.

In conducting these interviews Centrelink will ensure that they are performed in a professional and courteous manner. Furthermore Centrelink is seeking to integrate these interviews within the range of contacts that customers may be required to undertake from time to time. The purpose of this integration is to maximise the effectiveness and usefulness of the contacts, minimise duplication and ensure that expectations placed on customers do not become onerous.

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- c) Customers will be required to bring to the interview two signed referee statements attesting to their single status. Where possible, customers will be encouraged to get one of these statements written by a person who is not a family member or friend of the customer, for example a social worker, health services worker or landlord.

If there is prima facie evidence that the customer is living in a marriage-like-relationship, it will be necessary for Centrelink to consider all aspects of the relationship before making a determination under s.4(3) of the *Social Security Act 1991*. A decision is made by weighing up the evidence relating to the following five factors:

- financial aspects of the relationship;
- the nature of the household;
- the social aspects of the relationship;
- any sexual relationship between the people; and
- the nature of the people's commitment to each other.

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Output Group: 3.1 Labour Market Assistance

Question No: 280

Topic: Single Relationship Review Status

Hansard Page: CA108-111 31 May 2004

Senator Forshaw asked:

- a) How many Parenting Payment Single customers will have their payment reduced or cancelled?
- b) How will Parenting Payment Single customers be selected for these reviews?
- c) If it is determined that a Parenting Payment Single customer is in a marriage-like relationship and there is a reassessment of their entitlement, from when would that apply?

Answer:

- a) It is expected that approximately six percent of the 20,000 customers interviewed each year will be found to be in a marriage-like-relationship.

This means that approximately 1,200 customers will be transferred from Parenting Payment Single to Parenting Payment Partnered.

It is expected that approximately ten customers will be found each year to be no longer eligible for either Parenting Payment Single or Parenting Payment Partnered due to either their own or their partner's income.

- b) The department has not yet finalised how customers will be selected for these reviews. But, only customers who are already on Parenting Payment Single when they report a change of address will be interviewed.
- c) If it is determined that a Parenting Payment Single customer is in a marriage-like-relationship (MLR), any adjustment to their rate of payment will apply from the date that the MLR commenced.

This approach is no different from current practices where a MLR is identified via other means such as other compliance or program reviews.

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Output Group: 3.1

Question No: 219

Topic: Newstart Allowance

Hansard Page: CA109-110 1 June 2004

Senator Forshaw asked:

- a) How many Newstart Allowance recipients have been unemployed for more than one year, broken down by state, Statistical Local Area and postcode?
- b) Which regional areas have the highest numbers of Newstart Allowance recipients, broken down by age group, Statistical Local Area, postcode?

Answer:

- a) Due to workloads and data requests we were unable to provide this information by 23 July but this information will be provided as soon as it is available.
- b) Please refer to the attachment for the full answer to part of this question. The attachment provides the number of Newstart Allowance customers by the ten Statistical Divisions with the highest number of Newstart customers, broken down by Statistical Local Area and postcode and Age, at June 2004.

[Note: the attachment has not been included in the electronic/printed volume]

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Output Group: 3.1 Labour Market Assistance

Question No: 219

Topic: Newstart Allowance

Hansard Page: CA109-110 1 June 2004

Senator Forshaw asked:

- c) How many Newstart Allowance recipients have been unemployed for more than one year, broken down by state, Statistical Local Area and postcode?
- d) Which regional areas have the highest numbers of Newstart Allowance recipients, broken down by age group, Statistical Local Area, postcode?

Answer:

a) Please refer to the attachment for the full answer to this question. The attachment provides the number of Newstart Allowance customers who had been on Newstart Allowance continuously for more than one year, without reporting any earnings, broken down by State and Statistical Local Area and postcode, at June 2004.

b) Please refer to the attachment for the full answer to part of this question. The attachment provides the number of Newstart Allowance customers by the ten Statistical Divisions with the highest number of Newstart customers, broken down by Statistical Local Area and postcode and Age, at June 2004.

[Note: the attachment has not been included in the electronic/printed volume]

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Output Group: 3.1 Labour Market Assistance

Question No: 279

Topic: Newstart Allowance

Hansard Page: CA111 1 June 2004

Senator Forshaw asked:

- a) What is the average length of time spent on Newstart Allowance, broken down by SLA and postcode?
- b) The average length of time spent on Newstart Allowance by an unemployed person in Illawarra is 3 years and 8 months. Is this the highest average figure across all regions?

Answer:

- a) Please refer to the attachment for the full answer to part of this question. In calculating average durations, the durations have been reset to zero for those customers who have missed one or more payments and subsequently returned to Newstart Allowance.
- b) The figure of 3 years and 8 months relates to the average duration on all income support payments of Newstart customers for July 2003 for part of the Illawarra region. Illawarra does not have the highest average length of time spent on Newstart Allowance.

[Note: the attachment has not been included in the electronic/printed volume]

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CERTIFICATION BODIES – CAPACITY TO UNDERTAKE QA AUDITS

Seven Certification Bodies have now been accredited by JAS-ANZ (Joint Accreditation System of Australia and New Zealand) to undertake Quality Assurance Certification Audits against the Disability Services Standards.

The number of audit teams based in, or covering, each State and Territory is in the following tables. Audit teams are also available to travel interstate (at the cost of the organisation).

	National Coverage	NSW	NT	QLD	SA	TAS	VIC	WA	ACT¹	Total
Benchmark Certification²	0	1	0.5	1	0.5	0.5	0.5	1	0	5
SAI Global Assurance Services (SAI)	0	3	1	3	1	0	3	2	0	13
BVQI Australia P/L (BVQI)	0	0	0	0	0	0	0	1	0	1
International Standards Certifications	5	0	0	0	0	0	0	0	0	5
NCS International P/L	0	1	0	1	1	1	1	1	0	6
SGS Australasia	0	0	0	1	0	1	1	0	0	3
Institute for Healthy Communities Australia Certification P/L	0	1	0	1	0	0	1	0	0	3
Total	5	6	1.5	7	2.5	2.5	6.5	5	0	36

¹ Although there is are no audit teams based in the ACT all ACT organisations are now certified and surveillance audit capacity is available from NSW.

² Where 0.5 is represented (NT/SA and TAS/VIC) the one audit team covers both States or Territory.

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Australian Government Department of Family and
Community Services

Case Based Funding Review
Statistical and Financial Analysis for the
Business Services Pricing Review

March 2004
Case Based Funding Review

http://www.facs.gov.au/internet/facsinternet.nsf/disabilities/services-bs_pricing_review.htm

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Case Based Funding Pricing Review: Open Employment Maintenance

Final Report on Support Hours Data Analysis

Prepared for the Australian Government
Department of Family and Community Services
by Jenny Pearson and Associates Pty Ltd

February 2004

http://www.facs.gov.au/internet/facsinternet.nsf/disabilities/services-bs_pricing_review.htm

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DISTRIBUTION OF NEW DISABILITY EMPLOYMENT ASSISTANCE PLACES RELEASED IN MARCH 2004

823 new Disability Employment Assistance places were released in March 2004 to eligible approved providers in 13 ESA's across Australia, identified as having the highest unmet need for employment assistance. The table below lists those outlets that received new places in each of the 13 ESA's

Org Name	Outlet Name	Employment Service Area	ESA State	New Places
Coffs Harbour Challenge Inc	Coffs Harbour Challenge	Coffs Harbour	NSW	2
Key Employment Association Inc	Key Employment	Coffs Harbour	NSW	6
Coffs Harbour Employment Support Service Inc	CHESS - Coffs Harbour Employment Support Service	Coffs Harbour	NSW	6
		Coffs Harbour Total		14
Key Employment Association Inc	Key Employment	Grafton	NSW	1
Coffs Harbour Employment Support Service Inc	CHESS - Grafton Employment Support Service	Grafton	NSW	1
Caringa Enterprises Inc	Orara & Clarence Industries	Grafton	NSW	8
		Grafton Total		10
Lismore Challenge Ltd	Lismore Challenge Vocational Services	Richmond	NSW	3
On-Q Human Resources Limited	On-Q Human Resources - Northern Rivers	Richmond	NSW	5
Key Employment Association Inc	Key Employment	Richmond	NSW	5
Lismore Skills Centre Incorporated	Open Employment	Richmond	NSW	18
		Richmond Total		31
Challenge Tweed Inc	Challenge Tweed Enterprises	Tweed	NSW	2
Challenge Tweed Inc	EarthStar Foods	Tweed	NSW	3
Royal Blind Society of NSW	Royal Blind Society - Newcastle	Tweed	NSW	5
Challenge Tweed Inc	Challenge Garden Centre	Tweed	NSW	7
On-Q Human Resources Limited	On-Q Human Resources - Northern Rivers	Tweed	NSW	30
		Tweed Total		47
Endeavour Foundation	Endeavour Industries and PR Sisson Farm	Bundaberg	QLD	2
Bundaberg Skills Centre Inc	Bundaberg Skills Centre	Bundaberg	QLD	18
STEPS Disability Qld Inc	Work Support Employment Service	Bundaberg	QLD	30
		Bundaberg Total		50
Endeavour Foundation	Endeavour Business Service Kingaroy	Gympie	Qld	2
Australian Red Cross Society Qld Division	Redcross Business Services (Gympie)	Gympie	QLD	3
South Burnett Jobmatch Association	South Burnett Jobmatch	Gympie	QLD	15
Jobmatch Association Incorporated	Jobmatch Employment Agency	Gympie	QLD	20
		Gympie Total		40
Australian Red Cross Society Qld Division	Red Cross Employment Business Services Brisbane	Logan	QLD	3
Cerebral Palsy League of Queensland	Access Employment South Metro	Logan	QLD	5
Australian Red Cross Society Qld Division	Red Cross Employment Agency	Logan	QLD	6
Queensland Deaf Society Inc	Sign On	Logan	QLD	8

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	Mach 1 Australia Inc		Mach 1 Employment Initiatives	Logan	QLD	8
	Job Placement Limited		Job Placement Logan	Logan	QLD	8
	Job Placement Limited		Job Placement Logan (Beenleigh)	Logan	QLD	8
	Lutheran Church Of Australia Qld District Lutheran Community Care		Key Employment Woodridge	Logan	QLD	8
	Paraplegic & Quadriplegic Association of Queensland		PQ Employment Options	Logan	QLD	8
	Royal Blind Foundation of Queensland		RBF Training and Placement	Logan	QLD	8
			Logan Total			70
	Australian Red Cross Society Qld Division		Red Cross Employment Business Services Brisbane	Redcliffe Caboolture	QLD	2
	Endeavour Foundation		Endeavour Industries Strathpine	Redcliffe Caboolture	QLD	2
	Endeavour Foundation		Endeavour Industries Redcliffe	Redcliffe Caboolture	QLD	2
	Cerebral Palsy League of Queensland		Printabout Strathpine	Redcliffe Caboolture	QLD	2
	Australian Red Cross Society Qld Division		Red Cross Employment Agency	Redcliffe Caboolture	QLD	5
	Corp. Of The Trustees Of The Roman Catholic Archdiocese Of Bris.		Specialised Employment Group - Caboolture/Sunshine Coast	Redcliffe Caboolture	QLD	11
	Paraplegic & Quadriplegic Association of Queensland		PQ Employment Options	Redcliffe Caboolture	QLD	11
	Cerebral Palsy League of Queensland		Access Employment North Metro	Redcliffe Caboolture	Qld	12
	Help Enterprises		Network Employment Services	Redcliffe Caboolture	QLD	18
	Queensland Deaf Society Inc		Sign On	Redcliffe Caboolture	QLD	18
	Epic Employment Service Incorporated		Epic Employment Service	Redcliffe Caboolture	QLD	18
	Spectrum Employment Service Association Inc		Spectrum Employment Service	Redcliffe Caboolture	QLD	18
	Royal Blind Foundation of Queensland		RBF Training and Placement	Redcliffe Caboolture	QLD	18
			Redcliffe Caboolture Total			137
	Endeavour Foundation		Endeavour Industries Maroochydore	Sunshine Coast	QLD	2
	Corp. Of The Trustees Of The Roman Catholic Archdiocese Of Bris.		Specialised Employment Group - Caboolture/Sunshine Coast	Sunshine Coast	Qld	5
	Jobmatch Association Incorporated		Jobmatch Employment Agency	Sunshine Coast	Qld	15
	STEPS Disability Qld Inc		STEPS Employment	Sunshine Coast	QLD	30
	STEPS Disability Qld Inc		STEPS Employment Caloundra	Sunshine Coast	QLD	30
	Epic Employment Service Incorporated		Epic Employment Service	Sunshine Coast	QLD	30
			Sunshine Coast Total			112
	Orana Incorporated		Murray Bridge Supported Employment	Murraylands	SA	2
	Melaleuca Centre Inc		Melaleuca Centre Inc	Murraylands	SA	2
	Tatiara Employment Support Service		Tatiara Employment Support Services	Murraylands	SA	2
	Royal Society for the Blind of South Australia		Job Options	Murraylands	SA	5
	Career Systems Inc.		Career Systems Mt Barker	Murraylands	SA	5
	Community Bridging Services (CBS) Incorporated		Hills And Mallee	Murraylands	SA	5
	Interwork Limited		Interwork - Riverlands/murraylands	Murraylands	SA	5
			Murraylands Total			26
	Royal Society for the Blind of		Job Options	North Eastern Adelaide	SA	5

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	South Australia					
	Barkuma Inc		Personnel Employment	North Eastern Adelaide	SA	5
	Barkuma Inc		Barkuma Industries	North Eastern Adelaide	SA	5
	Barkuma Inc		Bedford-Adelaide Property and Gardens (North)	North Eastern Adelaide	SA	5
	Hands on SA		Hands On SA - Kent Town	North Eastern Adelaide	SA	5
	Hands on SA		Hands On SA - Oakden	North Eastern Adelaide	SA	5
	Multiple Sclerosis Society of SA and NT Incorporated		Multiple Solutions Employment Specialists	North Eastern Adelaide	SA	5
	Phoenix Society Inc		Gepps Cross Facility	North Eastern Adelaide	SA	5
	Product Action Inc		Product Action	North Eastern Adelaide	Sa	5
			Youth Employment Service	North Eastern Adelaide	SA	5
	Career Systems Inc.		Career Systems Northern Metro	North Eastern Adelaide	SA	5
	Interwork Limited		Interwork	North Eastern Adelaide	SA	5
	Port Adelaide Central Mission Inc		Employment Access - Elizabeth	North Eastern Adelaide	SA	5
	Community Bridging Services (CBS) Incorporated		CBS North Metro	North Eastern Adelaide	SA	5
	SA Career Consultants		Job Placement Service	North Eastern Adelaide	SA	5
	Bedford Industries Inc		Bedford Work placement	North Eastern Adelaide	SA	5
				North Eastern Adelaide Total		80
	Minda Inc		Lifestyle Services	Southern Adelaide	SA	2
	Minda Inc		Brighton Supported Jobs	Southern Adelaide	SA	2
	Royal Society for the Blind of South Australia		Job Options	Southern Adelaide	SA	5
	Barkuma Inc		Personnel Employment	Southern Adelaide	SA	5
	Barkuma Inc		Bedford-Panorama	Southern Adelaide	SA	5
	Bedford Industries Incorporated		Bedford -Adelaide Property & Gardens (South)	Southern Adelaide	SA	5
	Hands on SA		Hands On SA - Kent Town	Southern Adelaide	SA	5
	Minda Inc		Norfolk Industries	Southern Adelaide	sa	5
	Minda Inc		Horizon Industries	Southern Adelaide	SA	5
	Minda Inc		Trak Furniture	Southern Adelaide	SA	5
	Multiple Sclerosis Society of SA and NT Incorporated		Multiple Solutions Employment Specialists	Southern Adelaide	SA	5
	SA Group Enterprises Inc		SA Wire and Wood	Southern Adelaide	SA	5
	SA Group Enterprises Inc		Inprint Computing	Southern Adelaide	SA	5
	SA Group Enterprises Inc		Optcom	Southern Adelaide	SA	5
	Career Systems Inc.		Career Systems Morphett Vale	Southern Adelaide	SA	5
	Interwork Limited		Interwork	Southern Adelaide	SA	5
	Community Bridging Services (CBS) Incorporated		CBS Jobnet	Southern Adelaide	SA	5
	Port Adelaide Central Mission Inc		Employment Access - Elizabeth	Southern Adelaide	SA	5
	SA Career Consultants		Job Placement Service	Southern Adelaide	SA	5
	Bedford Industries Inc		Bedford Work placement	southern adelaide	SA	5
	FWS Employment Services Inc		Fleurieu Employment Services	Southern Adelaide	SA	5
	Minda Inc		Minda Work Crews	Southern Adelaide	SA	2
				Southern Adelaide Total		101
			Active Industries Osborne Park	North Metro	WA	5
	Autism Association of Western Australia (Inc)		AIM Employment Service	North Metro	WA	5
	Good Samaritan Industries		Options Employment Cannington	North Metro	WA	5
	Good Samaritan Industries		Options Employment Canningvale	North Metro	WA	5

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	Rocky Bay Inc.		Rocky Bay Employment Services	North Metro	WA	5
	Edge Employment Solutions Incorporated		Edge Employment Solutions	North Metro	WA	5
	Emtech Inc.		Emtech Inc	North Metro	WA	5
	Intework Inc.		Intework Stirling	North Metro	WA	5
	Intework Inc.		Intework Midland	North Metro	WA	5
	Workright (WA) Inc.		Workright	North Metro	WA	5
	Bizlink Inc.		Bizlink	North Metro	WA	5
	Workpower Inc		Workpower North	North Metro	WA	5
	Workpower Inc		Workpower Ecosystem Mgmt Services	North Metro	WA	5
	PEP Employment Services (Inc)		Choice Program	North Metro	WA	5
	Professional Vocational Services Pty Ltd		Professional Vocational Services	North Metro	WA	5
	Workpower Inc		Workpower Integrated Employment Service	North Metro	WA	5
	The Cerebral Palsy League of Western Australia Ltd		Access Employment	North Metro	WA	5
	Activ Foundation		Activ Property Care	North Metro	WA	5
	Western Australian Deaf Society Inc.		DEAFinite Employment Service	North Metro	WA	5
	Intework Inc.		Intework Joondalup	North Metro	WA	5
			Active Industries Embleton	North Metro	WA	5
				North Metro Total		105
				Grand Total		823

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Output Group: 3.2 Support for People with a Disability

Question No: 56

Topic: Periodic and Lump Sum Compensation

Hansard Page: Written question on notice

Senator Collins asked:

- (a) How many customers by payment type served lump sum compensation preclusion periods in each year since 1996-1997 to 2003-2004 YTD?
- (b) In each year how many of those customers were single and how many were couples?
- (c) In each year what was the average preclusion period by payment type?
- (d) What was the saving in each year resulting from the lump sum preclusion period?
- (e) How many customers by payment type received periodic compensation payments in each year since 1996-97 to 2003-04 YTD
- (f) In each year how many of these customers were single and how many were couples?
- (g) What was the average annual rate reduction for those receiving periodic compensation payments?
- (h) What was the total saving in each year resulting from periodic compensation payments?

Answer:

a) Data by payment type is not available as not all customers are on payment when precluded. The table shows all customers that served any part of a preclusion period in a particular year, where the data is available.

Year	Precluded Customers
1996-1997	NA
1997-1998	NA
1998-1999	16,261
1999-2000	26,758
2000-2001	30,122
2001- 2002	35,360
2002- 2003	32,441
2003 – 2004 YTD	25,785

NA = Not available

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b) Following data is as at June of each financial year.

Year	Partnered	Unpartnered	Total
1996-1997	NA	NA	NA
1997-1998	NA	NA	NA
1998-1999	NA	NA	NA
1999-2000	14,649	6,269	20,918
2000-2001	16,544	7,027	23,571
2001- 2002	17,958	7,696	25,654
2002- 2003	16,081	7,025	23,106
2003 – 2004 YTD	13,793	6,213	20,006

NA = Not available

c) This data is not available by payment type

d) The savings estimates are:

Year	Lump Sum Preclusion Period Saving estimates
1996-1997	NA
1997-1998	NA
1998-1999	\$96.4m
1999-2000	\$169.4m
2000-2001	\$213.9m
2001- 2002	\$250.4m
2002- 2003	\$254 m
2003 – 2004 YTD	\$184 m

NA= Not available

e) The detailed information required to answer this question is not readily available and would be highly resource intensive to obtain. I cannot justify the level of expenditure that would be required to obtain it.

f) The detailed information required to answer this question is not readily available and would be highly resource intensive to obtain. I cannot justify the level of expenditure that would be required to obtain it.

g) The detailed information required to answer this question is not readily available and would be highly resource intensive to obtain. I cannot justify the level of expenditure that would be required to obtain it.

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h) Data on customers who have compensation treated as income is not available. The data in this table is for customers who have compensation income treated as direct deduction only.

Year	Estimated savings for customers that have periodic compensation payments treated as direct deduction
1997-1997	NA
1997-1998	NA
1998-1999	\$81.84m
1999-2000	\$64.42 m
2000-2001	\$37.4m
2001- 2002	\$55 m
2002- 2003	\$57 m
2003 – 2004 YTD	NA

NA= Not available

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Output Group: 3.2 Support for People with a Disability Question No: 58
Topic: Disability Support Pension and Australian Government Rehabilitation Services
Hansard Page: Written question on notice

Senator Collins asked:

- a) How many referrals of DSP recipients to the CRS were there in 2002-03?
- b) How many of these received assistance from the CRS and how many achieved and what were the outcomes?
- c) How many achieved an open employment outcome?
- d) Given the total population of DSP customers is now in excess of 690,000 why are there so few referrals to CRS for assistance?
- e) Have any evaluations been undertaken of the employment outcomes achieved by the CRS? If so what were the results, and can a copy of the evaluation be provided?
- f) For each year since 1995-1996 to 2003-2004 YTD how many new grants of DSP involved individuals with a work capacity of:
 - (a) 25-30 hours per week;
 - (b) 20 - 25 hours per week;
 - (c) 15 to 20 hours per week;
 - (d) less than 15 hours per week?
- g) Amongst the current total population of DSP recipients how many are estimated to have a work capacity of:
 - a) 25-30 hours per week;
 - (b) 20 - 25 hours per week;
 - (c) 15 to 20 hours per week;
 - (d) less than 15 hours per week?

Answer:

a) In 2002-03 10,680 Disability Support Pension recipients were referred to CRS Australia.

b) 6,942 Disability Support Pension recipients received assistance from CRS Australia in 2002-03. Of these, 4,054 Disability Support Pension recipients were referred in 2002-03 and 2,888 were referred in previous years.

1,581 Disability Support Pension recipients achieved an outcome of 13 weeks employment. 503 Disability Support Pension recipients achieved a secondary outcome (for example, voluntary work or participation in education and training).

It should be noted that as the average rehabilitation program is 9 months long, some of these were recipients referred in 2001-02 and still completing their program. Similarly some recipients referred in 2002-03 will have achieved outcomes, including employment, in 2003-04 which is not reflected here.

c) 1,581 Disability Support Pension recipients achieved an open employment outcome in 2002-03.

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d) Vocational rehabilitation services as provided by CRS Australia are one of a number of services provided by the Australian Government to assist people with disabilities to participate in employment. Referrals of Disability Support Pension customers to CRS Australia are a reflection of the total number of Disability Support Pension recipients who voluntarily opt to look for work who are assessed as needing vocational rehabilitation assistance to get a job. In addition to the 10,680 Disability Support Pension referrals, a further 25,950 income support recipients were referred to CRS Australia in 2002-03.

e) A cost benefit analysis of vocational rehabilitation services provided for the Australian Government by CRS Australia was undertaken in 2003. The results of the cost benefit analysis indicate substantial return on the Australian Government's investment in vocational rehabilitation provision, to Government, the individual and the community. The study found a total benefit to cost ratio of 30.33. That is for every \$1 spent by the Australian Government, there is over a \$30 return benefit. For an average program cost of \$4,397, the net social benefit was found to be \$128,991. The net public benefit (tax paid on income and income support savings) was found to be \$56,023 per rehabilitation program. A full copy of the cost benefit analysis can be found on the CRS Australia website at www.crsrehab.gov.au

In addition, CRS carry out regular surveys of their 26 week employment outcomes. The most recent survey forms [Attachment A](#).

[Note: the attachment has not been included in the electronic/printed volume]

f) The work capacity of Disability Support Pension customers was not assessed in hour bandwidths until the implementation of the *Australians Working Together* Better Assessment and Early Intervention measure in September 2002.

The requested data are not available in all the bandwidths specified. Data are available on people assessed as able to work less than 15 hours a week and between 15 and 29 hours a week. The figures in the table below relate to people claiming Disability Support Pension who have had a work capacity assessment completed by a work capacity assessor, medical assessor, Centrelink Psychologist or Centrelink Disability Officer. This data has been reported since April 2003.

Current Work Capacity	2002-03 (April to June 2003)	2003-04 (July 2003 to June 2004)
Less than 15 hrs per week	12,211	53,762
15 - 29 hrs per week	951	3,797
Total	13,162	57,559

g) An estimate of the work capacity of the current total population of Disability Support Pension customers by the hour bandwidths identified is not available. This data will become progressively available for some current customers as their eligibility for the Disability Support Pension is reviewed.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
2004-05 Budget Estimates, 31 May-4 June 2004

Output Group: 3.2 Support for People with a Disability

Question No: 59

Topic: Funding Agreement Variation for Disability Employment Business Services

Hansard Page: Written question on notice

Senator Forshaw asked:

The variation to the 2003-04 Funding Agreement for disability employment services (Clause 2.6) states that:

"You agree that no existing worker in your Business Service will, as a result of the Disability Reforms, lose their employment or have their current support arrangements altered without the written informed consent of the existing worker and their advocate/family."

- (a) Was this variation document sent to organisations on or about 10 June, requiring their boards to approve this substantive change to the funding contract within 10 working days?
- (b) Does the change transfer sole financial responsibility for supported employees who may be in danger of losing their jobs or facing reduced hours due to the reform changes from government to service providers?
- (c) If so, isn't this contrary to the Prime Minister's 21 April guarantee that the government would ensure that no supported employee would lose their jobs or be disadvantaged due to the reforms?
- (d) Can you explain why the unequivocal government responsibility of the Prime Minister's guarantee is not reflected in the funding contract in terms of either a primarily government financial responsibility or a joint responsibility for unintended consequences of the reform process?

Answer:

- (a) The funding agreement contract variations were sent to disability employment business services between 4 and 8 June 2004 for boards to sign-off and return to FaCS by 30 June 2004.
- (b) No.
- (c) No
- (d) The access guarantee is accompanied by a \$99m package of assistance to the sector to ensure employees can retain their position where they choose to and to enable providers to become and remain viable.

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Output Group: 3.2 Support for People with a Disability

Question No: 60

Topic: Responsibilities for Boards of Business Services

Hansard Page: Written question on notice

Senator Forshaw asked:

Is it the case that boards of business services could be in breach of their fiduciary duties if they were to approve the clause, given that;

- a) There are inevitable financial consequences of not being able to adjust their human resource policies and practices as part of an effort to achieve fiscal sustainability;
- b) They are in no position to assess the extent of financial impact?

Answer:

- a) The six month contract variation maintains 2003-04 funding levels. From July 2004 services will be able to seek further assistance from the Security, Quality Services and Choice for People with Disabilities package.
- b) Substantial funds will be provided to business services to assist organisations' viability. Implementation will be closely monitored.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 3.2 Support for People with a Disability **Question No: 61**

Topic: Timeliness Standards for the Funding Agreement Variation

Hansard Page: Written question on notice

Senator Forshaw asked:

Is it reasonable to expect the voluntary boards of business services, many of which meet only monthly, to approve such a variation within 10 working days?

Answer:

New funding agreements are issued to providers towards the end of each financial year as part of the normal business cycle.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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2004-05 Budget Estimates, 31 May-4 June 2004

Output Group: 3.2 Support for People with a Disability **Question No: 62**

Topic: Case Based Funding

Hansard Page: Written question on notice

Senator Forshaw asked:

Given the advice from Departmental officers in Senate Estimates on 4 June that two thirds of the Demonstration Project organisations had a "negative impact" from applying the new wage and funding system:

- (a) What is the precise financial outcome for each of the 31 organisations in the project?
- (b) What proportion of their current turnover does the reform-based financial gap reveal on an annual basis after 2007?
- (c) Were any of the organisations trialled using a wage assessment tool other than the BSWAT, and if so, how does this correlate with the financial outcomes in terms of positive or negative outcomes? and;
- (d) What tools were those agencies using?

Answer:

- (a) This is commercial in confidence information and cannot be provided. This information was made available to individual organisations only.
- (b) This information is not available.
- (c) Yes. No correlation was undertaken between the impact on wages of the different wage assessment tools. The impact of the BSWAT on current wages was not compared with the impact of other wage assessment tools on previous wages.
- (d) The Supported Wage System (SWS) tool and various in house tools. Some organisations had no formal wage assessment process in place.

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Output Group: 3.2 Support for People with a Disability

Question No: 64

Topic: Case Based Funding

Hansard Page: Written question on notice

Senator Forshaw asked:

Ms Davies referred in Senate Estimates on 4 June 2004 to FaCS financial modelling which indicated that the 21 April policy package provided "sufficient" funds to cover any sustainability gaps which emerge from application of CBF and BSWAT across the sector. Ms Davies also advised that application of the BSWAT alone would cost service providers \$60 million.

- a) Has the Department done any modelling on the commercial income required to generate a net \$60 million/year? and if so;
- b) What broad figure would that be?
- c) Given the scale of additional commercial revenue needed to achieve solvency and the ongoing financial gap demonstrated for most of the Demonstration Project organisations, could that modelling be made available?

Answer:

- a) No, the department has not done any such modelling.
- b) See answer (a)
- c) See answer (a)

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Output Group: 3.2 Support for People with a Disability

Question No: 65

Topic: Case Based Funding

Hansard Page: Written question on notice

Senator Forshaw asked:

Does the amount of funding provided under the different CBF levels actually cover the cost of direct support provided by business services?

Answer:

It is not possible to measure the cost of direct support provided by individual business services for individual employees.

Senate Community Affairs Legislation Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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2004-05 Budget Estimates, 31 May-4 June 2004

Output Group: 3.2 Support for People with a Disability

Question No: 66

Topic: Case Based Funding

Hansard Page: Written question on notice

Senator Forshaw asked:

What specific terms of reference were given to the actuary who devised the bands for the new Disability Maintenance Instrument?

Answer:

The actuary was asked to set the bandwidths to apply from 1 January 2005 to enable specific proportions of workers to fall within each funding level as illustrated below.

Open Employment - Project distribution of workers across DM funding levels

Funding Level	Projected Distribution
Level 1	68%
Level 2	18%
Level 3	8%
Level 4	6%

Business Services - Project distribution of workers across DM funding levels

Funding Level	Projected Distribution
Level 1	19%
Level 2	34%
Level 3	25%
Level 4	22%

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Output Group: 3.2 Support for People with a Disability

Question No: 67

Topic: Case Based Funding

Hansard Page: Written question on notice

Senator Forshaw asked:

Could all formal or informal information and research held by FaCS on expected savings by the Department in disability pensions and other benefit costs as a result of higher wages of business service employees reducing entitlement to benefits be provided?

Answer:

We have no information or research on expected savings in DSP and other benefits or costs as a result of higher wages for business service employees.

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Output Group: 3.2 Support for People with a Disability

Question No: 69

Topic: Case Based Funding

Hansard Page: Written question on notice

Senator Forshaw asked:

Can all the data of the Demonstration Project be provided?

Answer:

Data from the Demonstration Project is commercial in confidence and cannot be provided.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Output Group: 3.2 Support for People with a Disability

Question No: 226

Topic: Case Based Funding

Hansard Page: CA6 4 June 2004

Senator Forshaw asked:

Would we be able to get at the details of the modelling that was done for case based funding for business services?

Answer:

The 2002 evaluation of the case based funding trial confirmed that it is not possible to precisely determine the hours of support provided to an individual in a business service, because support is provided along with work place supervision in a group setting. That is, it is not possible to say how many hours of direct support is provided to an individual compared to another nor how much assistance is support and how much is supervision that is required in a normal work place.

The business services pricing review suggested an approach for setting the relativities between funding levels for business services according to the number of supported employees and relative support need. The Government used the information from the business services pricing review to gauge the range of overhead costs in business services and set the price for case based funding accordingly.

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Output Group: 3.2 Support for People with a Disability **Question No: 231**

Topic: Case Based Funding

Hansard Page: CA114 1 June 2004

Senator Forshaw asked:

What is the national maximum capacity for disability employment services?

Answer:

The national maximum capacity for disability employment services at 30 June 2004 was 55,299.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILY AND COMMUNITY SERVICES PORTFOLIO
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Output Group: 3.2 Support for People with a Disability **Question No: 232**

Topic: Case Based Funding

Hansard Page: CA114 1 June 2004

Senator Forshaw asked:

Can you tell us what the estimated numbers of people will be per DMI level under case based funding?

Answer:

The estimated number of workers in each Disability Maintenance Instrument (DMI) funding level in open employment and business services as at 1 January 2005 is illustrated in the table below. This number will increase during 2005 and 2006 with the transition of the remaining block grant clients to case based funding.

Open Employment - Project distribution of workers across DMI funding levels

Funding Level	Projected Distribution
Level 1	4,130
Level 2	1,200
Level 3	560
Level 4	470

Business Services - Project distribution of workers across DMI funding levels

Funding Level	Projected Distribution
Level 1	960
Level 2	1,550
Level 3	1,140
Level 4	1,050

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Output Group: 3.2 Support for People with a Disability **Question No: 233**

Topic: Case Based Funding

Hansard Page: CA114 1 June 2004

Senator Forshaw asked:

What is the basic hourly level of support per week costed for under CBF funding model for each DMI?

Answer:

The average range of weekly support hours used to cost each Disability Maintenance Instrument (DMI) funding level for open employment is provided in the table below.

Open Employment – Average range of weekly support hours by DMI funding level

Funding Level	Average range of Support Hours
Level 1	0.72
Level 2	1.25
Level 3	1.97
Level 4	3.49

The DMI funding levels for business service are linked to relative support needs rather than hours of support provided as individual hours of support are not able to be measured in business services.

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Output Group: 3.2 Support for People with a Disability

Question No: 63

Topic: Business Service Wage Tool

Hansard Page: Written question on notice

Senator Forshaw asked:

Did any of the organisations participating in the Demonstration Project express concern about the validity or reliability of BSWAT application to their supported employees? If so what were those concerns and how were they addressed?

Answer:

Yes, the concerns covered:

- The need for more lead time to complete Disability Maintenance Instrument and prepare for the wage tool assessments;
- Business services' poor understanding of the competency assessment;
- Business services felt they needed more time to understand the wage assessment process;
- Capture of variation in worker tasks;
- Identifying appropriate productivity comparators; and
- Being able to capture down turn in worker performance over time.

Feedback from business services and employees was used to make refinements to the assessment process.

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Output Group: 3.2 Support for People with a Disability **Question No: 68**

Topic: Business Service Wage Assessment tool.

Hansard Page: Written question on notice

Senator Forshaw asked:

Has FaCS previously provided any estimates or information to DOFA prior to the 21 April policy package that relates to question 9 above? Could that correspondence be provided.

Answer:

No. FaCS has not provided any information to DOFA.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Output Group: Economic and Social Participation

Question No:

Topic: Development of the business service wage tool

Hansard Page: CA#/Written question on notice

Senator asked: What is the break up of the \$1.94 mil?

Answer:

Around \$1.43mil was spent on the business services demonstration project, this was comprised of CRS wage assessments (\$1.28mil), the remainder was for KPMG consultancy services including project and methodology design, econometric and statistical analysis.

\$513,300 was spent on developing the business service wage assessment tool; this included:

- development of project plan and guiding principles for the assessment tool - \$168,345;
- development and finalisation of assessment tool pro-formas; guides for employees and employers; administrative guidelines and assessors training course consistent with AQTF accreditation requirements; report on project and final handover - \$207,755;
- Extended trial of the tool (ACROD request) - \$139,200

An additional \$5,000 was spent on an evaluation of the tool by an independent expert (ACROD request).

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Output Group: Economic and Social Participation

Question No:

Topic: Business service wage assessment tool

Hansard Page: CA#/Written question on notice

Senator asked: How long does it take to do a wage assessment using the business service wage assessment tool?

Answer:

For a business service with 60 employees, the wage assessment from the pre-assessment visit to the mailing of the completed wage outcome takes around 30 days.

However, the time taken to complete an organisations wage assessment will vary depending on:

- the size of the business service
- the preference of the business service in relation to the timing of assessments
- workflows through the business service
- on/off site workers
- the impact of sick days and annual leave on worker availability
- availability of comparator timings

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Output Group: Economic and Social Participation

Question No:

Topic: Business service wage assessment tool trained assessors.

Hansard Page: CA#/Written question on notice

Senator ...asked: How many wage assessors are trained and where are they located by State and Territory?

Answer:

The State and Territory breakdown of trained assessors is:

ACT	2
NSW	32
QLD	29
SA	13
NT	0
VIC	26
TAS	4
WA	7

A further 20 assessors are in training.

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ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
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Output Group: Economic and Social Participation

Question No:

Topic: Business service wage assessment tools.

Hansard Page: CA#/Written question on notice

Senator ...asked: How many types of wage assessment tools are used by Business Services?

Answer:

It is not possible to calculate the number of wage tools used in Business Services. However, there are essentially four broad categories of wage determination processes operating within the business services sector including:

- Historical payments (usually without formal assessment);
- Productivity-based assessments including the Supported Wage Assessment Tool (SWS);
- Competency-based assessment; and
- Hybrid models (competency/productivity assessment).

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Output Group: 3.2 Support for People with a Disability

Question No: 70

Topic: Business Service Wage Tool

Hansard Page: Written question on notice

Senator Forshaw asked:

Have any concerns been expressed by Demonstration Project participants about the validity or reliability of of the BSWAT?

- a) What were those concerns?
- b) What was the Department's response?

Answer:

- (a) Yes. ACROD has raised concerns about the validity and reliability of the wage tool during the Demonstration Project. Their concerns were:
 - The ability of the tool to capture variation in worker performance over time;
 - Changes to work requirements over time; and
 - The number of competencies in business service jobs being apparent in mainstream business.
- (b) These issues have been addressed and incorporated into the application of the wage assessment.

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Output Group: 3.2 Support for People with a Disability

Question No: 71

Topic: Business Service Wage Tool

Hansard Page: Written question on notice

Senator Forshaw asked:

Have any concerns been expressed by Demonstration Project participants about erratic results from the Demonstration Project trial?

- a) What were those concerns?
- b) What was the Department's response?

Answer:

- (a) See Question on Notice No. 63.
- (b) The Administrative Guidelines supporting the business services wage tool provide the opportunity for either the business service or person with a disability to dispute wage assessment outcomes. Where this occurs arrangements are made by CRS Australia to review individual assessments and take appropriate action.

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Output Group: 3.2 Support for People with a Disability

Question No: 72

Topic: Business Service Wage Tool

Hansard Page: Written question on notice

Senator Forshaw asked:

Is there a need for some fine tuning of the BSWAT to ensure validity and reliability?

Answer:

Refinement to the Business Service Wage Assessment Tool (BSWAT) have been incorporated following feedback as described in Questions 63 and 70.

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Output Group: 3.2 Support for People with a Disability

Question No: 73

Topic: Business Service Wage Tool

Hansard Page: Written question on notice

Senator Forshaw asked:

Have any concerns been expressed by Demonstration Project participants about variations depending on the calibre of assessor and the time they spend with individual workers during Demonstration Project trial?

- a) What were those concerns?
- b) What was the Department's response?

Answer:

(a) and (b) No.

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Output Group: 3.2 Support for People with a Disability

Question No: 228

Topic: Disability Services Standards Audits

Hansard Page: CA7 4 June 2004

Senator Forshaw asked:

How many trained assessors are there in JAS-ANZ? Would you be able to find out how many certified assessors there are?

Answer:

There are seven Certification bodies accredited by the Joint Accreditation System Australia and New Zealand to conduct audits against the Disability Services Standards.

Each Certification Body is responsible for employing qualified auditors in accordance with JAS-ANZ Procedure 18.

At 1 June there were 39 teams of auditors nationally. An audit team normally comprises a Lead Auditor and Technical Expert. In a small number of cases (6) the person employed by the certification body is a qualified auditor and a technical expert. To be a technical expert a person has to have a disability.

The actual number of auditors and technical experts currently 'on the books' and employed by certification bodies is:

53 Auditors

47 Technical Experts

6 Auditor/Technical Expert

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Output Group: 3.2 Support for People with a Disability **Question No: 229**

Topic: Disability Services Standards Audits

Hansard Page: CA8 4 June 2004

Senator Forshaw asked:

Can you please table a set of the guidelines - Guide for Good Practice Wage Determination?

Answer:

The Guide for Good Practice Wage Determination was referenced in the Disability Services (Disability Employment and Rehabilitation Program) Standards 2002 – tabled in Parliament in June 2002 and is available on the FaCS website.

A copy is attached.

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Wage Assessment in Business Services

A Guide to Good Practice
Wage Determination

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ISBN: 0 642 77002 6

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This guide was commissioned by the Commonwealth Department of Family and Community Services as part of the Commonwealth Government's Disability Employment Reform Agenda. The guide was prepared by Health Outcomes International Pty Ltd, St Peters, South Australia, for the information of Commonwealth funded disability employment services.

May 2001

Canberra, Australian Capital Territory

FaCS 0393.0105

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INTRODUCTION AND BACKGROUND

The welfare/community services sector as a whole (and the disability service sector in particular) has undergone significant change in recent times, particularly since 1996/7 when the Disability Employment Assistance Reform agenda was announced. The aim of the reform was to improve services and options available to job seekers with disabilities. Four key initiatives form the basis of the reform agenda:

- Enhance job seeker access, choice and employment outcomes;
- Make funding arrangements more equitable;
- Provide employment assistance to as many people as possible with existing funding; and
- Promote flexibility and innovation.

The economic and social benefits of people with disabilities being involved in employment have been recognised for many years. These benefits relate not only to the individual, but also to their families, employers and the community at large. In recent times, the employment options for people with disabilities have been enhanced, with many people with disabilities seeking and retaining employment in the open market, in addition to the traditional 'Sheltered Workshop' model of employment. Sheltered Workshops themselves have changed significantly in the past decade or two, whereby they are now seen as a competitive industry and are thus referred to as Business Services.

This document was prepared following a broad-based research assignment conducted by Health Outcomes International to review the different wage determination processes in operation in Business Services around the country. Whilst not all Business Services were involved in the research, every effort was made to identify innovative wage determination practices.

WAGES FOR PEOPLE WITH DISABILITIES

There has been a significant amount of research and development focused on the assessment and payment of 'fair' wages for people with disabilities. Until relatively recently, this work concentrated on people with disabilities in open employment settings. Previously, Business Services had tended to pay wages to employees based on historical arrangements or ad hoc assessment processes.

There is a large number of wage assessment and payment strategies that have been developed for workers with disabilities. The content, structure and rationale for these processes have varied significantly. For example, some wage assessment processes are rigorously researched, tested and published as organisational policies, whereas other systems are much less sophisticated and structured. There is an identified need to develop wage assessment processes for people in Business Services that are fair, appropriate to the worker, industry and the employer, use valid assessment techniques and comply with relevant legislation and standards.

Given that all Business Services in Australia are funded under the same system, it seems both logical and appropriate to develop guidelines that promote a nationally consistent wage determination system. Such a system is likely to 'borrow' from a range of current

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wage determination processes, but for some Business Services, is likely to represent a significant change in business operation.

AIMS OF THIS DOCUMENT

This Guide presents a view of what is considered good practice in terms of the development of wage assessment and determination processes in Business Services. The term 'good practice' is chosen deliberately. The research team responsible for reviewing wage determination processes considers that no single model currently in operation represents best practice. Until such a system is developed, this Guide serves to assist Business Service interest groups in developing, refining and evaluating wage determination systems.

The Guide aims to assist Business Services, peak body groups and industrial relations organisations to identify the extent to which organisational wage assessment processes comply with relevant legislation and standards. It also serves as a 'checklist' for those Business Services reviewing current practice, developing new assessment processes or negotiating enterprise agreements by highlighting the key issues that need to be considered in developing a fair, equitable and compliant system of wage determination. It is further proposed that the guide is made available to Industrial Relations Commissioners around the country, to promote a consistent assessment process in the review of enterprise agreement submissions.

ASSESSMENT TOOL OPTIONS

There are essentially 4 broad categories of wage determination processes operating within the Business Services sector, including:

- Historical wage payments (usually without formal assessment);
- Productivity-based assessments including the Supported Wage Assessment Tool (SWAT);
- Competency-based assessment; and
- Hybrid models.

The key features, observed advantages and disadvantages of each of these systems are discussed below.

HISTORICAL MODELS

Many Business Services pay wages based on their capacity to pay, or on historical arrangements that have endured for many years in some cases. These wage systems operate in a variety of ways, including:

- Basic payment structures whereby all employees receive the same weekly wage (or hourly rate);
- Basic payment schedules with incremental increases according to duration of employment;
- Payment of wages negotiated between the individual worker (and/or carer/advocate) and the Business Service, outside of an award or Enterprise Agreement; or
- Payment of a basic wage (the same for all employees) that has been calculated as a proportion of the appropriate award and placed in an Enterprise Agreement. (For example, a basic wage of \$40 per week has been paid to all employees, which equates to approximately 10% of a full award wage. The

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Enterprise Agreement then states that all employees receive 10% of the award wage, which provides a mechanism for ongoing indexation.)

ADVANTAGES

The historical or ad hoc wage assessment processes identified during the research project were highly variable in terms of wage outcome and structure, although in general, the advantages of such systems include:

- Ease of implementation - payment of set wages without formal review limits the cost associated with coordinating and conducting assessments;
- Little confusion by employees - workers know what they will be paid and are not required to undergo continual assessments;
- Wages can be set at a level that ensures the Business Service is able to pay; and
- Employees are not concerned about eligibility for social security benefits, as wages are usually below the threshold for benefit reduction.

DISADVANTAGES

There are a number of disadvantages associated with historical wage determination systems. Whilst some Business Services (in particular, section 13 services) are not required to meet all of the supporting standards of Disability Services Standard 9, FaCS encourages compliance with each of the supporting standards from a quality assurance perspective. The Department ideally supports all Business Services progressing along a 'standards continuum' until full compliance (and therefore best practice) is attained. The research team considers that many historical systems may not comply with Standard 9 (and supporting standards) of the Disability Services Standards (see Appendix A for Supporting Standards of Standard 9). It is recognised that some of the supporting standards above do not explicitly state performance indicators and may therefore be interpreted in a number of ways in internal or independent audit processes.

In addition, the following disadvantages of historical/ad hoc wage determination systems have been identified by the research team:

- Wages do not reflect the employee's skills or knowledge, which may be considered discriminatory;
- Superannuation payments are variable, with some employees earning below the superannuation threshold receiving no superannuation contribution;
- The lack of structured assessment may limit the capacity to identify and facilitate access to appropriate training and skills development;
- Wages paid in these circumstances tend to be very low; and
- Minimising wages devalues workers and creates unrealistic market expectations of the cost of labour in Business Services. It also perpetuates a competitive environment in which Business Services 'under-cut' each other in order to win contracts.

Current wage determination systems that are based on historical pay rates or are based only on the organisation's capacity to pay are not considered appropriate. Business Services employing such systems are encouraged to explore alternative options and plan

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for the implementation of a valid assessment tool that complies with relevant standards and the concept of fairness.

PROFIT SHARING

Some Business Services report a 'profit-share' arrangement that applies to wage payments. These structures tend to be ad hoc in nature, whereby profitable business activity results in distribution of profits according to an assessment of contribution toward producing the final product. Usually, these systems operate in conjunction with a basic (historical or simple productivity-based) wage payment. Alternatively, some Business Services employ a quasi profit-sharing process by issuing profit dividends to workers in the form of a superannuation supplement, which therefore does not influence eligibility for social security benefits.

ADVANTAGES

The primary benefit of this system is that workers share in the profitability of the organisation. This fosters a sense of ownership in the organisation/product, and encourages workers to self-monitor their own productivity.

DISADVANTAGES

Difficulties associated with this system include determining what is a 'fair' distribution of profits, and the impact that additional 'bonus' payments has on Centrelink benefits for the worker. Workers may also become confused about how pay rates are determined. In addition, Business Service operators are likely to accept work that varies in profitability, which may lead to circumstances whereby the link between effort and reward is unclear. It is considered that profit-share wage determination systems are not appropriate in the Business Services sector.

PRODUCTIVITY-BASED ASSESSMENT

THE SUPPORTED WAGE ASSESSMENT TOOL (SWAT)

The following table presents the feedback from a broad consultation process relating to the advantages and disadvantages of applying the SWAT in Business Services. Some Business Services involved in consultations are using the Supported Wage System (SWS) in its entirety or the SWAT only (or a variation of it). Other stakeholders commented in relation to the hypothetical implementation of the SWAT in the Business Service they represent. Although the responses were quite variable, the following table loosely ranks responses in order of priority/frequency.

Advantages of the SWAT	Disadvantages of the SWAT
<ul style="list-style-type: none"> • Assessment is independent and process is transparent; • System is known and accepted by most services, particularly those involved or familiar with open employment services; • Minimum wage guaranteed; 	<ul style="list-style-type: none"> • Costs likely to increase significantly due to increased wages; • Cost of administering the SWAT would be prohibitive if not subsidised by FaCS (ie if not a section 10 service); • Anecdotal reports that assessors may overstate

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Advantages of the SWAT

- Infrastructure, accredited assessors, systems and monitoring processes are already in place (may enable economies of scale, assessor pooling, group assessment, co-worker benchmarks etc.);
- Multiple assessment observations (at different times or on different days) enhance reliability and allow for variation in a better way than one-off reviews;
- Encourages Business Services to charge for work at market rates, provide quality products and develop sophisticated business systems. This will ultimately improve viability and competitiveness of the Business Service;
- Link to awards enables compliance with quality standards and participation in Case-Based Funding Trial;
- Enables employees with varied skill and productivity levels to be employed in one setting;
- Union involvement is promoted (although the level of this involvement is often minimal);
- Enhances links between employment services, and recognises that Business Services and open employment are part of the same system (legislation, standards etc are common to both);
- Minimises possibility of worker exploitation, meets *Disability Discrimination Act 1992* (DDA) and Disability Services Standards (particularly standard 9).

Disadvantages of the SWAT

- worker productivity;
- SWAT able to be 'manipulated' by workers or assessors ie productivity displayed during assessment is not representative of usual activity;
- Difficult and costly to administer where there are many workers and/or many jobs across varied industries;
- Difficult to gauge activities of co-worker or develop benchmarks due to the 'tailored' nature of some jobs;
- Does not assess people against all components of the job, only the tasks that are being undertaken (this tends to overstate productivity);
- Assumes basic competencies are held by the worker, less suitable for people with high support needs;
- 10% payment increments under the SWS may be too broad, 5% increments suggested;
- Need to re-assess workers when moving between jobs;
- Knowing that a minimum rate of pay is required may influence employee recruitment to those only capable of 'earning' \$50 per week. This may reduce accessibility to the service.

As the above table demonstrates, there are numerous reasons in favour of the application of the SWAT across the Business Services sector. Similarly, however, many limitations or disincentives were also identified during the consultation process.

CONCLUSION

The Supported Wage Assessment Tool is a valid, reliable and accepted form of wage assessment that has already been implemented by some Business Services. The SWAT is deemed to comply with relevant legislation and standards. It is, however, a costly system with considerable resource requirements to appropriately support its implementation. It is also noted that the SWAT does not formally link to structured training and professional development strategies. Further, it is recognised that the initial target of the SWAT was the open employment environment.

It is apparent that business profitability is a key determinant associated with the adoption or implementation of the SWAT. Business Services applying the SWAT, as with any wage determination tool, should consider the financial implications of doing so. Research found that those currently using the system or in support of its broader adoption tend to be those services with either profitable business operations, high

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proportions of workers with low support needs and/or access to Commonwealth subsidised assessments (that is, section 10 services).

OTHER PRODUCTIVITY MODELS

The SWAT is considered a productivity-based assessment tool, as it monitors the output of workers against an established benchmark (the co-worker). A number of alternative productivity assessment tools have also been identified, with a similar objective - to determine the output of a worker in the particular job that they occupy.

Whilst direct comparison of productivity-based assessment tools has not been formally conducted, it is impossible to determine whether alternative assessment tools are more or less efficient than the SWAT. Following workplace observation, however, it is the subjective opinion of the research team examining wage assessment processes that wages paid under these systems tend to 'down rate' productivity and subsequently result in lower wages than might reasonably be expected.

There are a number of significant differences between the SWAT and other productivity tools identified, which influence the extent to which alternative productivity assessments comply with legislation, standards and the concept of fairness. These differences include:

- Alternative productivity assessments tend to rely on internal assessment, which raises questions of objectivity and manipulation;
- The outcome of the assessment is not always linked to an award, but may be used as a 'ranking' system for employees;
- Benchmarks may be arbitrarily set rather than practically determined using a formal process;
- Assessments are often conducted by the employee's supervisor/case manager as part of the annual Employment Planning process, therefore considering issues much broader than productivity only;
- Assessment processes may not be formally documented, or may not be clearly understood by employees or their advocates;
- Employees may or may not be made aware of the assessment being undertaken. For example, many employees record their productivity in an ongoing manner (such as by the use of tally sheets) and are unaware of which day or week's outputs will be included in their assessment;
- There is rarely union involvement in the negotiation of pay and conditions; and
- Frequency and duration of assessments vary (that is, assessments are not necessarily reliant on multiple observations).

ADVANTAGES

The primary advantages of alternative productivity assessment processes are:

- They may be adapted to the particular industry/workplace or specific job;
- They can be conducted efficiently, minimising administrative workload and assessment costs;
- They may be linked to awards and included in Enterprise Agreements;
- They do not necessarily rely on a non-disabled co-worker as a benchmark;

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- Assessing workers without their knowledge minimises bias associated with the employee working at a rate that is inconsistent with his/her usual productivity; and
- The assessment process may not operate from a deficit model. That is, the result of the assessment is not expressed as a proportion of an able-bodied worker's capacity.

DISADVANTAGES

A number of disadvantages were also identified when examining alternative productivity assessment tools, including:

- Where the assessment process is not formalised, there is potential for variable assessment practice;
- The use of internal assessors may limit the objectivity of the assessment process;
- The productivity assessment looks only at the job tasks being performed, therefore assessment result is not transferable between jobs;
- Variable assessment processes limit consistency across the sector, meaning a worker may be assessed at a different level for the same job in different Business Services;
- Some productivity assessment processes are quite simple, although others are complex and may be difficult to understand;
- Pay outcomes for people assessed by these processes seemed lower in comparison to the SWAT; and
- Assessors are not always qualified in workplace assessment, which may reduce the efficacy of the assessment tool.

In conclusion, alternative productivity based assessment tools reviewed generally do not represent best practice in the view of the research team.

COMPETENCY-BASED ASSESSMENT

FEATURES OF COMPETENCY BASED ASSESSMENT

Competency based assessment is different from other forms of assessment that may have been used in the past. The major differences are:

- **Competency based assessment is criterion based:** a person is assessed not in competition with others but against standard criteria or benchmarks.
- **Competency based assessment is evidence based:** decisions about whether a person is competent are based on the evidence they provide to the assessor.
- **Competency based assessment is participatory:** the person being assessed is involved in the process of assessment and has the scope to negotiate with the assessor the form that assessment activities take.

There is a growing trend throughout Australian industry and more recently, in the Business Services sector, to implement competency-based assessment procedures in order to determine wages. A number of such systems have been developed, the most commonly recognised competency system being the Greenacres tool, which has been adopted (or plans to be) by a variety of Business Services around the country. (Note: the Greenacres tool is in fact a hybrid assessment system, discussed further below). In fact,

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no competency based only systems have been identified in Business Services. This section therefore discusses the hypothetical application of assessment processes focusing on competencies only.

In an assessment process that examines competency only, the assessment allocates employees to a wage classification band determined by complexity of job, which considers not only the tasks the person completes, but also the skills, knowledge and attitudes (that is, competencies) the person possesses. The assessment is linked to a training model whereby the domains in which the employee has not demonstrated competency may be addressed, enhancing the employee's career path options. The review of competency-based assessment tools revealed a number of key considerations. Firstly, it was noted that many systems that claimed to be competency-based were in actual fact skills-based. In fact, there was only one competency-based tool reviewed by the team that demonstrated a link to accepted industry standards. Secondly, the rationale for calibration or alignment of assessed scores to a wage level was not clearly articulated. In fact, the research team considers that whilst some of the assessment processes appeared sound and valid, the link to a 'fair' wage was not in keeping with the assessed level of competency. That is, the research team noted that some extremely capable people who were functioning in quite complex jobs had been assessed as competent, yet their pay did not reflect this. Finally, some assessment processes that were considered solely competency-based actually included elements of productivity assessment within them, and should actually be considered a hybrid system. An analysis of the merits of hybrid systems is presented in section 2.4.

ADVANTAGES

In a true competency-based assessment system, employees are assessed in accordance with industry-determined competencies, which are generally linked to training needs identification. This system enhances the employee's potential to progress through a structured career path, and enables transferability of assessment between workplaces, even if the job changes, as many common or generic competencies apply to a variety of industries.

Other advantages of a purely competency-based assessment tool are:

- Assessment is usually conducted separately to the Individual Employment Plan by specialist qualified assessors (organisations using a competency-based system are usually committed to principles of life-long learning);
- Competencies are recognised regardless of the employee's level of output, rewarding workers that may not necessarily be the fastest, but taking into account the skills and knowledge applied in completing a particular job;
- Competency assessment enables the allocation of jobs (particularly more complex jobs) to those who are qualified and competent to fill the position;
- Consistent assessment, training and wage determination/classification processes may be used for disabled and non-disabled workers, minimising discrimination and enhancing opportunities for the establishment of integrated workplaces;

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- Workers may access education and training externally. This contributes to the attainment of competencies or industry approved qualifications (eg Certificates linked to training packages, traineeships/apprenticeships etc); and
- There is a clear link to relevant awards, and opportunities for transition to open employment are enhanced as competencies and qualifications are transferable.

DISADVANTAGES

If competency-based assessment does not take worker productivity into account, the wage determination would indicate that anyone with a set of competencies is entitled to 100% of the award wage. This would be considered inappropriate in many Business Services (and in the 'usual' workplace), as the rate of output of these employees significantly influences the profitability (and therefore capacity to pay) of the Business Service. The incentive to employ people with disabilities would therefore be dramatically reduced.

The relative recency of competency-based assessment may also act as a barrier to the implementation of such systems. Productivity based assessment has become the norm in open employment settings and in a number of Business Services, whereas competency-based assessment has been implemented in relatively few services. Resources directed toward training Business Services and employees in competency-based assessment would be required prior to the implementation of a single assessment tool utilising competency-based principles.

Other disadvantages of a competency-based system include:

- Cost - application of a true competency-based assessment system requires the investment of significant resources including assessment costs, training resources and administration/coordination;
- Timing - implementing formal competency-based assessment in large organisations will require significant planning; and
- Calibration of wage rates in accordance with assessed competency levels are at this stage considered inappropriate, and more work is required to ensure that both the assessment and the corresponding wage rate are fair and equitable.

HYBRID MODELS

Hybrid models identified during the research project were highly variable depending on the balance or priority of competency versus productivity assessment. As discussed above, some assessment processes that were considered competency-based only, in actual fact included productivity elements. In addition, it should be noted that the preferred model of best practice for wage determination was most commonly cited as a combination of productivity and competency-based assessment.

The hybrid assessment tools that were considered most effective by the research team included an initial competency assessment component that broadly 'streamed' employees by competency level, with subsequent productivity assessment to determine exact wage rates against appropriate benchmarks. Ideally, the benchmarks will be set by a co-worker in an integrated workplace environment or will be documented in appropriate industry standards. As identified above, however, only one assessment

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process linked the competency assessment to endorsed industry Training Package competencies.

ADVANTAGES

As may be expected, the hybrid model has the potential to utilise the best components of both productivity and competency based assessment tools, although the research team is reluctant to recommend any of the current models as an ideal example of best practice.

The potential benefits of the hybrid model include:

- Recognising competencies of employees as well as their outputs;
- Enabling transferability of assessment (or parts of the assessment) between jobs or workplaces;
- Assessment methods are flexible and the worker has a greater involvement in negotiations associated with the assessment;
- Enhancing links between training and employment, and between open and sheltered employment;
- Rational links to awards can be developed;
- The capacity to place the most appropriate person in each job is enhanced; and
- Issues associated with refined or tailored jobs are minimised, as is the reliance on co-worker benchmarks.

DISADVANTAGES

Whilst the hybrid model is the preferred model of the research team, there are potential disadvantages that should be considered prior to adoption of a hybrid assessment model. These issues include:

- A hybrid system may be complicated and difficult to understand for Business Services and employees alike. Decisions relating to the negotiation of wages based on these assessments should be made after clear discussion of the assessment process and outcome. A single assessment process across the sector will minimise confusion;
- Hybrid models may be manipulated if wage calculation following the assessment is inappropriate. Again, a single validated system will minimise the potential for misuse of a hybrid model;
- Business Services will be required to allocate significant resources toward assessment (if not subsidised) and in-house (on-the-job) training, in addition to facilitating access to external training programs; and
- Whilst elements of the assessment will be transferable and linked to open employment, dichotomous assessment processes in Business Services and open employment settings will remain. Ultimately, however, the single assessment tool for Business Service employees may be adapted to open employment settings.

The research team concludes that a hybrid model represents the most appropriate method of wage determination in Business Services. However, the team is reluctant to recommend any of the existing assessment tools as the absolute best practice method of wage assessment for all services.

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WHAT MAKES A GOOD ASSESSMENT TOOL?

The following is an overview of the key components of a best practice wage assessment process/tool for Business Services, as identified in a research and consultation project conducted by Health Outcomes International on behalf of the Commonwealth Department of Family and Community Services. It is recognised that there is great variability in wage determination practice within the Business Service sector, and the research team was reluctant to recommend any single assessment process reviewed as suitable for application across the sector. It may be preferable, however, to design and implement a single assessment tool specifically for Business Services to enhance consistency in what is currently an extremely diverse sector. The conditions and considerations below will form the basis of any new single assessment tool, and it is recommended that proposed industrial agreements or interim assessment strategies address these conditions.

COMPLIANCE WITH RELEVANT LEGISLATION AND STANDARDS

In reviewing the wage determination processes and assessment tools available to Business Services (and those currently in operation), it is important to acknowledge and assess compliance with legislation and standards that apply to disability services, employers and the community at large.

Wage determination processes must comply with the conditions of the following documents, with the most relevant sections/units identified wherever possible:

- The *Disability Services Act 1986*, particularly sections 9 (A and B), 10, 12 (A) and 13;
- Disability Services Standards, particularly Standard 9 and supporting standard 9.9 (see Appendix A);
- The *Disability Discrimination Act 1992*, particularly section 15 - *Discrimination in employment*;
- The *Workplace Relations Act 1996*, particularly the following sections:
 - 93 - Commission to take account of *Racial Discrimination Act 1975*, *Sex Discrimination Act 1984* and *Disability Discrimination Act 1992*;
 - 123 - Power to provide special rates of wages;
 - 143 - Making and publication of awards;
 - 173 - Member of Commission may exercise powers under present State laws; and
 - 509 - Exemption from minimum rates of pay.

This legislation is available for review on the Australian Legal Information Institute website at www.austlii.edu.au and includes links to State legislation that may also warrant consideration.

INDUSTRIAL RELATIONS CONSIDERATIONS

UNION PARTICIPATION

During the research project, the role of unions in wage determination was addressed. It is apparent that the energy of unions is predominantly directed toward workers in open employment, particularly in industries/workplaces where union membership levels are

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high. Very few Business Service employees are members of appropriate unions (in Western Australia, however, a specific Disabled Worker's Union has been established, covering all WA Business Service employees).

It was noted that some Business Services have worked with unions in developing wage assessment systems, although this was not generally the case. It is considered that ideally, union involvement could take place at a number of levels, and that this involvement can be effective and representative without being intrusive or counter-productive. It is recognised that unions rarely play a major role in developing/reviewing enterprise agreements, approving Supported Wage assessments or reviewing 'Slow Worker Permit' applications, despite the fact that this involvement is expected. Often, union involvement is limited to a signature as required or a cursory check of application/agreement details. The research team feels that unions should be more active in working with Business Services and their employees to support the development of appropriate wage determination strategies.

INDUSTRIAL RELATIONS

Links between Business Services and Industrial Relations agencies are becoming increasingly important, particularly in light of the recent Coffs Harbour decision. The level of 'disability awareness' and familiarity with the Business Service sector by Industrial Relations agencies (and Commissioners) is variable. Some specific Commissioners were identified as having a sound understanding of the issues associated with people with disabilities and Business Service operations, although for the most part, it was considered that their knowledge was limited. It is possible, therefore, that this lack of awareness has led to the ratification of some Enterprise Agreements without the level of scrutiny that may be expected.

Industrial Relations Commissioners should have access to education/information relating to Business Service operations, particularly in relation to rates of pay and links to relevant awards.

RIGOUR OF THE ASSESSMENT PROCESS

Validity and reliability are the key determinants of the rigour of a wage assessment tool. **Validity** refers to the extent to which the tool is assessing what it claims to be assessing (that is, competence or productivity). Validity is indicated by the tool's ability to differentiate between people of different work capacity (the combination of productivity and competency) and its coverage, that is, whether the tool covers all relevant elements of productivity or competency.

Reliability refers to the extent to which different assessors would achieve the same result when assessing the same person (inter-rater) and the extent to which the same assessor achieves the same result for similar situations or for the same person at different times (intra-rater). In this sense, reliability is indicated by the consistency of the assessment process when utilised by different assessors or when assessing the same worker a number of times.

Validity and reliability are enhanced in the following ways:

- Development and publication of a formal wage assessment system that has been tested;
- Ensuring that the assessment appropriately covers the range of work conducted by employees; and

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- Using independent and objective assessors with appropriate skills and qualifications.

NATURE OF ASSESSMENT

The adoption of a rigorous wage determination process represents a significant commitment to the concept of fairness and consistency. Ideally, the adoption of a wage assessment system should also indicate sound links to training and professional development opportunities. This enhances the value of the assessment process, as it not only enables wage determination, but is also likely to improve employee productivity and/or competency.

The cost of administering detailed assessment processes has been identified as a key concern of many Business Services yet to implement a formalised system. Whilst some costs are likely to be incurred in the conduct of assessments, it is felt that an appropriately planned and administered wage assessment system is a sound investment for Business Services.

The actual format of the assessment is also important. A range of options exist, including planned assessment of a worker at a specified time, ongoing productivity monitoring as an inherent job task, or covert assessment of worker activity. It is recommended that ongoing productivity monitoring provides the most accurate result, as it may consider peaks and troughs in output, not relying on one-off or short term assessments that may misrepresent the worker's true productivity. This may also be linked to the determination of productivity benchmarks.

Competency assessment on the other hand, should be conducted by an independent assessor with appropriate qualifications (eg Certificate IV in Workplace assessment) wherever possible. Competency assessments may be ongoing or sporadic, although the method should be clearly articulated to employees. The competencies by which employees are assessed should be linked to appropriate endorsed Industry Standards. The method and nature of assessment should be clearly documented, with employees and advocates made fully aware of the process by which wages are determined.

LINKING ASSESSMENT TO TRAINING

In the context of wage assessment acting as a professional development tool rather than just a wage determination process, it is vital that the assessment has strong links with training and skills development for employees. In fact, a number of existing wage assessment processes have either formal or informal links to training via the individual planning process for each individual employee in Business Services. Most of the training offered to Business Service employees is conducted in-house, with a variety of training strategies implemented including on-the-job, off-the-job or combined training methods. Occasionally, external training providers (eg TAFE colleges) are used for training employees.

Training is a mechanism by which employees may address deficiencies in their productivity or competency level, and the completion of appropriate training often leads to the employee adopting new tasks, jobs and subsequently 'graduating' to a different level of pay. It is recommended that Business Services consider a training plan or policy when developing or implementing a formal wage assessment process. The plan/policy

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should recognise the merits and availability of in-house and external training, as well as on and off-the-job modules.

In 1999, the ANTA (Australian National Training Authority) Disability Forum published *'Bridging Pathways: National plan of action for increasing opportunities for people with a disability in vocational education and training'*. It acknowledged that people with a disability are under-represented in the Vocational Education and Training (VET) sector and describes a new vision for achieving equitable vocational education and training outcomes for people with a disability. Each State Government has responsibility for the implementation of the Bridging Pathways initiatives, with some strategies having commenced in various sites across Australia. Bridging Pathways represents a significant opportunity for Business Services to support skills enhancement for their employees, with mutual benefit to both Business Service and the individual.

WHAT CONSTITUTES A 'FAIR WAGE'?

A 'fair wage' is a subjective concept, and all Business Service operators are keen to ensure that a fair wage is paid to all employees. It is clear, however, that the extent to which a fair wage is payable has been largely dependent on the viability of the Business Service in many organisations.

In this context, a fair wage for a Business Service employee is considered as:

- Linked to an award or industry standard for the type of work undertaken;
- Reflecting the capacity of the employee to complete the tasks constituting their job;
- Reflecting the training level attained by the employee (including qualifications, licences etc.);
- Taking the worker's supplementary skills into account (eg. supervision, quality assurance, OH&S awareness); and
- Representing an incentive to achieve higher level skills or qualifications.

It is accepted that in open business, wages are paid according to the merit of the worker, with relevant awards acting as a 'safety net'. Wages are rarely paid in accordance with the capacity of the employer to pay, as an inability to pay represents a non-viable employer. In this circumstance, the employer is required to adjust their business operations by either - reducing costs (not wages); finding better ways to do business (equipment, training etc.); changing the focus of business (exploring alternative markets); increasing revenue (charging more or selling more); or reducing the number of employees. These decisions may not be palatable to many Business Services, particularly where reduced financial viability may place jobs at risk. The challenge, therefore, is to adapt business operations to ensure that fair wages are payable to all employees of the Business Service.

One approach that Business Services may adopt in order to enhance capacity to pay fair wages is to ensure that quotes for work are based on reasonable wage rates, representing the true cost of labour. It is understood that the highly competitive environment in which Business Services operate has led to a culture of 'under-cutting' and cost reduction to ensure work keeps flowing. Business Services may need to discuss alternative pricing structures with their clients when making the transition to fairer wage payment systems.

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COMPARING ASSESSMENT TOOLS

The following section presents a brief comparison of the various wage assessment systems that are currently in place. A comparison matrix has been developed in order to assist Business Services to choose or adapt processes in order to comply with legislative or quality assurance requirements, to enhance the rigour of the assessment and to improve wage outcomes for their workers.

The key components of the matrix are:

- Compliance with relevant legislation and standards;
- Validity - the extent to which the assessment is assessing what it claims to be assessing (that is, competence or productivity);
- Reliability - the extent to which different assessors would achieve the same result when assessing the same person (inter-rater) and the extent to which the same assessor achieves the same result for similar situations or for the same person at different times (intra-rater);
- Wage outcome - an assessment of the 'fairness' and appropriateness of the wage outcome from the assessment in accordance with assessed 'scores';
- Practical application of the tool; and
- Administration and cost implications of instituting the system.

Note: The Greenacres Association Competency Based Wages System[©] has been identified separately in the table overleaf. In general terms, the system represents a hybrid model, and has been isolated as it is perhaps the best known of the hybrid models.

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Element of compliance	ASSESSMENT TOOL/PROCESS						Ad hoc/Historical
	SWAT	Greenacres	Other productivity	Competency only	Hybrid		
Disability Services Standards	Complies	Complies	Some questionable	Would comply	Most comply	Many questionable	
Disability Services Act	Complies	Complies	Most comply	Would comply	Most comply	Some questionable	
Disability Discrimination Act	Complies	Complies	Most comply - more detailed assessment required.	Likely to comply	Comply - fosters workplace integration.	Some questionable, particularly those continuing to pay historical (usually very low) wage rates	
Workplace/ Industrial Relations Act(s)	Complies	Complies	Usually comply - have been included in some enterprise agreements.	Likely to comply	Complies - may be linked directly to award and industry standards.	Questionable compliance.	
Validity	Very good – independent accredited assessors using standardised and structured assessment tool. Applied across various settings/ industries.	Good – assessors trained but internal to organisation, potentially limiting objectivity. Being tested in other settings/ industries (generic application).	Average - most use internal assessors with a range of qualifications/ experience. Systems sometimes not structured.	Variable – range from average to very good, depending on training, experience and objectivity of assessors and structure of assessment process.	Average – systems not always formalised or documented.	Poor – large degree of variability, process not transparent.	
Reliability	Strong – standardised tool and independent assessors enhance reliability.	Reliable within the organisation, and system is only endorsed in other Business Services when sold with training.	Internal reliability likely to be variable unless assessors are trained and monitored. External reliability not applicable.	Variable – depends on qualifications, training, monitoring of assessors and supporting QA mechanisms.	Variable - depends on assessor training and supporting QA mechanisms.	Poor - usually limited supporting documentation, may have no formal assessment structure.	
Acceptability to workers/carers	Well understood, due to application throughout open employment setting.	Clearly articulated to employees, but a complex system.	Usually quite clear and simple.	May become complex, consumer/advocate	May become complex, consumer/advocate training required.	Usually clear, often based on rationale that all workers earn the	

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Element of compliance	ASSESSMENT TOOL/PROCESS						Ad hoc/Historical
	SWAT	Greenacres	Other productivity	Competency only	Hybrid	same.	
Administration/ cost	Commonwealth subsidised for some services, not s13 Business Services.	Processes in place to enhance employee's understanding. Significant commitment to the Training Unit (to cover costs of assessment) is required.	Assessments can be tailored to fit resource availability.	Application of endorsed Training Package competencies may reduce pre-assessment workload.	Reasonably costly if conducted with all QA processes, or if not subsidised.	Low cost option.	
Links to training/ development	Average – does not apply assessment to training/development needs.	Very good – training closely linked to findings of assessment.	Not necessarily linked to formal training.	Likely to enhance access to training with transferable qualifications.	Has potential to link with variety of training structures, including on-the-job, in-house or external (eg TAFE) programs delivering transferable qualifications.	Limited - training usually limited to personal development/daily living skills training eg transport to work.	
Calibration of wage determinant	Good - linked to co-worker benchmark, but may be manipulated.	Average – wage outcome does not adequately reflect assessed capacity, as it is not linked to industry endorsed Training Packages.	Average - good. If linked to SWAT increments or productivity benchmarks.	Likely to be good if linked to endorsed Training Package competencies.	Good - can link to endorsed competencies and productivity benchmarks. Should ensure that employees are not 'doubly-penalised'.	Poor - usually paid based on arbitrary determinations.	
Payment outcome	Good	Average – can be used to match capacity to pay.*	Poor – Average – can be used to match capacity to pay.	Average – can be used to match capacity to pay.	Average – can be used to match capacity to pay.	Variable – usually poor	
Incorporation into certified agreements	Yes – numerous agreements in place.	Yes – agreement in place.	Occasionally - likely to be placed under increased scrutiny.	Possible	Occasionally, otherwise use 'slow worker permit' applications	Some have had wage processes included in enterprise agreements	

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Element of compliance	ASSESSMENT TOOL/PROCESS					Ad hoc/Historical by linking to awards (eg as a proportion of award).
	SWAT	Greenacres	Other productivity	Competency only	Hybrid	
Advantages	Accepted by open employment sector and understood by services. Promotes links between Business Services and open employment. Clear link to award wages, model clause already part of many awards.	Enables transferability of skills. Accreditation and registration of courses/ assessors enhances credibility. Cost-effective if linked to ongoing training models.	Assessment can be adapted to meet needs of individual and/or job. Cost-effective. Does not necessarily on co-worker, may be linked to other benchmarks.	Potential to link with industry-endorsed competencies. Potential to link with formally recognised training.	Has potential to consider both productivity and industry-endorsed competencies. Enhances links to formally recognised training.	Assessment (if conducted) is opportunistic, therefore low cost Employees not differentiated on basis of productivity etc.
Limitations	Designed for open employment settings. May be difficult to compare with non-disabled co-worker due to nature of job. Potentially costly. Assessed level reflects comparative performance over short term only.	In-house assessment may limit objectivity. Potentially costly to services without significant commitment to training and assessment.	Assessors usually in-house, may limit objectivity. Assessment not transferable between industries or jobs.	Does not consider productivity, which would limit acceptance within the sector.	May increase wages beyond capacity to pay. May 'doubly penalise' employees if not appropriately structured. May be costly if not planned/implemented effectively.	Usually based on historical or subjective processes. Demonstrates lack of sophistication in business/admin processes. Usually associated with low wages.

* The assessment of the Greenacres tool recognises that wage outcome is better than in many other Business Services, but the research team considers that improvements may be made.

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APPENDIX A - DISABILITY SERVICES STANDARD NO. 9

Standard 9 Employment Conditions

Each person with a disability enjoys comparable working conditions to those expected and enjoyed by the general workforce.

1.12.1.1 SUPPORTING STANDARDS

1. The agency ensures that each employee with a disability has the same rights, protections and responsibilities as other people in the workforce.
2. The agency ensures that each employee with a disability receives an agreed minimum wage or salary which reflects progress toward an award-related wage.
3. Where the agency is also the employer, the budgeted costs of the agency reflect progress towards an award-related wage.
4. The agency recognises that labour costs of employees with a disability are an integral cost of running a business and accordingly are a part of the budgeted costs.
5. The agency's budget reflects that Government contributions do not subsidise the wages and salaries of employees with a disability.
6. The agency provides opportunities for career advancement, including access to training and skills development consistent with the opportunities provided in the general workforce.
7. The agency ensures that each employee with a disability works in a job and in a work environment in which he or she receives the same employment conditions, rights, protections and responsibilities as those expected and enjoyed by other people in the general workforce.
8. The agency ensures that employees with a disability are supported on the basis of their needs and interests and are not grouped solely on the basis of their disability.
9. The agency ensures that each employee with a disability receives award wage rates or pro-rata award wage rates determined through an independent industrial relations process.
10. The agency ensures that each employee is employed under an award or industrial agreement.

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Output Group: 3.3 Support for Carers

Topic: Transfer from Carer Payment to Age Pension

Hansard Page: CA15

Senator Forshaw asked to see the letter that is sent out by Centrelink to people receiving Carer Payment as they reach age pension age.

Answer:

Carer Payment recipients who turn age pension age do not automatically transfer to Age Pension. In consultation with Centrelink, it has been determined that there is no standard or computer generated letter which is sent to the person.

The attached instructions are provided for Centrelink staff through the Centrelink Electronic Reference Suite and set out the procedures that staff must follow when a Carer Payment customer reaches age pension age. These are compulsory procedures. Centrelink staff may provide the attached Centrelink Fact sheet to aid customers in making a decision about the right payment for them.

Attachment 1 – Overview of Centrelink Age Pension transfer procedures

Customers who transfer from Carer Payment to Age Pension do not need to complete a claim form although they are required to complete an Income and Assets Review. This instruction details that Carer Payment customers will not transfer automatically to Age Pension and require manual follow up. Carer Payment is highlighted as a case where transfer to Age Pension may adversely affect the customer's entitlements.

Attachment 2 – Detailed Instruction on Transfer to Age Pension

This instruction provides the details of the procedure required to transfer a customer from Carer Payment to Age Pension. The Centrelink Income Support System will generate a message at the customer's local Centrelink office 6 weeks before the person turns age pension age. The local Centrelink office is instructed to then contact the customer by phone or letter to discuss the advantages and disadvantages of transfer.

Attachment 3 – Centrelink Facts: Carer Payment or Age Pension?

This factsheet provides detailed information about choosing between Carer Payment and Age Pension, including who qualifies for these payments, the appropriate income and/or assets tests as well as what a customer needs to do if their circumstances change. The factsheet is available for Centrelink Customer Service Officers to provide to customers and is publicly available on the Centrelink website.

Are you planning for, or needing help in retirement / Transfer to Age Pension – overview...

This is a Centrelink Must Do. The instructions below must be followed exactly as they are written. Staff cannot use any discretion when applying this law, policy or procedure, unless clearly stated otherwise. For the Centrelink Must Dos, see [Getting it Right, Chapter 2, Must Dos]

This procedure explains how customers of age pension age can transfer to Age Pension from another income support payment. It explains when a claim or other documentation is needed and other factors to be considered for certain customers.

Customers currently receiving a social security pension can be transferred to Age Pension when they reach age pension age without the need for a claim form. Some customers will transfer automatically. Manual follow up may be required in some cases because the customer may be entitled to a lesser rate or may not be entitled to additional services or payments if they receive Age Pension.

Customers transferring from another income support payment:

- may need to provide proof of age, if not previously supplied
- will be required to complete an Income and Assets Review - Transfer to Age Pension (SA220T). This is sent automatically six weeks before the customer turns age pension age and must be returned before Age Pension can be granted.
- Details of superannuation investments (e.g. approved deposit fund, deferred annuity or superannuation fund) must be obtained and recorded for all customers who have these investments. Superannuation is assessable at age pension age whether the customer transfers to Age Pension or not.
- may need to meet Comparable Foreign Payment (CFP) requirements if they were born overseas or lived overseas.

A full claim form will be required by customers who will **not** be transferred automatically to Age Pension. These include:

- customers who are currently receiving Bereavement Allowance, Austudy or ABSTUDY
- Newstart Allowance, Sickness Allowance or Special Benefit customers who do not have 10 years residence in Australia.

Certain customers receiving Carer Payment (CP), Disability Support Pension (DSP) and Parenting Payment (PP) single may be adversely affected by transferring to Age Pension:

- no access to the Jobs Education & Training (JET) Program
- no access to Employment Entry Payment (EEP)
- no access to Education Entry Payment (EdEP)
- no longer exempt from the sharing provisions for Rent Assistance
- Loss of entitlement to Pensioner Education Supplement (PES)

Are you planning for, or needing help in retirement / Transfer to Age Pension – detail...

Carer Payment (CP)

☺ CP customers **over age pension age** who wish to transfer to Age Pension will need to complete an Income and Assets Review - Transfer to Age Pension (SA220T). The SA220T will need to be manually issued.

For CP customers **about to turn age pension age**, a manual follow-up (MFU) will be produced six weeks before customer reaches age pension age.

- To identify outstanding MFUs, use the following three search criteria on the Activity Search (**AYS**) screen:
 - system type of '**PEN**'
 - review reason of '**Age**'
 - region code.

Contact customer by phone or mail to discuss the advantages and disadvantage of transferring to Age Pension.

• Disadvantages

- Single CP customers subject to the sharers' measure could experience a financial disadvantage.
- Bereavement payments will no longer be payable to the customers if the care receiver dies and they are not the spouse of the deceased care receiver.
- No longer have access to participation support program through the Jobs Education and Training (JET) Adviser.

• Advantages

- CP has restricted portability. Age Pension can usually be paid indefinitely.
- CP customers are restricted in the time they are able to cease caring without affecting eligibility. Age Pension has no restrictions.
- CP is reviewed annually to assess the level of care provided. There are also income and asset reviews and an annual medical review. Age Pension has income and assets reviews only. **Note:** There is no change in the Carer Allowance (CA) review process if the customer also receives CA.

Does customer wish to transfer to Age Pension?

- If **yes**, go to Step 11
- If **no**, go to Step 13.

Carer Payment or Age Pension?

Centrelink offers payments to help people who are caring for someone who has a severe disability or medical condition or who is frail aged. These payments are:

- **Carer Payment**—This is an income support payment for carers who, because of the demands of their caring role, are unable to support themselves through full time work. It is an income and asset tested payment for full time carers or parents of children or adults with a disability or severe medical condition.
- **Carer Allowance**—This is an allowance for parents or carers of children and adults with a disability or severe medical condition and carers of people who are frail aged. This allowance is free from income and asset tests and is not taxable. **Carer Allowance can be paid in addition to Carer Payment or other Centrelink payments like Age Pension.**

If you are over Age Pension age[†] and you are caring for someone, you may choose to apply for either Carer Payment or Age Pension.

Note: There are certain rules regarding the amount of care needed and provided that must be met for Carer Payment.

There can be advantages to receiving either Carer Payment or Age Pension depending on your circumstances. For example, if you are getting Carer Payment because you are caring for someone apart from your partner, and that person dies, you may be entitled to a bereavement payment. You would not be entitled to this bereavement payment if you were getting Age Pension. However, if you are intending to travel overseas, the guidelines for being paid Age Pension overseas may be more beneficial than those for Carer Payment. A more in-depth explanation of these differences is outlined below.

While there are several differences between Carer Payment and Age Pension there are also several areas that are the same for both payments. Both Carer Payment and Age Pension:

- have the same rate of payment
- have the same income and assets tests for the carer (a special income test may apply to the care receiver—see below)
- are taxable (Carer Payment is taxable once the carer, or the person being cared for, reaches Age Pension age), **and**
- entitle the customer to a Pensioner Concession Card.

[†] Information about Age Pension age can be found on the Centrelink website at www.centrelink.gov.au or by contacting Centrelink on **13 2300**.

Attachment 3

Circumstances	Carer Receives Carer Payment	Carer Receives Age Pension
Income and Assets Tests for the care receiver	Where the care receiver is not a Centrelink or Department of Veterans' Affairs customer a special care receiver income test applies.	Does not apply.
Reviews	Carer Payment customers are subject to ongoing reviews to assess level of care provided to the person they are caring for.	Age Pension customers who are caring for someone are not subject to regular carer reviews, unless they are receiving Carer Allowance.
Going overseas	<p>Carer Payment customers who are not getting paid under a Social Security Agreement with another country can take their pension overseas for a limited period only. (If you are being paid Carer Payment under an Agreement ask Centrelink for more information).</p> <p>You may be paid for up to 26 weeks if you leave Australia temporarily as long as the person you are caring for is going overseas with you and the amount of care you are giving has not changed.</p> <p>If you are travelling to a country that has an Agreement with Australia that covers Carer Payment, your payment may continue subject to certain conditions.</p> <p>You cannot be paid Carer Payment for a permanent absence overseas unless you are able to qualify under an Agreement.</p>	<p>If you are going overseas for longer than 26 weeks, you may receive your normal payment for the first 26 weeks of your absence. This rate may include add-ons such as pharmaceutical allowance and rent assistance, if still qualified.</p> <p>The rate you will be paid after the first 26 weeks will not include add-ons. It will be based on your basic rate and worked out by looking at the proportion of your working life you have spent in Australia. This is called proportional portability.</p>
Breaks from Caring	<p>You can have a break from caring for up to 63 days each calendar year without affecting your Carer Payment. If you stop providing care for more than 63 days your payments will be cancelled.</p> <p>You are also allowed an additional 63 days per calendar year if the person you are caring for is in hospital temporarily but you are still helping with his or her care.</p>	Payment not affected.

Attachment 3

Rent Assistance	If you are single and sharing privately rented accommodation you may be entitled to a higher maximum rate of Rent Assistance than if you were receiving Age Pension and sharing accommodation. Rent Assistance rates are the same as for Age Pension if you are partnered or are not sharing accommodation.	If you are single and sharing privately rented accommodation you may be entitled to a lower maximum rate of Rent Assistance than if you were receiving Carer Payment and sharing accommodation. Rent Assistance rates are the same as for Carer Payment if you are partnered or are not sharing accommodation.
Study Assistance	If you are studying you may be entitled to a Pensioner Education Supplement and an Education Entry Payment.	Age Pension customers are not entitled to the Pensioner Education Supplement or the Education Entry Payment.

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Topic: Transfer from Carer Payment to Age Pension

Hansard Page: CA16

Senator Forshaw asked for a comparison of Carer Payment to Age Pension transfer figures over the last few years.

Answer:

Annual Carer Payment to Age Pension Transfer Data

June 1998 to June 1999	1,059
June 1999 to June 2000	943
June 2000 to June 2001	1,503
June 2001 to June 2002	1,432
June 2002 to June 2003	1,946

Note: Figure of 1,831 quoted in Estimates Hearing relates to transfers for the period September 2002 to September 2003

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Topic: Transfer from Carer Payment to Age Pension

Hansard Page: CA17

Senator Forshaw asked for an estimate of how many people on Carer Payment would be eligible to qualify for the Age Pension in the 2004-05 financial year?

Answer:

As at March 2004, there were 912 males aged 64 and 1,233 females aged 62 in receipt of Carer Payment.

Therefore, there are potentially 2,145 customers on Carer Payment who will reach age pension age in the 12-month period from March 2004 to March 2005.

Current data shows that around 37% of people receiving Carer Payment who turn age pension age remain on Carer Payment. On this basis, it is estimated that 1,351 (of the 2,145 people) will transfer to Age Pension on reaching age pension age.

Currently, 3,081 customers over age pension age continue to receive Carer Payment.

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Topic: Average Rate of Carer Payment

Senator Forshaw asked for the average rate of Carer Payment.

Answer:

The average rate of Carer Payment for the pay period relating to 15 April 2004 was \$400.68 per fortnight.

Topic: Carer Payment and Carer Allowance Customers by Age

Senator Forshaw asked for the number of people receiving Carer Payment, Carer Allowance and both Carer Payment and Carer Allowance in the following age groups: 25 years and under, 26 – 64 years and 65 years and over.

Answer:

CARER ALLOWANCE, CARER PAYMENT AND CUSTOMERS RECEIVING BOTH PAYMENTS BY AGE GROUP, QUARTER 1 2004 (1)

Age Group	Carer Allowance (2)	Carer Payment	Carer Allowance and Carer Payment
25 and under	6,261	3,307	2,283
26 to 64	213,564	75,620	57,399
65 and over	68,981	2,295	2,030
Total	288,806	81,222	61,712

Note:

(1) Carer Allowance data is at 2/4/2004, Carer Payment data is at 5/3/2004 and Carer Allowance/Carer Payment data is at 2/4/2004.

(2) Carer Allowance figures do not include 17,367 Health Care Card only customers.

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Topic: Respite Care Eligibility Criteria

Senator Forshaw asked for information on the eligibility criteria that apply to people seeking to access respite services.

Answer:

Respite services in most jurisdictions are provided by both state and territory governments and by private organisations that receive state or territory government funding. The Australian Government also funds respite through Carer Respite Centres (managed by the Department of Health and Ageing).

FaCS has examined some publicly available information and listed below are some commonalities in eligibility for respite across the states and territories:

- in all jurisdictions, a person must have a **severe or profound disability**. For example, New South Wales government funded and managed respite services for people with intellectual disability require that the person must have an intellectual disability that is two standard deviations below the mean;
- most jurisdictions only provide respite on the basis of assessed **need**, which is used to determine priority of access; and
- some jurisdictions also base eligibility on the level of **risk** to the carer and/or care receiver if respite is not provided.

Further detail regarding eligibility for respite care services is available from individual state and territory governments.

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Question No: 241

Topic: Respite for Carers of Young People with Severe or Profound Disabilities

Hansard Page: CA14 4 June 2004

Senator Jacinta Collins asked:

What is the level of funding that the Department provides for Respite for Carers of Young People with Severe or Profound Disabilities?

Answer:

Respite for Carers of Young People with Severe or Profound Disabilities involves the provision of information, respite and individually tailored assistance to carers of people with severe or profound disabilities who are under 30 years of age.

In 2002-03 the Department of Family and Community Services expended \$4.66 million on Respite for Carers of Young People with Severe or Profound Disabilities. A similar amount is expected to be expended in the 2003-04 financial year.

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Output Group: 3.4 Support for the Aged

Question No: 74

Topic: Pension Bonus Scheme

Hansard Page: Written question on notice

Senator Collins asked:

How many new claims have there been for the age pension in each year since 1996-97 to 2003-04 YTD?

- (a) How many new grants have there been for the age pension in each year since 1996-97 to 2003-04 YTD?
- (b) What was the average rate of pension paid to the new grants of age pension in each year?
- (c) Has there been any slowing in the growth of new age pension claims?
- (d) Has any slowing in the growth of new age pension claims been attributed to the Pension Bonus Scheme? If so How many?
- (e) How many Pension Bonus recipients have subsequently claimed and been granted Age Pension in each year since its introduction?
- (f) What was the average rate of pension paid to this group of new age pensioners in each year since the introduction of the Pension Bonus?

Answer:

The number of new claims for Age Pension for each year financial year from 1996/97 is as follows:

FINANCIAL YEAR	NUMBER OF NEW AGE PENSION CLAIMS
1996/97	182 144
1997/98	121 490
1998/99	151 263
1999/00	115 072
2000/01	175 641
2001/02	132 832
2002/03	155 373
2003/04	118 821

- (a) The number of new grants of Age Pension for each year financial year from 1996/97 is as follows:

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FINANCIAL YEAR	NUMBER OF NEW GRANTS
1996/97	164 166
1997/98	105 575
1998/99	134 199
1999/00	102 978
2000/01	157 252
2001/02	118 726
2002/03	141 355
2003/04	107 470

(b) The average rate of Age Pension for new grants in each financial year from 1996/97 is as follows:

FINANCIAL YEAR	AVERAGE RATE OF PENSION (\$ PER FORTNIGHT)
1996/97	264.59
1997/98	247.97
1998/99	253.62
1999/00	267.33
2000/01	259.48
2001/02	285.30
2002/03	303.11
2003/04	318.47

Note: The average rate of pension in 1996/97 is high due to the bulk transfer of former Widow (B) Pension customers to Age Pension in early 1997. These customers on average received a higher rate of pension than other Age Pensioners. The average rate of pension in 2000/01 fell due to an increase in new grants of part-rate pension following the Tax Reform reduction of the income test taper rate which allowed people to earn more income and receive Age Pension.

(c) The number of claims for Age Pension in each financial year from 1996/97 is affected by a range of factors, including growth in numbers of people over age pension age, changes in income and asset holdings. In particular, numbers of claims can be affected by changes in eligibility criteria such as those explained in the response to (b), namely the bulk transfer of Widow (B) Pension customers to Age Pension in early 1997, and the Tax Reform changes in 2000/01 that increased Age Pension eligibility. Data presented above on new age pension claims show volatility with no clear trend.

(d) Information on the effect of the scheme on claims for Age Pension is not available at this time.

(e) The number of Pension Bonus recipients who have subsequently claimed and been granted Age Pension can be deduced from the number of Pension Bonuses that have been paid. This is because in order to receive a Pension Bonus, a person must claim and receive Age Pension.

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The numbers of bonuses paid each year since the commencement of the scheme are in the following table.

FINANCIAL YEAR	NUMBER OF BONUSES PAID
1999-2000	1365
2000-01	3007
2001-02	4535
2002-03	5646
2003-04	7407

(f) This information is not available.

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Question No: 246

Topic: Assessment of Income and Assets Held in Trusts and Private Companies

Hansard Page: CA111-113 31 May 2004

Senator Moore asked:

- a) Is the assessment done by a complex assessment officer?
- b) Is the funding for extra staff and how many extra staff there will be as a result of this?
- c) Is it possible to get a breakdown in the number of customers who have had trusts and companies?
- d) If they have not immediately identified trusts, is finding out about them something that can be done through data matching through taxation records or other such processes?

Answer:

- a) All assessments of income and assets held in trusts and private companies are done by complex assessment officers.
- b) Centrelink received funding for an average of an additional 144 staff per year.
- c) The number of customers claiming a benefit who have, or are involved in, a private trust and/or a private company in 2003 was 38,349.
- d) Centrelink data matches with the ATO to identify non-disclosed trust income distributions. The matching is against income distributions paid to individuals by Trusts (as disclosed in Trust Tax Returns) and against income distributions received by individuals from trusts (as disclosed in Personal Tax Returns).

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Question No: 282

Topic: Indexation of United Kingdom Pensions in Australia

Hansard Page: Written question on notice

Senator Harradine asked:

- a) Is the Department aware of the problem for British pensioners where the UK Government has apparently decided not to index pensions for retired British people living in Australia and a number of other countries, while continuing indexation in countries such as those in the European Union?
- b) What is the Government's position on this change in UK policy?
- c) What is the Government doing to rectify what is a significant problem for many Australian residents?
- d) What scope do inter-governmental agreements offer for negotiations between the Australian and UK Governments?

Answer:

- a) Yes, the Department is aware of this matter.
- b) The UK Government has not changed its position – it has never indexed pensions paid to people living in Australia and some other Commonwealth countries. The Australian Government believes that the UK Government's indexation policy is unfair and discriminatory.
- c) The indexation issue has been priority for the Government and has taken every appropriate opportunity to resolve this matter and to pursue a better outcome for the 230,000 UK pensioners in Australia who are affected by the UK Government's policy. The Prime Minister and other Ministers have raised the matter on a number of occasions with their UK counterparts. In 2001, the Government terminated the Social Security Agreement with the UK to demonstrate how strongly it felt about the UK Government's indexation policy. The Government is currently monitoring the outcome of legal action being taken in the UK against the UK Government on the indexation issue as this will directly impact on UK pensioners in Australia. The next stage of the legal action, an appeal, is expected to be heard by the House of Lords in March 2005.
- d) Over the last few decades the UK Government has consistently refused to include indexation provisions in a Social Security Agreement between Australia and the UK – this was the reason Australia terminated the Agreement in 2001.