

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2016 – 2017 Additional Budget Estimates Hearings**

**Outcome:** National Disability Insurance Agency

**Question No:** NDIA SQ17-000016

**Topic:** Young People in Aged Care

**Hansard Page:** Spoken 110-111

**Senator Reynolds** asked:

Senator Reynolds raised the issue of forcing the states and territories into slowing the intake of young people in residential aged care. David Bowen stated the earlier the contact with the Agency the more possible options are available for an individual but raised the issue of avoiding moving into services provided by pre-existing disability and health services.

Reynolds, “do you mind taking it on notice to provide a bit more detail of some of the issues there?”

**Answer:**

The National Disability Insurance Agency (NDIA) actively collaborates with the state and territory health sectors on how best to manage the discharge process for young people who may need residential care and how to work with the young person to achieve appropriate solutions.

A younger person’s initial access point to aged care is undertaken through the My Aged Care contact centre. The contact centre is trained to redirect a younger person to their relevant state or territory disability service or the National Disability Insurance Scheme (NDIS) in the first instance. However, if the younger person can provide evidence that they have exhausted this avenue, the contact centre will refer the younger person onto an Aged Care Assessment Team (ACAT) for further assessment.

For a person who is not an aged person, the ACAT is required under aged care legislation to determine that there are no other care facilities or care services more appropriate to meet the person’s needs as part of their approval process. If the younger person can provide evidence that they have exhausted all other service and meet the other requirements set out under aged care legislation, the ACAT is able to approve the younger person for aged care services.