

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2016-2017 Additional Estimates Hearings**

**Outcome Number: 2.1 Families and Communities**

**Question No: SQ17-000232**

**Topic: Strengthening Communities Redesign**

**Hansard page: Written**

**Senator Louise Pratt asked:**

How do you intend to measure the outcomes of the new Strong and Resilient Communities Program?

**Answer:**

The Department will measure outcomes through the Department's Data Exchange (DEX). DEX will shift the focus of performance measurement from outputs to information about service delivery outcomes. Outcomes information will be collected in two ways: directly from clients as part of client surveys, and from service providers.