

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2016-2017 Additional Estimates Hearings

Outcome Number: 2.1 Families and Communities

Question No: SQ17-000142

Topic: Cashless Debit Card

Hansard page: 126

Senator Rachel Siewert asked:

What was the exact date that trial participants could select Savings or Cheque when making purchases?

How much are Credit transaction fees for using the CDC? What is the maximum charge someone has received?

Answer:

On 21 November 2016, the Cashless Debit Card was upgraded to be a dual Visa/EFTPOS card and participants could select 'Savings' or 'Cheque' so that the transaction would be routed via the EFTPOS network.

Merchants may levy surcharges on transactions if purchasers are using an electronic payment method. The amount charged per transaction is at the merchant's discretion. Only a small number of merchants in trial regions levy merchant surcharges. The maximum fixed surcharge the Department is aware of having been charged is two dollars.