

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2016-2017 Additional Estimates Hearings**

**Outcome Number: 2.1 Families and Communities**

**Question No: SQ17-000025**

**Topic: 1800RESPECT**

**Hansard page: Written**

**Senator Jenny McAllister asked:**

Can the Committee be provided with a copy of the current MHS 1800 Respect line contract?

**Answer:**

The Department of Social Services (the Department) has provided a copy of its current Grant Agreement with Medibank Health Solutions (MHS) for the delivery of 1800RESPECT. The current Grant Agreement is a variation to the original agreement which was signed in January 2010. The attached variation reflects all funding provided to MHS from 2013-14 to 2017-18 (see Item C on pages 5-7).

The Department has redacted parts of the Grant Agreement not appropriate for public release including any commercial-in-confidence or personal information.