

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2016-2017 Additional Estimates Hearings

Outcome Number: 2.1 Families and Communities

Question No: SQ17-000013

Topic: 1800RESPECT

Hansard page: Written

Senator Jenny McAllister asked:

Does the 1800 Respect triage call centre set time limits and / or targets to close calls?

Answer:

Medibank Health Solutions has advised that it does not set time limits or targets to close calls for 1800RESPECT.