

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2016-2017 Additional Estimates Hearings

Outcome Number: 2.1 Families and Communities

Question No: SQ17-000007

Topic: 1800RESPECT

Hansard page: Written

Senator Jenny McAllister asked:

Are there incentives (e.g. a bonus payment or other incentive) for workers who are employed to take calls for other services to answer calls to the 1800RESPECT line?

Answer:

Medibank Health Solutions (MHS) advised it does not provide any incentives for workers who are employed to take calls for other services to answer calls to the 1800RESPECT line.