

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

National e-Health Transition Authority (NeHTA)

Budget Estimates 2011-12, Supplementary Estimates

**Question: 13**

OUTCOME 10.2: e-Health

Topic: Healthcare Identifier Service

Senator Boyce asked:

**The Healthcare Identifier Service was built on NEHTA specifications, since it went live – how much additional money has had to be spent in order to make it functional?**

Answer:

The Healthcare Identifiers Service went live on 1 July 2010 and implemented all requirements as defined in the Concept of Operations design document agreed with stakeholders in December 2009.

Late changes were subsequently made to the legislation on 24 June 2010, six days before the Service was launched. Some of these changes required additional functionality to be built into the Service, over and above what had previously been designed, such as allowing IT vendor contract service providers to access the HI Service on behalf of a healthcare organisation, and providing ability for the HI Service Operator to maintain access records on behalf of healthcare providers.

Detailed requirements for these changes were developed in consultation with stakeholders, and changes implemented in 2011, at a total cost of \$3.78 million.