# PARLIAMENT of AUSTRALIA HOUSE of REPRESENTATIVES

#### STANDING COMMITTEE ON SOCIAL POLICY AND LEGAL AFFAIRS

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## Inquiry into the operation of the insurance industry during disaster events

## Public Hearing Wednesday 3 August 2011

### Civic Centre Woolshed Cnr Camel Lane and Robinson Street Carnaryon

#### **PROGRAM**

11.30am – 12.30pm	Session A: Insurance accessibility
12.30pm - 1.00pm	Session B: Insurance claims processing and assessments
	Recess
2.00pm – 2.30 pm	Session C: Dispute resolution for insurance claims
2.30pm - 3.00pm	Community forum