From: Greg Keeley
Sent: Monday, 11 February 2013 2:56 PM
To: Champion, Nick (MP)
Subject: IT costs inquiry

Dear Mr Champion,

Please don't restrict your committee to only investigating practices by Apple, Microsoft and Adobe.

Another area that needs to be looked at is the cost of technical software…….much higher in Australia than in the rest of the world.

Good examples are MapInfo and ArcInfo ….common GIS software used for example by most mining companies, local councils and planners in Australia.

In the case of MapInfo, it is only available from Pitney Bowes in Australia and at much higher prices than elsewhere on the planet.
If you attempt to buy it from outside Australia the supplier will refuse to send it to an Australian address.
You can get around it by having it posted to a North American address , generally friends or relations , and have it re –posted to your Australian address [I believe commercial services are available that do the same thing]. Shouldn't have to though.

Yours Sincerely,

Greg Keeley