


Commerce Queensland

QUEENSLAND'S CHAMBER OF COMMERCE AND INDUSTRY

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Dear Dr Sullivan

Thank you for the opportunity to comment on the eligibility requirements and monitoring, enforcement and reporting arrangements for temporary business visas.

Commerce Queensland represents the interests of 25,000 businesses across Queensland, many of which operate in rural and regional areas. Approximately 100 of the State's 132 local Chambers of Commerce are in regional and rural centres.

The inquiry is of significant interest to Commerce Queensland as a rapidly growing number of our members are using skilled workers from overseas, under the 457 visa scheme, as a means of addressing the chronic skills shortage that exists right across the State.

We believe that skilled migration is an important component of the skills shortages agenda as it can deliver skilled workers for immediate or emerging shortages in relatively short timeframes. However, we recognise that skilled migration is only part of a wider population and workforce policy approach.

Many businesses are using 457 visas as a pathway to permanent arrangements for their migrant workforce. 457 visas usually have less settlement problems than permanent visas given that there must be a job for 457 visa applicants.

Commerce Queensland's view is that the key determinants of the size of the total migration program should be:

- ensuring the necessary levels of population to sustain economic growth; and
- delivering sufficient numbers of skilled workers to introduce new or improved technology; and bolster Australia's work force in those sectors suffering from skills shortages, especially in regional and rural areas.

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We support a target for economic migrants of two thirds of the net program intake. Although this figure should be viewed as a flexible ceiling, with the capacity to accept more where potential business migrants meet certain criteria.

Broadly speaking, we believe the composition of the economic migration program should give weight to skill and labour shortages, as well as taking account of the elements that promote good settlement prospects, such as age, English language, employability, and settlement support networks.

In regards to 457 visa requirements and arrangements, there are a number of areas where Commerce Queensland sees a need for improvement. These are described below:

1. **Labour market information** - There needs to be reliable information about current and projected labour and skills shortages. This information should be provided via a comprehensive, single list of occupations in demand, particularly at a regional level, with information about skills recognition, skill acquisition requirements, and visa options.
2. **ASCO Codes** - The Australian Standard Classification of Occupational Codes does not adequately reflect current skill sets in the workforce. If applied too rigidly this will mean some skilled occupations in short supply will not be eligible for 457 visas.
3. **Skills recognition** - Prospective migrants overseas, and those already in Australia with skills or training obtained overseas, should have access to a system, delivered both overseas and within Australia, which would:
 - assess the training they have already undertaken, formal or otherwise;
 - assess their skills; and
 - document all of this.

Commerce Queensland supports the COAG proposal for a one-stop, offshore process for the recognition of overseas qualifications. This process must be designed to maintain the integrity of the qualifications system, and protect employer and consumer confidence in the workers' skills.

4. **Unskilled workers** - There are circumstances where, due to overall labour shortages, unskilled workers cannot be found within Australia to meet labour needs (fruit picking is a good example of this).

We believe that there needs to be immigration options available, providing targeted, short-term programs for unskilled workers, with arrangements for industry support. We understand that these programs require careful management, but relying on working holiday arrangements simply isn't satisfactory. Therefore, Commerce Queensland is in support of a short-term entry program for unskilled workers, where there is demonstrated labour shortages.

5. **Enforcement** - Commerce Queensland is keen to protect the integrity of the 457 visa program protected. We support a co-operative approach between governments and industry to investigate breaches at national and state levels. We also support the sanctioning of employers who deliberately breach their obligations.



However, some employers seem to be unclear about the overlap between the Department of Workplace Relations and the Department of Immigration and Citizenship legislative requirements, and the extent to which either can over-ride the other. In order to resolve this issue we believe that the Government should supply a clear and simple statement on employers' rights and obligations, under 457 and other visas.

Commerce Queensland does not accept that employers should be required to verify the immigration status of prospective workers. However, we accept they should take reasonable care in satisfying themselves of a potential employee's 'right to work'.

- 6. English language requirements** - Commerce Queensland is concerned about ramping up formal English language requirements. This could compromise the flexibility and defeat the intent of the temporary visa arrangement.

Business recognises the need for English language capabilities in the workplace particularly for workplace health and safety reasons. However, we know that many businesses encourage and or offer assistance for intensive English language classes for their temporary workers as a matter of course.

- 7. Labour hire firms and recruitment agencies** - Commerce Queensland would not like to see labour hire companies' access to 457 sponsorship restricted as this would have adverse affects on resource/mining and related sectors, particularly in Queensland and Western Australia. We also believe that small to medium sized businesses which rely upon recruitment companies to locate suitably skilled labour from overseas would be adversely affected.

At present, the performance of these recruitment companies is variable. The introduction of a code of conduct for companies recruiting skilled labour from overseas may be of benefit to Queensland employers.

Commerce Queensland feels that there should be better monitoring by the Department of Immigration and Citizenship of labour hire firms and recruitment companies to ensure compliance, rather than imposing restrictions on 457 sponsorship.

- 8. Training requirements** - Commerce Queensland is concerned by the prospect of introducing hard targets, numbers of apprentices, or dollars spent, to measure an employer's commitment to training Australians. We feel that this would particularly disadvantage small businesses and businesses located in regional and rural areas, especially if on-the-job training is not recognised for this purpose.

The issues of commitment to training must continue to be assessed in a flexible way, to ensure that it does not disadvantage any sector, occupation or region. In a tight labour market, not all sectors or regions will be able to attract trainees or apprentices. We believe it would be an injustice if these sectors and regions were excluded from access to overseas workers on that account.

- 9. The role of regional certifying bodies** - Commerce Queensland believes that Regional Certifying Bodies (RCBs) must have a local presence and a comprehensive knowledge and understanding of the local labour market in the region for which they are certifying. To ensure that any fees are maintained at a reasonable level, no RCB should have a monopoly over certification in any one area or region.

We feel that RCBs can perform an important role in raising awareness of the visa options available to employers and provide a valuable link to the Department of Immigration and Citizenship in regional and rural areas.

