

## Section 2: Outcome and planned performance

### 2.1 OUTCOME AND PERFORMANCE INFORMATION

The relationship between activities of the department and the planned outcome is described both financially and non-financially. Financial details for the planned outcome appear in Table 2.1 (Total Resources for Outcome 1) while non-financial information appears in Table 2.2 (Performance Information for Outcome 1).

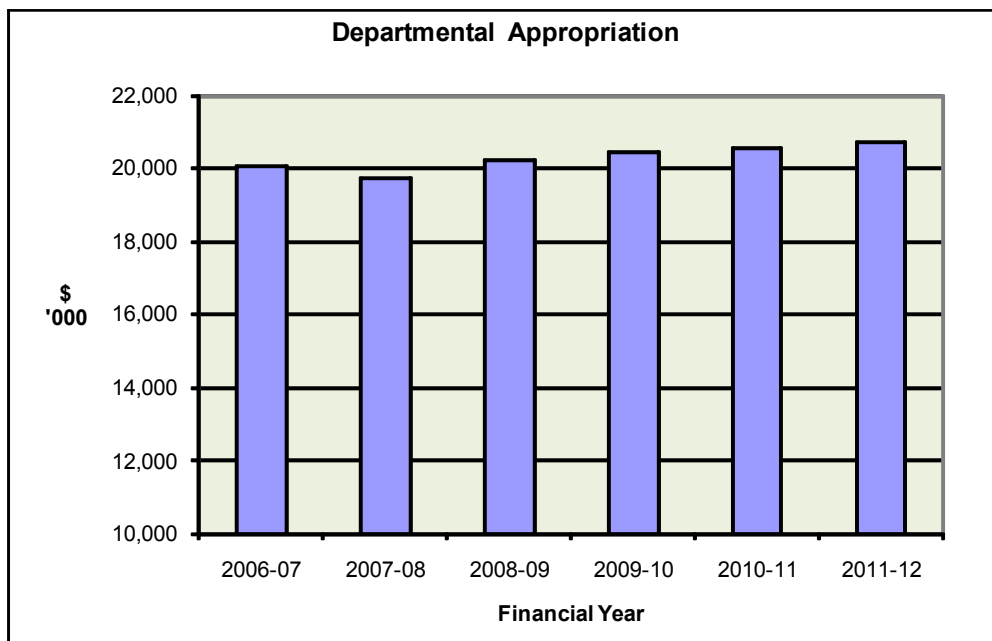
#### Attribution of corporate overheads

The cost of corporate overheads is allocated across the offices in the departmental program, based on average staffing levels.

#### Trends in Resourcing

Figure 4 shows the departmental appropriation at \$20.54m in 2010-11 (consistent with \$20.48m in 2009-10), and historical levels of departmental funding.

**Figure 4: Trends in departmental appropriation (\$'000)**



**Outcome 1: Advisory and administrative support services to enable the Senate and senators to fulfil their representative and legislative duties**

## **2.2 OUTCOME 1 - STRATEGY**

To achieve this outcome with the funds appropriated by the Parliament, the department provides the Senate, its committees, the President of the Senate and senators with a broad range of advisory and support services, and the public with information about the Senate and its work.

The work of the department is determined almost entirely by the Senate and its committees. The department is responsible to the Senate and all senators, and maintains complete impartiality in serving equally senators from all political parties and independent senators.

The department's four main areas of service provision are:

- **Senate support** – advice and secretariat support for the functioning of the Senate.
- **Committee support** – advice and secretariat support for the operation of Senate and some joint committees.
- **Senators' services** – advice and services relating to office services, information technology, ceremonial, security, and other support services for senators and Senate office-holders in Parliament House.
- **Public education and awareness** – promotion of public knowledge and awareness of the role and activities of the Senate and its committees.

These areas are reflected as intermediate outcomes in Figure 1 on page 2.

## **2.3 OUTCOME 1 - RESOURCE STATEMENT**

Table 2.1 shows how the 2010-11 Budget appropriations translate to total resourcing for Outcome 1, including revenue from government (appropriations) and revenue from other sources.

The total annual appropriation for the department in the 2010-11 Budget is \$20.5 million.

**Table 2.1: Total resources for Outcome 1**

| <b>Outcome 1:</b>                         |    | <b>2010-11<br/>Total<br/>estimate of<br/>available<br/>resources<br/>\$'000</b> | <b>2009-10<br/>Estimated<br/>actual<br/>\$'000</b> |
|---|----|---|--|
| <b>Program: Department of the Senate</b>  |    |   |  |
| <b>Clerk's Office</b>                     |    |   |  |
| Appropriated resources                    | B1 | 980   | 977  |
| <b>Subtotal</b>                           |    | 980   | 977  |
| <b>Table Office</b>                       |    |   |  |
| Appropriated resources                    | B1 | 2,305   | 2,299  |
| <b>Subtotal</b>                           |    | 2,305   | 2,299  |
| <b>Procedure Office</b>                   |    |   |  |
| Appropriated resources                    | B1 | 5,113   | 5,098  |
| Revenues from independent sources (s. 31) |    | 600   | 500  |
| <b>Subtotal</b>                           |    | 5,713   | 5,598  |
| <b>Committee Office</b>                   |    |   |  |
| Appropriated resources                    | B1 | 7,575   | 7,554  |
| <b>Subtotal</b>                           |    | 7,575   | 7,554  |
| <b>Black Rod's Office</b>                 |    |   |  |
| Appropriated resources                    | B1 | 4,567   | 4,554  |
| Revenues from independent sources (s. 31) |    | -   | 31   |
| <b>Subtotal</b>                           |    | 4,567   | 4,585  |
| <b>Total resources for Outcome 1</b>      |    | <b>21,140</b>   | <b>21,013</b>                                      |
| <hr/>                                     |    |   |  |
| <b>Average staffing level (number)</b>    |    | <b>2010-11<br/>159.0</b>  | <b>2009-10<br/>159.1</b>                           |

<sup>B1</sup> Ordinary Annual Services (Parliamentary Department Appropriation Bill No. 1) includes an amount of \$0.810m in 2010-11 for the Departmental Capital Budget.

## 2.4 OUTCOME 1 - CONTRIBUTIONS

The department's contribution to the achievement of Outcome 1, assessed using indicators and processes covering quality, timeliness, quantity and price, are outlined in Table 2.2.

Achievement of planned performance will be reported in the Department of the Senate's 2010-11 Annual Report.

**Table 2.2: Performance information for Outcome 1**

| Performance information across program   |
|--|
| <p>Performance is monitored on the basis of:</p> <p><b>Quality</b></p> <ul style="list-style-type: none"><li>• The degree of satisfaction of the President, Deputy President and senators, as expressed through formal and informal feedback mechanisms, with the accuracy, quality and timeliness of advice and support and the achievement of key tasks.</li></ul> <p><b>Timeliness</b></p> <ul style="list-style-type: none"><li>• Advice or material given on request of a senator in time to be used for the purpose for which it was required.</li><li>• Key business documents for the Senate and its committees, including minutes, agendas, messages and schedules of amendments and reports, produced in accordance with predetermined requirements and the requirements of the Senate and its committees.</li></ul> <p><b>Quantity</b></p> <ul style="list-style-type: none"><li>• On the basis of recent experience, in 2010-11 the department would expect to support the Senate on approximately 65 sitting days and committees in accordance with their requirements.</li></ul> |

| Performance Information for each Office   |  |
|---|--|
| <p>In addition to the foregoing performance indicators and assessments that apply to the whole of the department, the following indicators and assessments apply to the five offices indicated.</p> |  |
| Clerk's Office  |  |
| Output  | Performance Information  |
| <p>Provision of sound and timely advice on proceedings of the Senate and its committees and provision of leadership and strategic direction for the department.</p>                                 | <p>Advice and support are provided to the satisfaction of the President, other office-holders, Senate committees and senators so that they are able to fulfil their roles.</p>   |
| <p>Provision of secretariat and advisory support to the Procedure Committee, the Committee of Privileges and the Committee of Senators' Interests.</p>  | <p>Advice, documentation, publications and draft reports are accurate, of a high standard and produced to meet the required timeframes.</p>  |
| <p>Provision of procedural information and related services to senators and the Senate Department.</p>  | <p><i>Odgers' Australian Senate Practice</i> is updated each six months and a new printed edition is produced regularly. <i>The Procedural Information Bulletin</i> is produced two days after the end of sitting fortnights and other procedural resources are updated and augmented as required.</p> |

| <b>Table Office</b>   |  |
|---|--|
| <b>Output</b>   | <b>Performance Information</b>   |
| Provision of programming and procedural support to the Senate.  | <i>Order of Business</i> finalised and distributed prior to sittings and advice prepared proactively or as required to ensure senators can meet their duties.  |
| Processing of legislation.  | Accurate running sheets available as soon as practicable; proposed amendments distributed in accordance with requirements; accurate schedules of amendments and prints of bills available in accordance with predetermined requirements. |
| Preparation and publication of the record of proceedings of the Senate; records of current and outstanding business, and statistical and other information on the business of the Senate. | <i>Notice Paper</i> for the current day and <i>Journals of the Senate</i> for the previous day available prior to sittings; accurate statistical and other documentation produced to meet the required time frames.                      |
| Processing of tabled documents and maintenance of safe custody of Senate records, and provision of a document distribution and inquiries service.   | All inquiries answered and documents stored or distributed on a timely basis.  |
| Provision of secretariat support to the Appropriations and Staffing, Selection of Bills and Publications committees.  | Meetings held, documentation provided and reports produced within timeframes set by the Senate or the committee, as relevant.  |

| <b>Procedure Office</b>   |  |
|---|--|
| <b>Output</b>   | <b>Performance Information</b>   |
| Provision of advisory services and procedural support to non-government senators.   | Procedural advice is accurate and timely, and support is provided to the satisfaction of senators.   |
| Provision of drafting services to non-government senators.  | Amendments and bills are drafted promptly, are legally sound, and are provided to senators in time for their use in the Senate chamber or elsewhere.   |
| Provision of secretariat support to the Regulations and Ordinances Committee and Scrutiny of Bills Committee.                                 | Advice, documentation and publications are accurate, of a high standard and produced to meet the timeframes set by the Senate and the committees.  |
| Provision of research services and delivery of parliamentary information to the community.  | Parliamentary research is accurate, timely and comprehensive.<br><br>Seminars, lectures and public information projects are provided to the satisfaction of target audiences, increasing their awareness of the work and role of the Senate and its committees.                |
| Provision of training to senators, staff, public servants and officials from other parliaments; and support for inter-parliamentary relations | Training is provided to the satisfaction of target audiences, increasing their awareness of the work and role of the Senate and its committees.<br><br>Inter-parliamentary functions are supported to the satisfaction of stakeholders.  |
| Provision of parliamentary education services to schools, teachers and students.  | Education Centre teaching and other Parliamentary Education Office projects accurately reflect the Parliament and its work.<br><br>PEO teaching programs held on time and in accordance with booking schedule.<br><br>PEO projects delivered according to programmed schedule. |

*Budget Statements – Department of the Senate*

| <b>Committee Office</b>  |   |
|--|---|
| <b>Output</b>  | <b>Performance Information</b>  |
| <p>Provision of secretariat support to the Senate legislative and general purpose standing committees, select committees and certain joint committees.</p> | <p>The degree of satisfaction of the President, Deputy President, committee members and senators, as expressed through formal and informal feedback mechanisms, with the quality and timeliness of advice and support and the achievement of key tasks.</p> <p>Advice, documentation, publications and draft reports are timely, accurate and of a high standard. Tabling deadlines met in all but extraordinary circumstances.</p> <p>Documentation is sufficient for committee purposes and material available to the public is available promptly, electronically or in hard copy.</p> |



| <b>Black Rod's Office</b>  |  |
|--|--|
| <b>Output</b>  | <b>Performance Information</b>   |
| <p><b>Senators' Services</b></p> <p>Provision of office, chamber and committee room support; information technology and ceremonial services; security advice for senators and Senate office-holders in Parliament House.</p> <p>Provision of support services, in conjunction with the department of the House of Representatives to the Former Members of Parliament Association.</p> | <p>Services are provided to the satisfaction of the President, other office-holders, Senate committees and senators so that they are able to fulfil their roles.</p> <p>Services and materials are of a high standard, are provided promptly and are accurate. Formal and informal mechanisms will be used to measure.</p> |