### House of Representatives



# Infosheet

#### THE WORK OF A MEMBER OF PARLIAMENT

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This Infosheet describes the job of a typical backbench Member of the House of Representatives—that is, a Member who does not hold a parliamentary or party office<sup>1</sup>. The term 'backbencher' refers to the Member's seating position in the Chamber of the House, where the front bench is occupied by Ministers and shadow ministers.

However, it should be noted that much of what is described here applies to all Members—the Speaker and frontbench Members also represent their constituents as well as carry out their various additional responsibilities.

### What does a Member of Parliament do?



While there is no formal 'job description' that sets out what a backbench Member does, it is possible to identify aspects of work common to all backbenchers.

A Member is expected to be a spok esperson for local interests; an ombudsman and facilitator who deals with concerns about government matters; a law maker; an examiner of the work of the Government and how it spends the money it raises from taxation; and a contributor to debates on national issues. If a Member has been elected with the support of a political party (as most are), he or she is also expected to participate in party activities.

Most Members can thus be viewed as having three roles—that of parliamentarian, constituency

representative, and party member. Each of these roles is examined in more detail below.

The different roles can place competing demands on a Member's time—for example, Members must leave their electorates to attend Parliament. When Parliament is not meeting, parliamentary committees on which they serve may be conducting inquiries in different parts of the country.

Individual Members' expertise or experience and the nature of their electorates can influence Members' work priorities and their decisions as to where their most effective contribution can be made.

# What skills does a Member need?

Members require a broad range of skills to enable them to make an effective contribution across the breadth of their work responsibilities. Individual Members have different sets of skills, developed through education and their work before becoming a Member of Parliament. These may influence where a Member chooses to make his or her main contribution. For example, research and analytical skills are important in committee inquiry work, and in the examination and preparation of legislation; good communication skills are important in all aspects of a Member's work, but are particularly so in working with constituents, in debating legislation and in lobbying. Negotiation skills, organisational skills and problemsolving skills are just a few of the other skills required by Members. As in any field of work, Members develop existing skills and acquire new ones, simply because of the wide variety of tasks they are required to undertake.

## Information and communication

One of a Member's most important skills is communicating—receiving, understanding and evaluating information from many sources, and passing on information and opinions in Parliament and elsewhere—to the Government and to individuals and groups.

Being well informed and having up to date information is vital if a Member is to understand and debate the great

<sup>&</sup>lt;sup>1</sup> Speaker, Prime Minister, Minister, Parliamentary Secretary, Leader or Deputy Leader of the Opposition, shadow minister, or leader of a recognised party

range of legislation and other issues dealt with by the House and provide an effective representational link between his or her constituents and the Parliament.

Members spend a great deal of time reading, although they cannot expect to read all the material sent to them. Major national and regional, and sometimes overseas, newspapers and journals are priority reading in order to be informed on day to day news and views. In addition, hundreds of reports are presented to the House each vear and a Member with an interest in even just a few policy areas may read hundreds of pages of reports annually in order to keep in touch with the subject matter. Members may also read articles and listen to television and radio programs in their area of interest. They also need to read and digest detailed research on specific topics done for them by personal or parliamentary staff. Parliamentary or party committee work may require more reading and research in relatively specialised areas. The proliferation of e-mail messages provides a modern challenge to all Members.

Another major parliamentary occupation is speaking. Making speeches in the Chamber is the role with which the general observer is most familiar and which probably attracts the most publicity, although in fact other tasks such as office work or committee work may take much more time. Nevertheless most Members are regularly called upon to speak in the Chamber of the House and in the Main Committee, usually in support of, or in opposition to, a piece of legislation. There are a number of other opportunities for Members to speak in the House to raise issues of particular interest to them or their constituents-for example, during the adjournment debate at the end of each sitting day, and the weekly private Members' business day when bills and motions may be sponsored by private Members. (For further information about opportunities for Members to raise matters of concern see Infosheet No. 6 'Opportunities for Private Members'.) While at Parliament House Members also spend time talking with colleagues, MPs from other parties, journalists, visitors and the parliamentary staff who administer the operations of the House.

A key aspect of communication for a Member is keeping constituents informed of developments in government or party policy and the implications of government decisions and activity. Members also spend a great deal of time communicating on behalf of their constituents—by taking up the cases of individuals or by relaying the concerns of electors generally to the Government or to their parties. E very aspect of a Member's work involves communicating—writing many letters, talking to large numbers of people, both privately and in public forums, and, perhaps most importantly of all, listening.

#### **Parliamentary committee work**

The House of Representatives has a system of committees which carry out investigations; conduct seminars; make inspections; hear people's views and proposals; analyse evidence; discuss and debate aspects of an inquiry in detail and report their conclusions. Depending on the inquiry topic, much of this work is done away from Canberra. The committees set up by the House (including some set up jointly with the Senate which also has its own committees) investigate matters of public policy, examine the activities of government and make recommendations for change. Committees are given wide powers of investigation. They are valuable vehicles for the receiving and giving of information and provide a direct link between Members and the Australian community.

Each parliamentary committee consists of both government and non-government Members. Most Members of Parliament, except Ministers and some of the principal office holders, serve on committees. Backbench Members are generally members of more than one committee. Committee work is an important part of the duties of Members and makes considerable demands on their time.



A committee visit to an indigenous community

As well as attending meetings and public hearings, in order to make a contribution to the work of a committee, a Member must spend time studying the subject matter of the inquiry. The demands are greater on those Members who are committee chairs because they must lead the work of their committees and be the spokesperson for their work. Committee meetings are held in Canberra both when the House is meeting and at other times, and most committees also hold hearings, public meetings or informal discussions in a number of places throughout the country.

At the conclusion of their investigations committees present a report to the House which may spend time debating it. At a later time the Government provides the House and the committee concerned with a response to the recommendations made by the committee.

(For further information on House of Representatives committees see Infosheet No. 4 'Committees'.)

#### **Political Parties**

Nearly all Members belong to a political party—only 4 of the 150 Members of the House in the 43<sup>rd</sup> Parliament are independents (i.e. not members of a political party). Members are expected to contribute to the development and amendment of the policies of the party to which they belong. Each party has its own ways of doing this but in all parties Members are given opportunities to put forward the interests of their constituents and their own personal views. All parties hold meetings of their parliamentary members, usually weekly when the Parliament is sitting, at which policies are discussed.

Both the government and opposition parties make extensive use of backbench party committees, each committee specialising in a particular area of government. These committees look at legislative proposals and government policy, and may help to develop party policy. While parliamentary committees work towards the production of individual reports with recommendations that the Government may, or may not adopt, party committees have a continuing role in commenting on and adapting party policies.

Party committees usually meet weekly on parliamentary sitting days, often prior to or after parliamentary sittings in the morning, or at night. A Member may be on more than one party committee and most backbench Members spend a considerable amount of time on these activities.

#### **Constituents and their Member**

Members provide a direct link between their constituents and the Parliament. The federal electoral divisions in Australia have an average of approximately 93,921 eligible voters. Electoral divisions differ greatly in area, ranging from approximately 30 sq. km. (Wentworth, NSW) to over 1.5 million sq. km. (Durack, WA). Each Member maintains an office in his or her electorate. Some Members representing very large electorates may have electorate offices in more than one centre. Members in large electorates spend a great deal of time traveling within the electorate.

In the electorate Members and their staff spend most of their time supporting their constituents' interests. Sometimes this requires the personal intervention of the Member who may write to a Minister, phone a public servant, or call in to a Minister's office to enlist their personal involvement in addressing the matter. Many of the inquiries or calls for assistance fall within the areas of social welfare, immigration and taxation. A Member also deals with problems concerning family law, postal and telephone services, employment, health and education. Many Commonwealth and State functions overlap and when this occurs cross referrals of problems are made between federal and State Members, regardless of political affiliations.

Members have influence and standing outside Parliament and typically have a wide range of contacts with government bodies, their political party, community groups and individuals. Personal intervention in a constituent matter by a Member traditionally gets priority attention from government departments. If the matter is purely an administrative one, the Member may contact the department or authority concerned, where the case will be dealt with by the relevant section. If the matter is urgent, the Member may approach the Minister directly or, if the Member feels the case requires public discussion or a change of policy, may bring the matter before the House—for instance, by addressing a question to the responsible Minister or by raising it in debate. Members can also advise constituents on the preparation of petitions to the House. Petitions can only be presented to the House if the problems concern matters on which the House can act. [See Infosheet 11 on Petitions].

Members also make representations to the Government on behalf of their electorates as a whole on matters of special interest to the electorate. A major road construction or other significant project within the electorate, or the prospect of closure of a local industry which would cause unemployment or other problems for the area, are examples of electorate issues that might be raised by Members. Such matters are more likely to be the subject of questions on notice (see Infosheet No. 1 'Questions') or to be raised in the House than are problems of individual constituents. Members' representation of community views on national issues is also important in shaping policy.

Members frequently meet constituents who are visiting Parliament House. Some constituents seek out Members to lobby them on a particular problem. Mostly however, the constituents are simply visitors to the national capital who want the chance to meet their Member. Members also find time to meet groups of school children from their electorates and show them around the Parliament. Parliament House has an education centre where visiting school groups can learn about Parliament and meet with their federal representative.

It is the constituents who pass judgment on the performance of Members of Parliament at each election. Members must prove themselves fit for the task of being their parliamentary representative. All Members who wish to make a long-term commitment to improving the governance of Australia need to be dedicated to serving the interests of their electorates and proving themselves worthy of re-election.

#### **Working hours**

Members work long hours in the House, on parliamentary committee work and in their electorates.

Generally when the House is sitting, it meets for between 8 and 12.5 hours a day and sometimes even longer. It is not unusual for a Member's day to begin with a breakfast meeting at about 7.30 am and to end with House rise at 10.30 pm or later. Members are not present in the Chamber all the time, but they keep in touch with proceedings via television monitors in their offices and other locations throughout Parliament House, and are ready to attend in the Chamber at any time to vote in a division, to make a speech or to lend support to a colleague. Meetings of the Main Committee (the House's second debating chamber) and parliamentary committee meetings and hearings also take place while the House is sitting, and Members have to allocate their time carefully to avoid demands on them to be in two places at once. When not attending these formal meetings of the House, Members do research, write speeches, meet constituents, are lobbied by interest groups, raise

matters of concern with Ministers and participate in party meetings and party committee work.

The hours worked by Members in the electorates are similar to those worked in Canberra. In their electorates Members meet with community leaders and organisations; make presentations; visit schools; attend party meetings; handle constituent inquiries; speak with the media and keep themselves up to date with developments in the electorate. Travelling time between different centres in larger electorates can add significantly to the amount of time needed to keep in touch with community views—some electorates in Australia are larger than many countries. The many demands on a Member can easily fill days and evenings for seven days a week. This is especially the case when the House is sitting and electorate responsibilities must be fitted in at the weekend before the Member returns to Canberra. Members from electorates in parts of Australia furthest from Canberra spend many additional hours travelling at the beginning and end of each sitting week. These working hours also affect Members' families and Members need to prioritise their activities carefully in order to maintain a balanced perspective on issues.

Images courtesy of AUSPIC

### A day in the life of a Member

The following are samples from the diary of a Member showing a typical day spent in Parliament in Canberra and one spent in the electorate

#### **Tuesday 18 September**

7 am	7.30 -8.45 Alzheimer's Association breakfast	7 am	
8 am	8.30 – 9.30 Standing Committee on Health and Ageing meeting	8 am	8 6 (
9 am	9.30 Party caucus meeting	9 am	g c g t
10 am		10 am	
11 am	11.45 Meeting with Leader of the Opposition	11 am	1 1 0
12 noon	12.30 Farmers rally in protest area of Parliament House	12 noon	1
1 pm		1 pm	1 1
2 pm	2.00 Attend question time in the House	2 pm	2 a (
3 pm	3.30 Discussion of matter of public importance, support colleagues in Chamber	3 pm	
4 pm	4.30 Meet local representatives attending National Youth Committee meeting	4 pm	∠ r
5 pm	5.15 Social Policy and Community Development Party Committee meeting	5 pm	5 N
6 pm	6.30 – 8.00 Launch of exhibition on the '100th anniversary of Surf Life Saving in Australia'. 9.30 Speak in adjournment debate	6 pm	6 7 8 4

#### Monday 21 January

7 am	
8 am	8.00 Discuss constituent inquiries and plan activities with Personal Assistant (Electorate Office)
9 am	9.00 lssue media release re today's launch of Student Diary
	9.30 Meet with State MPs and senior adviser to discuss local issues
10 am	
11 am	11.00 Electorate Office
	11.30 Interview with TV re sew age waster disposal facility
12 noon	12.00 Meet with local small business people
1 pm	1.00 Address meeting of local branch National Seniors Association
2 pm	2.30 Launch of Student Diary for year 12s and meet with members of the University's Consultative Committee
3 pm	3.30 Present 60 <sup>th</sup> w edding anniversary certificate
4 pm	4.00 Meeting with constituent re immigration matter
5 pm	5.00 – 5.45 Meet with Electorate Office Manager to discuss Electorate Office diary
6 pm	6.00 Finalise and sign mail for dispatch 7.30 – 9.00 Party Branch meeting
	8.00 – 10.00 Local District Progress Association meeting