



PORTFOLIO BUDGET STATEMENTS 2010-11BUDGET RELATED PAPER NO.1.19C

DEPARTMENT OF PARLIAMENTARY SERVICES

BUDGET INITIATIVES AND EXPLANATIONS APPROPRIATIONS SPECIFIED BY OUTCOMES AND PROGRAMS BY AGENCY

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7 May 2010

Mr Harry Jenkins MP Speaker of the House of Representatives Parliament House CANBERRA ACT 2600 Senator the Hon John Hogg President of the Senate Parliament House CANBERRA ACT 2600

Dear Mr Speaker and Mr President

Portfolio Budget Statement 2010-11

- I hereby submit Portfolio Budget Statements in support of the 2010-11 Budget for the Department of Parliamentary Services.
- These statements have been developed, and are submitted to the Parliament, as a statement on the outcome for the department.
- I present these statements to provide accountability to the Parliament and, through it, the public.

Yours sincerely

Alan Thompson Secretary

Parliament House Canberra ACT 2600

Telephone: (61) 02 6277 7111

ABN 52 997 141 147

Abbreviations and conventions

The following notation may be used:

NEC/nec not elsewhere classified

0 nil

.. not zero, but rounded to zero

na not applicable (unless otherwise specified)

nfp not for publication

\$m \$ million \$b \$ billion

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

Enquiries

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A copy of this document can be located on the Australian Government Budget website at: http://www.budget.gov.au.

USER GUIDE TO THE PORTFOLIO BUDGET STATEMENTS

USER GUIDE

The purpose of the Department of Parliamentary Services (**DPS**) 2010-11 Portfolio Budget Statements (PB Statements) is to inform Senators and Members of Parliament of the proposed allocation of resources to the department. The department receives resources from the annual appropriations acts and revenue from other sources.

A key role of the PB Statements is to facilitate the understanding of proposed annual appropriations in Appropriation [Parliamentary Departments] Bill No. 1 2010-11. In this sense the PB Statements are Budget related papers and are declared by the Appropriation Acts to be 'relevant documents' to the interpretation of the Acts according to section 15AB of the *Acts Interpretation Act 1901*.

The PB Statements provide information, explanation and justification to enable Parliament to understand the purpose of each outcome proposed in the Bills.

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DEPARTMENTAL OVERVIEW

DEPARTMENTAL OVERVIEW

DEPARTMENTAL RESPONSIBILITIES

The Department of Parliamentary Services (DPS) provides direct support to the Australian Parliament. The department reports to the Presiding Officers of the Parliament (the Speaker of the House of Representatives, Mr Harry Jenkins MP and the President of the Senate, Senator the Hon John Hogg).

DEPARTMENTAL SERVICES

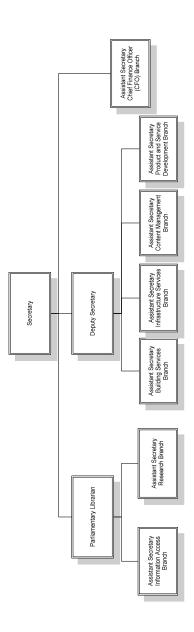
DPS provides a diverse range of services to Senators, Members, other building users and the general public, including:

- library and research services;
- parliamentary records services;
- security services;
- information and communication technology services;
- visitor services, including management of The Parliament Shop and guide service;
- building support services, including building maintenance, landscape and artwork services;
- catering, health and recreation, cleaning and other housekeeping services; and
- corporate services to DPS.

DEPARTMENTAL SENIOR MANAGEMENT STRUCTURE

Figure 1 shows the DPS senior management structure.

Figure 1: Department of Parliamentary Services Senior Management Structure



PORTFOLIO RESOURCES

Table 1 shows the total new resources provided to DPS in the 2010-11 budget year, by agency.

Table 1: Department of Parliamentary Services resource statement — Budget estimates for 2010-11 as at Budget May 2010

Departmental Resources

| | Appropriation | Receipts | Total |
|-----------------------------|-----------------------------|------------------------------|---------|
| | (Parliamentary Departments) | | |
| | Bill No. 1 | | |
| | \$m | \$m | \$m |
| DPS | | | |
| Administered appropriations | 28,383 | 0 | 28,383 |
| Departmental appropriations | 150,788 | 6,154 | 156,942 |
| Total: | 179,171 | 6,154 | 185,325 |
| | | | |
| | | Resources available for DPS: | 185,325 |

Department of Parliamentary Services

Agency resources and planned performance

DEPARTMENT OF PARLIAMENTARY SERVICES

Section 1: Agency overview and resources

1.1 STRATEGIC DIRECTION STATEMENT

The mission of the Department of Parliamentary Services (DPS) is: To serve the Australian people by supporting the Parliament and caring for Parliament House.

DPS achieves its mission by delivering the range of services listed under our five programs.

In addition to the "specific deliverables" listed in these PB Statements for each of the programs, DPS has the following priorities for 2010/11 and future years:

- improving information access for the Parliament and for the people of Australia, using a wide range of IT initiatives—many of these initiatives will also have productivity benefits;
- improving building security;
- improving the overall environmental performance of Parliament House; and
- developing our staff, with emphasis on leadership, customer focus and dealing with change.

A key enabler for these priorities is a significant capital investment program for 2010-11 and 2011-12, which will include:

- completing digitisation of Hansard records;
- digitising much of our ageing Broadcast records to improve access and ensures the preservation of these records;
- completion of a new Parliament House web site, which will facilitate greater visitor access, as well as access by business users;
- completing replacement of ageing Chamber and Committee broadcast cameras and associated robotics;
- replacing much of the old Parliamentary Computing Network to ensure compatibility with whole-of-Government networks, and the internet;
- implementing a wide range of security works;
- replacing and upgrading of ageing cooling equipment for Parliament House;
 and
- improving pedestrian lighting and car park lighting, thus improving safety and reducing energy consumption.

Notwithstanding this significant investment program, for 2010/11, a major challenge for DPS will be to maintain high quality day-to-day services to the Senate and House of Representatives against a background of continuing "operating budget" restraints. Increases in funding for normal DPS operations will be below CPI increases, and various cost reduction actions will be required. Other factors contributing to budgetary pressures include:

- the need to be flexible and responsive to changes in the security environment;
- increased demand for access to and support for the latest information and communication technologies; and
- further Gershon ICT savings.

1.2 AGENCY RESOURCE STATEMENT

Table 1.1 shows the total resources from all sources. The table summarises how resources will be applied by outcome and by administered and departmental classification.

Table 1.1 Department of Parliamentary Services Resource Statement - Budget estimates 2010-11 as at Budget May 2010

| | Estimate | Proposed | Total | Actual |
|--|--------------|-----------|----------|----------------------------|
| | of prior | at Budget | Estimate | Available |
| | year amounts | | | Appropriation ⁷ |
| | available in | | | |
| | 2010-11 | 2010-11 | 2010-11 | 2009-10 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Ordinary Annual Services ¹ | | | | |
| Departmental appropriations ³ | | | | |
| Prior year Departmental appropriation ² | 0 | 0 | 0 | 0 |
| Departmental appropriations | 12,372 | 148,850 | 161,222 | 90,994 |
| s31 Relevant agency receipts ⁴ | 0 | 6,154 | 6,154 | 6,027 |
| Total | 12,372 | 155,004 | 167,376 | 97,021 |
| Other services ⁵ | | | | |
| Departmental non-operating | | | | |
| Equity injections | 0 | 1,938 | 1,938 | 0 |
| Administered non-operating Administered Assets and | | | | |
| Liabilities | 14,473 | 28,383 | 42,856 | 11,780 |
| Total other services | 14,473 | 30,321 | 44,794 | 11,780 |
| Total Available Annual | | | | |
| Appropriations | 26,845 | 185,325 | 212,170 | 108,801 |
| Special Accounts ⁶ | | | | |
| Opening balance | 0 | 0 | 0 | 0 |
| Non-Appropriation receipts to | | | | |
| Special Accounts | 0 | 0 | 0 | 0 |
| Total Special Accounts | 0 | 0 | 0 | 0 |
| Total resourcing | 26,845 | 185,325 | 212,170 | 108,801 |

¹Appropriation (Parliamentary Departments) Bill No.1 2010-11

Reader note: All figures are GST exclusive.

²Estimated adjusted balance carried from previous year for annual appropriations

³Includes an amount of \$46.805m in 2010-11 for the departmental capital budget (DCB-refer to table 3.2.5 for further details). For accounting purposes this amount has been designated as 'contributions by owners'

⁴s31 Relevant Agency receipts - estimate

⁵Appropriation (Parliamentary Departments) Bill No.1 2010-11

⁶Estimated opening balance for special accounts. For further information on special accounts see Table 3.1

⁷The 2009-10 departmental appropriation has been reduced by \$27.232m as a direct result of the introduction of net cash appropriation arrangements.

1.3 BUDGET MEASURES

Budget measures relating to the Department of Parliamentary Services are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2 DPS 2010-11 Budget Measures

| | Program | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|--|---------|---------|---------|---------|---------|---------|
| | | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Expense measure | | | | | | |
| Parliament House security - upgrade | | | | | | |
| Departmental expenses Operation Sunlight - development of policies by non-Government parties | 2.1 | 0 | 633 | 755 | 769 | 777 |
| Departmental expenses | 1.1 | 0 | 500 | 0 | 0 | 500 |
| Total | | 0 | 1,133 | 755 | 769 | 1,277 |
| | | | | | | |
| Capital measure | | | | | | |
| Parliament House security - upgrade | | | | | | |
| Administered capital | 5 | 0 | 16,392 | 0 | 0 | 0 |
| Departmental capital | 2.1 | 0 | 1,938 | 0 | 0 | 0 |
| Total | | 0 | 18,330 | 0 | 0 | 0 |

Prepared on a Government Financial Statistics (fiscal) basis.

The Government has agreed to provide funding to upgrade physical security at Parliament House and to enhance the capacity of the Parliamentary Library to assist non-Government parties in developing policies in the lead up to Federal elections.

Section 2: Outcomes and planned performance

2.1 OUTCOMES AND PERFORMANCE INFORMATION

Parliamentary outcomes are the intended results, impacts or consequences of actions by the Parliament on the Australian community. Commonwealth programs are the primary vehicle by which parliamentary agencies achieve the intended results of their outcome statements. Parliamentary agencies are required to identify the programs which contribute to parliamentary outcomes over the Budget and forward years.

The outcome for the Department of Parliamentary Services (DPS) is described below, together with its related programs, specifying the performance indicators and targets used to assess and monitor the performance of the department in achieving parliamentary outcomes.

Outcome: Occupants of Parliament House are supported by integrated services and facilities, Parliament functions effectively and its work and building are accessible to the public

Outcome Strategy

The Department of Parliamentary Services has one Outcome and the outcome strategy is included in the Strategic Direction statement on page 11.

Outcome Expense and Resource Statement

Table 2.1 provides an overview of the total expenses for the DPS outcome by program.

Outcome Expense and Resource Statement

Table 2.1 provides an overview of the total expenses for outcome by program.

Table 2.1: Budgeted Expenses and Resources for Outcome

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as parliamentary priorities change.

| Outcome: Occupants of Parliament House are supported by | 2009-10 Estimated | 2010-11 Estimated |
|---|----------------------|----------------------|
| integrated services and facilities, Parliament functions | actual | expenses |
| effectively and its work and building are accessible to the | expenses | |
| public | \$'000 | \$'000 |
| Administered appropriations | 44.700 | 20.202 |
| Asset replacement (Parl. Appropriation Bill No. 1) | 11,780 | 28,383 |
| Administered expenses | 00.400 | 00.000 |
| Expenses not requiring appropriation in the Budget year | 20,406 | 20,609 |
| Total Administered Expenses | 20,406 | 20,609 |
| Program1 - Library Services | | |
| Program1.1 - Research Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 11,723 | 11,768 |
| Revenues from independent sources (s.31) | 0 | 0 |
| Expenses not requiring appropriation in the Budget year | 0 | 525 |
| Subtotal for Program1.1 | 11,723 | 12,293 |
| Program1.2 - Information Access Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 10,385 | 9,779 |
| Revenues from independent sources (s.31) | 0 | 0 |
| Expenses not requiring appropriation in the Budget year | 0 | 667 |
| Subtotal for Program1.2 | 10,385 | 10,446 |
| Subtotal for Program1 | 22,108 | 22,739 |
| Program2 - Building and Occupant Services | | |
| Program2.1 - Security Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 31,484 | 28,285 |
| Revenues from independent sources (s.31) | 420 | 421 |
| Expenses not requiring appropriation in the Budget year | 0 | 3,931 |
| Subtotal for Program2.1 | 31,904 | 32,637 |
| Program2.2 - Facilities Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 1,723 | 1,477 |
| Revenues from independent sources (s.31) | 3,043 | 3,163 |
| Expenses not requiring appropriation in the Budget year | 0 | 267 |
| Subtotal for Program2.2 | 4,766 | 4,907 |
| Subtotal for Program2 | 36,670 | 37,544 |
| _ | - | |

Table 2.1: Budgeted Expenses and Resources for Outcome (continued)

| Table 2.1. Dudgeted Expelises and Nesources for | outcome (coi | illiu c uj |
|--|--------------------|-----------------------|
| | 2009-10 | 2010-11 |
| | Estimated | Estimated |
| | actual expenses | expenses |
| Program3 - Infrastructure Services | \$'000 | \$'000 |
| Program3.1 - Building Infrastructure Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 26,002 | 25,015 |
| Revenues from independent sources (s.31) | 143 | 143 |
| Expenses not requiring appropriation in the Budget year | 0 | 1,144 |
| Subtotal for Program3.1 | 26,145 | 26,302 |
| Program3.2 - IT Infrastructure Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 19,429 | 10,135 |
| Revenues from independent sources (s.31) | 2,014 | 2,019 |
| Expenses not requiring appropriation in the Budget year | 0 | 9,331 |
| Subtotal for Program3.2 | 21,443 | 21,485 |
| Subtotal for Program3 | 47,588 | 47,787 |
| Program4 - Parliamentary Records Service | | |
| Program4.1 - Broadcasting Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 6,468 | 6,010 |
| Revenues from independent sources (s.31) | 407 | 408 |
| Expenses not requiring appropriation in the Budget year | 0 | 498 |
| Subtotal for Program4.1 | 6,875 | 6,916 |
| Program4.2 - Hansard Services | | |
| Departmental Expenses | | |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 10,951 | 9,576 |
| Revenues from independent sources (s.31) | 0 | 0 |
| Expenses not requiring appropriation in the Budget year | 0 | 1,431 |
| Subtotal for Program4.2 | 10,951 | 11,007 |
| Subtotal for Program4 | 17,826 | 17,923 |
| Outcome 1 Totals by appropriation type | | |
| Administered appropriations | 00.400 | 00.000 |
| Expenses not requiring appropriation in the Budget year Departmental Expenses | 20,406 | 20,609 |
| Ordinary Annual Services (Parl. Appropriation Bill No. 1) | 118,165 * | 102,045 |
| Revenues from independent sources (s.31) | 6,027 | 6,154 |
| Expenses not requiring appropriation in the Budget year | 0 | 17,794 |
| Total expenses for Outcome | 144,598 | 146,602 |
| | | |
| | 2009-10 | 2010-11 |
| Average staffing level (number) | 755 | 735 |

^{*} The introduction of net cash funding under Operation Sunlight required \$27.232m of anticipated unspent depreciation funding at 30 June 2010 to be extinguished. The 2009-10 actual appropriation was reduced by this amount from \$118.165m to \$90.933m. Departmental expenses are expected to remain at the original budget estimate so the original appropriation figure is shown here.

Contributions to Outcome 1

Program 1: Library Services

Program objective

1.1: Research services

 Research services provided to the Parliament include responding to requests from individual clients for information and research services, and the production of general distribution briefs and publications.

1.2: Information access services

- The provision of information services to the Library's clients includes:
 - acquiring and providing access to information resources in the collection and the Library catalogue;
 - selecting, processing and indexing material for library and media databases in ParlInfo; and
 - publishing print and electronic works of DPS, including the web sites and the Library's catalogue.

Program expenses

| Program 1 | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|---|---------|---------|---------|---------|---------|
| C | Revised | Budget | Forward | Forward | Forward |
| ('000) | budget | | year 1 | year 2 | year 3 |
| Annual Departmental Expenses: | | | | | |
| Library Services | 22,108 | 21,547 | 21,381 | 21,666 | 22,518 |
| Expenses not requiring appropriation in | | | | | |
| the budget year | 0 | 1,192 | 1,130 | 1,175 | 1,162 |
| Total Departmental Expenses | 22,108 | 22,739 | 22,511 | 22,841 | 23,680 |

| Program Deliverables | | | | | |
|--|---|---|---|--|---------------------------|
| Program 1 Deliverables | | | | | |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | Revised | Budget | Forward | Forward | Forward |
| Deliverables | budget | ŭ | year 1 | year 2 | year 3 |
| 1.1 Research services | <u>_</u> | | | | |
| Individual client requests | | of primary clied | | | |
| | 100% | 100% | | | |
| | Number of it | ndividual clien | t requests. | | |
| | 16,000 | 15,000 | | | |
| Self-service requests | publications | online uses of , including the efs and Public | Parliamenta | ary Handboo | k and |
| | 6,000,000 | 5,000,000 | | | |
| General Briefs and Publications | | Seneral Briefs | and Publica | itions produc | ed. |
| | 220 | 220 | | ' | |
| Client training and seminars | _ | at training cou | urses and ev | ents (eg Vita | al Issues |
| Cost of research services | 500 600 Average cost per individual client request. Average cost per self-service client request. Total cost of program 1.1. | | | | |
| | | | | | |
| Program 1 Deliverables | 2000 40 | 0040 44 | 0044.40 | 0040.40 | 2042.47 |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| Deliverables | Revised | Budget | Forward | Forward | Forward |
| | budget | | year 1 | year 2 | year 3 |
| 1.2 Information access services Material added to Library databases | Monitoring S | ems added to Service and to | | | Media |
| | 140,000 | 140,000 | | | |
| Material added to Library collection | Number of r Library's cat | new titles (boo alogue. | ks and seria | ls) added to | the |
| | 4,200 | 3,800 | | | |
| | D | f 1211 /1 1 | | A 1 - 1 11 1 | |
| | collection av | of titles (book ailable to clie | nts online in | full text. | 5 |
| | collection av | ailable to clie | nts online in | full text. | S |
| | collection av 30% Use of the c the collectio | of titles (book vailable to clies 30% ollections and n, radio and te ledia Monitorii | nts online in I databases, elevision pro | full text. including loagrams from | ans from the |
| Use of the Library's collection and databases | collection av 30% Use of the c the collectio Electronic M databases. | yailable to clied 30% ollections and n, radio and te ledia Monitoria | nts online in I databases, elevision pro | full text. including loagrams from | ans from the |
| Use of the Library's collection and databases Cost of information access services | collection av 30% Use of the c the collectio Electronic M databases. 3,800,000 | ailable to clied 30% ollections and n, radio and te | nts online in I databases, elevision pro ng Service, a | full text. including loagrams from Par | ans from the Illnfo |

Program Key Performance Indicators

Program 1 Key Performance Indicators

| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|-----------------|---------|---------|---------|---------|---------|
| Key Performance | Revised | Budget | Forward | Forward | Forward |
| Indicators | budget | Target | year 1 | year 2 | year 3 |

1.1 Research services

Client satisfaction with requests and general briefs and publications (GBPs)

High level of client satisfaction

90% 90%

Client service delivered to timeliness.

95% 95%

Number of complaints from clients.

1.2 Information access services

Client satisfaction with information access services

High level of client satisfaction

90% 90%

New titles (books and serials) added to the Library's catalogue within timeliness service standard (target: 90%).

DE0/ DE0/

New items added to the Library's Electronic Media Monitoring Service and the ParlInfo newspaper clippings database within timeliness service standard

95% 95%

Number of complaints from clients.

Program 2: Building and Occupant Services

Program objective

2.1 Security services

 Provision of security and emergency services to occupants of, and visitors to, Parliament House.

2.2 Facilities services

 Provision of facilities management, health and wellbeing services and visitor services to occupants of, and visitors to, Parliament House.

Program Expenses

| Program 2 | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|--|----------------|---------|-------------------|-------------------|-------------------|
| ('000) | Revised budget | Budget | Forward year 1 | Forward year 2 | Forward year 3 |
| Annual Departmental Expenses: Building and Occupant Services | 36,670 | 33,346 | 33,877 | 34,328 | 34,850 |
| Expenses not requiring appropriation in the budget year | 0 | 4,198 | 3,981 | 4,140 | 4,095 |
| Total Departmental Expenses | 36,670 | 37,544 | 37,858 | 38,468 | 38,945 |

| Program Deliverables | | | | | | |
|--|---|--------------|---------------|------------|----------|--|
| Program 2 Deliverables | | | | | | |
| - | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| | Revised | Budget | Forward | Forward | Forward | |
| Deliverables | budget | | year 1 | year 2 | year 3 | |
| 2.1 Security services Extent to which security procedures are followed | Percentage of reported security incidents dealt with in accordance with agreed procedures (target: 100%). | | | | | |
| Validation of security procedures | The extent to w 100%). | hich each va | alidation was | successful | (target: | |
| | Percentage of security validation program achieved (target: 100%). | | | | | |
| Security incidents | Number of reported security incidents. | | | | | |

| Brogram 2 Deliverables | | | | | | |
|---|---|---|--|---|--------------------------------|--|
| Program 2 Deliverables | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| | Revised | Budget | Forward | Forward | Forward | |
| Deliverables | budget | | year 1 | year 2 | year 3 | |
| 2.1 Security services Number of security services | Number of hours of internal guarding (PSS). Number of hours of external guarding (AFP-UP). Number of parliamentary functions requiring additional security resources. Number of non-parliamentary functions requiring additional security resources. Number of official visits requiring additional security resources. Number of scheduled emergency evacuation exercises completed. | | | | | |
| Cost of security services | Staff costs for: a) internal guarding (PSS); b) external guarding (AFP-UP); c) additional PSS guarding for parliamentary functions; d) additional PSS guarding for non-parliamentary functions; and e) additional PSS or AFP-UP guarding for official visits. Direct costs of Pass Office operations. Total cost of program 2.1. | | | | | |
| Program 2 Deliverables | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| | Revised | Budget | Forward | Forward | Forward | |
| Deliverables | budget | J | year 1 | year 2 | year 3 | |
| 2.2 Facilities services Facilities management | Number of Par | liamentary | functions supp | ported by Fa | cilities | |
| | Management. Number of Off Number of nor Management. Number of Par functions held Total number of non-Parliamen Number of cor Parliamentary | n-Parliamen diamentary at Parliame of catered a tary functio atracted labo | tary functions and non-Parliant House. nd non-caterens held at Par | supported by amentary cated and Parliament diament House | y Facilities ered tary and se. | |
| Nurses Centre | Number of inci aid) managed | by the Nurs | es Centre. | 0 1 | | |
| | Number of vac program (targe | | elivered under | r influenza va | ccination | |
| Health and Recreation Centre | Number of me a) Senators ar | d Members | (target: 60); | | | |
| | b) staff of Sensc) others (target | | embers (targe | et: 16); and | | |
| | Classes condu a) total numbe b) total numbe c) total numbe | r of classes r of places i | n classes (tar | get: 5,300); a | | |
| Community engagement with Parliament House | Total number of | | | , 5 , ,,,,, | • | |

| Program 2 Deliverables | | | | | | |
|-----------------------------|---|---|---|--|----------------|--|
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| Deliverables | Revised budget | Budget | Forward | Forward | Forward year 3 | |
| | buaget | | year 1 | year 2 | year 3 | |
| 2.2 Facilities services | Total numb | or of goneral (| (aublia) taura s | andustad | | |
| | 2.190 | 2.190 | (public) tours o | onducted. | | |
| | , | , | ours conducted | 4 | | |
| | 3,100 | 3,100 | ars corrected | ٠. | | |
| | , | - | ours conducte | d. | | |
| | 400 | 400 | | | | |
| | Total numb | er of paid tour | s conducted. | | | |
| | 35 | 35 | | | | |
| | Total number of participants in general (public) tours. Total number of participants in school tours. Total number of participants in special tours. Total number of participants in paid tours. Total number of participants in Garden tours. Total number of filming and photographic requests processed. | | | | | |
| Parliament Shop customers | Total numb 256,000). | er of visitors to | o the Parliame | ent Shop (targ | et: | |
| | Total numb 57,000). | er of purchase | es from the Pa | rliament Shop | o (target: | |
| Cost of facilities services | Gross reversible Gross | nue from non- nue from: allery licensee contractors; a ensees. nt fee paid to htre: Direct cos Recreation Co House Guides ceived from pa Shop: Revenu | nd catering contrasts. entre: Net cosses services: Net aid tours). ue (target: \$1.5 fit (target: \$1.5 | ons. actor(s). ts (direct cost t costs (direct | costs less | |

Program Key Performance Indicators

Program 2 Key Performance Indicators

| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | | | |
|-------------------------|---|---|---|-----------------|---------|--|--|--|
| Key Performance | Revised | Budget | Forward | Forward | Forward | | | |
| Indicators | budget | Target | year 1 | year 2 | year 3 | | | |
| 2.2 Facilities services | | | | | | | | |
| Customer satisfaction | facilities con sanitary ser Number of c | tracts for cate vices. complaints ab | upant and/or u ering, cleaning out facilities co I sanitary serv | g, pest control | and | | | |
| Visitor satisfaction | Number of o | cleaning, pest control and sanitary services. Number of complaints about Guide services. Number of complaints about the Parliament Shop. Number of complaints about facilities contracted for catering, cleaning pest control and sanitary services. | | | | | | |

Program 3: Infrastructure Services

Program objective

- 3.1 Building infrastructure services
- The provision of building and security infrastructure, maintenance services and landscape services and customer support for these services.
- 3.2 IT infrastructure services
- The provision and maintenance of information technology, broadcasting and telecommunications infrastructure, and customer support for these services.

Program Expenses

| Program 3 | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|---|----------------|---------|-------------------|-------------------|-------------------|
| ('000) | Revised budget | Budget | Forward year 1 | Forward year 2 | Forward year 3 |
| Annual Departmental Expenses: Infrastructure Services | 47,588 | 37,312 | 37,905 | 38,409 | 38,971 |
| Expenses not requiring appropriation in the budget year | 0 | 10,475 | 9,934 | 10,330 | 10,218 |
| Total Departmental Expenses | 47,588 | 47,787 | 47,839 | 47,839 | 49,189 |

| Program Deliverables | | | | | | |
|---|--|----------------------------|---------------|---------|---------|--|
| Program 3 Deliverables | | | | | | |
| - | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| | Revised | Budget | Forward | Forward | Forward | |
| Deliverables | budget | | year 1 | year 2 | year 3 | |
| 3.1 Building infrastructure services Performance of security systems | Scheduled availability of operational systems: a) card management system (target: 100%); b) radio communications equipment (target: 100%); c) x-ray equipment/walk-through metal detection (target: 95%); d) CCTV system (target: 98%); e) electronic door locks (target: 99.8%); and f) alarms (target: 99.9%). | | | | | |
| Managing the potential impact on the environment | Electricity co | | | | | |
| | 84,586 Gj Gas consum | 80,987 Gj ption. | | | | |
| | 40,844 Gj Greenhouse | 39,106 Gj gas emissions | s (tonnes CO2 | 2). | | |
| | 21,733 | 20,160 | | | | |

Program 3 Deliverables

| Flogram 3 Denverables | | | | | | | |
|--|---|--|------------------|----------------|---------|--|--|
| • | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | | |
| | Revised | Budget | Forward | Forward | Forward | | |
| Deliverables | budget | | year 1 | year 2 | year 3 | | |
| | Water consumption: Total; 186,650kL 182,535kL a) landscape water consumption; and b) building water consumption. | | | | | | |
| | | | | | | | |
| | Waste recycled as a percentage of total waste generated. | | | | | | |
| | 46% 47% Waste volume reduced as a percentage of total waste generated. | | | | | | |
| Malata and a fallant and building | | 4.25% | | | | | |
| Maintenance of plant and building fabric | Percentage (| of planned mai | intenance ach | ieved (tarnet | 85%) | | |
| Maintenance help desk requests | Total numbe | • | interiarioe aori | ilovou (targot | 0070). | | |
| Cost of maintenance | | tenance costs | reduced by 1 | .25% from pr | evious | | |
| Cleaning costs under contracts: | b) industrial | eaning costs; cleaning costs ditional labour | | ction set up). | | | |
| Cost of energy | Total energy | | (| , | | | |
| Cost of water | Total water of Cost of wate Cost of wate | r: \$/ha landsca | ape. | | | | |
| Cost of building infrastructure services | Total cost of | program 3.1. | | | | | |

Program 3 Deliverables

| Deliverables | budget | | year 1 | year 2 | year 3 |
|--------------|---------|---------|---------|---------|---------|
| | Revised | Budget | Forward | Forward | Forward |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |

3.2 IT infrastructure services

High level of critical systems availability

The total time that critical systems are unavailable during scheduled service hours, and critical system availability expressed as a percentage of scheduled services hours:

- a) information technology infrastructure (computing services) (100% availability);
- b) information technology infrastructure (network) (100% availability);
- c) broadcast support infrastructure (100% availability); and
- d) telecommunications infrastructure (100% availability).

Program 3 Deliverables

infrastructure

Cost of IT infrastructure services

| _ | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
|--------------|---------|---------|---------|---------|---------|
| | Revised | Budget | Forward | Forward | Forward |
| Deliverables | budget | | year 1 | year 2 | year 3 |

3.2 IT infrastructure services

- Critical systems are defined as: a) House of Representatives applications:
 - Chamber applications; and Table Office applications;
- b) Senate applications:
- Chamber applications; and Table Office applications; c) Hansard applications; d) OneOffice;

- e) Building Management System (BMS); f) Parliamentary Computing Network (PCN);
- g) home servers; h) printer servers;
- i) e-mail;j) sound reinforcement;
- k) ParlInfo; and
- I) DPS applications:
 SAP; and
 CHRIS21.

| Timeliness of incident resolution | Percentage of support requests resolved within service standards as follows (target: 95%): a) immediate priority – response 15 minutes, resolution 2 hours; b) high priority – response 30 minutes, resolution 4 hours; c) medium priority – response 30 minutes, resolution 8 hours; and d) as agreed – response 60 minutes, resolution as agreed. |
|-------------------------------------|---|
| Support services | Number of support services, by category: a) support desk calls; b) training services; c) consultations; d) total number of registered users on Parliamentary Computing Network (PCN); e) amount of storage under management; f) emails transmitted across Internet; g) external web accesses from PCN; h) number of telephone calls made; and i) number of facsimiles sent. |
| Volume of IT services required | Number and percentage change in registered users supported on the PCN. |
| Cost of IT support infrastructure | Cost per registered user. |
| Cost of broadcasting infrastructure | Cost of broadcast hour. |
| Cost of telecommunications | Total costs. |

Total cost of program 3.2.

Program Key Performance Indicators

Program 3 Key Performance Indicators

| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | | |
|--|---|----------------------------------|---------|---------|---------|--|--|
| Key Performance | Revised | Budget | Forward | Forward | Forward | | |
| Indicators | budget | Target | year 1 | year 2 | year 3 | | |
| 3.1 Building infrastructure services Extent to which building condition is maintained | Building Condition Index – the current condition of the building fabric of Parliament House, expressed as a percentage of the original condition (target: 89-92%). | | | | | | |
| Extent to which landscape condition is maintained | Landscape Condition Index – the current condition of the landscape surrounding Parliament House expressed as a percentage of the total possible condition (target: 90%). | | | | | | |
| Condition and ageing of engineering systems | Engineering Systems Condition Index – the current operation and condition of the engineering systems in Parliament House against the expected decline of those systems through their life cycles (target: 90%). | | | | | | |
| 3.2 IT infrastructure services Customer satisfaction | 0 | f user satisfad user complain | | | | | |

Program 4: Parliamentary Records Service

Program objective

- 4.1 Broadcasting services
- Production of an audio-visual record of proceedings of Parliament (including committees) available for broadcasting and archiving.
- 4.2 Hansard services
- Provision of timely and accurate Hansard record of parliamentary proceedings (including committees)

| Program Expenses | | | | | |
|---|---|-------------------|--------------------|--------------------|--------------------|
| Program 4 | 2009-10 Revised | 2010-11 Budget | 2011-12 Forward | 2012-13 Forward | 2013-14 Forward |
| ('000) | budget | | year 1 | year 2 | year 3 |
| Annual Departmental Expenses: Parliamentary Records Service | 17,826 | 15,994 | 16,248 | 16,464 | 16,714 |
| Expenses not requiring appropriation in the budget year | 0 | 1,929 | 1,829 | 1,902 | 1,881 |
| Total Departmental Expenses | 17,826 | 17,923 | 18,077 | 18,366 | 18,595 |
| Program Deliverables | | | | | |
| Program 4 Deliverables | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| Deliverables | Revised budget | Budget | Forward year 1 | Forward year 2 | Forward year 3 |
| 4.1 Broadcasting services Broadcasting services | Hours of material captured on audio-visual record, by category: a) chambers; b) committees (ACT hearings); and c) committees (interstate hearings). Number of other productions. Number of audio-visual services. Number of master control services. Number of requests for extracts of parliamentary broadcast material. | | | | |
| Cost of broadcasting services | material. Cost per hour of material captured on audio-visual record, by category: a) chambers; b) committees (ACT hearings); and c) committees (interstate hearings). Cost of other productions. Cost recovery from other productions. Total cost of program 4.1. | | | | ecord, by |

| Program 4 Deliverables | | | | | | |
|---|---|-----------------------------------|-----------------------------|----------------|---------|--|
| . rogram . Dontorables | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| | Revised | Budget | Forward | Forward | Forward | |
| Deliverables | budget | | year 1 | year 2 | year 3 | |
| 4.2 Hansard services Accuracy of transcription | a) chambersb) committe | es. | ustomers: ors per 100 pa | ages transcrik | ped). | |
| Timeliness of transcription | Percentage of transcripts delivered for chambers within the following standards: a) individual draft speeches – two hours after speech finishes; b) electronic proof Hansard reports – within three hours after House rises; c) hard copy proof Hansard reports – available in Parliament House by 8.30am the following sitting day; d) electronic official Hansard – 15 non sitting working days following the last sitting day in the week; and e) hard copy official Hansard – delivered to publisher within 15 non sitting working days following the last sitting day in the week. (target: 95%) | | | | | |
| | Percentage of transcripts delivered for committees within the following standards: a) within 24 hours; b) 1-3 days; c) 3-5 days; and d) over 5 days. (target: 95%). | | | | | |
| Transcription services | above) are not | negotiated wit nours transcrib | O ,. | ssistant, Com | ` ' | |
| Questions on Notice | | pages of answ n Writing in pr | ers to Question of Hansard. | ons on Notice | or | |
| Cost of Hansard services | a) chambersb) committec) committe | | hearings). | | | |

Program Key Performance Indicators

Program 4 Key Performance Indicators

| Key Performance | Revised | Budget | Forward | Forward | Forward |
|-----------------|---------|---------|---------|---------|---------|
| Indicators | budget | Target | year 1 | year 2 | year 3 |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |

4.1 Broadcasting servicesCustomer satisfaction

High level of customer satisfaction. Number of customer complaints.

4.2 Hansard services Customer satisfaction High level of customer satisfaction. Number of customer complaints.

Program 5: Parliament House Works Programs

Program objective

Plan, develop and deliver into service:

- a building works program; and
- an artworks conservation and development program.

These programs are to support the operation of Parliament into the future, while at the same time preserving the design integrity of the architecture, engineering systems, art and landscape that make up Parliament House.

Program Appropriation

| Program 5 ('000) | 2009-10 Revised budget | 2010-11 Budget | 2011-12 Forward year 1 | 2012-13 Forward year 2 | 2013-14 Forward year 3 |
|--|------------------------------|-------------------------|------------------------------|------------------------------|------------------------------|
| Annual administered expenses: Parliament House Works Programs Administered non-operating: Administered Asset and Liabilities | 11,780 | 28,383 | 12,243 | 12,475 | 12,712 |
| Expenses not requiring appropriation in the budget year Total Administered Expenses | 20,406 20,406 | 20,609 20,609 | 20,929 20,929 | 21,066 21,066 | 21,181 21,181 |

| Program 5 Deliverables | | | | | |
|------------------------|---------|---------|---------|---------|---------|
| - | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | Revised | Budget | Forward | Forward | Forward |
| Deliverables | budget | | year 1 | year 2 | year 3 |

| Deliverables | budget | | year 1 | year 2 | year | |
|--|---|---------------------------------|-------------------------------------|--------------|----------|--|
| Parliament House Works Programs Extent to which building projects meet agreed objectives | | | that a project I es (target: 100 | | | |
| Extent to which building projects are completed on time | Projects are delivered to agreed timetables (target: 100% of projects). | | | | | |
| Extent to which art collection is developed | (target: 100 | | oroved by Art A | Advisory Com | mittee | |
| Extent to which art collection is conserved | Number of a | art works rece | iving preserva | tion. | | |
| Extent to which building projects are completed on budget | Projects are 100%). | completed w | rithin approved | total budget | (target: | |
| Extent to which administered funds are expended on building projects | Cost of build | ding projects. | | | | |
| Extent to which administered funds are expended on the art collection | | vorks preserv collection dev | | | | |

| Program Key Performance Ind | licators | | | | | |
|--|----------|---------|---------|---------|---------|--|
| Program 5 Key Performance Indicator | s | | | | | |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | |
| Key Performance | Revised | Budget | Forward | Forward | Forward | |
| Indicators | budget | Target | year 1 | year 2 | year 3 | |
| Parliament House Works Programs Extent to which design integrity is preserved Design Integrity Index – the current design features of Parliament House and surrounds, expressed as a percentage of the original design intent (target: 90%). | | | | | | |

Section 3: Explanatory tables and budgeted financial statements

Section 3 presents explanatory tables and budgeted financial statements which provide a comprehensive snapshot of agency finances for the 2010-11 budget year. It explains how budget plans are incorporated into the financial statements and provides further details of the reconciliation between appropriations and program expenses, movements in administered funds, special accounts and government indigenous expenditure.

3.1 EXPLANATORY TABLES

3.1.1 Movement of administered funds between years

Administered funds can be provided for a specified period, for example under annual Appropriation Acts. Funds not used in the specified period are subject to review by the Minister for Finance and Deregulation, and may be moved to a future period, in accordance with provisions in legislation. The DPS administered appropriation is provided as Asset and Liability appropriations and funds do not lapse. DPS has no need to apply for any approvals to move administered funds.

3.1.2 Special Accounts

Special Accounts provide a means to set aside and record amounts used for specified purposes. Special Accounts can be created by a Finance Minister's Determination under the FMA Act or under separate enabling legislation. Table 3.1.2 shows the expected additions (receipts) and reductions (payments) for each account used by DPS.

Table 3.1.2 Estimates of special account flows and balances

| | | Opening | | | | Closing |
|---|---------|---------|----------|----------|-------------|---------|
| | | balance | Receipts | Payments | Adjustments | balance |
| | | 2010-11 | 2010-11 | 2010-11 | 2010-11 | 2010-11 |
| | | 2009-10 | 2009-10 | 2009-10 | 2009-10 | 2009-10 |
| | Outcome | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Service for Other Governments and Non- | | | | | | |
| Agency Bodies (D) | DPS01 | 0 | 0 | 0 | 0 | 0 |
| | | 0 | 0 | 0 | 0 | 0 |
| Total special accounts | | | | | | |
| 2010-11 Budget estimate | | 0 | 0 | 0 | 0 | 0 |
| | | | | | | |
| Total special accounts | | | | | | |
| 2009-10 estimate actual | | 0 | 0 | 0 | 0 | 0 |

⁽D) = Departmental

3.1.3 Australian Government Indigenous Expenditure

The 2010-11 Australian Government Indigenous Statement is not applicable because the Department of Parliamentary Services has no indigenous specific expenses.

3.2 BUDGETED FINANCIAL STATEMENTS

All figures are prepared on Australian Accounting Standards basis.

3.2.1 Analysis of budgeted financial statements

Changes resulting from net cash arrangements

Net cash appropriation arrangements have been implemented as part of the Operation Sunlight reform agenda to increase budget transparency and accountability. The principle behind these new arrangements is to release funds to agencies as and when they are needed.

Net cash appropriation arrangements for DPS involve the cessation of funding for depreciation and amortisation expenses. Funding for these expenses has been replaced with a Departmental Capital Budget (DCB). The Capital Budget Statement (table 3.2.5) separately identifies the new DCB funding stream as well as assets purchased through equity injections.

The Comprehensive Income Statement (showing net cost of services attributable to DPS) has also changed as a result of the net cash arrangements. A new equity statement and a reconciliation for the capital budget statement have also been introduced.

Departmental appropriation and results

As a direct result of the introduction of the net cash appropriation arrangements DPS is reporting a loss for 2009-10 equivalent to the estimated unspent depreciation funding as at 30 June 2010. This amount was estimated at \$27.232m and has been extinguished from the 2009-10 appropriation. For the 2010-11 budget year and onwards, DPS will be reporting a loss equal to the depreciation and amortisation charge for the year.

Looking to the future, the DPS operational budget is subject to the same adjustments as the majority of APS agencies. However supplier costs continue to rise at rates higher than the budget supplementation and DPS is also required to find efficiencies to cover the pay rises under the 2008-2011 Certified Agreement.

The decline in purchasing power has necessitated a succession of cost savings actions. For example, in 2009-10 these actions included reducing staff levels by around 40 FTE and a further reduction of around 20 is planned for 2010-11.

Asset replacement

DPS is actively tackling a major backlog of asset replacement. For 2010-11 this program will be augmented by new funding for security works and the indicative expenditure

on asset replacement and asset enhancements will be some \$88m. DPS has been provided with the requested level of asset replacement funding in 2011-12. Thereafter, base funding for capital investment will require significant augmentation as explained below.

Data extracted from the asset register suggests that DPS needs to make an average of a \$20m to \$30m annual investment to renew departmental assets. Furthermore, even though the underlying structure of Parliament House will last 200 years or more, \$20m to \$30m of administered funding is also required to renew ageing building components including plant and equipment.

From 2012-13, base capital funding for departmental assets and administered assets can provide around 50% of the required re-investment but DPS will also need to seek additional capital funding for asset renewals and improvements through the NPP process.

3.2.2 Budgeted financial statements tables

Table 3.2.1 Comprehensive Income Statement (Showing Net Cost of Services) (for the period ended 30 June)

| (for the period ended 30 June) | | | | | |
|--|-------------------|-------------|-------------|-------------|-------------|
| | Estimated | Budget | Forward | Forward | Forward |
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| EXPENSES | | | | | |
| Employee benefits | 65,340 | 66,393 | 66,453 | 67,168 | 68,438 |
| Supplier | 41,142 | 41,846 | 42,997 | 43,739 | 44,655 |
| Depreciation and amortisation | 17,863 | 17,794 | 16,875 | 17,547 | 17,356 |
| Other | 180 | 180 | 180 | 180 | 180 |
| Total expenses | 124,525 | 126,213 | 126,505 | 128,634 | 130,629 |
| LESS: | | | | | |
| OWN-SOURCE INCOME | | | | | |
| Revenue | | | | | |
| Sale of goods and rendering of services | 6,140 | 6,154 | 6,334 | 6,470 | 6,609 |
| Total revenue | 6,140 | 6,154 | 6,334 | 6,470 | 6,609 |
| Total revenue | 0,140 | 0,134 | 0,334 | 0,470 | 0,009 |
| Gains | | | | | |
| Sale of assets | 40 | 40 | 40 | 40 | 40 |
| Other gains | 180 | 180 | 180 | 180 | 180 |
| Total gains | 220 | 220 | 220 | 220 | 220 |
| Total own-source income | 6,360 | 6,374 | 6,554 | 6,690 | 6,829 |
| | - | | • | • | |
| Net cost of (contribution by) | | | | | |
| services | 118,165 | 119,839 | 119,951 | 121,944 | 123,800 |
| Revenue from Government | 90,933 | 102,045 | 103,076 | 104,397 | 106,444 |
| Surplus (Deficit) attributable to | | | | | |
| the Australian Government | (27,232) | (17,794) | (16,875) | (17,547) | (17,356) |
| | | | | | |
| OTHER COMPREHENSIVE INCOME | | | _ | | |
| Changes in asset revaluation reserves | 0 | 0 | 0 | 0 | 0 |
| Total other comprehensive income | 0 | 0 | 0 | 0 | 0 |
| Total comprehensive income (loss) | | U | - 0 | - 0 | |
| attributable to the Australian | | | | | |
| Government | (27,232) | (17,794) | (16,875) | (17,547) | (17,356) |
| | (21,202) | (11,101) | (10,010) | (11,011) | (11,000) |
| Note: Reconciliation of operating resu | ılt attributable | e to DPS | | | |
| Operating result attributable to the | | | | | |
| Australian Government | (27,232) | (17,794) | (16,875) | (17,547) | (17,356) |
| plus non-appropriated expenses | (=: ,===) | (,. • .) | (,) | (,) | (, 555) |
| | | | | | |
| depreciation and amortisation | | | | | |
| depreciation and amortisation expenses Operating result attributable to DPS | 0 (27,232) | 17,794 0 | 16,875 0 | 17,547 0 | 17,356 0 |

Table 3.2.2: Budgeted departmental balance sheet (as at 30 June)

| Table 3.2.2: Budgeted departn | nental bala | ance shee | et (as at 30 |) June) | |
|-------------------------------------|-------------|-----------|--------------|----------|----------|
| | Estimated | Budget | Forward | Forward | Forward |
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| ASSETS | | | | | |
| Financial assets | | | | | |
| Cash and equivalents | 208 | 208 | 208 | 208 | 208 |
| Trade and other Receivables | 14,142 | 14,756 | 15,337 | 15,928 | 16,520 |
| Total financial assets | 14,350 | 14,964 | 15,545 | 16,136 | 16,728 |
| Non-financial assets | | | | | |
| Infrastructure, plant and equipment | 66,517 | 92,414 | 97,057 | 94,864 | 92,506 |
| Inventories | 200 | 200 | 200 | 200 | 200 |
| Intangibles | 21,311 | 26,363 | 24,845 | 21,491 | 18,493 |
| Other | 935 | 935 | 936 | 936 | 936 |
| Total non-financial assets | 88,963 | 119,912 | 123,038 | 117,491 | 112,135 |
| Total assets | 103,313 | 134,876 | 138,583 | 133,627 | 128,863 |
| LIABILITIES | | | | | |
| Provisions | | | | | |
| Employees | 21,822 | 22,438 | 23,013 | 23,604 | 24,197 |
| Total provisions | 21,822 | 22,438 | 23,013 | 23,604 | 24,197 |
| Payables | | | | | |
| Suppliers | 2,600 | 2,598 | 2,605 | 2,605 | 2,605 |
| Total payables | 2,600 | 2,598 | 2,605 | 2,605 | 2,605 |
| Total liabilities | 24,422 | 25,036 | 25,618 | 26,209 | 26,802 |
| Net assets | 78,891 | 109,840 | 112,965 | 107,418 | 102,061 |
| EQUITY* | | | | | |
| Parent entity interest | | | | | |
| Contributed equity | 85,380 | 87,318 | 87,318 | 87,318 | 87,318 |
| Capital budget | 0 | 46,805 | 66,805 | 78,805 | 90,805 |
| Reserves | 11,553 | 11,553 | 11,553 | 11,553 | 11,553 |
| Retained surpluses or | (18,042) | (35,836) | (52,711) | (70,258) | (87,615) |
| (accumulated deficits) | | | | | |
| Total equity | 78,891 | 109,840 | 112,965 | 107,418 | 102,061 |

^{* &#}x27;Equity' is the residual interest in assets after deduction of liabilities.

Table 3.2.3: Departmental statement of changes in equity — summary of movement (Budget year 2010-11)

| as at 30 June 2011 | (35,836) | 11,553 | 0 | 134,123 | 109,840 |
|---|----------|------------------------|----------|--------------------|----------|
| Estimated closing balance | | | | | |
| Sub-total transactions with owners | 0 | 0 | 0 | 48,743 | 48,743 |
| Appropriation-departmental capital budget (DCB) | 0 | 0 | 0 | 46,805 | 46,805 |
| Transactions with owners Contributions by owners Appropriation (equity injection) | 0 | 0 | 0 | 1,938 | 1,938 |
| Surplus (deficit) for the period | (17,794) | 0 | 0 | 0 | (17,794) |
| Opening balance as at 1 July 2010 Balance carried forward from previous period | (18,042) | 11,553 | 0 | 85,380 | 78,891 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| | earnings | revaluation reserve | reserves | equity/ capital | equity |
| | Retained | Asset | Other | Contributed | Total |

Table 3.2.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

| | Estimated | Budget | Forward | Forward | Forward |
|--|------------------------------|--|---|---|---|
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| OPERATING ACTIVITIES | | | | | |
| Cash received | | | | | |
| Goods and services | 6,630 | 6,769 | 6,967 | 7,117 | 7,270 |
| Appropriations | 145,252 | 101,431 | 102,495 | 103,807 | 105,852 |
| Other | 8,004 | 8,220 | 5,442 | 4,703 | 4,781 |
| Total cash received | 159,886 | 116,420 | 114,904 | 115,627 | 117,903 |
| Cash used | | | | | |
| Employees | 64,697 | 65,777 | 65,878 | 66,578 | 67,846 |
| Suppliers | 50,924 | 50,683 | 49,066 | 49,089 | 50,097 |
| Total cash used | 115,621 | 116,460 | 114,944 | 115,667 | 117,943 |
| Net cash from or (used by) | 110,021 | 110,100 | , | 110,001 | 111,010 |
| operating activities | 44,265 | (40) | (40) | (40) | (40) |
| operating activities | 77,203 | (40) | (40) | (40) | (40) |
| INVESTING ACTIVITIES | | | | | |
| Cash received | | | | | |
| Proceeds from sales of | | | | | |
| property, plant and equipment | 40 | 40 | 40 | 40 | 40 |
| Total cash received | 40 | 40 | 40 | 40 | 40 |
| | | | | | |
| Cash used | | | | | |
| Purchase of property, plant | | | | | |
| i dividade di proporty, piarit | | | | | |
| and equipment | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |
| | 44,305 44,305 | 48,743 48,743 | 20,000 20,000 | 12,000 12,000 | 12,000 12,000 |
| and equipment | | | - | - | |
| and equipment Total cash used | | | - | - | |
| and equipment Total cash used Net cash from or (used by) | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity | (44,265) | 48,743 (48,703) | 20,000 (19,960) | 12,000 (11,960) | 12,000 (11,960) |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received | 44,305 (44,265) | 48,743 (48,703) 1,938 46,805 | 20,000 (19,960) 0 20,000 | 12,000 (11,960) 0 12,000 | 12,000 (11,960) 0 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget | 44,305 (44,265) 0 0 | 48,743 (48,703) 1,938 | 20,000 (19,960) | 12,000 (11,960) | 12,000 (11,960) |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing | 44,305 (44,265) 0 0 | 48,743 (48,703) 1,938 46,805 | 20,000 (19,960) 0 20,000 | 12,000 (11,960) 0 12,000 | 12,000 (11,960) 0 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing activities | 44,305 (44,265) 0 0 | 48,743 (48,703) 1,938 46,805 48,743 | 20,000 (19,960) 0 20,000 20,000 | 12,000 (11,960) 0 12,000 12,000 | 12,000 (11,960) 0 12,000 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing activities Net increase or (decrease) | 44,305 (44,265) 0 0 | 48,743 (48,703) 1,938 46,805 48,743 | 20,000 (19,960) 0 20,000 20,000 | 12,000 (11,960) 0 12,000 12,000 | 12,000 (11,960) 0 12,000 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing activities Net increase or (decrease) in cash held | 44,305 (44,265) 0 0 | 48,743 (48,703) 1,938 46,805 48,743 | 20,000 (19,960) 0 20,000 20,000 | 12,000 (11,960) 0 12,000 12,000 | 12,000 (11,960) 0 12,000 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing activities Net increase or (decrease) | 44,305 (44,265) 0 0 | 48,743 (48,703) 1,938 46,805 48,743 | 20,000 (19,960) 0 20,000 20,000 | 12,000 (11,960) 0 12,000 12,000 | 12,000 (11,960) 0 12,000 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing activities Net increase or (decrease) in cash held Cash at the beginning of the reporting period | 0 0 0 0 | 48,743 (48,703) 1,938 46,805 48,743 0 | 20,000 (19,960) 0 20,000 20,000 20,000 | 12,000 (11,960) 0 12,000 12,000 | 12,000 (11,960) 0 12,000 12,000 |
| and equipment Total cash used Net cash from or (used by) investing activities FINANCING ACTIVITIES Cash received Contributed equity Departmental capital budget Total cash received Net cash from financing activities Net increase or (decrease) in cash held Cash at the beginning of the | 0 0 0 0 | 48,743 (48,703) 1,938 46,805 48,743 0 | 20,000 (19,960) 0 20,000 20,000 20,000 | 12,000 (11,960) 0 12,000 12,000 | 12,000 (11,960) 0 12,000 12,000 |

Table 3.2.5: Departmental Capital Budget Statement

| | Estimated | Budget | Forward | Forward | Forward |
|---|-----------|----------|----------|----------|----------|
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| | | | | | |
| CAPITAL APPROPRIATIONS | | | | | |
| Capital Budget - Bill 1 (DCB) | 0 | 46,805 | 20,000 | 12,000 | 12,000 |
| Equity injections - Bill 1 | 0 | 1,938 | 0 | 0 | 0 |
| Total capital appropriations | 0 | 48,743 | 20,000 | 12,000 | 12,000 |
| | | | | | |
| Represented by: | | | | | |
| Purchase of non-financial assets | 0 | 48,743 | 20,000 | 12,000 | 12,000 |
| Total represented by | 0 | 48,743 | 20,000 | 12,000 | 12,000 |
| | | | | | |
| PURCHASE OF NON-FINANCIAL ASSETS | | | | | |
| Funded by capital appropriations-equity | 0 | 4.000 | 0 | 0 | 0 |
| injection | 0 | 1,938 | _ | 0 | 0 |
| Funded by capital appropriations-DCB | 0 | 46,805 | 20,000 | 12,000 | 12,000 |
| Funded internally from departmental resources | 44,305 | 0 | 0 | 0 | 0 |
| TOTAL | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |
| RECONCILIATION OF CASH | | | | | |
| USED TO ACQUIRE ASSETS | | | | | |
| TO ASSET MOVEMENT TABLE | | | | | |
| Total purchases | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |
| less additions by creditors | 0 | 0 | 0 | 0 | 0 |
| less Gifted assets | 0 | 0 | 0 | 0 | 0 |
| Total cash used to acquire assets | 44,305 | 48,743 | 20,000 | 12,000 | 12,000 |

Table 3.2.6: Statement of Asset Movements (2010-11)

| | Other | | |
|---|-------------------|-------------|----------|
| | Infrastructure, | Intangibles | Total |
| | Plant & Equipment | | |
| | \$'000 | \$'000 | \$'000 |
| as at 1 July 2010 | | | |
| Gross book value | 227,540 | 32,506 | 260,046 |
| Accumulated depreciation/amortisation | 161,023 | 11,195 | 172,218 |
| Opening net book balance | 66,517 | 21,311 | 87,828 |
| CAPITAL ASSET ADDITIONS | | | |
| Estimated expenditure on new or replacement assets | | | |
| By purchase - appropriation equity | 1,938 | 0 | 1,938 |
| By purchase - appropriation ordinary | | | |
| annual services-departmental capital budget | 38,140 | 8,665 | 46,805 |
| Total additions | 40,078 | 8,665 | 48,743 |
| Other Movements | | | |
| Assets held for sale or in a disposal group held for sale | 0 | 0 | 0 |
| Depreciation/amortisation expense | (14,181) | (3,613) | (17,794) |
| Disposals | 0 | 0 | 0 |
| Other | 0 | 0 | 0 |
| as at 30 June 2011 | | | |
| Gross book value | 233,562 | 33,171 | 266,733 |
| Accumulated depreciation/amortisation | 141,148 | 6,808 | 147,956 |
| Closing net book balance | 92,414 | 26,363 | 118,777 |

Table 3.2.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)

| | Estimated | Budget | Forward | Forward | Forward |
|---|-----------|----------|----------|----------|----------|
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| INCOME ADMINISTERED ON BEHALF OF GOVERNMENT Revenue | | | | | |
| Gains | | | | | |
| Sale of assets | 5 | 5 | 5 | 5 | 5 |
| Total income administered | | | | | |
| on behalf of Government | 5 | 5 | 5 | 5 | 5 |
| EXPENSES ADMINISTERED ON BEHALF OF GOVERNMENT | | | | | |
| Depreciation and amortisation | 20,406 | 20,609 | 20,929 | 21,066 | 21,181 |
| Other | 5 | 5 | 5 | 5 | 5 |
| Total expenses administered | | | | | |
| on behalf of Government | 20,411 | 20,614 | 20,934 | 21,071 | 21,186 |

Table 3.2.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)

| | Estimated | Budget | Forward | Forward | Forward |
|--|-----------|-----------|-----------|-----------|-----------|
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| ASSETS ADMINISTERED ON BEHALF OF GOVERNMENT | | | | | |
| Financial assets | | | | | |
| Receivables | 14,637 | 3,655 | 164 | 133 | 136 |
| Total financial assets | 14,637 | 3,655 | 164 | 133 | 136 |
| Non-financial assets | | | | | |
| Land and buildings | 1,807,170 | 1,825,641 | 1,819,929 | 1,811,158 | 1,802,587 |
| Infrastructure, plant and equipment | 5,280 | 4,909 | 4,298 | 3,654 | 3,009 |
| Other | 78,145 | 79,055 | 79,965 | 80,875 | 81,785 |
| Total non-financial assets | 1,890,595 | 1,909,605 | 1,904,192 | 1,895,687 | 1,887,381 |
| Total assets administered | | | , , | | |
| on behalf of Government | 1,905,232 | 1,913,260 | 1,904,356 | 1,895,820 | 1,887,517 |
| LIABILITIES ADMINISTERED ON BEHALF OF GOVERNMENT | | | | | |
| Payables | | | | | |
| Suppliers | 503 | 757 | 503 | 472 | 475 |
| Total payables | 503 | 757 | 503 | 472 | 475 |
| Total liabilities administered | | | | | |
| on behalf of Government | 503 | 757 | 503 | 472 | 475 |

Table 3.2.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

| | Estimated | Budget | Forward | Forward | Forward |
|---|-----------|----------|----------|----------|----------|
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| OPERATING ACTIVITIES | | | | | |
| Cash received | | | | | |
| Net GST received | 1,486 | 3,708 | 1,806 | 1,287 | 1,285 |
| Total cash received | 1,486 | 3,708 | 1,806 | 1,287 | 1,285 |
| | | | | | <u>.</u> |
| Cash used | | | | | |
| Suppliers | 1,550 | 3,962 | 1,552 | 1,256 | 1,288 |
| Total cash used | 1,550 | 3,962 | 1,552 | 1,256 | 1,288 |
| Net cash from or (used by) | | | | | |
| operating activities | (64) | (254) | 254 | 31 | (3) |
| | | | | | |
| INVESTING ACTIVITIES | | | | | |
| Cash received | | | | | |
| Proceeds from sales of | _ | _ | _ | _ | _ |
| property, plant and equipment | 5 | 5 | 5 | 5 | 5 |
| and intangibles | | | | | |
| Total cash received | 5 | 5 | 5 | 5 | 5 |
| Cash used | | | | | |
| Purchase of property, plant | 15,500 | 39,619 | 15,516 | 12,561 | 12,875 |
| and equipment and intangibles | | | | | |
| Total cash used | 15,500 | 39,619 | 15,516 | 12,561 | 12,875 |
| Net cash from or (used by) | | | | | |
| investing activities | (15,495) | (39,614) | (15,511) | (12,556) | (12,870) |
| Notice and a second second by the second bedden | (45.550) | (00.000) | (45.057) | (40 505) | (40.070) |
| Net increase or (decrease) in cash held | (15,559) | (39,868) | (15,257) | (12,525) | (12,873) |
| Cash at beginning of reporting period | 0 | 0 | 0 | 0 | 0 |
| Cash from Official Public Account for: | 45 500 | 20.040 | 45 540 | 40.504 | 40.075 |
| - Assets and liability appropriations | 15,500 | 39,619 | 15,516 | 12,561 | 12,875 |
| - GST Annotations Appropriations | 1,550 | 3,962 | 1,552 | 1,256 | 1,288 |
| Cash to Official Public Account for: | 400 | | | | |
| - Returns to Appropriation | 100 | 0.700 | 4 000 | 4.007 | 4 005 |
| - GST Annotations Returned | 1,386 | 3,708 | 1,806 | 1,287 | 1,285 |
| - Other | 5 | 5 | 5 | 5 | 5 |
| Cash at end of reporting period | 0 | 0 | 0 | 0 | 0 |

Table 3.2.10: Schedule of Administered Capital Budget

| | Estimated | Budget | Forward | Forward | Forward |
|---------------------------------------|-----------|----------|----------|----------|----------|
| | actual | estimate | estimate | estimate | estimate |
| | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| | | | | | _ |
| CAPITAL APPROPRIATIONS | | | | | |
| Administered assets and liabilities - | | | | | |
| Bill 1 | 11,780 | 28,383 | 12,279 | 12,561 | 12,875 |
| B | | | | | |
| Represented by: | | | | | |
| Purchase of non-financial assets | 11,780 | 28,383 | 12,279 | 12,561 | 12,875 |
| PURCHASE OF NON-FINANCIAL ASSE | TS | | | | |
| Funded by capital appropriations | 11,780 | 25,146 | 12,279 | 12,561 | 12,875 |
| Funded internally from prior year | | | | | |
| capital appropriations | 3,720 | 14,473 | 3,237 | 0 | 0 |
| TOTAL | 15,500 | 39,619 | 15,516 | 12,561 | 12,875 |
| RECONCILIATION OF CASH | | | | | |
| USED TO ACQUIRE ASSETS | | | | | |
| TO ASSET MOVEMENT TABLE | | | | | |
| Total purchases | 15,500 | 39,619 | 15,516 | 12,561 | 12,875 |
| less additions by creditors | 0 | 0 | 0 | 0 | 0 |
| less Gifted assets | 0 | 0 | 0 | 0 | 0 |
| Total cash used to acquire assets | 15,500 | 39,619 | 15,516 | 12,561 | 12,875 |

4

Closing net book balance

DPS Budget Statements

Asset Category (as appropriate) Other Heritage Infrastructure, & Cultural Total Land **Buildings Plant & Equipment** Assets \$'000 \$'000 \$'000 \$'000 as at 1 July 2010 Gross book value 50,000 2,068,120 19,773 78,145 2,216,038 Accumulated depreciation/amortisation 0 (310,950)(14,493)0 (325,443)Opening net book balance 50,000 1,757,170 5,280 78,145 1,890,595 **CAPITAL ASSET ADDITIONS** Estimated expenditure on new or replacement assets By purchase - appropriation equity 0 38,342 367 910 39,619 0 Assets received as gifts/donations 0 0 0 Sub-total 0 38,342 367 910 39,619 **Other Movements** Depreciation/amortisation expense 0 (19,871)(738)0 (20,609)as at 30 June 2011 50,000 Gross book value 2,106,462 20,140 79,055 2,255,657 Accumulated depreciation/amortisation (330,821)(15,231)0 (346,052)

50,000

1,775,641

4,909

79,055

1,909,605

Table 3.2.11: Schedule of Asset Movements - Administered

3.2.3 Notes to the financial statements

BASIS OF ACCOUNTING

The preceding budgeted financial statements tables represent estimates by the Department of results that will be reported in year-end annual financial statements for the current year, budget year and forward estimates years. The basis of accounting for the year-end reports is that required under the Finance Minister's Orders (Reporting requirements) and Accounting Standards. This basis of accounting has been applied in general terms to the estimates contained in the above budgeted financial statements tables.

PORTFOLIO GLOSSARY

Term Meaning

AFP-UP AFP-Uniformed Protection—A part of the AFP's Protection portfolio, AFP-Uniformed Protection

(AFP-UP) ensures that individuals and interests identified, by the Commonwealth, to be at risk are kept safe and have their dignity preserved. AFP-UP provides protective security for Commonwealth Government facilities (including Parliament House) and personnel in a variety of locations throughout

Australia and overseas.

ParlInfo

An information storage and retrieval system used to manage and provide public access to a wide range of parliamentary information, including Bills, Hansard, information collected or generated in the

Library, and other Parliamentary papers.

PSS

The Parliamentary Security Service—PSS staff provide access control and security screening at all entrance points and a mobile and static security presence throughout the rest of Parliament House, including the chambers and the public galleries. The PSS also provide security services to functions, visits and other significant activities within

Parliament House.