

# **Appendix 1**

## **Submissions and answers to questions taken on notice**

### **Submissions**

- 1** Macquarie Telecom
- 2** Optus
- 3** Telstra Corporation Ltd
- 4** Australian Communications Consumer Action Network
- 5** Telecommunications Industry Ombudsman

### **Answers to questions taken on notice**

Letter from Telstra, dated 3 February 2012, an answer to a question taken on notice (from public hearing, Melbourne, 2 February 2012)

Letter from the Telecommunications Industry Ombudsman, dated 10 February 2012 in answer to a question taken on notice (from public hearing, Melbourne, 2 February 2012)

Letter from the Australian Communications Consumer Action Network, dated 10 February 2012 in answer to a question taken on notice (from public hearing, Melbourne, 2 February 2012).

