

# **APPENDIX 2**

## **Public hearings**

*Wednesday, 8 March 2017*

*Parliament House, Canberra*

### **Witnesses**

#### **Australian Council of Social Service**

GOLDIE, Dr Cassandra, Chief Executive Officer

CROWE, Ms Charmaine, Senior Policy and Advocacy Officer

HELYAR, Ms Susan, Director, Australian Capital Territory Council of Social Service

WALLACE, Mr Craig, Advocacy Manager, Australian Capital Territory Council of Social Service

#### **Community and Public Sector Union**

FLOOD, Ms Nadine, National Secretary

NEWMAN, Ms Lisa, Deputy National President

#### **Australian Taxation Office**

WILLIAMS, Mr Greg, Deputy Commissioner, Smarter Data

TODD, Mr Jonathan, General Counsel

RAVANELLO, Mr Robert, Deputy Commissioner, Debt

#### **Department of Human Services**

CAMPBELL, Ms Kathryn CSC, Secretary

HUTSON, Mr Jonathan, Deputy Secretary, Enabling Services

GOLIGHTLY, Ms Malisa, Deputy Secretary, Integrity and Information

JACKSON, Mr Barry, Deputy Secretary, Service Delivery Operations

MUSOLINO, Ms Annette, Chief Counsel

JONGEN, Mr Hank, Departmental Spokesperson

THIVEOS, Mr George, General Manager, Families

McNAMARA, Mr Jason, General Manager, Integrity Process Modernisation

WITHNELL, Mr Mark, General Manager, Business Integrity

STOREN, Mr Craig, General Manager, Strategic Information and Redesign

McHARDIE, Mr Charles, Chief Technology Officer

LARKIN, Mr Andrew, General Manager, Adelaide Delivery Centre

HUDSON, Mr Adrian, General Manager, People Services

McMAHON, Mr Jim, Acting General Manager, Customer Payment Services

McCANN, Ms Alison, Acting General Manager, Customer Compliance

SEAR, Ms Cathy, Acting General Manager, Community Engagement

**Department of Social Services**

WILSON, Ms Serena, Deputy Secretary, Social Security  
HALBERT, Ms Cath, Group Manager, Payments Policy  
DeBURGH, Mr Russell, Branch Manager, Pensions and Integrity

*Monday, 10 April 2017*

*Education Development Centre, Adelaide*

**Witnesses**

**Department of Human Services**

McNAMARA, Mr Jason, General Manager, Integrity Process Modernisation  
EDWARDS, Mr Simon, Service Leader Zone, South Australia

**Legal Services Commission of South Australia**

BOUNDY, Mr Christopher, Manager, Access Services  
SIMPSON, Ms Tara, Team Leader, Access Services

**South Australian Council of Social Service**

WOMERSLEY, Mr Ross, Chief Executive Officer  
SAUNDERS, Mr Phil, Senior Policy Officer

**Anti-Poverty Network South Australia**

FORGIONE Mr Pasquale, Coordinator

**Ian**, Private capacity

**Jade**, Private capacity

**Youth Affairs Council of South Australia**

BAINBRIDGE, Ms Anne, Executive Director

**Welfare Rights Centre, South Australia, Inc.**

LEAHY, Mr Mark, Manager

**Law Society of South Australia**

ROSSI, Mr Tony, President

**#NotMyDebt**

JACKSON, Ms Lyndsey, Coordinator

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**National Council of Single Mothers and their Children Inc**

EDWARDS, Ms Terese, Chief Executive Officer

SAYNER, Ms Aradia, Board of Governance

**Ann-Marie**, Private capacity**Michelle**, Private capacity**Ruth**, Private capacity*Tuesday, 11 April 2017**Monash University Law Chambers, Melbourne***Witnesses****Department of Human Services**MOWBRAY-d'ARBELA, Mr Marc, National Manager, Whole of Government  
Coordination Division

STEINKAMP, Ms Jane, Service Leader, Eastern Victoria

**Consumer Action Law Centre**

BRODY, Mr Gerard, Chief Executive Officer

**WEstjustice**

NELTHORPE, Mr Denis, Chief Executive Officer

**Social Security Rights Victoria**

WELLS, Mr Graham, Principal Solicitor and Clinical Supervisor

WILKS, Ms Gillian, Director

**Victoria Legal Aid**

WARNER Mr Bevan, Managing Director

MILLER, Ms Katie, Executive Director, Legal Practice

**National Union of Students**

JOHNSTON, Ms Sophie, President

MOLLOY, Ms Jill, Welfare Officer

**Children and Young People With Disability Australia**

GOTLIB, Ms Stephanie, Chief Executive Officer

**Fair Go For Pensioners Coalition Inc. Victoria**

LEARMONTH, Ms Anne, Executive Member

**Australian Unemployed Workers Union**

BENNETT, Mr Owen John, President

ZIZYS, Miss Kate, Branch Coordinator and Advice and Advocacy Volunteer

**Willing Older Workers W.O.W. Inc.**

KING, Mrs Marilyn, President and Advocate

**Victorian Council of Social Service**

KING, Ms Emma, Chief Executive Officer

SAYERS, Ms Mary, Deputy Chief Executive Officer

**Anne**, Private capacity

**Ewen**, Private capacity

**Geoff**, Private capacity

**Heather**, Private capacity

**Justin**, Private capacity

**Kevin**, Private capacity

**Russell**, Private capacity

**Susan**, Private capacity

**Tom**, Private capacity

*Wednesday, 19 April 2017*

*Portside Centre, Sydney*

**Witnesses**

**Department of Human Services**

MOWBRAY-D'ARBELA, Mr Marc, National Manager, Whole of Government  
Division

CHANT, Mr Scott, Service Leader, Sydney

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**Probe Group**

KAGAN, Mr Jarrod Nicholas, Chief Operating Officer

**Australian Privacy Foundation**

VAILE, Mr David, Vice Chair

LANE, Ms Kat, Immediate Past Chair

**National Social Security Rights Network**

BOLTON, Ms Genevieve, Chairperson

BUTT, Mr Matthew, Executive Officer

**People with Disability Australia**

PRICE, Mr Dean, Advocacy Project Manager: Social Justice

**Illawarra Legal Centre**

TURTON, Mr Ian James, Solicitor

**Legal Aid New South Wales**

HITTER, Ms Monique, Director of Civil Law

GEROGIANNIS, Mr Bill, Senior Solicitor, Civil Law Division

**Welfare Rights Centre**

ODGERS, Ms Carolyn, Solicitor

**Office of the Commonwealth Ombudsman**

GLENN, Mr Richard, Acting Ombudsman

MACLEOD, Ms Louise, Acting Senior Assistant Ombudsman, Social Services,  
Indigenous and Disability Branch

**Amy**, Private capacity

**Ana**, Private capacity

**Irma**, Private capacity

**Lyn**, Private capacity

**Phoebe**, Private capacity

*Friday, 21 April 2017*

*Mercure Hotel, Perth*

**Witnesses**

**Department of Human Services**

HUTSON, Mr Jonathan, Deputy Secretary, Enabling Services

MOWBRAY-d'ARBELA, Mr Marc, National Manager, Whole of Government  
Division

WILLIAMS, Ms Rhonda, Acting Service Leader, Western Australia

**Financial Counsellors Association of Western Australia**

JOWLE, Ms Bev, Executive Officer

**Welfare Rights & Advocacy Service**

BEAUMONT, Ms Kate, Executive Officer

EAGLE, Ms Catherine, Principal Solicitor

**Community Legal Centres Association (WA) Inc.**

CREED, Ms Helen, Executive Director

**Mental Health Australia**

QUINLAN, Mr Frank, Chief Executive Officer

HIGHMORE, Ms Belinda, Manager, Policy and Projects

**Western Australian Council of Social Service**

TWOMEY, Mr Chris, Research and Policy Development Leader

**People With disabilities WA Inc.**

JENKINSON, Ms Samantha, Executive Director

**Margaret**, Private capacity

*Wednesday, 26 April 2017*

*Old Woolstore Apartment Hotel, Hobart*

**Witnesses**

**Council on the Ageing Tasmania**

LEITCH, Mrs Susan (Sue), Chief Executive Officer

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**Tasmanian Council of Social Service**

GOODES, Ms Kym , Chief Executive

**CatholicCare Tasmania**

GOURLAY, Mr Timothy (Tim), Executive Director

**Mission Australia**

MUNDY, Mr Noel, State Director

**Dun & Bradstreet**

BLIGH, Mr Simon, Chief Executive Officer

**Department of Human Services**

HUTSON, Mr Jonathan, Deputy Secretary, Enabling Services

MOWBRAY-d'ARBELA, Mr Marc, National Manager, Whole of Government  
Division

MOLE, Mr David, Service Leader - Tasmania

**Henry**, Private capacity

**Ian**, Private capacity

*Thursday, 27 April 2017*

*Albert Hall, Launceston*

**Witnesses****Youth Network of Tasmania**

AMERIKANOS, Mrs Lisa, Board Member

**Launceston Community Legal Centre**

SMITH, Ms Emma, Welfare Rights Advocate

SNARE, Ms Nicky, Chief Executive Officer

**Tasmanian Aboriginal Centre Inc.**

COULSON, Mrs Lisa, Northern Regional Manager

**Access Easy English**

BASTERFIELD, Ms Cathy, Consultant Speech Pathologist and Owner

*Tuesday, 16 May 2017*

*Queensland Parliament House, Brisbane*

**Witnesses**

**Basic Rights Queensland Inc**

WARRINGTON, Ms Georgina, Director

**Queensland Council of Social Service**

HENLEY, Mr Mark, Chief Executive Officer

**Australian Association of Social Workers**

HEALY, Professor Karen, National President

SCARFE, Ms Angela, Professional Officer, Social Policy and Advocacy

**Australian Council of Social Service**

GOLDIE, Dr Cassandra, Chief Executive Officer

CROWE, Ms Charmaine, Senior Policy and Advocacy Officer

**Queensland Advocacy Incorporated**

PHILLIPS, Dr Emma, Systems Advocate

COLLYER, Dr Nick, Systems Advocate

**Lawright**

HUGHES, Ms Paula, Policy Lawyer

THATCHER, Ms Fiona, Lawyer

**Department of Human Services**

MOWBRAY-d'ARBELA, Mr Marc, National Manager, Whole of Government Coordination

McNAMARA, Mr Jason, General Manager, Integrity Modernisation

McINNES, Mr Ian, Service Leader, Central Queensland

**UnitingCare Queensland**

KLINTWORTH, Ms Samantha, General Manager, Child and Family Services

LOGOVIK Ms Jodie, Program Manager, Financial Wellbeing and Resilience

**Andrej**, Private capacity

**Michael**, Private capacity

**Sally**, Private capacity



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*Thursday, 18 May 2017*

*Parliament House, Canberra*

**Witnesses**

**Office of the Australian Information Commissioner**

PILGRIM, Mr Timothy, Australian Information Commissioner and Australian Privacy Commissioner

FALK, Ms Angelene, Deputy Commissioner

**Anglicare Australia**

McGARRY, Ms Kate, Senior Manager, Community Services, AnglicareSA

**Federation of Ethnic Communities' Councils of Australia**

CAMPBELL, Dr Emma, Director

SMITH, Mr Benjamin, Senior Policy and Project Officer

**Australian Lawyers Alliance**

BARNS, Mr Greg, Barrister and Spokesperson on Criminal Justice and Human Rights

TALBOT, Ms Anna, Legal and Policy Adviser

**Department of Human Services**

CAMPBELL, Ms Kathryn, CSC, Secretary

GOLIGHTLY, Ms Malisa, Deputy Secretary, Integrity and Information Group

HUTSON, Mr Jonathan, Deputy Secretary, Enabling Services

McNAMARA, Mr Jason, General Manager, Integrity Modernisation

MUSOLINO, Ms Annette, Chief Counsel, Legal Services

**Australian Taxation Office**

WILLIAMS, Mr Greg, Deputy Commissioner, Smarter Data

**TPI Federation of Australia**

McCABE, Ms Patricia, OAM, National President

**Judith**, Private capacity