Submission Number: 185 Date Received: 30/3/2012





www.miningfamilies.com

- 1. Support all involved,
- 2. match formats to a range of hardware options,
- 3. aim to be language-independent,
- 4. make more use of animation and attention-grabbing features
- 5. plus add bonus benefits

The Mining Families foundation is designed to support both the FIFO workers and their families, hence the website www.miningfamilies.com. It is simple to use with immediate helpful information, to fit in with the lifestyles of those on remote sites and those at home.

As part of the information package convenience, the information is being rewritten for desktop PC's, tablet and phone apps.

Similarly, for many in the workforce and at home, English is not their first language. Again, the communication presentation is being changed to multi-lingual selection options and the expansion of the use of graphics.

To get and hold interest, more use of animation to communicate the message will be used.

The simple 5 guidelines can be applied to all communication mechanisms that involve the FIFO workforce and their families.

While there are many identified issues with the whole FIFO Worker environment, together with the home and remote communities in which they function, assistance in many forms for all involved to take responsibility for their individual situations, is seen as the key to developing ongoing immediate and long term harmony. The particular website is supported as part of this required broad assistance package.

Donald YATES
Chair / Mining Families Foundation of Australia

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