To the Honourable Speaker and Members of the House of Representatives, this petition of the certain citizens of Australia brings to the attention of the House that;

Telstra customers in Central and North Queensland utilising mobile phones and personal medical alert systems were unable to connect through to the emergency triple zero service for a significant period of time during the 2013 Australia Day long weekend.

And therefore we ask the House to:

Request the Australian Government work with all telecommunications service providers to ensure that mobile phones and personal medical alert systems are able to connect with the emergency triple zero service at all times.