

TO THE HONOURABLE THE SPEAKER AND MEMBERS OF THE HOUSE OF REPRESENTATIVES

This petition of concerned citizens of Australia draws to the attention of the House to the fact that certain corporations in Australia's financial services sector have adopted a practice of off-shoring work that results in the loss of jobs and confidential customer data being accessed by third parties without the express consent or prior knowledge of the customers involved. We believe that our customers should have the right to know before their data is accessed offshore and this will enhance the likelihood of work and jobs being retained in Australia thereby ensuring that we have a comprehensive local financial services industry.

We therefore ask the House to support legislation that would mandate that before customer information was accessed off-shore, the service provider must disclose this practice and obtain the customer's express written consent.