

## 8/04/2011

Dear Senate Committee,

I write this letter to inform you about the difficulty of myself dealing with AHPRA and NMBA.

I have applied for my nursing license in December last year and was approved in January. From that period until now. I still have not received any of registration certificate. This matter may not sound so important. However, I needed this certificate to process my skill assessment with ANMC/NMBA.

The NMBA stated that they do not accept the print out from the public registered for definitely. According to this, I am still waiting for my license certificate to be delivered which is now 4 months since I registered.

I contacted AHPRA for numbers of time. The answer that I received is, I have to wait until the printing company issue the next lot of registrant. They can not just print only my certificate. The representative from AHPRA also suggested that I should wait until the time for me to renew the registration. So the printing company can print my certificate at the same time with other people. And also comment on me that it does not make any different, NMBA can check your name on public registry. (As I stated previously, NMBA definitely not accept just the print out of public registry).

I have been waiting for this document for 4 months and now I have renew my license. I still have not received my certificate. And noting can be done for me.

Regards,

Ratjiraporn Harnroongroj