

CONSULTATION UNDERTAKEN BY THE DEPARTMENT OF HEALTH AND AGEING ON *LIVING LONGER LIVING BETTER* REFORMS

- Following the release of the Productivity Commission report, *Caring for Older Australians*, Minister Butler and the Department worked with the National Aged Care Alliance (NACA) in establishing several key working groups to examine the following issues:
 - **Quality of care** – quality and regulatory matters, innovation, consumer choice/control over care and the establishment of an Australian Seniors Gateway Agency.
 - **Workforce** – wages, scope of practice, training and career pathways.
 - **Wellness approach** – healthy ageing considerations focusing on health promotion, linkages with primary health care both in residential and community care, the role of e-health and dementia/psychogeriatric issues.
 - **Financing, care and accommodation** – the implementation of financing reform considered in further detail the assumptions made in the Productivity Commission Report to be further explored, for example the stop-loss proposal.
 - **Assessment, choice and consumer-oriented care** – exploration of latent demand for aged care services, choice and supply, when and how individuals enter the aged care system and the fiscal impact of different options for assessment and care delivery.
 - **Palliative Care** – exploring how palliative care is administered across Australia with variable funding and differences in support, access to medications and the exploration of business models to enable access to palliative care.
- The output from these groups formed part of the thinking for the *Living Longer Living Better* reform package.
- Since the *Living Longer Living Better* aged care reforms were announced the Department has consulted through a range of mediums with the aged care sector:
 - stakeholder advisory groups, those set up by the Department and those auspiced by NACA;
 - sector /industry briefings;
 - *Living Longer Living Better* website communications; and
 - through seeking submissions and/or comments on papers and proposed legislation changes.
- In addition, the Department attends NACA meetings every 3 months to have a two way conversation on progress, updates and areas of concern. In these meetings NACA member organisations have the opportunity to seek clarification, raise issues and provide comments of components of the reforms.
- The Department has attended four of these meetings since July 2012 with the next one planned for late May 2013.
- On 23 April 2013 the Department provided a special briefing to this group on the proposed legislation changes.

Summary NACA advisory groups

- Currently 12 advisory groups (including 6 sub-groups), auspiced by NACA, have been set up with a focus on different parts of the reforms. Their membership is composed of

representatives from NACA organisations and other non-NACA organisations such as National Seniors Australia.

- The Department has officers who attend these meetings.
- Since July 2012 there have been 42 meetings of these various groups.
- These groups are the:
 - **Ageing Expert Advisory Group**
 - **Home Care Packages Working Group**
 - **Gateway Advisory Group**
 - **Commonwealth Home Support Program Advisory Group**
 - HACC service Group 2 Sub-group
 - Respite Sub-Group
 - Home maintenance and Modifications sub-Group
 - Meals Review Sub-Group
 - Community Transport Review Sub-Group
 - **Quality Indicators Advisory Group, and the**
 - **Specified Care and Services Reference Group**
 - The combined Additional services and clinical Care Sub-Group provides advice to this Reference group.

Summary of Non NACA advisory groups

- In addition to the NACA groups the Minister and the Department have also set up and/or refocused a number of advisory groups.
- These groups have met 49 times since July 2012.
- There are currently 12 of these groups, which include:
 - **Aged Care Reform Implementation Council** - an independent body established to monitor, evaluate and report to the Minister on the progress of the reforms.
 - **Aged Care Financing Authority** – provides the Minister with independent advice on aged care pricing and financing and helps ensure care recipients receive value for money. Since being established on 1 August 2012, ACFA has consulted extensively with industry and consumers, and made recommendations to the Minister in relation to accommodation payments, and the definition of significant refurbishment. Documents circulated for consultation by the ACFA are:
 - Interim Operating Framework for the Authority;
 - Consultation on the meaning of ‘significant refurbishment’;
 - Accommodation payments discussion paper; and
 - Draft recommendations on Accommodation Payments.

The Department also released draft Accommodation Payment Pricing Guidelines for consultation.

Note, during the finalisation of some aspects of the legislation relating to accommodation payments, consultation was conducted by the Minister with industry peak bodies (including the Aged and Community Services Australia, the Australian Nursing Federation, Alzheimer’s Australia, BUPA Care, COTA, Catholic Health Australia, National Seniors, UnitingCare Australia, and Leading Aged Services Australia) followed by the publication of final decisions.

- **Strategic Workforce Advisory Group** - assisted in developing the requirements for the Workforce supplement to improve the capacity of the aged care sector to

attract and retain staff.

- **Minister's Dementia Advisory Group** - provides advice to the Minister and to the Department of Health and Ageing on issues relating to the implementation and monitoring of programs, and dementia-related issues.
- **Aged Care Funding Instrument Monitoring Group** has been formed to monitor the impact of the recent Aged Care Funding Instrument changes.
- **Aged Care Funding Instrument Technical Reference Group** reports to the Aged Care Funding Instrument Monitoring Group on technical issues.
- **Dementia and Veterans' Supplement Working Group** provides advice to the Department on eligibility criteria for new supplements for the care of people with dementia and other behavioral conditions and veterans with specified mental health conditions.
- **Aged and Community Care Officials** – provides a forum for the Commonwealth to engage with state and territory aged care officials to progress multilateral discussions on the existing aged care programs, including transition arrangements in line with the reforms. Cross-jurisdictional issues around aged care reform are addressed predominantly through Aged and Community Care Officials.
- **Gateway Consultation Forum** – this forum provides a vehicle for the Commonwealth to consult with state/territory government representatives and other key parties on implementation arrangements for the Aged Care Gateway. The Group links with Aged and Community Care Officials and the National Aged Care Alliance Gateway Advisory Group, and reports directly to the Department.
- The **National Aboriginal and Torres Strait Islander Aged Care Reference Group** – provides advice to the Department on matters relating to the reforms that affect ATSI people.
- **Lesbian, Gay, Bisexual, Transgender, and Intersex Advisory Group** - In July 2012, the Department engaged the National LGBTI Alliance to work with the Department to develop the Strategy, including coordinating a comprehensive consultation process to inform the direction of Strategy. A total of **15 consultation sessions** were held across all states and territories. Consultations took place with relevant stakeholders including individuals, community groups and peak organisations. All consultations were attended by DoHA staff. Additionally, a draft of the strategy was made available on the Department's website for a six week period to encourage submissions from interested parties.
- **Culturally and Linguistically Diverse Advisory Group** - development of the Strategy commenced in July 2012 with the Department engaging the Federation of Ethnic Communities' Council of Australia (FECCA) to undertake a series of targeted consultations during September and October. A total of **13 consultation sessions** were held across all states and territories. Consultations took place with relevant stakeholders including individuals, community groups and peak organisations. All consultations were attended by DoHA staff. Additionally, a draft of the strategy was made available on the Department's website for a six week period to encourage submissions from interested parties.

Legislative Changes - Consultation

- On 21 November 2012, the Department released a paper providing an overview of the proposed legislation changes.
- This paper was publicly released on the *Living Longer Living Better* website. A video presentation detailing the proposed legislation changes and providing an executive summary of the overview document was also made available through the *Living Longer Living Better* website, to assist with public understanding of the proposed changes.
- During late November and December, the Department also held briefing sessions in Melbourne, Sydney and Canberra on the proposed changes.
- Stakeholders and the general community were able to provide written comments on the proposed changes during a four week period (21 November 2012 – 21 December 2012) with comments made publicly available on the *Living Longer Living Better* website, unless the author requested otherwise.
- The Department received 54 submissions from members of the public, peak bodies and approved providers in response to the published overview of legislative amendments.
- Submissions received via the consultation on the overview of the proposed legislative changes were used to inform drafting of the Bills.

Program Guidelines

- A range of Program Guidelines have recently been released for public consultation to assist stakeholders in understanding upcoming changes, and to provide an opportunity for stakeholders to provide feedback on the proposed implementation arrangements. These include:
 - Accommodation Pricing Guidelines (9 April - 1 May 2013);
 - Home Care Packages Program Guidelines - Consultation Draft (29 April - 17 May 2013);
 - Dementia and Veterans' Supplement Guidelines (1 May – 22 May 2013); and
 - Workforce Supplement Guidelines (2 May - 23 May 2013).

Aged Care Bills - Industry Briefings – Autumn 2013

- In late February 2013 the Department announced that it would be holding industry/sector briefing sessions across Australia to provide information and explain, in detail, the proposed legislative changes that have been introduced into Parliament. These industry briefings have included:
 - Canberra 19 March 2013
 - Sydney 20 March (two sessions) and 18 April 2013
 - Brisbane 27 March 2013
 - Hobart 3 April 2013
 - Melbourne 8 and 9 April 2013
 - Adelaide 10 April 2013
 - Perth 12 April 2013
 - Darwin 23 April 2013
- For those who were unable to attend the industry briefings a copy of the presentation, supporting handouts, a detailed Questions and Answers document and an information video have been made available on the *Living Longer Living Better* website.

FaxStream

- The Department also utilises a faxstream distribution system that contains over **10,000** email address of providers, peaks and organisations in the aged care sector.
- The faxstream has been used to inform those on it about the legislation briefings, consultations taking place and updates on the reforms.

Ongoing Consultation

- In addition, updates on reform implementation have been provided through electronic newsletters. Seven editions have been disseminated since June 2012 to 1,464 subscribers. Electronic dissemination of draft reform guidelines also occurs through emails to stakeholders and providers as well as on the website.
- The Attachment provides further detail including the consultation calendar which shows when groups have met and when meetings are planned, and the relationship of these groups including the organisations represented.

Living Longer Living Better Stakeholder Consultation/Advisory Groups

A number of advisory groups have been established in order to support, advise, monitor and evaluate the *Living Longer Living Better* aged care reforms. An overview of these groups is attached. The membership of each group and the dates on which they have met are also attached.

Summary of National Aged Care Alliance Consultation/Advisory Groups

The **National Aged Care Alliance** (NACA) is a representative body of peak national organisations in aged care, including consumer groups, providers, unions and health professionals. NACA is comprised of 36 member organisations, including:

- Aged and Community Services Australia
- Alzheimer's Australia
- Anglicare Australia
- Association of Independent Retirees Limited
- Attendant Care Industry Association
- Australian Association of Gerontology
- Australian College of Nursing
- Australian General Practice Network
- Australian Healthcare and Hospital Association
- Australian Nursing Federation
- Australian Physiotherapy Association
- Australian & New Zealand Society for Geriatric Medicine
- Baptist Care Australia
- Carers' Australia
- Catholic Health Australia
- COTA Australia
- Divisional Therapy Australia
- Exercise and Sports Science Australia
- Federation of Ethnic Communities Councils of Australia
- Health Services Union
- Leading Aged Services Australia Ltd
- Legacy Australia
- Lutheran Aged Care Australia
- Macular Disease Foundation
- National LGBTI Health Alliance
- National Presbyterian Aged Care Network
- National Stroke Foundation
- Occupational Therapy Australia
- Palliative Care Australia
- Pharmacy Guild of Australia
- Public Sector Residential Aged Care
- Returned & Services League of Australia
- Royal College of Nursing Australia
- Royal Society for the Blind
- Salvation Army
- United Voice
- UnitingCare Australia

NACA meets quarterly and the Department is invited to attend part of each meeting to answer questions and discuss aged care reform. Currently, 12 advisory groups (including 6 sub-groups), auspiced by NACA, have been established, with a focus on different parts of the reforms. Since July 2012, there have been 42 meetings of these groups.

The **Ageing Expert Advisory Group** (AEAG) provides specialist advice from the aged care sector's perspective to the Minister, the Department and the ACRIC on elements of the aged care reforms.

The Department funds the Council on the Ageing (COTA) Australia, on behalf of NACA, to provide secretariat support and services to the AEAG and other specialist advisory groups. Currently, five specialist advisory groups have been established including:

- the **Home Care Packages Working Group**;
- the **Gateway Advisory Group**;
- the **Quality Indicators Advisory Group**;
- the **Specified Care and Services Reference Group** (the combined Additional Services and Clinical Care Sub-Group provides technical advice to this Reference Group); and
- the **Commonwealth Home Support Program Advisory Group** (this Group is informed by a number of sub-groups, including: HACC Service Group 2 Sub-Group, Respite Sub-Group, Home Maintenance and Modifications Sub-Group, Meals Review Sub-Group, and Community Transport Review Sub-Group).

Additional advisory groups will be established as required.

Summary of non-NACA Consultation/Advisory Groups

The **Aged Care Reform Implementation Council** (ACRIC) is responsible for monitoring, evaluating and providing independent advice to the Minister for Mental Health and Ageing on the progress of the reforms.

Membership of the Council was chosen on the basis of individuals' independence from the aged care sector, and their diverse range of specialist knowledge and expertise across the public and private sectors including legal, union and government.

The **Aged Care Financing Authority** (ACFA) provides the Minister with independent advice on aged care pricing and financing and helps ensure care recipients receive value for money.

The **Strategic Workforce Advisory Group** (SWAG) assisted in developing the Aged Care Workforce Compact to improve the capacity of the aged care sector to attract and retain staff.

The **Minister's Dementia Advisory Group** (MDAG) provides advice to the Minister and to the Department of Health and Ageing on issues relating to the implementation and monitoring of programs, and dementia-related issues.

The **Aged Care Funding Instrument** (ACFI) **Monitoring Group** has been formed to monitor the impact of the recent ACFI changes, and reports directly to the Department. The **ACFI Technical Reference Group** reports to the ACFI Monitoring Group on technical issues. The **Dementia and Veterans Supplement Working Group** provides advice to the Department on eligibility criteria for new supplements for the care of people with dementia, other behavioural conditions and veterans.

A number of Advisory Groups have been established to provide advice and guidance to help inform the way Government responds to the needs of older people from diverse backgrounds

and to better support the aged care sector to deliver care that is sensitive to their care needs. These report to the Department and currently include:

- The **National Aboriginal and Torres Strait Islander Aged Care Reference Group** (NATSI-ACRG);
- The **Culturally and Linguistically Diverse (CALD) Advisory Group**; and
- The **Lesbian, Gay, Bisexual, Transgender, and Intersex (LGBTI) Advisory Group**.

Existing inter-governmental forums are being used to support discussions between the Commonwealth and States and Territories regarding the reforms.

Aged and Community Care Officials (ACCO) provides a forum for the Commonwealth to engage with state and territory aged care officials to progress multilateral discussions on the existing aged care programs including transition arrangements in line with the reforms. Cross-jurisdictional issues around aged care reform are addressed predominantly through ACCO.

The **Gateway Consultation Forum** provides a vehicle for the Commonwealth to consult with state/territory government representatives and other key parties on implementation arrangements for the Aged Care Gateway. The Group links with ACCO and the NACA Gateway Advisory Group, and reports directly to the Department.

Non-NACA Advisory Groups have met a total of 49 times.

Non-NACA Advisory Group Members

Aged Care Reform Implementation Council		
Position	Name	Independent Member - Current Position
Chair	Prof Peter Shergold AC	Chancellor, University of Western Sydney
Member	The Hon. Susan Ryan AO	Age Discrimination Commissioner
Member	Prof Ann Harding	Director, National Centre for Social and Economic Modelling
Member	Prof Henry Brodaty AO	Director, NSW Dementia Collaborative Research Centre
RESIGNED	Mr Jeff Lawrence	Deputy President, Australian Fair Work Commission
Member	Mr Rauf Soulio	Judge, South Australian Courts; Chair, Multicultural Council
Ex-officio	Ms Lynda O'Grady	Chair, ACFA

Aged Care Financing Authority		
Position	Name	Independent Member - Current Position
Chair	Ms Lynda O'Grady	Independent Director, National Electronic Health Transition Authority
Deputy Chair	Prof Graeme Hugo	Director, Australian Population and Migration Research Centre
Member	Mr Ian Yates	Chief Executive, COTA Australia
Member	Mr Nick Mersiades	Senior Advisor Aged Care, Catholic Health Australia; ACSA
RESIGNED	Ms Susan Lines	Assistant National Secretary for United Voice
Member	Mr Paul Gregersen	CEO, BUPA Care Services; Board, Leading Aged Services Victoria
Member	Ms Sally Evans	Head of Aged Care, AMP Capital
Member	Mr Graham Hodges	Sector Financing
DoHA Rep	Ms Carolyn Smith	Department of Health and Ageing
Treasury Rep	Ms Joanne Evans	Treasury

Strategic Workforce Advisory Group <i>now disbanded</i>		
Position	Position	Organisation
Chair	Commissioner Anne Gooley	Fair Work Australia
Member	Mr Darren Mathewson	Aged & Community Care Services Australia
Member	Mr Gary Barnier	Aged Care Guild
Member	Ms Susan Lines	United Voice

Member	Mr Martin Laverty	Catholic Health Australia
Member	Mr Chris Brown	Health Services Union of Australia
Member	Mr Charles Wurf	Leading Age Services Australia
Member	Ms Lin Hatfield-Dodds	Uniting Care Australia
Member	Ms Lee Thomas	Australian Nursing Federation
Member	Ms Rosemary Huxtable	Department of Health & Ageing
Member	Mr John Kovacic	Department of Education, Employment & Workplace Relations

Minister's Dementia Advisory Group

Position	Position	Organisation
Chair	Assoc Prof Susan Koch	Research Fellow, Royal District Nursing Service
Co-chair	Ms Sue Pieters-Hawke	Author
Member	Prof Jennifer Abbey	Director QLD Dementia Collaborative Research Centre
Member	Dr Kerry Arabena	Director National Congress of Australia's First Peoples Ltd.
Member	Prof Henry Brodaty AO	Director, NSW Dementia Collaborative Research Centre
Member	Ms Ara Cresswell	Chief Executive Officer, Carers Australia
Member	Ms Sharon Davis	Manager, Uniting Church Australia Frontier Services
Member	Dr Stephen Judd	Chief Executive, HammondCare Group
Member	Ms Jaklina Michael	Cultural Liaison Coordinator, Royal District Nursing Service VIC
Member	Prof Rhonda Nay	Chair, Interdisciplinary Age Care, La Trobe University
Member	Prof Dimity Pond	Head, Discipline General Practice, University Newcastle
Member	Dr Glenn Rees	National Executive Director, Alzheimer's Australia
Member	Dr Ron Sinclair	Chairperson, Consumer Dementia Research Network of Alzheimer's Aus
Member	Ms Wendy Venn	Aged Care Nurse Practitioner, Aged Care and Rehabilitation Service
Member	Assoc Prof Mark Yates	Clinical Director, Aged Care and Rehabilitation Medicine

Aged Care Funding Instrument Monitoring Group

Position	Name	Organisation
Chair	Ms Rosemary Huxtable	DoHA
Member	Prof John Kelly	Aged & Community Services Australia
Member	Mr Ian Yates	COTA Australia
Member	Mr Nick Mersiades	Catholic Health Australia
Member	Dr Glenn Rees	Alzheimer's Australia
Member	Prof Tracey McDonald	School of Nursing, Midwifery and Paramedicine
Member	Mr Richard Gates	Australia and New Zealand Banking Group (Finance)

Member	Dr Jeffrey Rowland	Australia and New Zealand Society for Geriatric Medicine
Member	Ms Lee Thomas	Australian Nursing Federation
Member	Mr Ross Johnston	Aged Care Guild, CEO of Regis
Member	Mr Patrick Reid	Leading Aged Services Australia
Member	Mr Chris Grover	Uniting Care Australia

ACFI Technical Reference Group		
Position	Name	Organisation
Member	Dr Jeffrey Rowland	Australian & New Zealand Society for Geriatric Medicine
Member	Prof Tracey McDonald	Australian Catholic University, Faculty of Health Sciences
Member	Ms Loula Koutrodimos	Leading Age Services Australia
Member	Ms Kate Nott	Catholic Health Australia
Member	Ms Karina Peace	Aged Care Guild
Member	Mr Peter McHale	Catholic Homes Incorporated
Member	Dr Edward Strivens	Cairns and Hinterland Health Service District
Member	Prof Jennifer Abbey	Director QLD Dementia Collaborative Research Centre
Member	Ms Jan Erven	Allied Health Professionals Australia
Member	Mr Rik Dawson	Australian Physiotherapy Association
Member	Mr Keith Tracey-Patte	Department of Health and Ageing
Member	Mr Damian Coburn	Department of Health and Ageing
Member	Dr Rodney Jilek	Department of Health and Ageing
Member	Dr Susan Hunt	Department of Health and Ageing
Member	Mr Robert Hurman	Department of Health and Ageing
Member	Ms Kathryn Foley	Department of Health and Ageing
Member	Ms Vicky Boyd	Department of Health and Ageing

Dementia and Veterans' Supplement Working Group		
Position	Name	Organisation
Member	Dr Glenn Rees	Alzheimer's Australia
Member	Ms Wendy Venn	Aged Care Nurse Practitioner
Member	Ms Angela Raguz	Service Provider (HammondCare)
Member	A./ Prof Michael Woodward	Gerontologist, Aged and Residential Care Services Austin Health
Member	Ms Niki Van Dimen	Veterans Consumer Representative
Member	Ms Wendy Bateman	National Aged Care Alliance
Member	Ms Paula Trood	National Aged Care Alliance

Member	Mr Keith Tracey-Patte	Department of Health and Ageing
Member	Ms Judy Daniel	Department of Veterans' Affairs

National Aboriginal and Torres Strait Islander Aged Care Reference Group

Position	Name	Organisation
Chair	Mr Graham Aitken	Executive Director, Aboriginal Elders and Community Care Services Inc
Deputy Chair	Ms Cath McGee	Department for Communities and Social Inclusion, ACCO
Member	Ms Kelly Chatfield	Department of Family and Community Services NSW
Member	Ms Nicole Winters	Gilgai Aboriginal Centre
Member	Mr Gary Wingrove	Aboriginal HACC Development Officer
Member	Ms Lena Morris	Executive Manager, Aged Care and Disability Services
Member	Mr Solomon Nona	HACC Indigenous Service Development Officer, Chermside Community Centre
Member	Ms James Canuto	Yarrabah Combined Aged Care Service
Member	Ms Priscilla McFadzean	HACC Indigenous Policy Officer, Cairns
Member	Ms Jennifer Mairu	Torres Strait Islander & NPA Health Services District
Member	Mr David Crompton	Kulgardi
Member	Ms Jeanette James	Department of Health and Human Services TAS
Member	Ms Rachel Coad	Women's Karadi Aboriginal Corporation
Member	Mr Michael Bell	Ngunnawal Community Centre
Member	Ms Belinda Mayo	Department of Health and Ageing NT
Member	Ms Louise O'Neill	Department of Health and Ageing

Culturally and Linguistically Diverse Steering Committee *now disbanded*

Position	Name	Organisation
Co-chair	Mr Pino Migliorino	Federation of Ethnic Communities Councils of Australia
Co-chair	Mr Russell De Burgh	Department of Health and Ageing
Member	Ms Petra Neeleman	Dutch Care
Member	Ms Ljubica Petrov	Centre for Cultural Diversity in Ageing VIC
Member	Dr Jeffrey Rowland	Australian & New Zealand Society for Geriatric Medicine
Member	Mr Nick Mersiades	Catholic Health Australia
Member	Mr Andrea Comastri	Co.As.It NSW
Member	Ms Ada Cheng	Australian Nursing Home Foundation
Member	Ms Rosa Colanero	SA Multicultural Aged Care
Member	Mr Ian Yates	COTA Australia
Member	Ms Elaine Goddard	Community Care, UnitingCare Ageing

Observer	Mr Bruce Shaw	Federation of Ethnic Communities Councils of Australia
Observer	Ms Melanie Tulloch	Federation of Ethnic Communities Councils of Australia

Lesbian Gay Bisexual Transgender and Intersex Steering Committee *now disbanded*

Position	Name	Organisation
Co-chair	Dr Catherine Barrett	Aus Research Centre for Sex Health and Society, Gay & Lesbian Health
Member	Mr Corey Irlam	National LGBTI Health Alliance
Member	Dr Daniel Parker	WA Department of Health
Member	Ms Jessica Williams	Anita Villa Residential Aged Care Facility
Member	Ms Pat Sparrow	COTA Australia
Member	Ms Annette Hogan	Leading Aged Services Australia
Member	Ms Kellie Shields	Aged and Community Services Australia
Member	Ms Carrie Hayter	Australian Association of Gerontology
Member	Dr Jude Comfort	WA Centre for Health Promotion Research, Curtin University
Observer	Mr Steven Kennedy	National LGBTI Health Alliance

Aged and Community Care Officials

Member	Jurisdiction
Chair: Carolyn Smith	Department of Health & Ageing
Craig Harris	Department of Health & Ageing
Rachel Balmano	Department of Health & Ageing
Dr Christine McPaul	Department of Veterans' Affairs
Debra Burnett	ACT Government - Health Directorate
Therese Gehrig	ACT Government - Health Directorate
Catherine Katz	NSW Ministry of Health
Chris Chippendale	Department of Family and Community Services, Ageing, Disability & Home Care
Robyn Westerman	Department of Health NT
Samantha Livesley	Department of Health NT
Graham Kraak	Queensland Health
Majella Ryan	Department of Communities QLD
Barbara Renton	Department for Health & Ageing SA
Cath McGee	Department for Families and Communities SA
Lynette Pugh	Department for Communities and Social Inclusion SA
Pip Leedham	Department of Health & Human Services TAS
Erica Heeley	Department of Health & Human Services TAS
Jane Herington	Department of Health VIC
Jeannine Jacobson	Department of Health VIC

Rob Willday	WA Department of Health
Paula Gevers	WA Department of Health

Gateway Consultation Forum	
Name	Organisation
Craig Harris, Chair	Access Reform Branch, Department of Health and Ageing
Carolyn Brown	Gateway Programme Office, Department of Health and Ageing
Catherine Katz	Government Relations Branch, NSW Ministry of Health
Barbara Anderson	Aged Care Unit, NSW Ministry of Health
Steven Gal	Community Building and Reporting, NSW Department of Family and Community Services, Ageing, Disability & Home Care
Janice Diamond	Aged Care Unit, Aged and Disability Program, Department of Health NT
Paula Gevers	Aged and Continuing Care Directorate, Department of Health WA
Debra Burnett	Aged and Community Care Policy, Health Directorate ACT
Jeannine Jacobson	Ageing and Aged Care, Department of Health VIC
Michelle McLeod	Community Care Transitions, Tasmania Department of Health and Human Services
Alice McDonald	Aged Care Assessment Program, Policy and Strategy, Office for the Ageing South Australia Health
Lynette Pugh	Domiciliary Care and Access 2 Home Care, SA Department for Families and Communities
Graham Kraak	Older People's Health Extended Care, Queensland Health
Ervin Grecl	Community and Aged Care Policy, Department of Veterans Affairs
Mr Ian Yates	Council on the Ageing (COTA), Aged Care Gateway Advisory Group
Peta Braendler	Aged Care Services Australia (ACSA) , Aged Care Gateway Advisory Group
Jan Erven	Occupational Therapy Australia, Aged Care Gateway Advisory Group

NACA-auspiced Advisory Group Members

Ageing Expert Advisory Group		
Position	Name	Organisation
Chair	Ms Lee Thomas	Australian Nursing Federation
Member	Mr Ian Yates	COTA Australia
Member	Ms Lin Hatfield Dodds	UnitingCare Australia
Member	Mr Tim Jacobsen	Health Services Union
Member	Prof Julie Byles	Australian Association of Gerontology
Member	Dr Glenn Rees	Alzheimer's Australia
Member	Mr Richard Gray	Catholic Health Australia
Member	Prof John Kelly	Aged and Community Services Australia
Member	Mr Patrick Reid	Leading Aged Services Australia
Member	Mr Sam Porter	United Voice
Member	Mr Bruce Shaw	Federation of Ethnic Communities Councils of Australia
Member	Ms Marie Skinner	National Seniors Australia
Member	Mr Robert Curley	Australian Independent Retirees
Member	Mr Gary Barnier	Aged Care Guild
Member	Mr Graham Aitken	NATSI ACRG Chair
Member	Dr Catherine Barrett	LGBTI Health Alliance
Secretariat	Ms Pat Sparrow	COTA Australia

Specified Care and Services Reference Group	
COTA Australia	Ms Pat Sparrow, Chair
National Seniors Australia	
Australian Nursing Federation	
Australian and New Zealand Society of Geriatric Medicine	
Australian College of Nursing	
Dutch Care	
Occupational Therapy Australia	
Leading Aged Services Australia (LASA)	
UnitingCare Australia	
United Voice	
Department of Veterans' Affairs	
Aged and Community Services Australia (ACSA)	
Alzheimer's Australia	
Australian Medicare Locals Alliance	
Catholic Health Australia	

Carers Australia	
The Aged Care Guild	

Home Care Packages Working Group	
COTA Australia	Ms Pat Sparrow, Chair
Alzheimer's Australia	
United Voice	
ACH Group	
National LGBTI Health Alliance	
Leading Age Services Australia - Victoria	
Uniting Care Ageing NSW & ACT	
Carers Australia	
Aged and Community Services Australia (ACSA)	
Attendant Care Industry Association	
Australian Nursing Federation	
CO.AS.IT	
Australian Association of Gerontology Inc	
St Laurence Community Services	
National Seniors Australia	
Blue Care (representing UnitingCare Australia)	

Gateway Advisory Group	
COTA Australia	Mr Ian Yates, Chair
National Seniors Australia	
Alzheimer's Australia	
Australian and New Zealand Society of Geriatric Medicine	
Australian College of Nursing	
Occupational Therapy Australia	
Carers Australia	
Anglicare Australia	
Catholic Health Australia	
Aged and Community Services Australia (ACSA)	
Diversional Therapy	
Leading Aged Services Australia (LASA)	
UnitingCare Australia	
Federation of Ethnic Communities' Council of Australia (FECCA)	
Australian Medical Association	
Frontier Services (representing National Rural Health Alliance)	

Quality Indicators Advisory Group	
Alzheimers Australia	Mr Glenn Rees, Chair
Aged and Community Services Australia (ACSA)	
ANF	
Anglicare Australia	
Australian Physiotherapy Association	
Australian Association of Gerontology	
Catholic Health Australia	
Carers Australia	
COTA Australia	
Federation of Ethnic Communities' Council of Australia (FECCA)	
Leading Aged Services Australia (LASA)	
LGBTI – La Trobe University	
Palliative Care Australia	

Commonwealth Home Support Advisory Group	
National Presbyterian Aged Care Network	Mr Paul Sadler, Chair
Leading Aged Services Australia (LASA)	
LGBTI Health Alliance	
Health Services Union	
Federation of Ethnic Communities' Council of Australia (FECCA)	
COTA Australia	
Catholic Health Australia	
Carers Australia	
Alzheimer's Australia	
National Seniors Australia	
Occupational Therapy Australia	
Uniting Care Australia	
Aged and Community Care Officials Rep - Dept of Health Vic	
Municipal Association of Victoria	
NSW Home Modifications and Maintenance State Council	
Department of Family and Community Services Ageing	
HACC Indigenous Policy Officer, Cairns (NATSI-ACRG Member)	
QLD Meals on Wheels	
Aged and Community Services Australia (ACSA)	
Australian Community Transport Association	

Advisory Group meeting dates (up to June 2013)

Advisory Groups	Meeting Dates
Aged Care Reform Implementation Council	7 August 2012 19 October 2012 03 December 2012 15 February 2013 6 May 2013
Aged Care Financing Instrument Monitoring Group	7 August 2012 21 August 2012 12 September 2012 21 September 2012 (Teleconference) 22 October 2012 23 November 2012 10 December 2012 05 February 2013 19 February 2013 (Teleconference) 27 March 2013 26 April 2013 21 June 2013
Strategic Workforce Advisory Group (now dissolved)	18 June 2012 6 July 2012 24 July 2012 8 August 2012 27 August 2012 11 September 2012 25 September 2012

	<i>Group disbanded</i>
National Aged Care Alliance	30 and 31 August 2012 27 and 28 November 2012 11 and 12 February 2013 27 and 28 May 2013
Ageing Expert Advisory Group	12 November 2012 04 February 2013 4 March 2013 (Teleconference) 4 April 2013 17 May 2013
Home Care Packages Working Group	09 August 2012 (Teleconference) 15 August 2012 28 August 2012 (Teleconference) 07 December 2012 (Teleconference) 21 and 22 January 2013 28 March 2013 6 May 2013 (Teleconference)
Specified Care and Services Reference Group	29 August 2012 17 September 2012 (Teleconference) 26 November 2012 28 February 2013 28 February 2013 25 March 2013 22 April 2013 24 May 2013 19 June 2013
Combined Clinical Care and	12 November 2012

Additional Services Sub-group	10 December 2012 (Videoconference) 06 February 2013 (Videoconference) 21 February 2013 (Teleconference) 7 March 2013 5 April 2013 17 April 2013
Gateway Advisory Group	29 August 2012 15 October 2012 09 November 2012 12 December 2012 (Teleconference) 10 January 2013 (sub-Group meeting) 31 January 2013 (sub-Group teleconference) 05 February 2013 5 March 2013 10 April 2013 8 May 2013 6 June 2013
Commonwealth Home Support Program Advisory Group	19 December 2012 (Teleconference) 19 February 2013 29 April 2013 (Teleconference) 13 and 14 June 2013
Quality Indicators Advisory Group	15 March 2013 11 and 12 April 2013 31 May 2013
Gateway Consultation Forum	30 January 2013 (Videoconference) 20 February 2013

	22 March 2013 29 April 2013 20 May 2013 21 June 2013
CALD Steering Committee (<i>now dissolved</i>)	22 August 2012 4 October 2012 30 November 2012
LGBTI Steering Committee (<i>now dissolved</i>)	2 August 2012 24 September 2012 3 December 2012
National Aboriginal and Torres Strait Islander Aged Care Reference Group (NATSI-ACRG)	7 and 8 November 2012 20 and 21 March 2013

LLLB Consultation Calendar

AUGUST, 2012				SEPTEMBER				OCTOBER				NOVEMBER				DECEMBER			
S				1												1			
S				2												2			
M				3			1									3	ACRIC 12pm - 4.00pm	Dementia Supp telecon PM	
T				4			2									4		LGBTI meeting	
W	1			5			3									5			
T	2			6			4	CALD 10am - 3pm Scarborough			1					6			
F	3			7			5				2					7	Home Care/CDC teleconference		
S	4			8			6				3					8			
S	5			9			7				4					9			
M	6	2012 LLLB National Conference, Adelaide		10			8				5	Dementia Supp telecon PM				10	Additional Services Videocon 9:30-12:30	ACFI	
T	7	2013 LLLB National Conference, Adelaide	ACFI Monitoring Group ACRIC Meeting, 07/08	11	SWAG Canberra	ACFI	9				6					11			
W	8	SWAG		12	ACFA MDAG Canberra		10				7	NATSI Shepparton				12	Gateway teleconference	IDWG Meeting	
T	9	Home Care/CDC telecon		13			11				8	NATSI Shepparton				13			
F	10			14			12				9	Gateway meeting Sydney				14	ACFI TRG 1.30-4pm		
S	11			15			13				10					15			
S	12			16			14				11					16			
M	13			17	Speci Care AG Telecon 10am-1pm		15	Gateway Workshop			12	ACFA meeting Clinical Care 10-1 Addtl Services 2-5pm Speci Care 10-4pm	AEAG Telecon			17	Clinical Care Videocon 10am-1pm		
T	14			18			16				13					18			
W	15	Home Care/CDC AG		19			17				14	ACCO Telecon 1-5pm				19			
T	16			20			18	ACFI TRG 1-4pm 19/10 ↓			15					20			
F	17			21	ACFI		19	ACRIC 10am - 4pm Scarborough			16	ACFI TRG 1.30-4pm				21			
S	18			22			20				17					22			
S	19			23			21				18					23			
M	20			24	ACFI TRG Canberra	LGBTI Canberra	22	ACFA	ACFI		19					24			
T	21	ACFA	ACFI	25	SWAG Sydney		23				20					25			
W	22	CALD, Canberra		26			24				21					26			
T	23			27			25				22					27			
F	24			28			26				23	ACFA	ACFI			28			
S	25			29			27				24					29			
S	26			30			28				25					30			
M	27	SWAG Melbourne					29				26	Speci Care AG Canberra 10am				31			
T	28	Home Care/CDC - teleconference					30				27	NACA Canberra							
W	29	Gateway Advisory Group (AM) Speci Care AG (PM)					31	MDAG, 9am - 4pm			28	NACA Canberra							
T	30	NACA Adelaide									29								
F	31	NACA Adelaide									30	CALD meeting							
S											31								
S																			

Legend

SWAG (Strategic Workforce Advisory Group)	ACRIC (Aged Care Reform Implementation Council)	MDAG (Minister's Dementia Advisory Group)	ACRIC (Aged Care Reform Implementation Council)	AEAG (Ageing Expert Advisory Group)	Home Care/Consumer Directed Care Advisory Group	MDAG (Minister's Dementia Advisory Group)	Gateway Advisory Group	ACCO (Aged and Community Care Officials)	NATSI (National Aboriginal and Torres Strait Islander Reference Group)
ACFA (Aged Care Financing Authority)	ACFI (Aged Care Funding Instrument) Monitoring Group	LGBTI (Lesbian, Gay, Bisexual, Transgender Advisory Committee)	ACFI (Aged Care Funding Instrument) Monitoring Group	Speci Care (Specified Care and Services Advisory Group)	Quality Indicators Advisory Group	LGBTI (Lesbian, Gay, Bisexual, Transgender Advisory Committee)	ACFI TRG (ACFI Technical Reference Group)	CALD (Culturally and Linguistically Diverse Advisory Group)	Dementia and Veteran's Supplement Working Group

LLL Consultation Calendar

JANUARY, 2013				FEBRUARY				MARCH				APRIL				MAY				JUNE			
S/S																			1/2				
M											1								3				
T	1										2								4				
W	2										3		Legi Industry briefing, Hobart	1	HSP - Service group 5 WG t/c, 2-4pm			5					
T	3										4	AEAG meeting, Canberra 10am-2pm		2	HSP - Transport WG t/c, 10-12			6	Gateway AG meeting 10am - 4pm				
F	4			1			1				5	Combined Sub-Group meeting		3				7					
S/S	4/5			2/3			2/3				6/7			4/5				8/9					
M	7			4	AEAG meeting, 1-2pm Canberra		4	AEAG teleconf 10-11am		8	Legi Industry briefing, Melb		6	ACRIC 10am - 4pm Canberra	Home Care Packages telecon 2pm - 3.30pm		10						
T	8			5	Gateway meeting 10am - 4pm	ACFA Meeting	5	ACFA Meeting	Gateway AG meeting 10am - 4pm	9	Legi Industry briefing, Melb		7	ACFA Meeting			11						
W	9			6	Combined sub-group videoconf 10am - 1pm		6			10	Gateway AG meeting 10am - 4pm	Legi Industry briefing, Adelaide	8	Gateway AG meeting 10am - 4pm			12						
T	10			7			7		Combined sub-group meeting 10am - 1pm	11	Quality Indicators AG meeting #2	Legi Industry briefing, Perth	9				13				CHSP Advisory Group meeting 10am - 4pm, 13-14 June		
F	11			8	ACFI MG meeting		8			12	Quality Indicators AG meeting #2		10				14						
S/S	12/13			9/10			9/10			13/14			11/12				15/16						
M	14			11	NACA Canberra		11			15			13				17	HSP - Service Group 2 WG meeting, Melb					
T	15			12	NACA Canberra		12			16			14	Budget	HSP - Service Group 2 WG t/c, 1-3pm		18						
W	16			13			13	MDAG meeting		17	ACFA Meeting	Combined Sub-Group meeting	15				19	Speci Care 10am - 4pm					
T	17			14			14			18	Dementia and Vet's WG meeting	Legi Industry briefing, Syd	16				20	Home Care Packages telecon 2pm - 3.30pm					
F	18			15	ACRIC 10am - 4pm Sydney		15	Quality Indicators AG meeting #1		19		HSP - Service Group 2 WG meeting	17	AEAG meeting, Canberra 10am-2pm			21	Gateway CF	ACFI MG meeting, 10.30am - 1pm				
S/S	19/20			16/17			16/17			20/21			18/19				22/23						
M	21	Home Care Packages meeting Canberra		18			18			22	Speci Care 10am - 4pm		20	Gateway CF			24	HSP - Transport WG meeting					
T	22	Home Care Packages meeting Canberra		19	Home Support AG 10am - 4pm		19	Legi Industry briefing Canberra		23	NACA OOS Legi Briefing, Canberra		21				25	HSP - Respite WG t/c, 12-2pm					
W	23			20	Gateway CF		20	NATSI-ACRG meeting Scarb Hse	Legi Industry briefing, Sydney	24		MDAG meeting	22		IDWG meeting		26	MDAG meeting (tent)	HSP - Service Group 5 WG meeting				
T	24			21	Combined sub-Group t/c		21	NATSI-ACRG meeting Scarb Hse		25			23	ACCO Meeting, Melbourne	ACFA Meeting, Syd HSP - Meals WG t/c, 2-4pm		27	HSP - Service Group 2 WG t/c, 10-12					
F	25			22			22		Gateway CF	26	ACFI MG meeting, 10.30am - 1pm		24	Speci Care 10am - 4pm	Reform Programme Board meeting		28						
S/S	26/27			23/24			23/24			27/28			25/26				29/30						
M	28			25			25	Speci Care 10am - 4pm		29	Gateway CF	HSP - Meals Services WG meeting, Bris	27	NACA Melbourne									
T	29			26			26	Legi Industry briefing, Darwin (VC)		30	Home Support telecon 3.15pm - 4.30pm HSP - Respite WG t/c, 2-		28	NACA Melbourne									
W	30	Gateway CF videocon		27			27	ACFI MG meeting, 10.30am - 1pm	Legi Industry briefing, Brisbane				29										
T	31	IDWG Meeting		28	Speci Care 10am - 4pm		28	Home Care Packages telecon 10.30 - 12.30					30										
F							29						31	Quality Indicators AG meeting #3									
S/S							30/31																

Legend

ACRIC (Aged Care Reform Implementation Council)	MDAG (Minister's Dementia Advisory Group)	AEAG (Ageing Expert Advisory Group)	Speci Care (Specified Care and Services Reference Group)	Quality Indicators Advisory Group	Dementia and Veteran's Supplement Working Group	IDWG (Inter-Departmental Working Group)	ACCO (Aged and Community Care Officials)	Commonwealth Home Support Program (CHSP) Advisory Group and sub-groups	ACFI TRG (ACFI Technical Reference Group)	SWAG (Strategic Workforce Advisory Group)
ACFA (Aged Care Financing Authority)	ACFI (Aged Care Funding Instrument) Monitoring Group	NACA (National Aged Care Alliance)	Combined Additional Services and Clinical Care Sub-Group	Gateway Advisory Group	Gateway Consultation Forum	Home Care Packages Working Group	NATSI (National Aboriginal and Torres Strait Islander Reference Group)	LGBTI (Lesbian, Gay, Bisexual, Transgender Advisory Committee)	CALD (Culturally and Linguistically Diverse Advisory Group)	

Correct as of 2 May 2013

Living Longer Living Better Stakeholder Consultative/Advisory Groups

