

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q223

Question: (I have here this document about incident type and level, it values the incident and so forth) Who makes these decisions? Is this your document?

Answer: The document was created by the department's IT development team in February 2011. The document records the changes to the department's Information Technology systems to bring the Incident Types into line with those specified in the Detention Services Contract - Immigration Detention Centres (the Contract) with Serco.

It should be noted that the document tabled by Jamie Briggs MP is not a complete list of all Incident Types. The document represents those Incident Types that were updated in February 2011.

Changes to the values in the Contract were undertaken after extensive consultation during the development of the Contract with Serco.