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Staff Incidents

Question: Has Serco been sanctioned for any escapes or disturbances and if so, on which dates

and for what specific reason?

Answer: The table below indicates the escapes, through to 30 June 2011, where financial

sanctions applied under the Performance Management regime for the Detention Services Contract which came into effect on 1 April 2010. It is important to note that the application of abatements under the Contract is a complex area and involves review of individual activities and incidents, including all escapes, at both a regional and national level (for further information see JSC question on notice 103). As at 30 June 2011 there were some delays on JFAT reporting for Christmas Island hence this information was not included in the previous version of this response, however this has now been

included.

Note: While all escapes are taken into account for abatement purposes, this table only includes

escapes where sanctions applied under the Contract abatement regime.

Month	Day	Reason
2010		
March	2	Client escaped from an Alternative Place of Detention (APOD).
	21	Client escaped from an excursion.
	24	Client escaped during an excursion.
	29	Client escaped from the facility.
May	1	Client escaped from an escort.
	9	Client escaped from the facility.
	12	Client escaped from an APOD
	13	Client escaped from the facility.
	16	Clients escaped from the facility.
	25	Clients escaped from the facility.
July	31	Client escaped during an excursion.
September	1	Clients escaped from the facility.
	14	Client escaped from an APOD
	18	Client escaped from the facility.
October	5	Client escaped from the facility.
November	1	Client escaped from the facility.
	29	Client escaped from the facility.
	29	Client escaped from the facility.

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December	5	Clients escaped from the facility.
	6	Client escaped from an APOD
	30	Client escaped from an APOD
	31	Client escaped from the facility.
2011		
January	12	Client escaped from the facility.
	12	Client escaped from the facility.
	12	Clients escaped from the facility.
	26	Client escaped from the facility.
	30	Client escaped from an escort.
February	7	Clients escaped from the facility.
	24	Client escaped from the facility.
	26	Client escaped from an APOD
March	1	Clients escaped from the facility.
	6	Client escaped from the facility.
	7	Clients escaped from the facility.
	11	Client escaped from the facility.
May	9	Clients escaped from an APOD

Under the detention services contract, an abatement is applied when the detention services provider fails to meet the minimum performance standard required under the contract. No sanctions are applied for disturbances; however, criminal charges can be laid against people who are found guilty of wilfully damaging commonwealth property.

*Note: Sanctions do not apply to escapes at Immigration Residential Housing (IRH) or Immigration Transit Accommodation (ITA) facilities as per the IRH and ITA contract because these are considered low security facilities and therefore would normally accommodate low risk clients.