JOINT SELECT COMMITTEE ON AUSTRALIA'S *Q48* IMMIGRATION DETENTION NETWORK

Question: Table showing the number of incident reports across the entire immigration network, by

category (critical/major/minor), on a quarterly basis from 1 January 2008.

Answer: Quarterly summary of detention service provider reported incidents by category since

1 January 2008 to June 2011.

1 January 2008 to 31 March 2008

	Critical	Major	Minor	Grand Total
Total	3	111	182	296

1 April 2008 to 30 June 2008

	Critical	Major	Minor	Grand Total
Total	11	109	231	351

1 July 2008 to 30 September 2008

	Critical	Major	Minor	Grand Total
Total	7	83	144	234

1 October 2008 to 31 December 2008

	Critical	Major	Minor	Grand Total
Total	9	103	118	230

1 January 2009 to 31 March 2009

	Critical	Major	Minor	Grand Total
Total	5	102	125	232

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1 April 2009 to 30 June 2009

	Critical	Major	Minor	Grand Total
Total	15	137	126	278

1 July 2009 to 30 September 2009

	Critical	Major	Minor	Grand Total
Total	2	84	110	196

1 October 2009 to 31 December 2009

	Critical	Major	Minor	Grand Total
Total	36	56	79	171

Note - this was during transition period from G4S to Serco

1 January 2010 to 31 March 2010

	Critical	Major	Minor	Grand Total
Total	105	54	115	274

Note - this was during transition period from G4S to Serco

1 April 2010 to 30 June 2010

	Critical	Major	Minor	Grand Total
Total	203	149	216	568

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1 July 2010 to 30 September 2010

	Critical	Major	Minor	Grand Total
Total	227	227	424	878

1 October 2010 to 31 December 2010

	Critical	Major	Minor	Grand Total
Total	402	314	674	1390

1 January 2011 to 31 March 2011

	Critical	Major	Minor	Grand Total
Total	402	546	1391	2339

1 April 2011 to 30 June 2011

	Critical	Major	Minor	Grand Total
Total	331	1172	2049	3552

Note: On 29 June 2009, DIAC entered into a five-year contract with Serco Australia Pty Ltd (Serco) to provide services at immigration facilities. Serco took responsibility for detention service provision through a staged approach beginning on Christmas Island on 1 October 2009. The transition from the previous detention service provider to Serco was completed on 31 January 2010 when Serco took responsibility for managing all immigration detention facilities on Christmas Island and mainland Australia.