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Submission on Emergency Communications issues

Senate Standing Committees on Environment and Communications

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To Whom it many concern,

I am currently the deputy LEMO at Bellingen Shire Council, and have experienced communication problems here during natural disasters, and special events in Sydney.

Issues I have experienced and foresee are:

- Over-reliance on mobile phone communication, as I experienced when Manager of Ranger Services at Mosman Council Sydney on New Year's Eve 2000, when we were relying on mobile phone communication to SES, NP&WS, Police & Fire Brigade, etc, when due to the massive amounts of call being made, the system was jammed. As result Council re-instated the two way radio system.
- <u>Compatibility of two way radio systems</u> between agencies such as Councils, analogue vs. digital.
- Over-reliance on one repeater station in an area e.g. such as Mount
  Francis in Dorrigo used by multiple agencies. An ability to have adequate
  back up repeaters, or a mobile system similar to television outdoor broadcast
  vehicles. (Coffs Harbour /Bellingen does also have Mt Moombah but it is not
  as effective)
- Appropriate communication available at neighbourhood safer places, including independent recharging ability for mobile phones, laptops, radio batteries etc. Whether by using generators or simply hand held chargers.

Regards Brett Brett Hannaford