

## SENATE ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE

Request for Question on Notice

Senator KIM CARR: I've got a question. Thank you for coming in at that point. Were you consulted about these regulatory changes as an organisation?

Mrs Doyle: Yes.

Senator KIM CARR: At what point were you consulted?

Mrs Cramp: We have had information that Australia Post—

Senator KIM CARR: Before they were introduced or after?

Mrs Cramp: That they were looking to seek support for it.

Senator KIM CARR: What was the date on which this consultation occurred? Can you tell me that?

Mrs Cramp: Sorry?

Senator KIM CARR: Can you tell me the date on which you were contacted by management about the regulatory changes?

Mrs Cramp: I would have to take that on notice. It is in my phone. I was provided with a briefing paper.

Senator KIM CARR: Thank you. That would be helpful. You think you were contacted prior to the announcement of the regulation changes.

**Response as requested:**

I can confirm that in my position as Executive Director of LPOG during a telephone call with Ms Christine Holgate on the 6<sup>th</sup> April, I was advised that Australia Post had written to the Minister seeking support for regularity relief in response to the greatly increased demand for parcel services due to COVID-19.

During a further telephone call with David MacNamara (head of Post Office Network) on the 8<sup>th</sup> of April the issue was again discussed.

During April and May, LPOG and Australia Post held weekly teleconferences to raise issues as required due to the COVID – 19 situation. During these meetings the Regularity Relief was discussed.

On May 14<sup>th</sup>, Nicole Sheffield EGM C & C convened a tele meeting to formally brief the full Board of LPOG regarding the Regularity Relief and specifically ADM and the temporary removal of the priority service.

On the 22<sup>nd</sup> May LPOG received by email the key messages that would be made public shortly after.

Angela Cramp  
Executive Director  
LPO Group  
17 July 2020