

## OCI INFORMATION AND STATISTICS

	Number of Assessments					
	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Assessments Initiated	230	844	62,240	50,342	94,754	8,993
Assessments Completed - Without Debt <sup>1</sup>	1	45	156	14,216	11,973	9,954

	Number of Debts					
	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Number of Debts Raised <sup>2</sup>	10	194	618	47,785	45,501	39,174
Debt Reduced to Zero <sup>3</sup>	0	0	11	227	1,307	1,330
Debt Reduced non-Zero <sup>3</sup>	1	2	19	307	1,846	2,120
Debt Amount Increased <sup>3</sup>	0	1	4	25	274	202
Recovery Fee Applied <sup>4</sup>	8	104	379	33,543	34,175	29,085
Debts Waived and/or Written Off permanently <sup>3, 5, 6</sup>	0	3	31	1,816	1,862	1,851

<sup>1</sup> The month relates to the date completed so there will be a lag affect between when assessments were initiated and when they were completed.

<sup>2</sup> One Assessment can lead to multiple debts if the recipient has been the beneficiary of different types of income support payments

<sup>3</sup> The month the change is reported is the month the reassessment or review of the debt was completed which may be different to the month the debt was raised.

<sup>4</sup> A recovery fee can be applied to debts for working age recipients where they have not provided information about their income, and they have not provided a reasonable explanation. Some debts may have the recovery fee removed at a later date if the recipient provides information that demonstrates they had a reasonable explanation.

<sup>5</sup> Social Welfare debt may be waived due to being not cost effective to pursue (under \$50), an administrative error or in special and unusual circumstances.

<sup>6</sup> A permanent write-off may be applicable in some cases, for example, when the recipient is deceased or has been declared bankrupt.