

Senate Standing Committee on Community Affairs

Review of the Professional Services Review (PSR) Scheme

Submission from –

BACKGROUND

We were alerted to this review process only recently and feel the need to provide input as we believe our local doctor was unfairly treated by the PSR.

We were fortunate to have been patients of Doctor Peter Tisdall who unfortunately passed away in late-June this year.

Dr Tisdall became our doctor about six years ago when my wife moved up to Kyabram. My wife had serious health issues and we found that Dr Tisdall was the only local doctor that afforded us the service, advice and appropriate specialist backup that enabled her to slowly improve her quality of life.

During all our visits with Dr Tisdall he at all times gave us the time and care we needed. Some visits were brief and some were quite long but all visits were in line with what was necessary for our wellbeing.

SERVICING

I know Dr Tisdall was accused of seeing too many patients per day but statistics do not reflect the needs of our communities for his services and the deep compassion he had for his fellow man that drove him to work extremely long hours.

Whilst other doctors were happy playing politics with our lives Dr Tisdall gave 100% of his energies to service our medical needs. Dr Tisdall was a total gentleman and did not deserve the investigations and extra work and stress the PSR must have put him under.

REVIEW OUTCOMES

One outcome that must come from this review is to allow regional doctors the flexibility to treat more patients per hour on a needs-based system. Labeling hard working doctors as if they are engaging in inappropriate activity is unacceptable.