



THE SENATE

ECONOMICS REFERENCES COMMITTEE

The performance of the Australian Securities and Investments Commission

**PUBLIC HEARING
Thursday 20 February 2014**

**Corinthian Room, Sydney Masonic Conference & Function Centre (SMC), 66 Goulburn St
Sydney**

Time	Witness
9.00 am	Law Council of Australia (<i>Submission 150</i>) Mr John Keeves, Chairman, Business Law Section Mr Bruce Dyer, Member of the Corporations Committee, Business Law Section
10.00 am	Commonwealth Ombudsman (<i>Submission 188</i>) Mr Colin Neave, Ombudsman
11.00 am	Break
11.15 am	Financial Ombudsman Service (<i>Submission 193</i>) Mr Shane Tregillis, Chief Ombudsman Mr Philip Field, Lead Ombudsman, Banking and Finance Credit Ombudsman Service Mr Raj Venga, Chief Executive Officer and Ombudsman Mr Scott Goodison, Head of Dispute Resolution Ms Allison Dam, Head of Policy and Compliance
12.15 pm	Lunch
1.00 pm	Australian Institute of Superannuation Trustees (<i>Submission 136</i>) Mr David Haynes, Executive Manager, Policy and Research Ms Karen Volpato, Senior Policy Adviser Industry Super Australia (<i>Submission 201</i>) Ms Robbie Campo
2.00 pm	Consumer Action Law Centre (<i>Submission 120</i>) Mr Gerard Brody, Chief Executive Officer (possibly via teleconference) Consumer Credit Legal Centre (NSW) Inc (<i>Submission 194</i>) Ms Karen Cox, Coordinator
3.00 pm	Break
3.15 pm	Banking and Finance Consumers Support Association (Inc) (<i>Submission 156</i>) Ms Denise Brailey
4.15 pm	Adjournment
4.30 pm	Public hearing for the inquiry: Ticket scalping in Australia (until 5.30pm)

Committee Secretary: Mark Fitt

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